

YLN LIBRARY NETWORK MANAGER'S MONTHLY REPORT

September 2011

LIBRARY NETWORK MANAGER'S LOWDOWN

The rush of Management Committee meetings to discuss the reorganization of the YLN has finally started to abate. The two significant issues remaining are the rewriting of the Intergovernmental Agreement (IGA) and how membership billing will take place. Of course billing cannot take place until there is a new IGA with Yavapai County so getting a new IGA in place will be a high priority issue.

The Executive Committee has been created. Many thanks to all of you. The elected representatives are as follows:

Academic: Rich Lewis (PCL)

K-12: Dawn Neveau (BMH)

Public: Ginny Volkman (SED)

These are the ex-officio members of the Executive Committee:

YCFLD Director: Barbara Kile (voting)

YC MIS Director: Michael Holmes (non-voting)

YLN Library Network Manager: Corey Christians (non-voting)

Also coming up this month is the AZCODI meeting at Lake Havasu. If you would like to go and are in need of a ride please let me know and I will help with transportation. This is a great opportunity to take a look at the features coming up in Symphony 3.41. A new e-content management system being sold by SD will also be demonstrated. This is a great opportunity to learn from colleagues using the Symphony system from all around the state. The one-day conference does not cost anything for your organization. Lunch is included.

Smartport issues have been resolved. Stagnant and partially working gateways have been removed. I was able to add most of the gateways recommended by the cataloging committee. This should greatly increase the likelihood of getting a valid connection and usable hits when searching for new bibliographic records.

Respectfully Submitted,



Corey Christians

Library Network Manager



PRIORITIZATION

PRIORITY ONE: RESOLVE CURRENT HELPDESK REQUESTS

PROGRESS: ONGOING

CURRENT STATUS:

Total Requests opened in September: 51

Total Requests closed in September: 44

Total Requests reopened in September: 8

Total Unresolved Requests opened in September: 16 (unanswered)/4 (answered or awaiting customer response)

Total Requests still open and unanswered: 74

Total Requests still open and awaiting customer response: 69

Oldest request: 10/19/2010

NARRATIVE:

Considerably fewer requests were submitted this month than in previous months. All of the smartport requests have been resolved. Several VuFind tickets have also been added. Several fixes have been put in place by Tom Johnson including the 001 fix, a fix for new items not being added, a fix for certain patrons not getting access, and an embedded search that can be added to your library's website.

PRIORITY TWO: HIRE SOMEONE

PROGRESS: COMPLETE

CURRENT STATUS:

The position has been offered to Chanel Wheeler. She will begin work on the 10th of October. She has considerable technical expertise as well as a passion for working in libraries. I believe she will be a good fit for the Yavapai Library Network. She will have four initial priorities other than getting oriented.

- 1) Get up to speed on VuFind by working with Tom Johnson (our VuFind consultant).
- 2) Complete the elibrary portion of the Symphony upgrade.
- 3) Start getting up to speed on the Symphony API including learning the Symphony system.
- 4) Start work on migrating data from SIF systems (student database software for academics and K-12s).

PRIORITY THREE: CONTINUE EBRARY INSTALLATION

PROGRESS: STALLED

CURRENT STATUS:

I have received test records for the new ebrary records that will contain three URLs in the 856 record. We will probably have to increase the number of URLs to four so that Embry-Riddle ebrary accounts will be included properly. Otherwise existing bookshelves and what-not will not be included since they will have a new YLN account. The new records will contain a YLN, PCL, YC, and ERU URL.



PRIORITY FOUR: RFID INSTALLATIONS

PROGRESS: YC, PCL, AND SOME YFL LIBRARIES INSTALLED

CURRENT STATUS:

PCL has installed an RFID antenna and the Circ-IT software at their location. Other sites still have yet to implement. If you are ready for your implementation please call me and set up a time that I can assist in the installation.

PRIORITY FIVE: DISCARDS/OCLC DELETIONS/OCLC UPDATES

PROGRESS: STALLED

STATUS:

No progress has been made.

PRIORITY SIX: VUFIND IMPLEMENTATION

PROGRESS: ONGOING

CURRENT STATUS:

Several bugs have been reported with VuFind. Major issues include some patrons not being able to access their account, new records not being added into the VuFind bibliographic database, older records not being added into the VuFind bibliographic database, improper GMDs being assigned to certain items, and items with duplicate 001 fields getting overwritten. Tom has either resolved or is working on these issues.

PRIORITY SEVEN: BILLING

PROGRESS: COMPLETE

STATUS:

I released the final version of the cost reallocation formula for FY12.

PRIORITY EIGHT: SYMPHONY UPGRADE

PROGRESS: ONGOING

STATUS:

The test server now has a working copy of Symphony 3.4. There were a few issues with the installation that SirsiDynix had to walk me through fixing. I am compiling a document to give to libraries before the upgrade because certain changes will have to be made to their WorkFlows configuration. The next step in the upgrade process is adding in all the eLibrary fixes. I will start this process in October.

An upgrade to Director's Station will also take place this month. It is currently on version 4.9 and we will be upgrading it to version 4.91. This upgrade will occur independently of the Symphony upgrade. Version 4.91 of Director's Station is compatible with version 3.30 of Symphony so the upgrade can take place at any time.



PRIORITY NINE: SERVER DISENTANGLEMENT

PROGRESS: ONGOING

STATUS:

A new server rack and KVM was purchased. It is at PPL and is ready to have the YLN servers transferred. Jerry Struver at PPL and I will find a good time to start the transfer when YLN services will not be impacted.

PRIORITY TEN: SIF UPLOADS

PROGRESS: STALLED

STATUS:

I am currently waiting for Chanel to start so she can get receive the proper training to start on this project.

NEW PRIORITIES FOR SEPTEMBER

EXPAND TELEMESAGE ACCESS

RATIONALE:

Libraries located in eastern Yavapai County need to have access to Telemesage. The move to the county puts the YLN in a unique position to be able to utilize existing telecommunications infrastructure so that another Telemesage system does not need to be purchased. Basically YC technology allows calls made from western Yavapai County to eastern Yavapai County to be treated as a local call rather than a long distance call. Utilizing this opportunity requires planning with other YC MIS staff and will hopefully start this month.

STATUS:

Determining Feasibility

REWRITE AND REVISE IGA

RATIONALE:

Relocating to the County has brought up some new concerns about the IGA which diminish the possibility of simply amending the existing document. Ideally the document will be rewritten to make the YLN a true quasi-governmental organization. This will lead to the YLN having a structure that increases flexibility, autonomy, and visibility. The IGA also needs to be altered so that the County can collect monies from YLN members.

STATUS:

County Attorney Dave Hunt is recreating the existing document.



PRIORITY ORDER FOR SEPTEMBER

Priority One: Resolve Current Helpdesk Requests

Priority Two: Rewrite and Revise IGA

Priority Three: Continue Ebrary Installation

Priority Four: RFID Installations

Priority Five: DISCARDS/OCLC Deletions/OCLC Updates

Priority Six: VuFind Implementation

Priority Seven: Symphony Upgrade

Priority Eight: Server Disentanglement

Priority Nine: Telemessage Access

Priority Ten: SIF uploads



STATISTICS FOR SEPTEMBER 2011

HOLDS

Holds - September 2011				
Pickup Lib	All	CANCELLED	FILLED	EXP_ONSHELF
All	30561	3487	25053	2021
AJS	43	3	40	
ASH	157	22	130	5
BAG	232	20	207	5
BCC	418	46	359	13
BMHS	205	47	149	9
CLA	108	11	92	5
CON	475	35	400	40
COR	353	15	326	12
CRK	23	1	21	1
CTW	2873	398	2298	177
CVHS	44	9	35	
CVPL	1991	198	1698	95
CVUSD	74	1	72	1
DHL	287	21	260	6
DIAL	32	8	24	
ERU	203	10	186	7
GMMS	18	6	11	1
JER	63	3	56	4
LES	17		16	1
MAY	396	41	334	21
MVS	15	1	14	
ORME	22		22	
PCL	296	30	251	15
PCT	15	5	9	1
PHS	141	19	97	25
PMH	79	24	52	3
PPL	9231	1224	7293	714
PPLA	265	22	243	
PPLG	508	41	436	31
PVPL	5467	533	4357	577
SED	2459	283	2042	134
SEL	313	21	275	17
THS	12	1	11	
VBC	298	37	253	8
VER	1124	127	988	9
VOC	1109	116	975	18
WIL	190	9	172	9
WTS	55	11	44	
YAR	395	15	358	22
YCP	448	60	360	28
YCV	101	11	83	7
YFL	6	2	4	

TRANSITS

Items Transited by Library for September 2011																	
Item Library	Station Library																
	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All		40	135	203	355	146	86	364	341	22	2022	50	1560	66	254	35	184
AJS	82			4				1	1		4		6	1	1	1	3
ASH	162			1	4			4	2	2	14		12	1	2	1	2
BAG	298	1	3		6	2	1	4	8	2	33	4	28	1	2		2
BCC	415		11	4		7	1	10	2		32		28	1	3		1
BMHS	84		1		3			1			7	1	9				3
CLA	277	2	3	3	7			7	8	1	21		19		7		3
CON	218	2	3	3	4	1	2		6	2	14		20	4	5	2	1
COR	206		1		4	1	2	4		2	20	3	22	2	4		
CRK	164		1	2	3	1		2	2		15		11		2		
CTW	1863		17	22	31	8	6	36	37			5	138	12	19	2	14
CVHS	51			2		2	1		1		10		2				
CVPL	776	4	4	5	17	3	8	35	13	2	63	1			11	1	5
CVUSD	155			2	2	2	1		1		24		11		3	1	
DHL	307	2		1	8	2	1	8	5		36		26			1	2
DIAL	1																
ERU	249			8	9			5	1		20		16		3	1	
GMMS	87			1	2	1		1			5		7		1		
JER	249		2	2	5			2	7	1	26		19		3	1	1
LES	75	1		4							4	1	10		2		
MAY	249		1	4	7	6	1	3	20	1	20	1	24	1	1	1	
MVS	20	1		2				2			1		1				3
ORME	166	2	1	1	3	4			3		12	1	10	2	3		1
PCL	298		1	1	2	1		1	2		27	3	4			1	5
PCT	1																
PHS	184	1		4	3	2		4	1		21	1	9	1		2	7
PMH	46			1	1	3					3		3	1			
PPL	3616	10	24	32	66	23	26	74	53	2	491	4	301	8	42	1	32
PPLG	274		3		3			4	12		21		23		1		1
PPLX	13														1		
PVPL	3110	9	24	30	65	32	15	65	75	1	362	6	291	12	58	5	39
SED	3315	1	14	27	45	17	6	37	31	3	311	4	192	6	31	3	22
SEL	290		6		7	2	2	14	3		22		28	2	4		
THS	66			6	3						1	2	7	6	1		3
UNDEFINED	2				1						0		0				
VBC	174								1		5		4		1		1
VER	939	3	4	18	15	7	5	13	21	1	115	2	86	3	9	2	8
WIL	201		2		1	2	1	5	5	1	17		16		4		2
WTS	23			3							1		4		1		
YAR	327	1	2	5	7		4	9	6		31	1	23		4		4
YCP	1219		5	3	14	13	1	4	7	1	103	6	81	1	16	9	12
YCV	901		2	2	7	4	2	9	7		110	1	69	1	9		7
YLN	3											3					0

TRANSITS – CONT.

Items Transited by Library for September 2011																	
Item Library	Station Library																
	All	GMMS	JER	LES	MAY	MVS	ORME	PCL	PCT	PHS	PMH	PPL	PPLA	PPLG	PVPL	SED	SEL
All		15	80	27	351	17	35	176	10	144	58	4765	245	507	3159	1486	201
AJS	82			1				2				17			25	2	
ASH	162				10			1				37	1	3	23	12	1
BAG	298				4					8	2	63	4	2	56	21	2
BCC	415			4	10		1	1		3	4	107	5	7	75	14	2
BMHS	84						1	2	1	3		22		1	13	7	
CLA	277	1	1		4			1				60	6	7	44	25	1
CON	218	1			3			1		2	2	40	7	6	41	11	3
COR	206		1		8					3	3	47	2	3	33	12	3
CRK	164										1	43	2		43	8	3
CTW	1863	1	4	1	30	1	3	8		6	8	500	16	34	344	179	23
CVHS	51		1		1			2				8			9	3	
CVPL	776	1	5		17			5		3		222	10	10	145	61	10
CVUSD	155				2			1	1	2	2	48	1		25	9	1
DHL	307				8	1		1		1	3	66	2	5	64	18	3
DIAL	1											1					
ERU	249		1		5		1	5		2		61	5	4	49	22	3
GMMS	87					1		2			4	27			16	8	
JER	249			2	6					7		56	5	3	40	14	2
LES	75	3			1					2	2	18			17	2	
MAY	249		1							3	1	53		2	45	12	6
MVS	20											2			5	1	
ORME	166				4			3		2		50	1	2	27	11	1
PCL	298		1	1	1	1	2		5	7		116	2	5	32	37	2
PCT	1											1					
PHS	184		4		2			3	1		2	54	1	3	26	14	2
PMH	46			2		1	2					9			9	3	
PPL	3616	3	14	5	80	3	6	31		23	8		103	232	845	381	57
PPLG	274		5		2			3				92			53	20	
PPLX	13						2	1				6		1		1	
PVPL	3110	3	10	4	47	3	6	18		22	6	1040	32	58		240	26
SED	3315		12	4	48	2	6	24		7	2	768	23	50	429		19
SEL	290		3	3	3			1				56	1	9	52	18	
THS	66				2	1					1	14			9	2	
UNDEFINED	2			0						1		0			0		
VBC	174											16		1	12	4	1
VER	939	2	4		11	1	4	11		7	3	214	4	20	182	47	10
WIL	201		1		5			1			2	50	1	4	34	17	4
WTS	23				2			1				5			5		
YAR	327		1		11	1		3	1	2	1	82	1	5	57	25	1
YCP	1219		9		12	1	1	28	1	17	1	427	4	9	154	142	8
YCV	901		2		12			16		11		267	6	21	121	83	7
YLN	3																

TRANSITS – CONT.

Items Transited by Library for September 2011											
Item Library	Station Library										
	All	THS	VBC	VER	VOC	WIL	WTS	YAR	YCP	YCV	YFL
All		14	393	943	1670	177	47	355	297	86	35
AJS	82			10	1		0	2			
ASH	162		3	8	13	3		1	1		0
BAG	298		4	15	11	3	0	3	2	1	0
BCC	415	1	19	23	22	1	1	9	4	1	1
BMHS	84			4	2				3		
CLA	277		1	8	25	5		4	3		
CON	218		2	8	13	3	1	3	2		0
COR	206	1	4	9	6	4	1		1		
CRK	164		2	10	7	2		3	1		0
CTW	1863	1	33	128	93	28	3	32	28	12	
CVHS	51		1	4	2			1	1		
CVPL	776		6	35	35	3	1	19	13	2	1
CVUSD	155			6	5		0	4		1	
DHL	307		5	17	10	3		2	6		0
DIAL	1										
ERU	249		6	6	3	2		5	4	2	
GMMS	87		1	6	2	1		1			
JER	249		8	5	14	1	2	8	3	4	0
LES	75			8			0				
MAY	249		5	9	10	2	0	8	1		0
MVS	20	1		1			0				
ORME	166		2	8	7				3	2	
PCL	298		3	5	11	2		2	10	5	
PCT	1										
PHS	184			7	2	1		4	2		
PMH	46		1	5				2			
PPL	3616	7	52	186	182	32	11	89	64	12	1
PPLG	274		4	6	7	1	2	4	6	1	
PPLX	13				1						
PVPL	3110	2	39	168	130	25	7	57	63	15	
SED	3315		36	97	911	27	6	38	40	15	1
SEL	290		1	18	21	2	1	2	5	2	2
THS	66			8							
UNDEFINED	2										
VBC	174		98	3	1			1	1		24
VER	939		33		28	12	9	16	8	1	
WIL	201		2	10	8			4	2		0
WTS	23			1							
YAR	327	1	4	18	10	3	0		3		0
YCP	1219		4	49	36	5	1	20		10	4
YCV	901		14	34	41	6	1	11	17		1
YLN	3										

DISCARDS (DELETED ITEMS)

Discard Items September 2011	
Library	Items
All	4740
AJS	1
ASH	33
BAG	4
BCC	105
CLA	30
CON	79
COR	13
CRK	75
CTW	362
CVPL	62
CVUSD	1
ERU	195
GMMS	5
JER	93
LES	3
MAY	121
MVS	6
PCL	7
PHS	10
PMH	3
PPL	1160
PVPL	1101
SED	105
SEL	61
THS	8
VER	135
VOC	1
WIL	496
YAR	145
YCP	257
YCV	63

ADDITIONS

Items Added September 2011	
Library	Copies
All	7328
AJS	31
ASH	6
BAG	90
BCC	192
BMHS	282
CLA	29
CON	36
COR	52
CRK	21
CTW	404
CVHS	42
CVPL	327
CVUSD	6
DHL	138
DIAL	508
ERU	49
GMMS	91
JER	71
LES	38
MAY	147
MVS	29
ORME	51
PCL	131
PCT	2
PHS	68
PMH	81
PPL	1500
PPLG	23
PVPL	761
SED	603
SEL	77
THS	32
VBC	523
VER	150
WIL	42
WTS	12
YAR	60
YCP	242
YCV	322
YFL	34
YLN	25

NEW PATRONS (USERS)

New Users September 2011	
Library	Patrons
All	1749
AJS	5
ASH	15
BAG	23
BCC	20
BME	1
BMHS	27
CLA	4
CON	15
COR	18
CTW	157
CVHS	14
CVPL	63
CVUSD	35
DHL	8
DIAL	40
ERU	111
GMMS	5
JER	3
LES	1
MAY	11
MVS	13
ORME	4
PCL	95
PCT	0
PHS	17
PMH	8
PPL	420
PVPL	314
SED	117
SEL	9
VBC	2
VER	57
VOC	4
WIL	1
WTS	8
YAR	23
YCP	56
YCV	25
YFL	0

PATRON BILLS

Patron Bills for September 2011								
Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Patrons with Bills	Barred Patrons with Bills
All	10411	39129.07	38366.86	3007	747	193		34
AJS	5	44.65	44.65	3	0	0		0
ASH	20	183.3	183.3	10	2	2		0
BAG	31	269.9	269.9	5	1	1		0
BCC	23	138.4	138.4	8	5	1		0
BMHS	263	5628.75	5628.75	48	6	7		0
CLA	13	34.19	34.19	6	1	0		0
CON	41	239	239	16	5	0		0
COR	10	46.25	46.25	1	0	0		0
CRK	11	133.65	133.65	4	1	0		0
CTW	1546	2651.79	2547.95	479	123	24		4
CVHS	85	3687.73	3687.73	9	0	1		0
CVPL	333	750.82	690.08	116	25	8		3
CVUSD	53	484.21	470.1	22	3	3		0
DHL	2	7.1	7.1	1	1	0		0
ERU	111	1510.5	1501.45	39	8	0		0
GMMS	50	41.6	40.7	44	0	8		0
JER	57	663	663	12	3	4		0
LES	4	42.47	42.47	4	1	1		0
MAY	26	250.8	250.8	3	0	0		1
MVS	7	89.85	89.85	6	0	1		0
ORME	27	309.8	309.8	9	2	0		0
PCL	108	685.89	676.39	29	4	3		0
PHS	168	401.91	399.31	123	26	5		0
PMH	136	139.47	139.47	107	2	14		0
PPL	2074	6426.88	6130.79	668	165	48		14
PPLA	13	20.25	20.25	3	0	0		0
PPLG	30	56.6	43.75	18	5	0		0
PVPL	2295	8430.3	8311.5	434	141	38		10
SED	1793	2660.4	2598.05	597	188	13		1
SEL	10	87.5	87.5	4	0	1		0
THS	15	104.5	104.5	5	0	0		0
VBC	16	40.8	40.7	13	3	0		0
VER	641	1207.65	1187.67	134	36	4		2
VOC	114	375.88	374.53	56	15	2		0
WIL	8	62.45	62.45	5	1	1		0
WTS	6	75.49	75.49	3	1	1		0
YAR	23	123.25	123.25	7	1	2		0
YCP	141	300.74	269.24	58	13	2		1
YCV	75	299.4	290.7	23	5	4		0
YFL	12	271.95	271.95	4	1	0		0
YLN	15	150	140.25	14	0	2		0

CIRCULATION*

*Total does not include Library Use Transactions

Circulation by Library for September 2011						
Station Library	Checkout Item	Staff Renewals	Patron Renewals	Use Item	Library Use Transactions	Total Circulation
All	162319	12514	17952	4564	14114	197757
AJS	3550	0			729	3550
ASH	600	52	34		36	686
BAG	689	85	72		10	846
BCC	2266	249	52		249	2567
BMHS	1011	133	25		15	1169
CLA	720	106	33		218	859
CON	1077	180	32		118	1289
COR	1780	56	5		21	1841
CRK	595	27			148	622
CTW	15695	1530	1129	498	1640	18852
CVHS	256	13	8		56	277
CVPL	7795	589	614		476	8998
CVUSD	3281	196			5	3477
DHL	1100	30	112		119	1242
DIAL	56	26	17		0	99
ERU	1144	124	37	75	314	1655
GMMS	582	0		129	107	711
JER	703	132	4		153	839
LES	2209	289		79	57	2577
MAY	1648	76	40		155	1764
MVS	1186	89			8	1275
ORME	195	35	2		4	232
PCL	876	191	76	92	83	1235
PCT	24	6			0	30
PHS	712	97	21		14	830
PMH	1010	9		208	246	1227
PPL	43003	3921	5052		2424	51976
PPLA	245		3		0	248
PPLG	1138	74	196		2	1408
PVPL	31448	1082	2705	1643	2649	36878
SED	16870	663	1388	798	952	19719
SEL	1300	72	6		90	1378
THS	3629	1		141	40	3771
VBC	393	73	30		230	496
VER	5111	386	621		360	6118
VOC	1670	74	68		26	1812
WIL	502	30	15		504	547
WTS	1861	237	0	329	176	2427
YAR	1665	160	31		201	1856
YCP	1997	368	238	515	963	3238
YCV	692	245	23	57	71	1030
YFL	35	2			324	37
YLN		806	5263		121	6069

CHECKINS

Checkins for September 2011		
Library	Total	Change Vs. Previous Year FY July June
All	168331	-3.03%
AJS	3500	-8.88%
ASH	641	-29.95%
BAG	703	-8.82%
BCC	2484	-18.13%
BMHS	673	5.49%
CLA	984	1390.91%
CON	1199	-5.96%
COR	1806	48.76%
CRK	677	-45.00%
CTW	16630	-5.05%
CVHS	240	-57.37%
CVPL	8215	-1.68%
CVUSD	3188	-9.15%
DHL	1356	39.51%
DIAL	31	
ERU	1315	-8.36%
GMMS	562	23.25%
JER	787	-8.28%
LES	2132	2.60%
MAY	1767	-21.01%
MVS	1050	-34.74%
ORME	153	150.82%
PCL	779	-11.48%
PCT	10	-44.44%
PHS	821	-18.55%
PMH	978	8.79%
PPL	43617	-3.31%
PPLA	2	0.00%
PPLG	1020	3.98%
PVPL	33759	-5.58%
SED	16416	6.00%
SEL	1402	-16.20%
THS	3568	-1.11%
VBC	945	138.64%
VER	4928	4.74%
VOC	2410	10.60%
WIL	571	5610.00%
WTS	1792	-23.32%
YAR	1673	-12.32%
YCP	2742	-13.06%
YCV	664	-20.76%
YFL	141	781.25%