

# YLN LIBRARY NETWORK MANAGER'S MONTHLY REPORT

December 2012

## LIBRARY NETWORK MANAGER'S LOWDOWN

A new year is upon us and 2013 is going to be very exciting. This year should see the conclusion of the strategic planning process, the acceptance of a new technology plan, the beginning of a new ILS search, the implementation of new digital services, and the installation of VuFind 2.0. The YLN will also be conducting a membership drive with the remaining K-12 libraries in Yavapai County and attempting to expand our staffing levels to meet a decade-long demand for increased training opportunities.

Existing services will also be expanding. A trial will soon be in place which will give libraries the option to send notices via text message. We are also working on expanding automated telephone notification services to other parts of Yavapai County. We are very excited to see what this year will bring.

December also saw some accomplishments. The help desk was upgraded to a new version which has made ticket management much better. An upgrade to the content management system (CMS) the portal is using was also completed. Other accomplishments will be noted below.

Respectfully Submitted,



Corey Christians

Library Network Manager



## PRIORITIZATION

### PRIORITY: RESOLVE CURRENT HELPDESK REQUESTS

PROGRESS: ONGOING

CURRENT STATUS:

Total Requests opened in December: 54

Total Requests closed in December: 66

Total Unresolved Requests opened in December: 0 (unanswered)/0 (answered or awaiting customer response)

Total Requests still open: 46

Oldest request: 11/04/2010

### PRIORITY: RFID INSTALLATIONS

PROGRESS: WAITING FOR INSTALLATION REQUESTS

CURRENT STATUS:

Camp Verde Community Library will start their RFID project soon.

### PRIORITY: VUFIND IMPLEMENTATION

PROGRESS: NONE

CURRENT STATUS:

Nothing to report.

### PRIORITY: EXPAND TELEMESAGE ACCESS

PROGRESS: INSTALLATION FORM BEING FILLED OUT

CURRENT STATUS:

The purchase of the upgrade is complete. Jim has now begun filling out the installation documents. The upgraded system will be configured to work for PPL, PVPL, SED, VER, CTW, JER, CLA, MAY, DHL, and others.

### PRIORITY: SIF UPLOADS

PROGRESS: ACADEMIC WORK HAS STARTED

CURRENT STATUS:

A meeting was held with the academic libraries to determine their needs. New issues were discovered that are being worked on.

### PRIORITY: MISSION/VISION/STRATEGIC PLAN

PROGRESS: NEW QUESTIONS CREATED

CURRENT STATUS:

A new set of questions was drafted based on the previously compiled answers. The new questions were sent out to the executive committee for approval. The executive committee will go through them at the next meeting.



**PRIORITY: RFID INVENTORY SCANNER**

PROGRESS: NONE

CURRENT STATUS:

We are currently working with TechLogic to see if they can create a scanner to Symphony conversion script.

**PRIORITY: SEPARATE POLICIES FROM PROCEDURES**

PROGRESS: SUBCOMMITTEE BEING FORMED

CURRENT STATUS:

A committee consisting of circ, cat and pub services members is being formed to look at separating these out. A new policies document will be drafted based on their recommendations.

**PRIORITY: DATA RETENTION POLICY**

PROGRESS: APPROVED

CURRENT STATUS:

The policy is approved; however, some tweaking is needed for some of the different library types.

**PRIORITY: BEGIN ANNUAL REPORT**

PROGRESS: ONGOING

CURRENT STATUS:

A format has been selected and content is being written.

**PRIORITY: CREATE THE FY14 BUDGET**

PROGRESS: NONE

CURRENT STATUS:

Nothing to report.

**PRIORITY: SMS INTEGRATION INTO THE ILS**

PROGRESS: WORKING ON PURCHASING

CURRENT STATUS:

A quote was sent for a trial of the product. We are purchasing an initial set of 5000 text messages.

**PRIORITY: TECHNOLOGY PLAN**

PROGRESS: DRAFT COMPLETE

CURRENT STATUS:

The final plan has to be approved by the Network Steering Committee.



PRIORITY: RPA REPLACEMENT

PROGRESS: EXPLORATION

CURRENT STATUS:

Working with OCLC to see if EZProxy will work as a replacement. OCLC may end up hosting our EZProxy installation.



## STATISTICS FOR DECEMBER 2012

## HOLDS

| Holds - December 2012 |       |           |         |        |             |
|-----------------------|-------|-----------|---------|--------|-------------|
| Pickup Library        | All   | CANCELLED | EXPIRED | FILLED | EXP_ONSHELF |
| All                   | 26964 | 3073      | 25      | 21787  | 2079        |
| AJS                   | 66    | 6         |         | 60     |             |
| ASH                   | 169   | 2         |         | 165    | 2           |
| BAG                   | 189   | 34        |         | 148    | 7           |
| BCC                   | 330   | 17        |         | 288    | 25          |
| BMHS                  | 37    | 7         | 1       | 29     |             |
| CLA                   | 159   | 14        |         | 143    | 2           |
| CON                   | 369   | 42        |         | 303    | 24          |
| COR                   | 325   | 29        |         | 283    | 13          |
| CRK                   | 11    |           |         | 10     | 1           |
| CTW                   | 2594  | 329       |         | 2090   | 175         |
| CVHS                  | 17    | 3         |         | 13     | 1           |
| CVPL                  | 1776  | 142       | 1       | 1515   | 118         |
| CVUSD                 | 46    |           |         | 36     | 10          |
| DHL                   | 261   | 12        |         | 239    | 10          |
| DIAL                  | 3     | 2         |         | 1      |             |
| ERU                   | 161   | 31        |         | 121    | 9           |
| GMMS                  | 15    |           |         | 13     | 2           |
| JER                   | 123   | 3         |         | 116    | 4           |
| LES                   | 31    | 9         |         | 19     | 3           |
| MAY                   | 500   | 33        |         | 456    | 11          |
| MVS                   | 12    |           |         | 11     | 1           |
| ORME                  | 39    | 5         |         | 33     | 1           |
| PCL                   | 124   | 8         |         | 95     | 21          |
| PHS                   | 125   | 18        |         | 95     | 12          |
| PMH                   | 51    | 4         | 2       | 43     | 2           |
| PPL                   | 8924  | 1131      | 12      | 7024   | 757         |
| PPLA                  | 218   | 16        |         | 202    |             |
| PVPL                  | 4527  | 564       | 7       | 3497   | 459         |
| SED                   | 2446  | 264       | 1       | 2004   | 177         |
| SEL                   | 320   | 13        |         | 264    | 43          |
| THS                   | 26    |           |         | 26     |             |
| VBC                   | 351   | 62        |         | 276    | 13          |
| VER                   | 768   | 87        |         | 600    | 81          |
| VOC                   | 1093  | 124       | 1       | 934    | 34          |
| WIL                   | 127   | 5         |         | 97     | 25          |
| WTS                   | 40    | 8         |         | 28     | 4           |
| YAR                   | 311   | 18        |         | 285    | 8           |
| YCP                   | 218   | 19        |         | 178    | 21          |
| YCV                   | 51    | 9         |         | 39     | 3           |
| YFL                   | 10    | 2         |         | 8      |             |
| YLN                   | 1     | 1         |         |        |             |

## TRANSITS

| Items Transited by Library for December 2012 |      |     |     |     |     |      |     |     |     |     |      |      |      |       |     |      |     |
|--|------|-----|-----|-----|-----|------|-----|-----|-----|-----|------|------|------|-------|-----|------|-----|
| Station Library →                            |      |     |     |     |     |      |     |     |     |     |      |      |      |       |     |      |     |
| Item Library ↓                               | All  | AJS | ASH | BAG | BCC | BMHS | CLA | CON | COR | CRK | CTW  | CVHS | CVPL | CVUSD | DHL | DIAL | ERU |
| All  |      | 53  | 170 | 156 | 255 | 32   | 113 | 271 | 287 | 10  | 1647 | 13   | 1411 | 38    | 228 | 1    | 133 |
| AJS  | 57   |     | 1   |     |     |      |     |     |     | 1   | 5    |      | 4    |       | 1   |      | 1   |
| ASH  | 151  |     |     | 1   | 3   |      |     | 3   | 5   |     | 11   |      | 14   | 3     | 1   |      |     |
| BAG  | 250  | 1   | 3   |     | 9   |      | 1   | 2   | 8   |     | 26   |      | 33   | 2     | 3   |      | 2   |
| BCC  | 328  |     | 5   | 4   |     | 1    | 1   | 4   | 8   |     | 33   |      | 33   |       | 5   |      | 2   |
| BMHS   | 81   |     |     | 1   | 3   |      |     |     | 2   |     | 11   |      | 4    |       | 2   |      |     |
| CLA  | 259  |     | 5   | 1   | 5   |      |     | 8   | 3   |     | 32   |      | 30   |       | 1   |      |     |
| CON  | 173  | 2   | 2   |     | 3   | 1    |     |     | 3   |     | 18   |      | 22   |       | 9   |      |     |
| COR  | 186  | 1   |     |     | 2   |      |     | 3   |     |     | 19   |      | 19   | 2     | 1   |      |     |
| CRK  | 171  | 1   | 1   |     | 2   |      | 2   | 8   | 3   |     | 13   |      | 8    |       | 2   |      | 1   |
| CTW  | 1586 | 5   | 10  | 17  | 27  | 1    | 13  | 19  | 33  | 2   |      | 2    | 137  | 2     | 18  |      | 15  |
| CVHS   | 41   |     |     |     |     |      | 1   |     |     |     | 2    |      | 4    |       | 2   |      | 1   |
| CVPL   | 662  | 1   | 2   | 5   | 17  | 1    | 4   | 17  | 15  |     | 72   |      |      | 6     | 9   |      | 6   |
| CVUSD  | 90   |     | 1   | 2   | 2   | 1    |     | 2   |     |     | 6    |      | 13   |       | 4   |      | 1   |
| DHL  | 267  |     | 3   | 5   | 3   | 2    | 3   | 7   | 6   |     | 26   |      | 29   | 2     |     |      | 2   |
| DIAL   | 11   |     |     |     |     |      |     |     |     |     | 1    |      |      |       | 1   |      |     |
| ERU  | 131  | 1   |     |     | 3   |      | 1   |     |     |     | 11   |      | 6    |       | 6   |      |     |
| GMMS   | 44   | 3   |     |     |     | 1    |     |     |     |     | 3    |      | 6    | 1     | 3   |      |     |
| JER  | 165  |     | 5   | 1   | 2   |      |     | 2   | 4   |     | 20   |      | 12   |       | 2   |      | 3   |
| LES  | 55   | 1   |     |     |     |      |     |     | 1   |     | 6    |      | 9    |       | 2   |      |     |
| MAY  | 307  | 1   | 4   | 1   | 4   | 1    |     | 4   | 8   |     | 45   | 1    | 39   | 1     | 2   |      | 5   |
| MVS  | 1    |     |     |     |     |      |     |     |     |     |      |      |      |       |     |      |     |
| ORME   | 55   |     |     |     | 1   |      |     |     |     |     | 3    |      | 12   |       | 1   |      |     |
| PCL  | 278  |     |     |     | 2   |      | 1   |     | 2   |     | 25   | 1    | 9    |       | 3   |      | 1   |
| PCT  | 1    |     |     |     |     |      |     |     |     |     |      |      |      |       |     |      |     |
| PHS  | 91   | 1   |     |     | 1   |      |     | 1   |     |     | 9    |      | 10   |       | 2   |      | 2   |
| PMH  | 32   | 1   |     |     |     |      |     |     |     |     | 2    |      | 1    |       | 4   |      |     |
| PPL  | 3530 | 12  | 34  | 46  | 52  | 6    | 37  | 64  | 69  | 5   | 483  | 2    | 354  | 6     | 50  |      | 28  |
| PPLX   | 16   |     |     |     |     |      |     |     |     |     |      |      |      |       |     |      |     |
| PVPL   | 2089 | 14  | 38  | 24  | 36  | 12   | 16  | 36  | 50  | 1   | 236  | 5    | 178  | 7     | 30  | 1    | 11  |
| SED  | 2908 | 2   | 23  | 15  | 29  |      | 14  | 35  | 33  |     | 253  | 2    | 171  | 3     | 18  |      | 20  |
| SEL  | 335  |     | 8   | 5   | 3   | 1    | 3   | 8   | 5   |     | 33   |      | 37   | 3     | 5   |      | 7   |
| SHM  | 0    |     |     |     |     |      |     |     |     |     |      |      |      |       |     |      |     |
| THS  | 36   | 1   |     |     |     |      |     |     |     |     | 2    |      | 9    |       |     |      |     |
| UNDEFINED                                    | 1    |     |     |     |     |      |     |     |     |     |      |      |      |       |     |      |     |
| VBC  | 166  | 1   |     | 1   | 3   | 1    |     | 2   | 2   |     | 11   |      | 10   |       | 2   |      | 1   |
| VER  | 614  | 2   | 12  | 11  | 6   |      | 6   | 15  | 9   | 1   | 57   |      | 53   |       | 8   |      | 4   |
| WIL  | 170  |     | 3   |     | 2   |      | 1   | 7   | 1   |     | 18   |      | 19   |       | 8   |      | 3   |
| WTS  | 37   |     |     | 2   |     |      |     | 1   |     |     | 5    |      | 5    |       | 1   |      | 1   |
| YAR  | 376  | 1   | 5   | 5   | 9   | 1    | 1   | 11  | 7   |     | 29   |      | 30   |       | 5   |      | 1   |
| YAV  | 0    |     |     |     |     |      |     |     |     |     |      |      |      |       |     |      |     |
| YCP  | 854  | 1   | 4   | 5   | 14  | 2    | 6   | 7   | 5   |     | 60   |      | 47   |       | 5   | 0    | 9   |
| YCV  | 612  |     | 1   | 4   | 12  |      | 2   | 5   | 5   |     | 60   |      | 44   |       | 12  |      | 6   |
| YFL  | 2    |     |     |     |     |      |     |     |     |     | 1    |      |      |       |     |      |     |
| YLN  | 0    |     |     |     |     |      |     |     |     |     |      |      |      |       |     |      |     |

## TRANSITS – CONT.

| Items Transited by Library for December 2012 |      |      |     |     |     |     |      |     |     |     |      |      |      |      |     |
|--|------|------|-----|-----|-----|-----|------|-----|-----|-----|------|------|------|------|-----|
| Station Library →                            |      |      |     |     |     |     |      |     |     |     |      |      |      |      |     |
| Item Library ↓                               | All  | GMMS | JER | LES | MAY | MVS | ORME | PCL | PHS | PMH | PPL  | PPLA | PVPL | SED  | SEL |
| All  |      | 13   | 127 | 43  | 464 | 11  | 36   | 87  | 119 | 48  | 3958 | 197  | 2589 | 1370 | 148 |
| AJS  | 57   |      | 1   | 5   | 1   |     |      |     | 1   | 2   | 10   |      | 17   | 3    | 2   |
| ASH  | 151  |      | 3   |     | 4   |     |      | 2   |     |     | 44   | 1    | 23   | 5    | 1   |
| BAG  | 250  |      |     |     | 13  |     |      |     | 1   | 1   | 52   | 1    | 54   | 16   | 1   |
| BCC  | 328  |      | 2   | 1   | 12  |     |      | 1   |     |     | 91   | 2    | 58   | 23   |     |
| BMHS   | 81   |      |     | 2   |     |     | 1    |     | 1   | 1   | 13   |      | 22   | 3    |     |
| CLA  | 259  |      | 1   |     | 6   |     |      | 1   |     |     | 76   | 2    | 34   | 21   | 3   |
| CON  | 173  | 1    | 1   |     | 4   |     |      |     |     |     | 40   | 2    | 31   | 7    |     |
| COR  | 186  |      |     | 4   | 9   |     |      | 2   |     | 1   | 54   |      | 30   | 10   |     |
| CRK  | 171  |      | 1   |     | 7   |     |      |     |     |     | 54   | 1    | 21   | 15   | 1   |
| CTW  | 1586 | 2    | 20  | 1   | 38  | 1   | 4    | 5   | 10  |     | 518  | 15   | 278  | 149  | 12  |
| CVHS   | 41   | 1    |     |     | 3   |     |      |     |     |     | 14   |      | 6    | 5    |     |
| CVPL   | 662  |      | 4   | 3   | 29  |     | 2    | 3   | 6   | 2   | 178  | 9    | 115  | 50   | 5   |
| CVUSD  | 90   |      |     |     | 1   |     |      |     | 2   |     | 21   |      | 24   | 1    |     |
| DHL  | 267  |      | 2   |     | 12  | 1   |      | 2   | 1   |     | 74   | 1    | 37   | 9    | 5   |
| DIAL   | 11   |      | 1   |     |     |     |      |     |     |     | 3    |      | 2    | 2    |     |
| ERU  | 131  |      |     |     | 1   |     |      | 6   |     |     | 50   |      | 12   | 15   |     |
| GMMS   | 44   |      |     |     | 3   |     |      |     | 1   | 2   | 7    |      | 5    | 3    |     |
| JER  | 165  |      |     |     | 7   |     |      | 1   | 1   |     | 39   |      | 21   | 23   | 2   |
| LES  | 55   | 1    |     |     | 1   | 1   |      |     | 3   |     | 11   | 3    | 11   |      |     |
| MAY  | 307  |      |     |     |     |     | 1    | 1   | 1   |     | 67   |      | 61   | 27   | 6   |
| MVS  | 1    |      |     |     |     |     |      |     |     |     | 1    |      |      |      |     |
| ORME   | 55   |      |     |     | 5   |     |      |     | 2   |     | 17   |      | 6    | 3    |     |
| PCL  | 278  |      | 1   |     | 1   |     |      |     | 2   | 7   | 93   | 3    | 44   | 45   | 1   |
| PCT  | 1    |      |     |     |     |     |      |     |     |     | 1    |      |      |      |     |
| PHS  | 91   | 1    |     |     | 3   |     |      | 1   |     |     | 23   | 2    | 11   | 6    | 4   |
| PMH  | 32   | 2    |     |     | 2   |     |      |     |     |     | 7    | 1    | 8    | 1    | 1   |
| PPL  | 3530 | 3    | 36  | 5   | 103 | 3   | 9    | 25  | 31  | 9   |      | 93   | 798  | 409  | 37  |
| PPLX   | 16   |      |     |     |     |     |      | 2   |     |     | 12   |      | 2    |      |     |
| PVPL   | 2089 |      | 13  | 13  | 74  | 2   | 5    | 6   | 18  | 4   | 763  | 23   |      | 186  | 19  |
| SED  | 2908 | 2    | 13  | 1   | 52  | 1   | 6    | 10  | 22  | 5   | 664  | 18   | 339  |      | 21  |
| SEL  | 335  |      | 5   |     | 13  |     |      | 2   | 1   |     | 73   | 3    | 66   | 23   |     |
| SHM  | 0    |      |     |     |     |     |      |     |     |     |      |      |      |      |     |
| THS  | 36   |      |     |     |     |     |      |     | 3   |     | 10   |      | 3    | 3    |     |
| UNDEFINED                                    | 1    |      |     |     |     |     |      |     |     |     | 0    |      | 0    |      |     |
| VBC  | 166  |      |     |     | 1   |     | 1    |     |     | 1   | 43   | 1    | 41   | 18   | 2   |
| VER  | 614  |      | 4   | 4   | 17  |     |      | 2   | 5   | 3   | 168  | 6    | 113  | 40   | 8   |
| WIL  | 170  |      |     | 1   | 5   | 1   | 1    |     |     |     | 49   |      | 20   | 17   | 1   |
| WTS  | 37   |      |     | 1   |     |     |      |     | 1   |     | 11   |      | 1    | 2    |     |
| YAR  | 376  |      | 3   |     | 16  |     |      | 2   |     | 1   | 100  | 2    | 68   | 37   | 9   |
| YAV  | 0    |      |     |     |     |     |      |     |     |     |      |      |      |      |     |
| YCP  | 854  |      | 7   |     | 7   |     | 3    | 11  | 3   | 9   | 311  | 4    | 118  | 120  | 6   |
| YCV  | 612  |      | 9   | 2   | 14  | 1   | 1    | 3   | 4   |     | 196  | 4    | 88   | 73   | 1   |
| YFL  | 2    |      |     |     |     |     |      |     |     |     |      |      | 1    |      |     |
| YLN  | 0    |      |     |     |     |     |      |     |     |     |      |      |      |      |     |

## TRANSITS – CONT.

| Items Transited by Library for December 2012 |      |     |     |     |     |      |     |     |     |     |     |     |     |
|--|------|-----|-----|-----|-----|------|-----|-----|-----|-----|-----|-----|-----|
| Station Library →                            |      |     |     |     |     |      |     |     |     |     |     |     |     |
| Item Library ↓                               | All  | SHM | THS | VBC | VER | VOC  | WIL | WTS | YAR | YCP | YCV | YFL | YLN |
| All  |      | 0   | 26  | 345 | 560 | 1666 | 98  | 27  | 280 | 140 | 39  | 10  | 0   |
| AJS  | 57   |     | 1   |     | 1   |      |     |     |     |     |     |     |     |
| ASH  | 151  |     |     | 2   | 7   | 12   | 1   |     |     | 5   |     | 0   |     |
| BAG  | 250  |     |     | 2   | 6   | 2    | 1   |     | 7   | 2   |     | 1   | 0   |
| BCC  | 328  |     |     | 5   | 12  | 14   | 3   |     | 4   | 3   |     | 1   | 0   |
| BMHS   | 81   |     |     | 3   | 9   | 1    |     |     | 2   |     |     |     |     |
| CLA  | 259  |     |     | 2   | 8   | 9    | 2   |     | 3   | 4   | 2   |     |     |
| CON  | 173  |     |     | 4   | 10  | 7    | 2   |     | 3   | 1   |     |     |     |
| COR  | 186  |     |     | 2   | 7   | 11   |     |     | 8   | 1   |     | 0   |     |
| CRK  | 171  |     |     | 7   | 5   | 9    | 1   |     | 7   | 1   |     |     | 0   |
| CTW  | 1586 |     | 4   | 21  | 64  | 91   | 8   | 2   | 25  | 12  | 4   | 1   | 0   |
| CVHS   | 41   |     | 1   |     |     |      |     |     |     | 1   |     |     |     |
| CVPL   | 662  |     | 1   | 10  | 27  | 36   | 4   | 1   | 14  | 5   | 3   |     | 0   |
| CVUSD  | 90   |     |     | 2   | 3   | 4    |     |     |     |     |     |     |     |
| DHL  | 267  |     | 1   | 2   | 10  | 6    | 3   |     | 7   | 6   |     |     | 0   |
| DIAL   | 11   |     |     |     |     | 1    |     |     |     |     |     |     |     |
| ERU  | 131  |     |     | 10  | 2   | 2    | 2   |     | 3   |     |     |     |     |
| GMMS   | 44   |     | 1   | 1   | 3   |      | 1   |     |     |     |     |     |     |
| JER  | 165  |     |     | 3   | 1   | 6    | 2   |     | 3   | 3   | 2   |     | 0   |
| LES  | 55   |     |     |     | 5   |      |     |     |     |     |     |     |     |
| MAY  | 307  |     |     | 6   | 11  | 4    | 1   |     | 4   | 1   |     |     |     |
| MVS  | 1    |     |     |     |     |      |     |     |     |     |     |     |     |
| ORME   | 55   |     |     | 2   | 1   | 1    | 1   |     |     |     |     |     | 0   |
| PCL  | 278  |     | 1   | 2   | 10  | 12   | 1   |     | 3   | 3   | 5   |     | 0   |
| PCT  | 1    |     |     |     |     |      |     |     |     |     |     |     |     |
| PHS  | 91   |     | 1   | 3   | 3   | 5    |     |     |     | 2   |     |     |     |
| PMH  | 32   |     |     |     | 0   |      |     | 1   |     | 1   |     |     |     |
| PPL  | 3530 |     | 5   | 116 | 139 | 281  | 29  | 10  | 100 | 34  | 7   |     | 0   |
| PPLX   | 16   |     |     |     |     |      |     |     |     |     |     |     |     |
| PVPL   | 2089 |     | 4   | 41  | 74  | 90   | 15  | 4   | 21  | 13  | 4   | 2   | 0   |
| SED  | 2908 |     | 2   | 60  | 71  | 936  | 11  | 1   | 28  | 22  | 3   | 2   | 0   |
| SEL  | 335  |     | 2   | 6   | 10  | 7    | 2   |     | 2   | 2   |     | 0   | 0   |
| SHM  | 0    | 0   |     |     |     |      |     |     |     |     |     |     |     |
| THS  | 36   |     |     |     | 3   |      |     | 2   |     |     |     |     | 0   |
| UNDEFINED                                    | 1    |     |     |     |     |      |     |     |     | 1   |     |     |     |
| VBC  | 166  |     |     |     | 8   | 9    | 2   | 1   | 0   | 3   | 1   |     |     |
| VER  | 614  |     | 1   | 13  |     | 27   | 3   | 1   | 12  | 3   |     |     | 0   |
| WIL  | 170  |     |     | 3   | 4   | 4    |     |     | 2   |     |     |     | 0   |
| WTS  | 37   |     | 1   |     | 4   | 1    |     |     |     |     |     |     |     |
| YAR  | 376  |     |     | 4   | 12  | 10   | 1   |     |     | 5   |     | 1   |     |
| YAV  | 0    |     |     |     |     |      |     |     |     |     |     |     | 0   |
| YCP  | 854  |     |     | 9   | 21  | 31   | 1   | 2   | 16  |     | 8   | 2   | 0   |
| YCV  | 612  |     |     | 4   | 9   | 37   | 1   | 2   | 6   | 6   |     |     | 0   |
| YFL  | 2    |     |     |     |     |      |     |     |     |     |     | 0   |     |
| YLN  | 0    | 0   |     |     |     |      |     |     |     |     |     |     |     |



## DISCARDS (DELETED ITEMS)

| Discards December 2012 |       |
|------------------------|-------|
| Library                | Items |
| All                    | 3604  |
| AJS                    | 9     |
| ASH                    | 146   |
| BAG                    | 56    |
| BCC                    | 59    |
| CLA                    | 32    |
| CON                    | 76    |
| COR                    | 22    |
| CRK                    | 13    |
| CTW                    | 29    |
| CVPL                   | 61    |
| DHL                    | 248   |
| ERU                    | 14    |
| GMMS                   | 3     |
| MAY                    | 79    |
| MVS                    | 16    |
| ORME                   | 17    |
| PCL                    | 7     |
| PHS                    | 4     |
| PPL                    | 897   |
| PVPL                   | 230   |
| SED                    | 138   |
| SEL                    | 3     |
| SHM                    | 30    |
| THS                    | 76    |
| VBC                    | 17    |
| VER                    | 1158  |
| WTS                    | 1     |
| YAR                    | 56    |
| YCP                    | 11    |
| YCV                    | 76    |
| YFL                    | 9     |
| YLN                    | 11    |

## ADDITIONS

## Items Added December 2012

| Library | Copies |
|---------|--------|
| All     | 5513   |
| AJS     | 126    |
| ASH     | 54     |
| BAG     | 91     |
| BCC     | 162    |
| BMHS    | 23     |
| CLA     | 87     |
| CON     | 30     |
| COR     | 61     |
| CRK     | 27     |
| CTW     | 329    |
| CVHS    | 76     |
| CVPL    | 226    |
| CVUSD   | 6      |
| DHL     | 47     |
| DIAL    | 105    |
| ERU     | 71     |
| GMMS    | 15     |
| JER     | 79     |
| LES     | 50     |
| MAY     | 94     |
| MVS     | 2      |
| ORME    | 18     |
| PCL     | 111    |
| PHS     | 8      |
| PMH     | 38     |
| PPL     | 1526   |
| PVPL    | 431    |
| SED     | 647    |
| SEL     | 42     |
| THS     | 58     |
| VBC     | 124    |
| VER     | 27     |
| WIL     | 70     |
| WTS     | 14     |
| YAR     | 173    |
| YAV     | 86     |
| YCP     | 167    |
| YCV     | 101    |
| YFL     | 37     |
| YLN     | 74     |



## NEW PATRONS (USERS)

| New Users December 2012 |         |
|-------------------------|---------|
| Library                 | Patrons |
| All                     | 914     |
| AJS                     | 3       |
| ASH                     | 16      |
| BAG                     | 8       |
| BCC                     | 8       |
| BMHS                    | 8       |
| CLA                     | 6       |
| CON                     | 7       |
| COR                     | 10      |
| CRK                     | 2       |
| CTW                     | 117     |
| CVHS                    | 10      |
| CVPL                    | 49      |
| CVUSD                   | 4       |
| DHL                     | 9       |
| ERU                     | 17      |
| GMMS                    | 7       |
| JER                     | 3       |
| MAY                     | 7       |
| MVS                     | 1       |
| PCL                     | 0       |
| PHS                     | 2       |
| PMH                     | 2       |
| PPL                     | 251     |
| PVPL                    | 157     |
| SED                     | 111     |
| SEL                     | 5       |
| THS                     | 1       |
| VBC                     | 4       |
| VER                     | 51      |
| VOC                     | 8       |
| WIL                     | 2       |
| WTS                     | 4       |
| YAR                     | 13      |
| YCP                     | 10      |
| YCV                     | 1       |
| YFL                     | 0       |



## PATRON BILLS

## Patron Bills by Library for December 2012

| Bill Library | Number of Bills | Total Amount Billed | Payment Amounts | Patrons with Bills | Delinquent Patrons with Bills | Blocked Patrons with Bills | Barred Patrons with Bills |
|--------------|-----------------|---------------------|-----------------|--------------------|-------------------------------|----------------------------|---------------------------|
| All          | 10723           | 33800.9             | 33137.46        | 2830               | 665                           | 218                        | 45                        |
| AJS          | 13              | 80.85               | 80.85           | 7                  | 0                             | 0                          | 0                         |
| ASH          | 9               | 50.25               | 50.25           | 5                  | 0                             | 0                          | 0                         |
| BAG          | 26              | 85.55               | 85.55           | 12                 | 1                             | 1                          | 0                         |
| BCC          | 22              | 164.9               | 164.9           | 11                 | 6                             | 1                          | 0                         |
| BMHS         | 528             | 6667.56             | 6640.86         | 177                | 0                             | 37                         | 12                        |
| CLA          | 5               | 27.15               | 27.15           | 5                  | 1                             | 0                          | 0                         |
| CON          | 41              | 171.2               | 171.2           | 14                 | 2                             | 1                          | 0                         |
| COR          | 14              | 195.55              | 195.55          | 7                  | 3                             | 1                          | 0                         |
| CTW          | 1129            | 2075.71             | 1991.36         | 383                | 105                           | 23                         | 2                         |
| CVHS         | 1               | 64.47               | 64.47           | 1                  | 0                             | 1                          | 0                         |
| CVPL         | 388             | 994.71              | 972.86          | 118                | 26                            | 12                         | 2                         |
| CVUSD        | 50              | 422.11              | 422.11          | 17                 | 2                             | 3                          | 0                         |
| DHL          | 4               | 28.5                | 28.5            | 2                  | 1                             | 0                          | 0                         |
| DIAL         | 8               | 33.57               | 33.57           | 2                  | 1                             | 0                          | 0                         |
| ERU          | 177             | 743.34              | 738.34          | 91                 | 6                             | 1                          | 0                         |
| GMMS         | 40              | 49.69               | 47.44           | 34                 | 0                             | 1                          | 0                         |
| JER          | 29              | 289.75              | 289.75          | 12                 | 3                             | 3                          | 2                         |
| LES          | 5               | 65.09               | 65.09           | 5                  | 3                             | 0                          | 0                         |
| MAY          | 15              | 45.55               | 45.55           | 5                  | 0                             | 0                          | 0                         |
| MVS          | 6               | 50.2                | 49.2            | 3                  | 0                             | 1                          | 0                         |
| ORME         | 10              | 93.94               | 93.94           | 4                  | 3                             | 0                          | 0                         |
| PCL          | 124             | 828.19              | 807.99          | 39                 | 10                            | 4                          | 1                         |
| PHS          | 54              | 223.18              | 221.88          | 36                 | 1                             | 2                          | 1                         |
| PMH          | 149             | 391.48              | 386.83          | 106                | 0                             | 14                         | 0                         |
| PPL          | 3885            | 10017.36            | 9716.02         | 626                | 167                           | 58                         | 15                        |
| PPLA         | 9               | 54                  | 54              | 5                  | 2                             | 0                          | 0                         |
| PPLG         | 33              | 82.99               | 78.99           | 2                  | 0                             | 1                          | 0                         |
| PVPL         | 1508            | 4396.73             | 4309.25         | 327                | 109                           | 26                         | 6                         |
| SED          | 1523            | 2038.31             | 1996.49         | 534                | 183                           | 11                         | 3                         |
| SEL          | 21              | 164.95              | 164.95          | 8                  | 0                             | 1                          | 0                         |
| THS          | 92              | 772.04              | 772.04          | 62                 | 2                             | 3                          | 0                         |
| VBC          | 12              | 58.85               | 58.85           | 4                  | 1                             | 0                          | 0                         |
| VER          | 210             | 490.7               | 489.9           | 78                 | 15                            | 4                          | 1                         |
| VOC          | 104             | 64.5                | 63.45           | 55                 | 17                            | 0                          | 1                         |
| WIL          | 55              | 563.8               | 563.8           | 16                 | 4                             | 2                          | 0                         |
| WTS          | 17              | 193.93              | 193.93          | 12                 | 4                             | 2                          | 0                         |
| YAR          | 13              | 103.75              | 103.75          | 4                  | 1                             | 0                          | 0                         |
| YCP          | 329             | 621.92              | 598.77          | 82                 | 21                            | 5                          | 0                         |
| YCV          | 56              | 211.58              | 210.48          | 21                 | 6                             | 2                          | 0                         |
| YFL          | 1               | 13                  | 1               | 1                  | 0                             | 1                          | 0                         |
| YLN          | 8               | 110                 | 86.6            | 8                  | 1                             | 2                          | 0                         |

## CIRCULATION\*

\*Total does not include Library Use Transactions

| Circulation by Library for December 2012 |           |                |                 |          |                          |                   |
|--|-----------|----------------|-----------------|----------|--------------------------|-------------------|
| Library                                  | Checkouts | Staff Renewals | Patron Renewals | Use Item | Library Use Transactions | Total Circulation |
| All                                      | 132925    | 9735           | 19432           | 2835     | 10265                    | 165052            |
| AJS                                      | 2169      | 4              | 3               |          | 362                      | 2176              |
| ASH                                      | 791       | 60             | 24              |          | 205                      | 875               |
| BAG                                      | 475       | 27             | 41              |          | 123                      | 543               |
| BCC                                      | 1695      | 144            | 30              |          | 127                      | 1869              |
| BMHS                                     | 317       | 41             | 9               |          | 31                       | 367               |
| CLA                                      | 768       | 37             | 98              |          | 223                      | 903               |
| CON                                      | 1083      | 103            | 72              |          | 100                      | 1258              |
| COR                                      | 1360      | 109            | 48              |          | 35                       | 1517              |
| CRK                                      | 223       | 62             | 6               |          | 35                       | 291               |
| CTW                                      | 12508     | 1149           | 1925            | 107      | 514                      | 15689             |
| CVHS                                     | 78        | 12             | 3               |          | 2                        | 93                |
| CVPL                                     | 6916      | 797            | 1033            |          | 184                      | 8746              |
| CVUSD                                    | 1274      | 71             |                 |          | 2                        | 1345              |
| DHL                                      | 1006      | 66             | 207             |          | 309                      | 1279              |
| DIAL                                     | 2         |                |                 |          | 1                        | 2                 |
| ERU                                      | 663       | 57             | 50              | 117      | 45                       | 1002              |
| GMMS                                     | 314       | 0              |                 | 52       | 31                       | 366               |
| JER                                      | 572       | 93             | 33              |          | 65                       | 698               |
| LES                                      | 1584      | 1              |                 | 253      | 84                       | 1838              |
| MAY                                      | 1796      | 59             | 79              |          | 193                      | 1934              |
| MVS                                      | 625       | 12             |                 |          | 16                       | 637               |
| ORME                                     | 61        | 12             | 12              |          | 18                       | 85                |
| PCL                                      | 463       | 140            | 235             | 63       | 51                       | 901               |
| PHS                                      | 299       | 48             |                 |          | 7                        | 347               |
| PMH                                      | 275       | 0              | 3               | 119      | 228                      | 397               |
| PPL                                      | 43349     | 3012           | 8806            |          | 2302                     | 55167             |
| PPLA                                     | 197       |                | 12              |          | 3                        | 209               |
| PVPL                                     | 22981     | 896            | 3428            | 1275     | 1490                     | 28580             |
| SED                                      | 15609     | 521            | 1717            | 326      | 884                      | 18173             |
| SEL                                      | 1271      | 17             | 4               |          | 8                        | 1292              |
| SHM                                      | 0         |                |                 |          | 32                       |                   |
| THS                                      | 1342      | 306            |                 | 90       | 377                      | 1738              |
| VBC                                      | 2076      | 59             | 122             |          | 59                       | 2257              |
| VER                                      | 2726      | 273            | 464             |          | 1485                     | 3463              |
| VOC                                      | 1666      | 32             | 120             |          | 22                       | 1818              |
| WIL                                      | 485       | 22             | 37              |          | 17                       | 544               |
| WTS                                      | 950       | 97             |                 | 87       | 18                       | 1134              |
| YAR                                      | 1843      | 153            | 90              |          | 130                      | 2086              |
| YCP                                      | 767       | 169            | 562             | 306      | 255                      | 1814              |
| YCV                                      | 336       | 187            | 23              | 40       | 77                       | 586               |
| YFL                                      | 10        | 14             | 3               |          | 10                       | 27                |
| YLN                                      | 0         | 873            | 133             |          | 105                      | 1006              |

## CHECKINS

| Checkins by Library for December 2012 |        |                                       |
|---------------------------------------|--------|---------------------------------------|
| Library                               | Total  | Change Vs. Previous Year FY July June |
| All                                   | 150572 | -3%                                   |
| AJS                                   | 2296   | 21%                                   |
| ASH                                   | 927    | 21%                                   |
| BAG                                   | 558    | -34%                                  |
| BCC                                   | 1888   | -25%                                  |
| BMHS                                  | 761    | 15%                                   |
| CLA                                   | 978    | -11%                                  |
| CON                                   | 1134   | 7%                                    |
| COR                                   | 1452   | -14%                                  |
| CRK                                   | 382    | -21%                                  |
| CTW                                   | 13542  | -16%                                  |
| CVHS                                  | 107    | -44%                                  |
| CVPL                                  | 8023   | 2%                                    |
| CVUSD                                 | 2132   | -5%                                   |
| DHL                                   | 1078   | -18%                                  |
| DIAL                                  | 3      | -50%                                  |
| ERU                                   | 1042   | -8%                                   |
| GMMMS                                 | 383    | 53%                                   |
| JER                                   | 677    | -15%                                  |
| LES                                   | 1669   | 33%                                   |
| MAY                                   | 1976   | 6%                                    |
| MVS                                   | 944    | 69%                                   |
| ORME                                  | 100    | 2%                                    |
| PCL                                   | 830    | -18%                                  |
| PCT                                   | 14     | -52%                                  |
| PHS                                   | 382    | 22%                                   |
| PMH                                   | 594    | 29%                                   |
| PPL                                   | 46748  | 12%                                   |
| PPLA                                  |        | -100%                                 |
| PPLG                                  |        | -100%                                 |
| PVPL                                  | 27242  | -8%                                   |
| SED                                   | 16080  | -8%                                   |
| SEL                                   | 1326   | -9%                                   |
| SHM                                   | 20     |                                       |
| THS                                   | 1646   | -10%                                  |
| VBC                                   | 2191   | 6%                                    |
| VER                                   | 3457   | -19%                                  |
| VOC                                   | 2421   | -9%                                   |
| WIL                                   | 530    | -30%                                  |
| WTS                                   | 1053   | 1%                                    |
| YAR                                   | 2024   | 2%                                    |
| YCP                                   | 1461   | -2%                                   |
| YCV                                   | 411    | 6%                                    |
| YFL                                   | 63     | 186%                                  |
| YLN                                   | 27     | 2600%                                 |

## OPAC SEARCHES

| OPAC Searches by Library for December 2012 |                    |                |                         |                        |                         |                        |                    |
|--|--------------------|----------------|-------------------------|------------------------|-------------------------|------------------------|--------------------|
| Library                                    | Number of Searches | Number of Hits | Average Hits Per Search | Sessions with Searches | % of Total-YLN Searches | Add'l Extrap. Searches | Est. Tot. Searches |
| All  | 81355              | 32890025       | 404.2778563             | 29351                  |                         |                        |                    |
| AJS  | 126                | 10879          | 86.34126984             | 52                     | 0.26%                   | 83                     | 209                |
| ASH  | 185                | 78176          | 422.572973              | 35                     | 0.38%                   | 122                    | 307                |
| BAG  | 225                | 25096          | 111.5377778             | 43                     | 0.46%                   | 148                    | 373                |
| BCC  | 248                | 39152          | 157.8709677             | 63                     | 0.51%                   | 163                    | 411                |
| BMHS                                       | 93                 | 36658          | 394.172043              | 26                     | 0.19%                   | 61                     | 154                |
| CLA  | 320                | 33079          | 103.371875              | 81                     | 0.65%                   | 210                    | 530                |
| CON  | 438                | 37684          | 86.03652968             | 95                     | 0.89%                   | 288                    | 726                |
| COR  | 159                | 276885         | 1741.415094             | 34                     | 0.32%                   | 104                    | 263                |
| CRK  | 34                 | 1349           | 39.67647059             | 14                     | 0.07%                   | 22                     | 56                 |
| CTW  | 4849               | 1099128        | 226.6710662             | 1500                   | 9.88%                   | 3185                   | 8034               |
| CVHS                                       | 69                 | 92265          | 1337.173913             | 20                     | 0.14%                   | 45                     | 114                |
| CVPL                                       | 3922               | 1187407        | 302.7554819             | 991                    | 7.99%                   | 2576                   | 6498               |
| CVUSD                                      | 13                 | 770            | 59.23076923             | 9                      | 0.03%                   | 9                      | 22                 |
| DHL  | 248                | 112427         | 453.3346774             | 83                     | 0.51%                   | 163                    | 411                |
| ERU  | 132                | 4043           | 30.62878788             | 38                     | 0.27%                   | 87                     | 219                |
| JER  | 148                | 4301           | 29.06081081             | 51                     | 0.30%                   | 97                     | 245                |
| LES  | 58                 | 475            | 8.189655172             | 8                      | 0.12%                   | 38                     | 96                 |
| MAY  | 277                | 205362         | 741.3790614             | 93                     | 0.56%                   | 182                    | 459                |
| ORME                                       | 40                 | 659            | 16.475                  | 15                     | 0.08%                   | 26                     | 66                 |
| PCL  | 116                | 37229          | 320.9396552             | 39                     | 0.24%                   | 76                     | 192                |
| PHS  | 63                 | 18575          | 294.8412698             | 18                     | 0.13%                   | 41                     | 104                |
| PMH  | 47                 | 2320           | 49.36170213             | 15                     | 0.10%                   | 31                     | 78                 |
| PPL  | 16613              | 4961372        | 298.6439535             | 5269                   | 33.83%                  | 10912                  | 27525              |
| PPLA                                       | 198                | 72423          | 365.7727273             | 40                     | 0.40%                   | 130                    | 328                |
| PVPL                                       | 9194               | 4247177        | 461.9509463             | 2682                   | 18.72%                  | 6039                   | 15233              |
| SED  | 6874               | 3295666        | 479.4393366             | 2179                   | 14.00%                  | 4515                   | 11389              |
| SEL  | 106                | 8295           | 78.25471698             | 31                     | 0.22%                   | 70                     | 176                |
| THS  | 18                 | 220            | 12.22222222             | 8                      | 0.04%                   | 12                     | 30                 |
| VBC  | 291                | 89372          | 307.1202749             | 90                     | 0.59%                   | 191                    | 482                |
| VER  | 1420               | 440416         | 310.1521127             | 419                    | 2.89%                   | 933                    | 2353               |
| VOC  | 1154               | 603939         | 523.3440208             | 369                    | 2.35%                   | 758                    | 1912               |
| WIL  | 88                 | 19466          | 221.2045455             | 32                     | 0.18%                   | 58                     | 146                |
| WTS  | 17                 | 211            | 12.41176471             | 8                      | 0.03%                   | 11                     | 28                 |
| YAR  | 294                | 41101          | 139.7993197             | 77                     | 0.60%                   | 193                    | 487                |
| YCP  | 786                | 271284         | 345.1450382             | 247                    | 1.60%                   | 516                    | 1302               |
| YCV  | 240                | 21769          | 90.70416667             | 82                     | 0.49%                   | 158                    | 398                |
| YLN  | 32252              | 15513395       | 481.0056741             | 14579                  |                         |                        |                    |
| Total-YLN                                  | 49103              |                |                         |                        | 100.00%                 |                        |                    |

EBRARY SEARCHES

| Date         | Category                       | Pages Viewed | Pages Copied | Pages Printed | Unique Documents | User Sessions | Chapter/Range Downloads | Full Title Downloads |
|--------------|--------------------------------|--------------|--------------|---------------|------------------|---------------|-------------------------|----------------------|
| 12/2012      | <a href="#">All Categories</a> | 6,721        | 34           | 449           | 348              | 498           | 90                      | 151                  |
| <b>TOTAL</b> |                                | <b>6,721</b> | <b>34</b>    | <b>449</b>    | <b>348</b>       | <b>498</b>    | <b>90</b>               | <b>151</b>           |

OVERDRIVE

Digital Library Statistics

From 12/1/2012 through 12/31/2012

Collection details from inception to 12/31/2012

Purchased Titles in Collection: 5,880

Audiobook: 2,823

eBook: 3,057

Purchased Copies in Collection (counting each copy of each format of a title): 6,601

Audiobook: 3,096

eBook: 3,505

Licensed eBooks in Collection: 86

eBook: 86

Other details from 12/1/2012 through 12/31/2012

Checkouts: 5,840

Audiobook: 1,744

eBook: 4,096

Holds: 2,296

Audiobook: 545

eBook: 1,751

Unique Library Patrons Checking Out Titles: 1,415





## 2012 CALENDAR YEAR STATISTICS

## HOLDS

| Filled/Cancelled/Expired Holds by Library for CY12 |        |           |         |        |             |                                 |
|--|--------|-----------|---------|--------|-------------|---------------------------------|
| Pickup Library                                     | All    | CANCELLED | EXPIRED | FILLED | EXP ONSHELF | Ratio Filled to Expired Onshelf |
| All  | 354054 | 40390     | 214     | 290973 | 22472       | 12.95                           |
| AJS  | 524    | 46        | 0       | 472    | 6           | 78.67                           |
| ASH  | 2026   | 151       |         | 1803   | 67          | 26.91                           |
| BAG  | 1987   | 245       |         | 1615   | 127         | 12.72                           |
| BCC  | 4721   | 275       |         | 4241   | 205         | 20.69                           |
| BMHS   | 501    | 118       | 1       | 367    | 15          | 24.47                           |
| CLA  | 1799   | 225       |         | 1519   | 55          | 27.62                           |
| CON  | 5257   | 483       |         | 4542   | 232         | 19.58                           |
| COR  | 4835   | 279       |         | 4272   | 284         | 15.04                           |
| CRK  | 246    | 22        |         | 213    | 11          | 19.36                           |
| CTW  | 32695  | 4374      | 18      | 26464  | 1839        | 14.39                           |
| CVHS   | 248    | 50        | 0       | 188    | 10          | 18.80                           |
| CVPL   | 22384  | 1941      | 9       | 19206  | 1228        | 15.64                           |
| CVUSD  | 446    | 29        |         | 360    | 57          | 6.32                            |
| DHL  | 4108   | 279       |         | 3726   | 103         | 36.17                           |
| DIAL   | 150    | 27        |         | 72     | 51          | 1.41                            |
| ERU  | 2259   | 279       | 2       | 1837   | 141         | 13.03                           |
| GMMMS  | 198    | 15        |         | 175    | 8           | 21.88                           |
| JER  | 1373   | 51        |         | 1182   | 140         | 8.44                            |
| LES  | 227    | 52        |         | 169    | 6           | 28.17                           |
| MAY  | 4593   | 329       |         | 4029   | 235         | 17.14                           |
| MVS  | 74     | 6         |         | 67     | 1           | 67.00                           |
| ORME   | 483    | 75        |         | 382    | 26          | 14.69                           |
| PCL  | 2790   | 328       | 1       | 2203   | 258         | 8.54                            |
| PCT  | 37     | 13        |         | 11     | 13          | 0.85                            |
| PHS  | 847    | 211       |         | 551    | 85          | 6.48                            |
| PMH  | 323    | 53        | 2       | 256    | 12          | 21.33                           |
| PPL  | 116091 | 14832     | 115     | 93033  | 8111        | 11.47                           |
| PPLA   | 3102   | 284       | 2       | 2812   | 4           | 703.00                          |
| PPLG   | 22     |           |         | 20     | 2           | 10.00                           |
| PVA2   | 1      |           | 1       |        |             |                                 |
| PVPL   | 64552  | 6792      | 36      | 52450  | 5274        | 9.95                            |
| SED  | 28477  | 3064      | 13      | 23638  | 1762        | 13.42                           |
| SEL  | 4288   | 171       |         | 3774   | 343         | 11.00                           |
| SHM  | 1      | 1         |         |        |             |                                 |
| TES  | 4      | 4         |         |        |             |                                 |
| THS  | 232    | 12        |         | 220    |             |                                 |
| VBC  | 4269   | 597       | 0       | 3520   | 152         | 23.16                           |
| VER  | 10997  | 1508      | 3       | 9006   | 480         | 18.76                           |
| VER2   | 13     | 13        |         |        |             |                                 |
| VOC  | 14179  | 1770      | 3       | 12048  | 358         | 33.65                           |
| WIL  | 1656   | 144       |         | 1386   | 126         | 11.00                           |
| WTS  | 554    | 145       |         | 391    | 18          | 21.72                           |
| YAR  | 4993   | 345       |         | 4517   | 131         | 34.48                           |
| YCP  | 4619   | 602       | 8       | 3618   | 391         | 9.25                            |
| YCV  | 674    | 95        |         | 492    | 87          | 5.66                            |
| YFL  | 185    | 43        |         | 124    | 18          | 6.89                            |
| YLN  | 14     | 12        |         | 2      |             |                                 |

## TRANSITS

| Items Transited by Library for CY12 |                   |      |      |      |      |      |      |      |      |     |       |      |       |       |      |      |      |
|-------------------------------------|-------------------|------|------|------|------|------|------|------|------|-----|-------|------|-------|-------|------|------|------|
|                                     | Station Library → |      |      |      |      |      |      |      |      |     |       |      |       |       |      |      |      |
| Item Library ↓                      | All               | AJS  | ASH  | BAG  | BCC  | BMHS | CLA  | CON  | COR  | CRK | CTW   | CVHS | CVPL  | CVUSD | DHL  | DIAL | ERU  |
| All                                 |                   | 1053 | 1829 | 1588 | 4251 | 566  | 1319 | 4038 | 4351 | 237 | 21930 | 285  | 17999 | 654   | 3658 | 84   | 1928 |
| AJS                                 | 618               |      | 2    | 15   | 3    | 1    |      | 5    | 2    | 1   | 43    | 5    | 65    | 12    | 27   |      | 5    |
| ASH                                 | 2559              | 11   |      | 15   | 57   | 6    | 14   | 50   | 54   | 2   | 203   | 4    | 201   | 19    | 48   | 1    | 24   |
| BAG                                 | 3264              | 23   | 33   |      | 45   | 5    | 19   | 47   | 88   | 5   | 307   | 7    | 262   | 19    | 62   |      | 18   |
| BCC                                 | 4721              | 20   | 49   | 39   |      | 7    | 32   | 94   | 129  | 3   | 412   | 8    | 375   | 13    | 72   | 2    | 39   |
| BMHS                                | 864               | 16   | 2    | 5    | 16   |      | 3    | 16   | 18   | 1   | 80    | 8    | 50    | 5     | 14   |      | 12   |
| CLA                                 | 3737              | 5    | 39   | 29   | 67   | 3    |      | 81   | 72   | 8   | 331   | 6    | 372   | 2     | 47   |      | 36   |
| CON                                 | 2512              | 17   | 30   | 10   | 55   | 3    | 23   |      | 62   |     | 223   | 4    | 241   | 11    | 49   |      | 23   |
| COR                                 | 2493              | 11   | 27   | 6    | 52   | 14   | 13   | 51   |      | 3   | 240   | 8    | 186   | 15    | 40   | 1    | 9    |
| CRK                                 | 1937              | 2    | 16   | 8    | 39   | 3    | 8    | 46   | 46   |     | 163   | 1    | 167   | 1     | 39   |      | 11   |
| CTW                                 | 22102             | 84   | 153  | 160  | 353  | 34   | 152  | 360  | 515  | 22  |       | 34   | 1840  | 92    | 355  | 3    | 152  |
| CVHS                                | 408               |      | 2    | 3    | 12   | 6    | 1    | 7    | 2    | 1   | 36    |      | 35    | 5     | 13   |      | 7    |
| CVPL                                | 9087              | 36   | 78   | 58   | 198  | 32   | 59   | 190  | 225  | 10  | 930   | 13   |       | 28    | 169  | 2    | 67   |
| CVUSD                               | 919               | 15   | 2    | 8    | 15   | 5    | 1    | 7    | 8    | 1   | 67    | 4    | 86    |       | 31   |      | 7    |
| DHL                                 | 3737              | 16   | 34   | 27   | 75   | 16   | 15   | 82   | 87   | 3   | 342   | 6    | 293   | 26    |      | 3    | 37   |
| DIAL                                | 29                |      |      | 2    | 3    |      |      |      |      |     | 1     |      |       |       | 1    |      |      |
| ERU                                 | 2594              | 5    | 16   | 11   | 83   | 5    | 12   | 30   | 40   | 1   | 228   | 4    | 130   | 1     | 38   |      |      |
| GMMS                                | 589               | 26   | 2    | 4    | 9    | 6    |      | 6    | 7    | 3   | 41    | 7    | 52    | 8     | 16   | 1    | 2    |
| JER                                 | 2899              | 7    | 43   | 19   | 83   | 6    | 9    | 61   | 130  | 3   | 308   | 1    | 145   | 3     | 37   | 1    | 21   |
| LES                                 | 559               | 21   | 1    | 12   | 6    |      |      | 9    | 7    |     | 33    |      | 88    | 1     | 24   |      | 4    |
| MAY                                 | 3235              | 23   | 44   | 27   | 77   | 12   | 21   | 66   | 93   | 1   | 338   | 5    | 278   | 14    | 49   | 1    | 31   |
| MVS                                 | 47                | 1    |      |      |      |      |      |      | 1    |     | 3     |      | 8     | 2     | 1    |      |      |
| ORME                                | 750               | 9    | 10   | 2    | 14   | 6    | 5    | 10   | 11   |     | 54    | 5    | 48    | 7     | 14   | 2    | 7    |
| PCL                                 | 3601              | 1    | 13   | 15   | 37   | 5    | 11   | 23   | 16   |     | 389   | 5    | 138   | 3     | 31   | 2    | 22   |
| PCT                                 | 34                |      | 1    |      |      |      |      |      |      |     | 2     |      |       |       |      |      |      |
| PHS                                 | 1078              | 6    | 7    | 6    | 27   | 10   | 6    | 14   | 9    | 2   | 86    | 6    | 53    | 9     | 17   |      | 13   |
| PMH                                 | 351               | 15   | 2    | 4    | 12   | 3    | 1    | 5    | 1    |     | 20    |      | 34    | 3     | 12   | 1    | 3    |
| PPL                                 | 46663             | 229  | 367  | 366  | 1011 | 107  | 332  | 915  | 912  | 60  | 6228  | 40   | 4577  | 120   | 821  | 23   | 512  |
| PPLG                                | 470               |      | 1    | 2    | 7    | 1    | 2    | 6    | 7    |     | 38    | 2    | 29    |       | 2    |      | 3    |
| PPLX                                | 125               |      |      |      | 2    |      |      |      |      |     | 14    |      | 7     |       | 1    |      |      |
| PVPL                                | 31319             | 193  | 353  | 286  | 638  | 128  | 182  | 674  | 646  | 14  | 3497  | 35   | 3087  | 98    | 593  | 17   | 263  |
| SED                                 | 38466             | 107  | 247  | 175  | 502  | 57   | 166  | 487  | 412  | 25  | 3180  | 24   | 2228  | 57    | 358  | 7    | 249  |
| SEL                                 | 4446              | 10   | 59   | 25   | 81   | 12   | 27   | 114  | 149  | 7   | 358   | 7    | 406   | 15    | 59   | 1    | 57   |
| SHM                                 | 0                 |      |      |      |      |      |      |      |      |     |       |      |       |       |      |      |      |
| THS                                 | 427               | 25   |      | 14   | 4    |      |      | 4    | 2    |     | 23    |      | 50    | 3     | 13   |      | 7    |
| UNDEFINED                           | 25                |      |      | 1    |      | 1    | 0    |      |      |     | 0     | 2    | 1     |       |      |      |      |
| VBC                                 | 1859              | 23   | 13   | 20   | 30   | 8    | 12   | 35   | 36   | 19  | 151   | 3    | 168   | 3     | 43   | 1    | 14   |
| VER                                 | 8640              | 55   | 59   | 60   | 155  | 14   | 64   | 158  | 134  | 12  | 959   | 6    | 702   | 34    | 168  | 4    | 47   |
| WIL                                 | 2159              | 2    | 27   | 11   | 43   | 1    | 8    | 57   | 49   | 13  | 199   | 2    | 160   | 8     | 51   |      | 20   |
| WTS                                 | 288               | 10   |      | 9    | 2    |      |      | 3    | 3    |     | 22    |      | 27    | 3     | 6    |      | 5    |
| YAR                                 | 4683              | 12   | 37   | 28   | 110  | 7    | 22   | 110  | 136  | 6   | 413   | 5    | 353   | 4     | 77   | 3    | 35   |
| YAV                                 | 1                 |      |      |      |      |      |      |      |      |     |       |      |       |       |      |      |      |
| YCP                                 | 14347             | 11   | 34   | 70   | 220  | 26   | 64   | 130  | 120  | 3   | 1401  | 14   | 705   | 8     | 182  | 5    | 117  |
| YCV                                 | 6338              | 6    | 26   | 35   | 107  | 15   | 35   | 84   | 122  | 5   | 564   | 4    | 349   | 2     | 78   | 3    | 49   |
| YFL                                 | 36                |      |      | 1    | 1    |      |      | 1    |      | 3   | 3     |      | 1     |       |      |      |      |
| YLN                                 | 7                 |      |      |      |      | 1    |      |      |      |     |       |      | 2     |       |      |      |      |

## TRANSITS – CONT.

| Items Transited by Library for CY12 |                   |      |      |     |      |     |      |      |     |     |     |       |      |      |      |       |       |      |
|-------------------------------------|-------------------|------|------|-----|------|-----|------|------|-----|-----|-----|-------|------|------|------|-------|-------|------|
|                                     | Station Library → |      |      |     |      |     |      |      |     |     |     |       |      |      |      |       |       |      |
| Item Library ↓                      | All               | GMMS | JER  | LES | MAY  | MVS | ORME | PCL  | PCT | PHS | PMH | PPL   | PPLA | PPLG | PPLX | PVPL  | SED   | SEL  |
| All                                 |                   | 211  | 1377 | 333 | 4191 | 101 | 472  | 1730 | 29  | 940 | 409 | 53561 | 2825 | 868  | 0    | 39066 | 16529 | 2452 |
| AJS                                 | 618               | 1    | 1    | 9   | 6    |     |      | 2    |     | 3   | 7   | 116   | 11   |      |      | 133   | 24    | 2    |
| ASH                                 | 2559              |      | 11   |     | 48   | 1   | 2    | 21   |     | 2   | 2   | 648   | 42   | 12   |      | 467   | 157   | 23   |
| BAG                                 | 3264              | 4    | 8    | 8   | 61   |     | 8    | 8    |     | 14  | 9   | 825   | 38   | 3    |      | 677   | 175   | 31   |
| BCC                                 | 4721              | 5    | 25   | 7   | 123  | 1   | 8    | 21   | 1   | 11  | 4   | 1174  | 54   | 20   |      | 890   | 319   | 60   |
| BMHS                                | 864               | 3    | 7    | 2   | 8    | 1   | 10   | 10   |     | 10  | 10  | 187   | 4    | 2    |      | 175   | 42    | 4    |
| CLA                                 | 3737              | 1    | 23   | 3   | 95   | 0   | 7    | 14   |     | 5   | 3   | 941   | 38   | 17   |      | 623   | 259   | 41   |
| CON                                 | 2512              | 2    | 15   | 4   | 63   |     | 2    | 2    |     | 7   |     | 596   | 28   | 9    |      | 505   | 127   | 32   |
| COR                                 | 2493              | 7    | 20   | 6   | 87   | 1   | 2    | 8    |     | 5   | 4   | 601   | 26   | 10   |      | 431   | 163   | 32   |
| CRK                                 | 1937              | 1    | 12   | 2   | 30   |     | 3    | 12   |     | 5   | 4   | 525   | 16   | 7    |      | 298   | 139   | 38   |
| CTW                                 | 22102             | 15   | 155  | 25  | 466  | 7   | 44   | 134  |     | 78  | 21  | 6506  | 197  | 63   |      | 4514  | 1765  | 274  |
| CVHS                                | 408               | 1    | 2    | 2   | 14   |     | 9    | 9    |     | 4   | 4   | 106   |      |      |      | 51    | 21    |      |
| CVPL                                | 9087              | 16   | 37   | 17  | 232  | 6   | 16   | 55   |     | 37  | 25  | 2525  | 107  | 37   |      | 1722  | 635   | 108  |
| CVUSD                               | 919               |      | 2    | 2   | 15   |     | 2    | 22   |     | 10  | 4   | 206   | 11   | 2    |      | 184   | 54    | 2    |
| DHL                                 | 3737              | 8    | 27   | 5   | 94   | 2   | 3    | 13   |     | 6   | 11  | 959   | 38   | 19   |      | 697   | 200   | 56   |
| DIAL                                | 29                |      | 1    |     |      |     |      | 1    |     |     |     | 5     |      |      |      | 4     | 6     |      |
| ERU                                 | 2594              |      | 14   | 2   | 33   |     | 21   | 69   |     | 16  |     | 799   | 12   | 9    |      | 364   | 268   | 18   |
| GMMS                                | 589               |      |      | 6   | 21   | 2   | 3    | 4    |     | 7   | 14  | 107   | 4    |      |      | 100   | 24    | 2    |
| JER                                 | 2899              | 1    |      |     | 101  |     | 8    | 23   |     | 6   | 2   | 736   | 19   | 6    |      | 408   | 283   | 35   |
| LES                                 | 559               | 1    |      |     | 7    | 3   | 2    |      |     | 3   | 1   | 100   | 6    |      |      | 130   | 17    |      |
| MAY                                 | 3235              | 4    | 25   | 4   |      | 1   | 3    | 13   |     | 3   | 1   | 806   | 22   | 7    |      | 654   | 180   | 37   |
| MVS                                 | 47                | 1    |      | 1   | 1    |     |      |      |     |     |     | 7     | 4    |      |      | 7     | 2     |      |
| ORME                                | 750               | 1    | 3    |     | 15   |     |      | 9    |     | 20  | 4   | 212   | 3    | 2    |      | 120   | 50    | 2    |
| PCL                                 | 3601              | 1    | 36   | 1   | 12   | 1   | 9    |      | 17  | 19  | 12  | 1323  | 15   | 6    |      | 428   | 496   | 21   |
| PCT                                 | 34                |      |      |     |      |     |      | 9    |     |     |     | 10    |      |      |      | 2     | 2     |      |
| PHS                                 | 1078              | 7    | 5    | 6   | 10   |     | 18   | 21   |     |     | 6   | 301   | 9    | 7    |      | 165   | 94    | 9    |
| PMH                                 | 351               | 6    |      |     | 5    | 1   |      | 1    |     | 6   |     | 75    | 3    |      |      | 63    | 23    | 3    |
| PPL                                 | 46663             | 56   | 319  | 72  | 905  | 30  | 84   | 336  | 5   | 236 | 97  |       | 1271 | 328  | 0    | 12102 | 4631  | 677  |
| PPLG                                | 470               |      | 6    |     | 5    |     |      | 2    |     |     |     | 179   | 2    |      |      | 82    | 24    | 5    |
| PPLX                                | 125               |      | 1    |     |      |     | 4    | 2    |     |     |     | 59    |      |      |      | 23    | 5     |      |
| PVPL                                | 31319             | 33   | 175  | 78  | 604  | 14  | 70   | 158  |     | 141 | 55  | 10991 | 351  | 87   |      |       | 2660  | 385  |
| SED                                 | 38466             | 18   | 180  | 31  | 459  | 18  | 52   | 215  | 2   | 117 | 40  | 9207  | 224  | 70   |      | 5384  |       | 260  |
| SEL                                 | 4446              | 2    | 41   | 1   | 136  | 2   | 6    | 14   |     | 4   | 2   | 1065  | 31   | 20   |      | 867   | 313   |      |
| SHM                                 | 0                 |      |      |     |      |     |      |      |     |     |     |       |      |      |      |       |       |      |
| THS                                 | 427               | 2    |      | 1   | 7    |     | 3    | 1    |     | 7   | 1   | 95    | 1    |      |      | 98    | 11    | 2    |
| UNDEFINED                           | 25                |      |      | 0   | 0    |     | 0    | 2    |     | 4   |     | 1     |      |      |      | 5     | 6     | 0    |
| VBC                                 | 1859              | 1    | 3    | 3   | 23   |     | 4    | 6    |     | 5   | 6   | 451   | 16   | 6    |      | 401   | 119   | 13   |
| VER                                 | 8640              | 5    | 29   | 16  | 169  | 1   | 8    | 40   |     | 32  | 18  | 2334  | 71   | 32   |      | 1695  | 579   | 97   |
| WIL                                 | 2159              | 2    | 17   | 2   | 38   | 3   | 2    | 4    |     | 1   | 2   | 602   | 6    | 12   |      | 370   | 161   | 16   |
| WTS                                 | 288               |      | 1    | 5   | 1    |     | 1    | 1    |     | 1   | 5   | 60    | 4    |      |      | 61    | 8     | 1    |
| YAR                                 | 4683              | 2    | 29   | 2   | 99   | 1   | 6    | 18   |     | 7   | 6   | 1309  | 27   | 18   |      | 868   | 358   | 69   |
| YAV                                 | 1                 |      |      |     |      |     |      |      |     |     |     |       |      |      |      |       | 1     |      |
| YCP                                 | 14347             | 4    | 94   | 3   | 105  | 1   | 34   | 314  | 3   | 75  | 24  | 4811  | 88   | 27   |      | 2305  | 1522  | 63   |
| YCV                                 | 6338              |      | 53   | 7   | 92   | 4   | 18   | 136  | 1   | 33  | 5   | 1994  | 26   | 30   |      | 982   | 602   | 33   |
| YFL                                 | 36                |      |      |     | 1    |     |      |      |     |     |     | 5     |      |      |      | 11    | 4     |      |
| YLN                                 | 7                 |      |      |     |      |     |      |      |     |     |     | 2     |      |      |      |       | 0     | 1    |

## TRANSITS – CONT.

| Items Transited by Library for CY12 |                   |     |     |      |      |       |      |     |      |      |     |     |     |
|-------------------------------------|-------------------|-----|-----|------|------|-------|------|-----|------|------|-----|-----|-----|
|                                     | Station Library → |     |     |      |      |       |      |     |      |      |     |     |     |
| Item Library ↓                      | All               | SHM | THS | VBC  | VER  | VOC   | WIL  | WTS | YAR  | YCP  | YCV | YFL | YLN |
| All                                 |                   | 0   | 260 | 4170 | 8935 | 20075 | 1444 | 968 | 4487 | 3066 | 497 | 212 | 45  |
| AJS                                 | 618               |     | 7   | 10   | 45   | 20    |      | 18  | 11   | 4    | 1   |     | 1   |
| ASH                                 | 2559              |     |     | 51   | 94   | 159   | 18   | 7   | 40   | 42   | 2   | 1   | 0   |
| BAG                                 | 3264              |     | 3   | 54   | 115  | 123   | 17   | 20  | 55   | 36   | 5   | 6   | 21  |
| BCC                                 | 4721              |     | 5   | 86   | 184  | 222   | 29   | 16  | 80   | 62   | 8   | 12  | 0   |
| BMHS                                | 864               |     | 2   | 18   | 56   | 31    | 5    | 6   | 9    | 9    | 2   | 2   | 3   |
| CLA                                 | 3737              |     | 4   | 98   | 142  | 177   | 19   | 10  | 53   | 58   | 5   | 3   | 0   |
| CON                                 | 2512              |     | 1   | 50   | 105  | 108   | 15   | 8   | 49   | 24   | 2   | 7   | 0   |
| COR                                 | 2493              |     | 2   | 51   | 111  | 121   | 21   | 9   | 49   | 33   | 3   | 14  | 0   |
| CRK                                 | 1937              |     | 4   | 38   | 69   | 86    | 13   | 10  | 44   | 16   | 5   | 10  | 0   |
| CTW                                 | 22102             |     | 32  | 382  | 985  | 1205  | 142  | 74  | 413  | 258  | 31  | 7   | 0   |
| CVHS                                | 408               |     | 2   | 3    | 17   | 12    | 2    | 2   | 7    | 9    |     | 1   | 0   |
| CVPL                                | 9087              |     | 8   | 135  | 358  | 428   | 71   | 44  | 239  | 114  | 16  | 2   | 2   |
| CVUSD                               | 919               |     |     | 16   | 69   | 27    | 4    | 6   | 16   | 8    |     |     | 0   |
| DHL                                 | 3737              |     | 5   | 67   | 139  | 135   | 48   | 8   | 71   | 60   | 1   | 2   | 1   |
| DIAL                                | 29                |     |     |      |      | 5     |      |     |      |      |     |     |     |
| ERU                                 | 2594              |     |     | 61   | 87   | 99    | 10   | 3   | 56   | 42   | 5   | 2   | 0   |
| GMMS                                | 589               |     | 4   | 7    | 46   | 5     | 6    | 8   | 21   | 5    | 2   |     | 1   |
| JER                                 | 2899              |     | 2   | 70   | 78   | 115   | 26   | 6   | 41   | 41   | 10  | 5   | 0   |
| LES                                 | 559               |     | 4   | 1    | 48   | 9     |      | 9   | 4    | 6    | 2   |     | 0   |
| MAY                                 | 3235              |     | 2   | 48   | 99   | 86    | 18   | 19  | 72   | 31   | 5   | 15  | 0   |
| MVS                                 | 47                |     | 4   | 1    | 1    |       |      | 2   |      |      |     |     | 0   |
| ORME                                | 750               |     | 1   | 10   | 19   | 40    | 5    | 1   | 14   | 13   | 2   |     | 0   |
| PCL                                 | 3601              |     | 1   | 38   | 90   | 172   | 30   | 2   | 61   | 71   | 26  | 1   | 1   |
| PCT                                 | 34                |     |     | 1    | 1    | 4     |      |     |      | 1    | 1   |     | 0   |
| PHS                                 | 1078              |     | 3   | 10   | 50   | 33    | 4    | 4   | 19   | 23   | 1   | 1   | 1   |
| PMH                                 | 351               |     | 2   | 3    | 14   | 4     | 1    | 15  | 4    | 5    | 1   |     | 0   |
| PPL                                 | 46663             |     | 77  | 1026 | 2129 | 2912  | 364  | 246 | 1202 | 804  | 105 | 24  | 5   |
| PPLG                                | 470               |     |     | 8    | 15   | 15    | 3    | 1   | 13   | 10   |     |     |     |
| PPLX                                | 125               |     |     |      | 1    | 3     |      |     | 3    |      |     |     | 0   |
| PVPL                                | 31319             |     | 30  | 577  | 1438 | 1279  | 241  | 216 | 519  | 435  | 57  | 18  | 3   |
| SED                                 | 38466             |     | 22  | 607  | 1162 | 10844 | 167  | 69  | 508  | 440  | 64  | 22  | 3   |
| SEL                                 | 4446              |     | 5   | 91   | 175  | 135   | 32   | 9   | 59   | 39   | 7   | 3   | 0   |
| SHM                                 | 0                 | 0   |     |      |      |       |      |     |      |      |     |     | 0   |
| THS                                 | 427               |     |     | 1    | 32   | 4     |      | 12  | 2    | 1    | 1   |     | 0   |
| UNDEFINED                           | 25                |     |     | 1    |      |       |      |     |      | 1    |     |     |     |
| VBC                                 | 1859              |     |     |      | 83   | 57    | 11   | 23  | 18   | 23   | 4   | 4   | 0   |
| VER                                 | 8640              |     | 15  | 202  |      | 294   | 43   | 43  | 173  | 96   | 10  | 7   | 0   |
| WIL                                 | 2159              |     |     | 43   | 82   | 61    |      | 5   | 43   | 27   | 2   | 5   | 2   |
| WTS                                 | 288               |     | 2   | 1    | 41   | 1     |      |     | 2    | 2    |     |     | 0   |
| YAR                                 | 4683              |     | 5   | 69   | 169  | 149   | 29   | 18  |      | 51   | 9   | 7   | 0   |
| YAV                                 | 1                 |     |     |      |      |       |      |     |      |      |     |     | 0   |
| YCP                                 | 14347             |     | 5   | 153  | 426  | 649   | 24   | 13  | 371  |      | 102 | 21  | 0   |
| YCV                                 | 6338              |     | 1   | 82   | 160  | 245   | 24   | 6   | 145  | 165  |     | 10  | 0   |
| YFL                                 | 36                |     |     |      |      |       | 2    |     | 1    | 1    |     |     | 1   |
| YLN                                 | 7                 | 0   |     |      |      | 1     |      |     |      |      |     |     | 0   |

## ADDITIONS

| Items Added for CY12 |              |
|----------------------|--------------|
| Item Library         | Total Copies |
| All                  | 168326       |
| AJS                  | 641          |
| ASH                  | 635          |
| BAG                  | 1019         |
| BCC                  | 1224         |
| BMHS                 | 1623         |
| CLA                  | 1131         |
| CON                  | 547          |
| COR                  | 886          |
| CRK                  | 321          |
| CTW                  | 4515         |
| CVHS                 | 2187         |
| CVPL                 | 3381         |
| CVUSD                | 163          |
| DHL                  | 729          |
| DIAL                 | 208          |
| ERU                  | 659          |
| GMMS                 | 284          |
| JER                  | 691          |
| LES                  | 374          |
| MAY                  | 1242         |
| MVS                  | 146          |
| ORME                 | 583          |
| PCL                  | 1130         |
| PCT                  | 1            |
| PHS                  | 287          |
| PMH                  | 216          |
| PPL                  | 18839        |
| PPLX                 | 300          |
| PVPL                 | 6636         |
| SED                  | 8235         |
| SEL                  | 637          |
| SHM                  | 42           |
| THS                  | 434          |
| VBC                  | 1301         |
| VER                  | 1160         |
| WIL                  | 498          |
| WTS                  | 334          |
| YAR                  | 1472         |
| YAV                  | 2656         |
| YCP                  | 3019         |
| YCV                  | 1841         |
| YFL                  | 93           |
| YLN                  | 96006        |



## TOTAL ITEMS

| Total Items CY2012 |              |
|--------------------|--------------|
| Item Library       | Total Copies |
| All                | 1206579      |
| AJS                | 13048        |
| ASH                | 7262         |
| BAG                | 10815        |
| BCC                | 16141        |
| BMHS               | 41365        |
| CLA                | 9800         |
| CON                | 7874         |
| COR                | 9000         |
| CRK                | 4407         |
| CTW                | 103178       |
| CVHS               | 22290        |
| CVPL               | 50929        |
| CVUSD              | 22750        |
| DHL                | 8060         |
| DIAL               | 1064         |
| ERU                | 36737        |
| GMMMS              | 14450        |
| JER                | 15063        |
| LES                | 15130        |
| MAY                | 12462        |
| MVS                | 9031         |
| ORME               | 17106        |
| PCL                | 34642        |
| PCT                | 478          |
| PHS                | 15542        |
| PMH                | 9792         |
| PPL                | 166659       |
| PPLX               | 2023         |
| PVPL               | 101615       |
| SED                | 81585        |
| SEL                | 7863         |
| SHM                | 6508         |
| THS                | 17693        |
| UNDEFINED          | 1            |
| VBC                | 9877         |
| VER                | 38710        |
| WIL                | 4383         |
| WTS                | 10716        |
| YAR                | 9309         |
| YAV                | 10652        |
| YCP                | 80150        |
| YCV                | 53997        |
| YFL                | 416          |
| YLN                | 96006        |



## TOTAL USERS

| Users by Library CY12 |         |             |                    |                 |                |                         |                      |                     |
|-----------------------|---------|-------------|--------------------|-----------------|----------------|-------------------------|----------------------|---------------------|
| User Library          | Patrons | Library Use | Delinquent Patrons | Blocked Patrons | Barred Patrons | % of Delinquent Patrons | % of Blocked Patrons | % of Barred Patrons |
| All                   | 145980  | 4479        | 21994              | 19999           | 3198           | 15%                     | 14%                  | 2%                  |
| AJS                   | 787     | 44          | 53                 | 0               | 1              | 7%                      | 0%                   | 0%                  |
| ASH                   | 1424    | 29          | 92                 | 236             | 6              | 6%                      | 17%                  | 0%                  |
| BAG                   | 1083    | 33          | 65                 | 105             | 7              | 6%                      | 10%                  | 1%                  |
| BCC                   | 1314    | 127         | 85                 | 119             | 7              | 6%                      | 9%                   | 1%                  |
| BME                   | 2       | 6           | 0                  | 0               | 0              | 0%                      | 0%                   | 0%                  |
| BMHS                  | 2034    | 347         | 27                 | 449             | 17             | 1%                      | 22%                  | 1%                  |
| CHV2                  | 1       | 1           | 0                  | 0               | 0              | 0%                      | 0%                   | 0%                  |
| CLA                   | 793     | 18          | 167                | 80              | 25             | 21%                     | 10%                  | 3%                  |
| CON                   | 1119    | 21          | 52                 | 110             | 9              | 5%                      | 10%                  | 1%                  |
| COR                   | 1043    | 38          | 71                 | 140             | 28             | 7%                      | 13%                  | 3%                  |
| CRK                   | 263     | 12          | 13                 | 20              | 3              | 5%                      | 8%                   | 1%                  |
| CTW                   | 18100   | 291         | 4150               | 3073            | 241            | 23%                     | 17%                  | 1%                  |
| CVHS                  | 855     | 809         | 2                  | 55              | 0              | 0%                      | 6%                   | 0%                  |
| CVPL                  | 9160    | 92          | 1592               | 1838            | 105            | 17%                     | 20%                  | 1%                  |
| CVUSD                 | 1688    | 85          | 146                | 139             | 3              | 9%                      | 8%                   | 0%                  |
| DHL                   | 864     | 37          | 67                 | 46              | 16             | 8%                      | 5%                   | 2%                  |
| DIAL                  | 1       | 5           | 0                  | 0               | 0              | 0%                      | 0%                   | 0%                  |
| ERU                   | 4778    | 38          | 65                 | 42              | 12             | 1%                      | 1%                   | 0%                  |
| GMMS                  | 732     | 15          | 5                  | 115             | 0              | 1%                      | 16%                  | 0%                  |
| JER                   | 545     | 13          | 72                 | 173             | 11             | 13%                     | 32%                  | 2%                  |
| LES                   | 407     | 12          | 162                | 19              | 0              | 40%                     | 5%                   | 0%                  |
| MAY                   | 1448    | 39          | 100                | 160             | 23             | 7%                      | 11%                  | 2%                  |
| MVS                   | 466     | 8           | 77                 | 26              | 0              | 17%                     | 6%                   | 0%                  |
| ORME                  | 174     | 73          | 15                 | 12              | 0              | 9%                      | 7%                   | 0%                  |
| PCL                   | 2103    | 261         | 243                | 90              | 13             | 12%                     | 4%                   | 1%                  |
| PCT                   | 2       | 7           | 0                  | 0               | 0              | 0%                      | 0%                   | 0%                  |
| PHS                   | 1907    | 277         | 8                  | 222             | 2              | 0%                      | 12%                  | 0%                  |
| PMH                   | 735     | 52          | 5                  | 142             | 1              | 1%                      | 19%                  | 0%                  |
| PPL                   | 36042   | 744         | 3982               | 5539            | 577            | 11%                     | 15%                  | 2%                  |
| PPLA                  | 23      | 7           | 2                  | 3               | 0              | 9%                      | 13%                  | 0%                  |
| PPLG                  | 2       | 8           | 0                  | 0               | 0              | 0%                      | 0%                   | 0%                  |
| PPLX                  | 2       | 6           | 0                  | 0               | 0              | 0%                      | 0%                   | 0%                  |
| PVA2                  | 1       | 4           | 0                  | 0               | 0              | 0%                      | 0%                   | 0%                  |
| PVPL                  | 27005   | 350         | 5068               | 3752            | 827            | 19%                     | 14%                  | 3%                  |
| SED                   | 13642   | 157         | 3062               | 1254            | 130            | 22%                     | 9%                   | 1%                  |
| SEL                   | 881     | 27          | 49                 | 123             | 2              | 6%                      | 14%                  | 0%                  |
| SHM                   | 3       | 6           | 0                  | 0               | 0              | 0%                      | 0%                   | 0%                  |
| TES                   | 2       | 5           | 0                  | 0               | 0              | 0%                      | 0%                   | 0%                  |
| THS                   | 751     | 10          | 105                | 10              | 0              | 14%                     | 1%                   | 0%                  |
| VBC                   | 830     | 15          | 168                | 38              | 6              | 20%                     | 5%                   | 1%                  |
| VER                   | 4410    | 42          | 828                | 546             | 906            | 19%                     | 12%                  | 21%                 |
| VER2                  | 1       | 5           | 0                  | 0               | 0              | 0%                      | 0%                   | 0%                  |
| VOC                   | 647     | 13          | 101                | 17              | 4              | 16%                     | 3%                   | 1%                  |
| WIL                   | 434     | 15          | 47                 | 107             | 4              | 11%                     | 25%                  | 1%                  |
| WTS                   | 438     | 38          | 93                 | 12              | 1              | 21%                     | 3%                   | 0%                  |
| YAR                   | 653     | 26          | 47                 | 33              | 42             | 7%                      | 5%                   | 6%                  |
| YAV                   | 2       | 5           | 0                  | 0               | 0              | 0%                      | 0%                   | 0%                  |
| YCC                   | 3       | 7           | 0                  | 0               | 0              | 0%                      | 0%                   | 0%                  |
| YCP                   | 4148    | 124         | 670                | 574             | 143            | 16%                     | 14%                  | 3%                  |
| YCV                   | 2191    | 26          | 437                | 580             | 26             | 20%                     | 26%                  | 1%                  |
| YFL                   | 36      | 13          | 1                  | 0               | 0              | 3%                      | 0%                   | 0%                  |
| YLN                   | 5       | 36          | 0                  | 0               | 0              | 0%                      | 0%                   | 0%                  |

## CIRCULATION\*

\*Total does not include Library Use Transactions

| Circulation by Library for CY12 |               |                |                 |          |                          |                   |
|---------------------------------|---------------|----------------|-----------------|----------|--------------------------|-------------------|
| Station Library                 | Checkout Item | Staff Renewals | Patron Renewals | Use Item | Library Use Transactions | Total Circulation |
| All                             | 1874999       | 127444         | 227070          | 49858    | 160637                   | 2281587           |
| AJS                             | 27609         | 18             | 26              |          | 6037                     | 27653             |
| ASH                             | 9413          | 506            | 315             |          | 2834                     | 10234             |
| BAG                             | 7180          | 614            | 483             |          | 2918                     | 8277              |
| BCC                             | 26488         | 1971           | 485             |          | 3621                     | 28944             |
| BMHS                            | 14835         | 1859           | 267             |          | 254                      | 16961             |
| CLA                             | 10957         | 918            | 1273            |          | 3142                     | 13148             |
| CON                             | 13744         | 1099           | 604             |          | 1137                     | 15447             |
| COR                             | 22662         | 1378           | 427             |          | 784                      | 24467             |
| CRK                             | 4869          | 741            | 47              |          | 508                      | 5657              |
| CTW                             | 182006        | 16289          | 21008           | 4870     | 8052                     | 224173            |
| CVHS                            | 4318          | 143            | 22              |          | 1045                     | 4483              |
| CVPL                            | 91077         | 8574           | 10913           |          | 4386                     | 110564            |
| CVUSD                           | 22028         | 1826           |                 |          | 654                      | 23854             |
| DHL                             | 14728         | 647            | 1799            |          | 761                      | 17174             |
| DIAL                            | 98            | 60             |                 |          | 4                        | 158               |
| ERU                             | 9296          | 1604           | 1039            | 632      | 5243                     | 14489             |
| GMMS                            | 4850          | 3              |                 | 794      | 704                      | 5647              |
| JER                             | 7864          | 1216           | 374             |          | 1124                     | 9454              |
| LES                             | 18208         | 696            |                 | 2131     | 1790                     | 21035             |
| MAY                             | 21416         | 912            | 1054            |          | 1465                     | 23382             |
| MVS                             | 8563          | 425            | 2               | 5        | 91                       | 8995              |
| ORME                            | 1043          | 412            | 105             |          | 626                      | 1560              |
| PCL                             | 8295          | 2074           | 2782            | 1214     | 2478                     | 14365             |
| PCT                             | 49            | 27             |                 |          | 5                        | 76                |
| PHS                             | 5035          | 428            | 38              | 1        | 153                      | 5502              |
| PMH                             | 5235          | 76             | 20              | 1051     | 1535                     | 6382              |
| PPL                             | 565362        | 37664          | 99648           |          | 30646                    | 702674            |
| PPLA                            | 2825          | 6              | 194             |          | 15                       | 3025              |
| PPLG                            | 1655          | 101            | 346             |          | 703                      | 2102              |
| PPLX                            | 0             |                |                 |          | 1                        |                   |
| PVPL                            | 368302        | 11461          | 44569           | 24168    | 22872                    | 448500            |
| SED                             | 200232        | 6621           | 17966           | 6451     | 23263                    | 231270            |
| SEL                             | 19740         | 399            | 70              |          | 342                      | 20209             |
| SHM                             | 0             |                |                 |          | 51                       |                   |
| THS                             | 20031         | 1673           | 3               | 985      | 1109                     | 22692             |
| VBC                             | 25059         | 571            | 644             |          | 796                      | 26274             |
| VER                             | 45193         | 3977           | 8153            | 1        | 7494                     | 57324             |
| VOC                             | 20075         | 583            | 1395            |          | 366                      | 22053             |
| WIL                             | 6932          | 647            | 325             |          | 1026                     | 7904              |
| WTS                             | 12964         | 1732           | 150             | 843      | 1118                     | 15689             |
| YAR                             | 20635         | 2129           | 856             |          | 932                      | 23620             |
| YAV                             |               |                | 12              |          | 0                        | 12                |
| YCP                             | 18700         | 3365           | 6626            | 6112     | 9110                     | 35090             |
| YCV                             | 5155          | 1604           | 520             | 600      | 755                      | 7890              |
| YFL                             | 228           | 110            | 5               |          | 338                      | 343               |
| YLN                             | 45            | 10285          | 2505            |          | 8349                     | 12835             |



## EBRARY SEARCHES

| Date         | Category       | Pages Viewed   | Pages Copied | Pages Printed | Unique Documents | User Sessions | Chapter/Range Downloads | Full Title Downloads |
|--------------|----------------|----------------|--------------|---------------|------------------|---------------|-------------------------|----------------------|
| CY2012       | All Categories | 116,463        | 462          | 2,183         | 3,719            | 6,616         | 1,299                   | 1,112                |
| <b>TOTAL</b> |                | <b>116,463</b> | <b>462</b>   | <b>2,183</b>  | <b>3,719</b>     | <b>6,616</b>  | <b>1,299</b>            | <b>1,112</b>         |

## OVERDRIVE

## DIGITAL LIBRARY STATISTICS

From 1/1/2012 through 12/31/2012

**Collection details from inception to 12/31/2012**

**Purchased Titles in Collection:** 5,880

Audiobook: 2,823

eBook: 3,057

**Purchased Copies in Collection** (counting each copy of each format of a title): 6,601

Audiobook: 3,096

eBook: 3,505

**Licensed eBooks in Collection:** 86

eBook: 86

**Other details from 1/1/2012 through 12/31/2012**

**Checkouts:** 67,374

Audiobook: 21,636

eBook: 45,738

**Holds:** 28,269

Audiobook: 7,036

eBook: 21,233

**Unique Library Patrons Checking Out Titles:** 4,667

