

Yavapai Library Network

Monthly Report
May 2013



The automated materials handling system at PPL

Library Network Manager's Lowdown

The search for a new Online Public Access Catalog (OPAC) kicked off this month with a demo from SirsiDynix. They were showing the capabilities of their Enterprise software. Overall the product seemed like it would fit our needs. After the public demo, YLN staff had a separate virtual demo of the administrative side of the product. Administration seemed simple enough.

Chanel will have a demo in the beginning of June to demonstrate the capabilities of the VuFind OPAC. She has been working very hard on adding the features necessary for VuFind to work in our environment. The same script will be followed for her presentation and an evaluation form will be provided. Thanks to all of you for your assistance in the evaluation process.

We are also moving forward with replacing Syndetics with NoveList Select. NoveList Select has all the same enrichment features for the OPAC as Syndetics; however, it also adds in all of the NoveList Plus features directly into the item record. This means library users can get NoveList recommendations, series information, etc. without having to log into the NoveList database. We are using our current NoveList Plus subscription provided through the State of Arizona to upgrade to NoveList Select which is saving us money. Overall NoveList Select will provide us with far more features than Syndetics for just a little more money. K-8 features such as lexile ratings are also included.

The YLN in conjunction with the Yavapai County Free Library District (YCFLD) and the Mayer Unified School District (MUSD) won a Library Services and Technology Act grant to add the MUSD libraries into the consortium. Because of this grant, Yavapai County citizens will have access to Mayer Elementary School and Mayer High School library materials. This grant will also help the Mayer High School library reopen. The conversion of materials will occur over the summer.

The Telemessage (ITIVA) upgrade has been completed. Jim did a fantastic job working with Talking Tech, Yavapai County MIS Networking and SirsiDynix to get this project completed. He even managed to get more lines added. A special thanks to Jared Phelan for helping with this project as well. The previous incoming phone number has already been disconnected and is currently giving a message to those who call letting them know what the new number is. The recorded message will stop next month. The new phone numbers for patrons to call into are (928) 777-7476 and (928) 649-6250.

We have received all of the required items to start using the new inventory module from SirsiDynix. MobileCirc should be ready for beta testing next month (June). We also purchased an RFID reader to test it with the new system. My hope is that the miniature RFID antenna will remove the need for the ones just purchased through Tech Logic. If it is a viable alternative we will ask for a refund on the antennas purchased through Tech Logic. I will let you know more as I learn about the capabilities of the new MobileCirc system.

Respectfully Submitted,



Corey Christians

Library Network Manager



Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone than a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 35

Total requests closed: 31

Total unresolved requests opened this month: 5

Total requests still open: 50

Priority Two: Expand Telemessage Access

The Telemessage (Itiva) system notifies library users via the telephone if they have an overdue item or an available hold. Library users can also call in to renew items, find out their bills, or just see what they have out. Currently the notification service is only available for PPL and PVPL.

Goal: Upgrade and expand the Telemessage service to include all public libraries within the local calling areas of Cottonwood and Prescott that desire the service.

Project Lead: Jim Lowman

Progress:

- Upgrade server to Windows 2008 (1/30/13)
- Upgrade Telemessage to the latest version (1/30/13)
- Determine county telephone accessibility
- Add local line for the Verde Valley
- Start using new line and forward CoP line
- Transfer phone service to the county system
- Add additional libraries in Symphony
- Advertise new service
- Disconnect CoP line

Priority Three: Add Additional Libraries

SirsiDynix has significantly reduced the cost of adding a library. The reduction in cost allows the YLN to add additional libraries. An LSTA grant will be pursued to add those libraries which desire YLN membership.

Goal: Pursue an LSTA grant to cover startup costs for libraries joining the YLN.

Project Lead: Corey Christians

Progress:

- Attend the LSTA workshop. (1/16/13)
- Reach out to new potential members.
- Get a letter from potential members.
- Fill out the appropriate LSTA grant information.
- Receive grant for adding the new members.
- Add new libraries.
- Configure new libraries.
- Convert MUSD collections.

Priority Four: Replace Blue Sockets for YCFLD libraries

Replace all existing networking controllers with a new network controller running over a virtual network. This will reduce network and support costs for the YCFLD libraries.

Goal: Simplify the network of the YCFLD libraries.

Project Lead: Jim Lowman

Progress:

- Determine if the new solution will work in our networking environment.
- Purchase the new device
- Set up a test network
- Install Access Points at YCFLD libraries
- Remove each existing networking device

Note concerning prioritization: The priority of projects may shift as individual portions are completed.



Priority Five: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

Goal: Develop a strategic plan that will bring the YLN to the year 2020.

Project Lead: Corey Christians

Progress:

- Develop a survey to send out to the membership.
- Use the results to make a list of discussion areas
- Start brainstorming about strategy/mission/vision
- Develop a final strategic plan
- Get approval of the plan

Priority Six: SIS Integration

School and academic institutions have a student information system (SIS) that contains all the information about their students. Importing this information into Symphony will save time for library staff.

Goal: Automate the export/import of student data from academic and school institutions.

Project Lead: Chanel Wheeler

Progress:

- Determine the data needs of the K-12 libraries
- Develop a plan to import student data
- Train K-12 library staff on the new plan
- Determine the needs of academic libraries
- Observe use of student IDs/library cards at academic library circulation desks
- Resolve card disparity between library types
- Design a viable SIS import automation solution
- Get academic libraries' feedback on the solution
- Work with academic IT departments for data format
- Create data mapping script
- Test data import
- Automate the process

Priority Seven: OPAC Evaluation

The eLibrary problems that have been plaguing the Network for the last couple of years need to be resolved. An evaluation of Enterprise and VuFind2 needs to take place so we can eliminate eLibrary.

- Create a demonstration script
- Set up a demo date/time
- Create an evaluation form
- Compile evaluation results
- Determine which OPAC we will switch to

Priority Eight: Separate Policies and Procedures

Currently policies and procedures are integrated in the circulation and cataloging manuals. The combination has led to some confusion regarding the purpose of the manuals.

Goal: Create two distinct documents that detail policies and procedures.

Project Lead: Corey Christians

Progress:

- Create a joint subcommittee with representatives from circulation, cataloging, and public services.
- Have the committee determine what are policies and what are procedures
- Draft a policy document
- Create a final version of the policy document
- Get approval for the document from each user group and the network steering committee
- Have the circulation and cataloging committees edit their existing manuals so they policies are removed



Priority Nine: VuFind Implementation

The new VuFind2 is built on a different framework than the previous VuFind. Chanel needs to learn about the new framework to be able to customize and configure our VuFind OPAC.

Goal: Have a working version of VuFind that can be compared to Enterprise with eRC.

Project Lead: Chanel Wheeler

Progress:

- Install VuFind 2
- Learn about VuFind 2 framework
- Remove Subjects from search results
- Fix “your account” link
- Add renew item functionality
- Hide queue position in holds
- Fix pickup library list
- Remove “browse by” options from front page
- Fix hold expires date
- Add “change pickup library” to holds page
- Add AR display to search results and item detail
- Fix holdings layout so it is closer to eLibrary
- Verify title/copy holds works
- Add AR search functionality
- Add RC search functionality
- Create YLN Skin
- Add new item functionality
- Add reviews, synopsis, etc.
- Add “times renewed” to checkout page
- Add “activate/suspend holds” functionality
- Add course reserves functionality
- Add “browse by library” to front page
- Add Dewey sorting to search results
- Fix due date format for renewed items
- Add “change expiration date” functionality
- Modify format type processing
- Fix VuFind mobile
- Have library staff test VuFind 2
- Move favorites, comments, and tags from VuFind 1
- Notify the public that there lists will not migrate
- Go live on VuFind 2

Priority Ten: Implement SMS features into the ILS

Cell phone texting features need to be added to Symphony. This will allow library users to get messages regarding their library account via their mobile phone.

Goal: Implement SMS functionality in Symphony.

Project Lead: Corey Christians

Progress:

- Purchase an SMS bundle from SirsiDynix
- Create documentation
- Have VER test the new feature
- Have PCL test the new feature
- Send out documentation to libraries (5/6/13)
- Enable SMS features in Symphony (5/7/2013)
- All YLN libraries can start testing (5/7/2013)
- Train staff on how to use the new feature (6/12/13)
- Allow public to start using (6/14/2013)
- Publicize the new feature (6/17/2013)

Completed Projects CY13

- Created the YLN data retention, privacy, and ethics policy
- Took an initial look at ILS vendors
- Created the YLN Technology Plan
- Upgraded Telemessage software to the latest version
- Billing sent out



Statistics



Holds - May 2013					
Pickup Library	All	CANCELLED	EXPIRED	FILLED	EXP_ONSHELF
All	30788	3242	21	25633	1892
AJS	7	3		3	1
ASH	148	8		135	5
BAG	178	29		140	9
BCC	421	20		393	8
BMHS	14	13		1	
CLA	172	34		134	4
CON	403	48	1	347	7
COR	455	27		420	8
CRK	27	4		21	2
CTW	3056	377	5	2500	174
CVHS	12	9		2	1
CVPL	1805	133	2	1590	80
CVUSD	67	25		35	7
DHL	397	14		368	15
ERU	196	22		159	15
GMMS	2			1	1
JER	106	3		96	7
LES	6	2		4	
MAY	410	41		347	22
ORME	22	2		20	
PCL	155	21		120	14
PCM	2	1		1	
PCT	6	4		2	
PHS	15	6		8	1
PMH	11	5		6	
PPL	9873	1124	7	8067	675
PPLA	409	35		374	
PVPL	5796	617	3	4727	449
SED	2560	207	2	2184	167
SEL	402	5		342	55
THS	9	1		8	
VBC	269	55		201	13
VER	850	65		732	53
VOC	1401	162		1210	29
WIL	108	6		93	9
WTS	54	14		38	2
YAR	476	36		426	14
YCP	400	61		301	38
YCV	76	2	1	67	6
YFL	11			10	1
YLN	1	1			



Statistics



Items Transited by Library for May 2013																	
Station Library →																	
Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	ERU	ERU
All	21508	5	123	132	353	5	108	306	425	21	2020	16	1459	40	353	171	166
AJS	0																
ASH	209			1	3		2	4	7		19		11		4	5	4
BAG	266		3		4			9	7	1	33	2	20	1	3	2	1
BCC	318		1	1			2	11	6		34		13		8	1	
BMHS	0																2
CLA	348		3	2	3			7	9		41		28		6	8	3
CON	163		2	1	3				2		19		12		2	3	3
COR	224		2		6		0	6			22		23		5	2	3
CRK	332		1		2		0	1	6		14		11	2	2	1	1
CTW	2169		21	22	45		15	28	52	1			167	5	30	24	19
CVHS	33		1								2		4		1	1	
CVPL	680		7	3	18		5	9	20		62			5	9	7	5
CVUSD	16		1		1						3		3				1
DHL	231		1	2	8		3	5	1		22		19			3	1
DIAL	2												1				
ERU	195				16		2		3	2	15		8		2		
GMMS	1										1						
JER	164				2		1	1	5		27		12		3		
LES	0																
MAY	308		1		3			3	10	2	51		22		3	2	5
MVS	0																
ORME	45				1			1			8		4		2		
PCL	301		1	1	4		3	1			33		9		2	2	
PCT	5																
PHS	35				1				1		4	4	2		1		
PMH	2							1									
PPL	4930	2	33	40	81		40	84	134	10	693	4	495	17	126	46	48
PPLX	28										2						
PVPL	2532	1	12	23	52		11	43	48	1	269	6	204	6	61	16	20
SED	3479		12	14	60		10	35	51	2	294		182	1	37	17	22
SEL	294		3	1	7		0	15	8		29		16	3	7		4
THS	0																
UNDEFINED	4					4											
VBC	1264		1	1	2		1	3	6		25		31		1	2	
VER	496		3	5	5		6	8	14		56		36		11	3	5
VOC	0																
WIL	160	1	1	1	1			2	3		17		11		6	1	
WTS	0																1
YAR	315	1	2	4	6		2	4	7		36		28		8	4	
YAV	0																9
YCP	1144		6	5	10		0	9	7	2	125		45		9	17	9
YCV	811		5	5	9	1	5	16	17		64		42		4	4	
YFL	4								1								



Statistics



Items Transited by Library for May 2013																	
Station Library →																	
Item Library ↓	ALL	GMMS	JER	LES	MAY	MVS	ORME	PCL	PCM	PCT	PHS	PMH	PPL	PPLA	PVPL	SED	SEL
ALL	21508	5	109	10	383	0	24	89	1	1	19	7	4650	347	3582	1513	364
AJS	0																
ASH	209		1		6							1	46	1	42	11	1
BAG	266		1		3							1	62	4	71	13	
BCC	318		1		14			2					89	1	66	24	4
BMHS	0																
CLA	348				5								70	6	78	17	4
CON	163		1		6								40		42	10	3
COR	224		1		8						1		49	1	55	14	1
CRK	332		2	1	3								46		25	10	171
CTW	2169	1	24	1	50		1	9			1	1	690	38	471	153	19
CVHS	33												9	1	8		
CVPL	680		3		17		2	1			1	1	227	17	126	50	10
CVUSD	16												5		1	1	
DHL	231		3		5								52	1	54	14	2
DIAL	2												1				
ERU	195		1		5			7			1		62		31	10	2
GMMS	1																
JER	164				3								39	3	29	14	2
LES	0																
MAY	308	1					1						85	5	59	20	7
MVS	0	0															
ORME	45		1										10	1	9	5	
PCL	301		1		1		4		1		1		116	3	35	41	1
PCT	5							2					1				
PHS	35												5		6	1	
PMH	2												1				
PPL	4930	2	25	4	117		10	26		1	10	2		129	1257	567	73
PPLX	28												23		3		
PVPL	2532		14	2	65		1	9			3	1	1002	56		223	28
SED	3479		15		25		2	11			1		917	36	495		15
SEL	294	1	1		6								76	2	63	9	
THS	0																
UNDEFINED	4														0		
VBC	1264		0		3								43	1	36	11	2
VER	496				10			4					134	6	101	32	4
VOC	0															0	
WIL	160												35	2	31	24	
WTS	0																
YAR	315		2		9								85	8	51	28	5
YAV	0																
YCP	1144		12	2	10		2	14					369	14	200	115	5
YCV	811				12		1	4					259	11	137	95	5
YFL	4												2			1	



Statistics



Items Transited by Library for May 2013													
Station Library →													
Item Library ↓	All	THS	VBC	VER	VOC	WIL	WTS	YAR	YAV	YCP	YCV	YFL	YLN
All	21508	10	1300	712	1963	100	39	421	0	248	61	13	0
AJS	0												0
ASH	209		5	8	15	1		9		6			
BAG	266		2	7	7			8		2			
BCC	318		4	14	13	1	1	4		2	1		0
BMHS	0												
CLA	348		7	14	20	1		13		3	3	0	0
CON	163		1	5	8			1		1	1		
COR	224		3	4	12	3		4		1	1		0
CRK	332		1	10	14	1		5		3			
CTW	2169		24	84	113	6	1	39		27	4	2	0
CVHS	33		1	1				3			1		0
CVPL	680	1	6	27	23	2		13		7	1		0
CVUSD	16			1									
DHL	231	1	4	12	11	2		5		1			0
DIAL	2												
ERU	195		2	3	14	1		6		2			0
GMMS	1												
JER	164		2	6	8			5		2			0
LES	0												
MAY	308		5	10	7			10			1		0
MVS	0												0
ORME	45		1	1				1					
PCL	301		6	3	15	3	1	8		2	3		0
PCT	5									1	1		
PHS	35	1	4	2	1					2			
PMH	2												
PPL	4930	2	54	208	349	34	16	126		102	8	3	
PPLX	28												
PVPL	2532	2	29	103	143	12	6	43		24	12	1	0
SED	3479		40	96	990	16	10	53		32	8	2	0
SEL	294		5	12	16		3	9		2			
THS	0												
UNDEFINED	4												
VBC	1264		1068	8	9	2		3		3	2		0
VER	496	2	8		35	2		7		4			
VOC	0												
WIL	160			7	11			4		2			0
WTS	0												
YAR	315	1	3	5	13	1					2		
YAV	0								0				
YCP	1144		9	36	66	7	1	32			12	3	
YCV	811		6	25	50	5		10		17		2	0
YFL	4												0



Statistics



Discards May 2013	
Library	Items
All	5431
AJS	15
ASH	3
BAG	40
BCC	48
CLA	303
CON	23
COR	18
CRK	68
CTW	62
CVPL	400
CVUSD	1
DHL	3
ERU	77
GMMS	251
JER	14
LES	63
MAY	16
MVS	9
ORME	4
PCL	6
PHS	9
PMH	53
PPL	1988
PVPL	315
SED	274
SEL	8
THS	48
VBC	41
VER	126
WIL	4
WTS	2
YAR	97
YAV	2
YCP	294
YCV	739
YFL	7

Items Added by Library for May 2013	
Library	Copies
All	7195
AJS	68
ASH	65
BAG	83
BCC	100
BMHS	634
CLA	98
CON	39
COR	113
CRK	52
CTW	288
CVHS	81
CVPL	246
CVUSD	22
DHL	31
ERU	75
GMMS	41
JER	66
LES	23
MAY	94
MVS	13
ORME	19
PCL	108
PHS	9
PMH	25
PPL	1522
PVPL	528
SED	797
SEL	48
SHM	43
THS	2
VBC	44
VER	162
VOC	5
WIL	62
WTS	56
YAR	59
YAV	316
YCP	355
YCV	763
YFL	5
YLN	35



Statistics



New Users May 2013		Patron Bills - May 2013							
Library	Patrons	Bill Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Patrons with Bills
All	1220	All	10628	43603.02	42926.77	3148	692	224	34
AJS	1	AJS	43	477.39	477.39	28	0	2	0
ASH	6	ASH	32	298.25	298.25	6	1	0	0
BAG	13	BAG	25	156.4	156.4	9	2	2	0
BCC	15	BCC	23	225.54	218.54	9	1	1	0
BMHS	4	BMHS	481	10523.07	10422.04	124	0	37	0
CLA	7	CON	47	366.89	366.89	16	2	1	0
CON	9	COR	26	249.75	249.75	9	1	4	0
COR	16	CRK	2	15	15	1	0	1	0
CRK	0	CTW	1521	2318.1	2231.93	440	130	22	3
CTW	172	CVHS	8	447.41	447.41	5	0	2	0
CVHS	1	CVPL	404	896.45	889.65	126	34	6	1
CVPL	61	CVUSD	135	1222.2	1222.2	53	1	5	0
CVUSD	1	DHL	12	83.05	83.05	6	1	0	0
DHL	8	DIAL	1	3	3	1	0	0	0
ERU	12	ERU	102	1943.7	1943	63	3	0	0
GMMS	1	GMMS	158	602.13	601.38	114	0	2	0
JER	3	JER	52	508.73	508.73	11	6	2	0
LES	1	LES	70	820.47	820.47	56	2	5	0
MAY	13	MAY	43	175.49	175.49	12	6	1	0
MVS	0	MVS	25	362.22	362.22	23	0	0	0
ORME	3	ORME	68	513.8	513.8	32	3	1	0
PCL	29	PCL	228	1671.94	1656.94	58	7	6	0
PHS	1	PHS	197	695.19	694.24	38	0	5	0
PMH	2	PMH	201	426.43	416.18	128	0	5	0
PPL	343	PPL	2196	7384.81	7164.6	607	162	49	14
PVPL	295	PPLG	4	5.75	5.75	1	0	0	0
SED	88	PVPL	1605	4669.79	4586.42	368	117	39	0
SEL	5	SED	1847	2418.66	2331.42	560	192	21	10
VBC	20	SEL	16	220	220	4	0	1	4
VER	58	THS	62	721.25	721.25	45	4	3	0
VOC	4	VBC	18	134	134	6	1	1	0
WIL	1	VER	380	583.9	572.45	115	26	5	0
WTS	3	VOC	146	118.1	117.4	56	19	0	2
YAR	9	WIL	35	277.2	277.2	9	3	2	0
YCP	14	WTS	63	905.02	905.02	46	0	2	0
YCV	1	YAR	11	35.85	35.85	6	2	0	0
		YCP	297	880.74	861.81	73	17	3	0
		YCV	29	32.35	30.65	10	3	1	2
		YFL	1	13	1	1	0	1	0
		YLN	14	200	188	12	0	0	0



Statistics



Circulation - May 2013						
Library	Checkouts	Staff Renewals	Patron Renewals	Use Item	Library Use Transactions	Total Circulation
All	144292	9865	19255	3653	11874	177100
AJS	337	0	4		177	341
ASH	849	33	66		75	948
BAG	697	42	33		56	772
BCC	1749	156	91		87	1996
BMHS	1669	337			241	2006
CLA	712	59	97		366	868
CON	1145	90	75		34	1310
COR	1722	91	12		34	1825
CRK	401	44	4		141	449
CTW	15103	1275	1908	204	340	18490
CVHS	274				0	274
CVPL	6855	863	900		571	8618
CVUSD	683	35	1		3	719
DHL	1226	68	139		40	1433
ERU	433	96	106	68	127	736
GMMS	90	0		15	285	105
JER	464	62	28		91	554
LES	733	3		125	88	861
MAY	1845	115	43		134	2003
MVS	204	6			10	210
ORME	80	16	14		9	110
PCL	375	170	72	45	46	662
PCM	1				0	1
PCT	1				0	1
PHS	164	9			10	173
PMH	54	0	2	57	82	113
PPL	47295	3074	8622		3817	58991
PPLA	347	1	16		7	364
PVPL	30285	981	3701	2147	1620	37114
SED	15670	656	1982	501	1241	18809
SEL	1830	60	3		29	1893
THS	574	130		24	50	728
VBC	1300	25	97		64	1422
VER	3221	171	381		283	3773
VOC	1970	58	206		52	2234
WIL	536	36	29		16	601
WTS	197	34	1	15	6	247
YAR	1468	160	121		127	1749
YAV	0				2	
YCP	1172	156	377	295	610	2002
YCV	542	193	38	157	747	930
YFL	19	21			8	40
YLN	0	539	86		148	625



Statistics



Checkins for May 2013		
Library	Total	Change Vs. Previous Year FY July June
All	165261	-2%
AJS	1561	-8%
ASH	931	8%
BAG	689	3%
BCC	1857	-23%
BMHS	6605	6%
CLA	833	-40%
CON	1253	-13%
COR	1906	-12%
CRK	474	-5%
CTW	14710	-8%
CVHS	2675	14%
CVPL	7926	-2%
CVUSD	1668	-8%
DHL	1804	44%
DIAL	5	-79%
ERU	636	-3%
GMMS	500	39%
JER	602	-12%
LES	1329	27%
MAY	2281	13%
MVS	638	17%
ORME	148	-29%
PCL	784	-16%
PCM	1	
PCT	10	-72%
PHS	354	-29%
PMH	310	-13%
PPL	48124	2%
PPLA	7	600%
PVPL	31315	-6%
SED	16710	3%
SEL	1865	11%
SHM	1	
THS	1240	40%
VBC	1802	-22%
VER	3621	-20%
VOC	2877	4%
WIL	582	-19%
WTS	637	-51%
YAR	1480	-14%
YCP	1936	-6%
YCV	532	192%
YFL	42	-30%
YLN		-100%



Statistics



OPAC Searches by Library for May 2013							
Library	Number of Searches	Number of Hits	Average Hits Per Search	Sessions with Searches	% of Total-YLN Searches	Add'l Extrap. Searches	Est. Tot. Searches
All	97421	31207338	320.3348149	36966			
AJS	16	831	51.9375	5	0.03%	11	27
ASH	233	292244	1254.266094	54	0.41%	167	400
BAG	84	3461	41.20238095	29	0.15%	60	144
BCC	378	91426	241.8677249	98	0.67%	271	649
BMHS	52	61325	1179.326923	14	0.09%	37	89
CLA	393	112436	286.0966921	98	0.69%	282	675
CON	518	48403	93.44208494	103	0.91%	371	889
COR	187	25767	137.7914439	42	0.33%	134	321
CRK	33	4873	147.6666667	15	0.06%	24	57
CTW	4862	1376453	283.1042781	1518	8.57%	3484	8346
CVHS	4	12	3	1	0.01%	3	7
CVPL	4067	2017420	496.0462257	1115	7.17%	2914	6981
CVUSD	2	86	43	2	0.00%	1	3
DHL	334	46086	137.9820359	100	0.59%	239	573
ERU	207	192345	929.2028986	63	0.36%	148	355
JER	198	17403	87.89393939	55	0.35%	142	340
LES	2	19	9.5	1	0.00%	1	3
MAY	242	37411	154.5909091	87	0.43%	173	415
ORME	21	525	25	8	0.04%	15	36
PCL	61	2094	34.32786885	27	0.11%	44	105
PHS	6	18	3	5	0.01%	4	10
PPL	19639	4781781	243.483935	6223	34.60%	14072	33711
PPLA	147	89590	609.4557823	40	0.26%	105	252
PVPL	12550	3524918	280.8699602	3525	22.11%	8993	21543
SED	6907	1635476	236.7852903	2226	12.17%	4949	11856
SEL	192	4422	23.03125	66	0.34%	138	330
VBC	175	79179	452.4514286	60	0.31%	125	300
VER	1859	799505	430.0726197	514	3.28%	1332	3191
VOC	1613	577130	357.7991321	494	2.84%	1156	2769
WIL	137	7191	52.48905109	49	0.24%	98	235
WTS	34	2702	79.47058824	14	0.06%	24	58
YAR	339	22781	67.20058997	96	0.60%	243	582
YCP	834	375887	450.7038369	293	1.47%	598	1432
YCV	428	27778	64.90186916	114	0.75%	307	735
YLN	40667	14948360	367.57961	19947			
Total-YLN	56754						



Statistics - Ebrary



From: **05/2013 to 05/2013**
 Detailed by: **Entire Period**
 For: **Yavapai Free Library District (yln)**
 Category: **All Categories**
 Usage Type: **All Documents Selected**

Date	Category	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Wait Queue	Online Turnaways	Chapter/Range Downloads	Full Title Downloads
Entire Period	All Categories	8,096	27	78	244	419	0		106	96
TOTAL		8,096	27	78	244	419	0		106	96

Statistics - Overdrive

Collection

From inception through 5/31/2013

One Copy/One User

Adv. = Advantage, across all Advantage accounts

Cons. = Consortium

Format	Adv. titles	Adv. copies	Cons. titles	Cons. copies
Audiobook	69	96	3,005	3,230
eBook	188	292	3,586	3,873
Total	257	388	6,591	7,103

Metered Access

Format	Adv. titles	Adv. licenses purchased	Cons. titles	Cons. licenses purchased
eBook	38	1,768	124	4,056
Total	38	1,768	124	4,056

User activity

From 5/1/2013 through 5/31/2013

Unique users with titles checked out: 1,600

Checkouts

Format	Count
Audiobook	2,346
eBook	4,646
Total	6,992

Holds

Format	Count
Audiobook	608
eBook	1,727
Total	2,335



Statistics - I-Tiva (TM3)



Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
5/1/2013	174	15	263	143	
5/2/2013	150	13	228	125	
5/3/2013	162	12	236	144	
5/4/2013	92	4	119	81	
5/5/2013	73	3	73	50	
5/6/2013	25	6	32	22	
5/7/2013	111	16	169	96	
5/8/2013	174	14	242	157	
5/9/2013	161	9	226	143	
5/10/2013	150	2	240	127	
5/11/2013	96	1	139	89	
5/12/2013	82	2	82	64	
5/13/2013	26	9	40	23	
5/14/2013	117	11	166	103	
5/15/2013	172	6	238	153	
5/16/2013	164	4	234	141	
5/17/2013	166	9	230	147	
5/18/2013	103	18	131	91	
5/19/2013	90	6	90	78	
5/20/2013	21		21	21	
5/21/2013	142	12	170	137	
5/22/2013	154	12	209	142	
5/23/2013	143	2	190	125	
5/24/2013	155	9	200	137	
5/25/2013	141	11	177	128	
5/26/2013	60	10	60	43	
5/27/2013	36	1	58	27	
5/28/2013	51	3	74	40	
5/29/2013	116	13	152	104	
5/30/2013	194	11	255	177	
5/31/2013	169	12	219	151	
Grand Total:	3670	256	4963	3209	

I-Tiva Month To Date MESSAGE Report used