



Yavapai Library Network

Monthly Report January 2014



Miller Valley School Library

Library Network Manager's Lowdown

The beginning of the new year means the beginning of new plans. The YLN has an ambitious agenda for 2014. A few of the projects we will be working on are as follows:

Blue Cloud Analytics

Blue Cloud Analytics will replace the Director's Station product eventually. As it stands Director's Station appears to be in maintenance-only mode which means regular improvements to the product are not occurring. The last upgrade to Director's Station occurred in November of 2011. While SirsiDynix is not forcing us to switch, using a product that receives regular updates will be beneficial.

RDA

RDA is the new cataloging standard intended to replace AACR2, which has been the standard for many years. This shift is occurring on a global level and we want to manage this change to minimize the impact to the operations of YLN libraries. Over the coming months, the YLN will determine what steps are necessary to make the full transition to RDA and plan accordingly. Among other things this will include organizing training, getting input from the membership and creating a plan for the Management Committee to approve.

Return on Investment

The YCFLD is applying for a grant to hire a consultant to conduct a return on investment (ROI) study. This study will put a dollar amount on the value YLN services provide to the membership. Considering very few studies have been conducted on the value of library consortia this should be a very enlightening process. The process will hopefully begin in March.

Strategic Plan

The strategic planning process stalled last year. My hope is that the same consultant that completes the ROI study will help us complete the strategic plan.

Materials Booking

SirsiDynix offers a module for our integrated library system (ILS) that allows us to not only track equipment as it is checked out; it also allows the scheduling of equipment. This tremendous tool will allow the tracking of internal assets for all of our member libraries.

Want some POPCoRN?

The YLN will be pursuing its first ever collection of items. The Popular Offerings Purchased for County-wide Resident's Needs (POPCoRN) collection will be purchased with LSTA grant funds if the application is successful. The new collection will embrace many areas with a variety of media including Blu-ray, 3-D Blu-ray, DVD, and games for Xbox One, Xbox 360, Playstation 3 & 4, and more.

These are just a few of the projects the YLN is pursuing. 2014 is definitely shaping up to be a great year.

As a note OPAC statistics are not being included for this month while we determine how to best use the statistical information we are gathering via Google Analytics.

Respectfully Submitted,



Corey Christians

Library Network Manager



Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone than a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 91

Total requests closed: 104

Total unresolved requests opened this month: 1

Total requests still open: 30

Priority Two: Implement a Learning Management System (LMS)

Moodle has been selected for our LMS. The Learning Management System is necessary to track individual training progress, provide training materials, create assessment tools, and supplement in-person training.

Goal: Install, configure, test and go live with the Moodle Learning Management System.

Project Lead: Megan Hammond

Progress:

- Install the virtual machine using the Linux OS
- Create a new hostname in DNS
- Install the Moodle software
- Customize Moodle to better fit YLN needs
- Begin adding content to the system
- Add users or determine if existing user databases can be utilized to interface with Moodle
- Give the YLN membership access to the new LMS

Priority Three: Migrate vhosts from VMWare ESXi to Microsoft HyperV

Currently several servers are running virtually on a VMWare ESXi virtual host. Some of them include the YLN website, RPA, EZproxy, DNS, and many many more. The YLN will be switching to Microsoft HyperV in order to increase data redundancy and to increase support availability. The MIS Operations team also uses HyperV which will allow deep support with this product. This will require purchasing a new server, migrating current virtual servers and converting existing virtual hosts to HyperV.

- Determine of HyperV will work in our linux/windows environment
- Spec out a new server that can house all existing virtual servers as well as any future servers.
- Receive approval to purchase the new server
- Order new server
- Migrate existing ESXi virtual servers to HyperV
- Wipe ESXi servers and install HyperV
- Set up the new server to backup to the old servers

Priority Four: Replace Blue Sockets for YCFLD libraries

Replace all existing networking controllers with a new network controller running over a virtual network. This will reduce network and support costs for the YCFLD libraries. Currently **six** libraries are setup to work with the new Blue Socket.

Goal: Simplify the network of the YCFLD libraries.

Project Lead: Jim Lowman

Progress:

- Determine if the new solution will work in our networking environment.
- Purchase the new device
- Set up a test network
- Install Access Points at YCFLD libraries
- Remove each existing networking device

Note concerning prioritization: The priority of projects may shift as individual portions are completed.



Priority Five: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

Goal: Develop a strategic plan that will bring the YLN to the year 2020.

Project Lead: Corey Christians

Progress:

- Develop a survey to send out to the membership.
- Use the results to make a list of discussion areas
- Start brainstorming about strategy/mission/vision
- Develop a final strategic plan
- Get approval of the plan

Priority Six: Install PURL server

A PURL (Persistent Uniform Resource Locator) server will be made available to ensure that URLs placed in documents and websites will not have to be directly modified if the linked resource's URL changes in the future. This is especially helpful if catalog items are linked to from resources such as libguides.

Goal: Create a functioning PURL server.

Project Lead: Corey Christians

Progress:

- Determine which PURL software will work best
- Install a test version of the software
- Test the software to make sure it will meet our needs
- Configure the software
- Establish appropriate security
- Test with a library that will be using PURLs
- Put the server into production

Priority Seven: New Helpdesk Ticketing System

New help desk software is being installed. The new software will help us manage tickets better and give us better metrics concerning how tickets are resolved.

- Determine which help desk package will be used
- Install and Configure the new software
- Create documentation on how to use the software
- Conduct training sessions
- Transfer existing tickets to the new system
- Start using the new system

Priority Eight: YLN Billing

The preparation for the YLN Annual Billing needs to begin. Generally this process is completed by Jan 15th.

Goal: Determine what each member is to be billed and send the bill to them.

Project Lead: Corey Christians

Progress:

- Gather the end-of-the-year statistics
- Query the membership on the number of FTE
- Input the statistics into the YLN formula
- Draft the YLN billing letter
- Get the draft edited and corrected
- Submit the draft billing letter to the YLN membership for any corrections
- Create the bill
- Deliver the letter and the bill prior to March 15th.



Priority Nine: Value of Services for YLN

Completed Projects CY14

The YLN annual report was the first step in making the decision makers for our governing authorities aware of all the YLN does for them. The second step is showing them what an incredible value the YLN is. The YLN, in conjunction with the YCFLD, will create a comprehensive Return on Investment (ROI) study to show how valuable the YLN is to our members. It will be submitted with the next annual report. Work will start on it now.

Goal: Determine the value of some or all library services for Yavapai County

Project Lead: Corey Christians

- Determine which factors are most beneficial
- Research the actual cost of these factors
- Research the individual cost of each service
- Compare the results
- Draft an analysis

Priority Ten: Annual Report

Discontinued Projects CY14

The time has come to create the annual report for this year.

Goal: Publish the YLN 2013 annual report

Project Lead: Corey Christians

Progress:

- Determine the new AR theme
- Write the intro letter
- Write the accomplishments of the year
- Create the new cover
- Gather the statistics (post 12/31/2013)
- Have the rough draft edited
- Prepare the final version
- Publish the new annual report
- Distribute the new annual report



Statistics



Holds - January 2014					
Pickup Library	All	CANCELLED	EXPIRED	FILLED	EXP_ONSHELF
All	36343	3742	2	30583	2016
AJS	426	60		366	
ASH	292	23		260	9
BAG	133	13		112	8
BCC	474	21		447	6
BMHS	49	8		40	1
CLA	157	8		147	2
CON	560	50		499	11
COR	424	33		378	13
CRK	18	4		13	1
CTW	3813	359		3223	231
CVHS	9	1		8	
CVPL	1719	150	1	1504	64
CVUSD	161	15		131	15
DHL	455	23		414	18
ERU	280	37		226	17
GMMS	29	15		10	4
JER	153	5		146	2
LES	8	5		2	1
MAY	442	59		371	12
MVS	22	1		21	
ORME	36	12		24	
PCL	267	30		227	10
PCM	70	7		62	1
PHS	156	69		76	11
PMH	71	11		56	4
PPL	11353	1343		9262	748
PPLA	387	41		346	
PVPL	6215	585		5178	452
SED	3441	323		2926	192
SEL	517	20		453	44
THS	22			12	10
VBC	288	41		237	10
VER	983	91		843	49
VOC	1477	181		1290	6
WIL	132	8		117	7
WTS	55			55	
YAR	655	39		611	5
YCP	473	34	1	392	46
YCV	105	14		85	6
YFL	14	1		13	
YLN	2	2			



Statistics



Items Transited by Library for January 2014

Station Library →

Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All		362	219	105	426	43	118	423	376	10	2543	8	1398	143	395	0	241
AJS	77		1		1				1		14		10	1	2		
ASH	258				6	1	1	5	4		18		15	3	4		7
BAG	331	5	3		3	1	2	7	5		42		25	3	6		3
BCC	314	6	5	1			1	4	8		26		19		3		3
BMHS	120	20						1	3		12		4	1	2		1
CLA	444		8	2	6	1			11		39		38	1	8		6
CON	161	2	1		4	2			2		20		10	3	1		1
COR	242	2		1	4	1	1	7			25		24	2			1
CRK	419		1		1		1	5	1		13		5	1	3		2
CTW	2480	50	20	6	43	5	9	38	36				125	14	28		25
CVHS	57	2		1			1	2	1		2		2	1			
CVPL	893	11	10		8	2	4	18	11	1	109			8	20		12
CVUSD	111	18		2		2			1		5		3		5		2
DHL	242	1	3		6	2	4	4	4		15		11	4			2
DIAL	7								1				1				
ERU	229	2		1	4		1	2	1		19		5	1	8		
GMMS	72	6			1				1		9		4	2	1		
JER	178	2	1	2	5		2	2	1		13		6		6		
LES	61	7						1	4		6		6	3	2		
MAY	322	6	7	3	4	1		6	7		44		15	1	5		2
MES	38	1									5		2	3	1		1
MVS	14	1		1							1		1				
ORME	7										1				1		
PCL	399		1		3			2	1		34		6		3		1
PCT	2																
PHS	103	2			3	3		1			9		2	3			
PMH	34	6						1			1				1		
PPL	5788	86	64	34	147	6	40	128	98	3	855	4	529	29	147		88
PPLX	9							1									
PVPL	2995	52	37	23	70	9	20	59	66	1	387	3	202	30	53		26
SED	3860	26	23	11	46	5	18	51	49	3	353		123	13	46		19
SEL	352	1	5	1	5		1	12	5		41	1	22	1	8		3
THS	59	9			5			1			6		4		1		
UNDEFINED	3	1				1					0		1				
VBC	261	7			3		3	4	3	1	33		19	1	5		4
VER	753	15	7	5	11			15	10		85		39	5	4		4
WIL	209		3	1	4			4	3		18		11		1		5
WTS	45	5		1				3			7		2	3	1		1
YAR	417	3	2	3	8	1	3	8	10		47		21	5	4		8
YCC	1																
YCP	1382	4	7	4	14		5	10	10		123		54	1	8		11
YCV	1031	3	10	2	11		1	21	18	1	105		32		7		3
YFL	2										1						



Statistics



Items Transited by Library for January 2014																	
Station Library →																	
Item Library ↓	All	GMMS	JER	LES	MAY	MES	MVS	ORME	PCL	PCM	PHS	PMH	PPL	PPLA	PVPL	SED	SEL
All		25	153	7	359	0	22	25	165	35	131	61	5547	341	4034	2003	567
AJS	77										1		26	1	13	2	
ASH	258			1	7				2		2		69	3	45	24	2
BAG	331		2		5						1		78	3	66	24	3
BCC	314				4				1		2	1	82	6	60	35	7
BMHS	120				2						2	5	27	1	20	4	
CLA	444		3		4				2			1	104	3	97	53	1
CON	161				3								46	1	35	9	3
COR	242				2		2				2	1	58	4	42	21	5
CRK	419				2				2				47	2	29	14	265
CTW	2480	5	10	1	48		3	1	10		11	3	801	26	515	188	38
CVHS	57				2						8	1	18	2	3	4	
CVPL	893	2	1		10		1		6		5	4	251	13	174	90	13
CVUSD	111										1	1	31	1	21	6	1
DHL	242	2	1		5		2	1	1		1		77	7	42	11	3
DIAL	7												4				
ERU	229		2		2				6		2	1	65	1	55	16	1
GMMS	72											1	23	1	13	2	
JER	178	1			5				3				47	2	25	17	7
LES	61											1	10	1	11		
MAY	322										2		73	7	58	22	2
MES	38												12		11	1	
MVS	14										1		7		2		
ORME	7												1		1		
PCL	399				3					31	4		124	2	57	62	1
PCT	2								1				1				
PHS	103				4		4	3				5	21	1	12	13	1
PMH	34		1						2		1		8		9	1	
PPL	5788	5	63	3	116		8	6	40		33	11		115	1369	671	108
PPLX	9												3		4		
PVPL	2995	6	16		39		2	5	25		8	11	1090	38		252	34
SED	3860	1	29		30		1	6	24		13	8	925	47	483		20
SEL	352		2		10			1	1				84	4	65	25	
THS	59				1								20	1	7	1	1
UNDEFINED	3														0	0	
VBC	261		1		1		1		1			1	77	4	47	19	1
VER	753		8	1	33				8		1		198	9	145	76	9
WIL	209	1	2		2				1				59	3	33	24	11
WTS	45	1		1								1	6	1	9		1
YAR	417		1		7				1				112	8	62	34	6
YCC	1																
YCP	1382	1	6		6		1	1	15	2	20	3	534	10	237	166	5
YCV	1031		5		6		1		10	2	10	1	328	13	157	116	18
YFL	2														0		



Statistics



Items Transited by Library for January 2014												
Station Library →												
Item Library ↓	All	THS	VBC	VER	VOC	WIL	WTS	YAR	YCP	YCV	YFL	YLN
All		25	272	787	2202	114	52	585	354	91	15	0
AJS	77	1		1			2					
ASH	258		4	7	11	1		9	5	2		0
BAG	331	2	8	8	15		1	4	1	5		0
BCC	314		5	12	9	3		7	4			
BMHS	120		6	5	2			1	1			0
CLA	444		6	7	24	1	1	11	5	1		0
CON	161		1	11	2	1		2	1			0
COR	242		5	6	12	1		9	3	1		
CRK	419		2	5	8	4		2	3	1		
CTW	2480	1	26	96	114	9	5	133	27	10		0
CVHS	57			3	2			2				0
CVPL	893	1	7	29	45	3	2	13	8	1		0
CVUSD	111		1	6	1	1	1		1			
DHL	242		4	5	10	3	1	2	7	1		0
DIAL	7				1							
ERU	229			9	5	1		7	9	3		0
GMMS	72			2	2		1	2		1		
JER	178		3	2	15			7	3	1		0
LES	61	1		6	1					1		
MAY	322		5	16	12	3		11	8	2		0
MES	38						1					
MVS	14											0
ORME	7			1	2			0				0
PCL	399		5	10	21	5		7	11	3	2	0
PCT	2											
PHS	103		2	4	5			2		1		
PMH	34				2				1			0
PPL	5788	8	71	236	325	29	14	157	119	21	2	0
PPLX	9					1						
PVPL	2995	7	32	121	129	19	18	65	24	11	5	0
SED	3860	1	34	81	1218	15	3	58	58	17	2	0
SEL	352	1	6	18	15	2		5	7		0	0
THS	59			1	1							
UNDEFINED	3											
VBC	261			6	9	1	1	4	3	1		0
VER	753	2	9		28	1	1	15	8	1		0
WIL	209		2	6	7			6	2			0
WTS	45			1					1			
YAR	417		10	10	34	5			4			
YCC	1								1			
YCP	1382		14	27	58	1		16		6	2	
YCV	1031		4	29	56	4		28	27		2	0
YFL	2				1						0	



Statistics



Discards January 2014	
Library	Items
All	9815
AJS	47
ASH	3
BAG	151
BCC	216
CLA	131
CON	58
COR	490
CRK	67
CTW	222
CVPL	291
DHL	1
ERU	1
JER	1
LES	2
MAY	27
MVS	13
ORME	3
PCL	2
PHS	5
PMH	13
PPL	950
PVPL	479
SED	1114
SEL	2
THS	15
VBC	6
VER	2553
WTS	1
YAR	35
YCP	584
YCV	21
YFL	52
YLN	2259

Items Added - January 2014	
Library	Total Copies
All	26019
AJS	65
ASH	89
BAG	80
BCC	15
BMHS	90
CLA	88
CON	44
COR	96
CRK	41
CTW	318
CVPL	188
CVUSD	3
DHL	49
DIAL	18
ERU	27
GMMS	41
JER	42
LES	33
MAY	95
MES	107
MVS	6
ORME	30
PCL	73
PHS	52
PMH	26
PPL	1910
PVPL	700
SED	680
SEL	37
THS	62
VBC	54
VER	156
WIL	14
WTS	26
YAR	104
YAV	37
YCP	162
YCV	78
YFL	66
YLN	20217

Statistics

New Users - January 2014	
User Library	Patrons
All	1848
AJS	9
ASH	17
BAG	13
BCC	19
BMHS	32
CLA	3
CON	17
COR	16
CRK	2
CTW	173
CVHS	13
CVPL	74
CVUSD	30
DHL	14
ERU	72
GMMS	14
JER	3
LES	7
MAY	12
MES	10
MHS	6
MVS	12
ORME	1
PCL	123
PHS	29
PMH	12
PPL	461
PVPL	316
SED	148
SEL	5
THS	8
VBC	25
VER	74
VOC	21
WIL	2
WTS	6
YAR	6
YCP	30
YCV	12
YFL	1

Patron Bills - January 2014							
Bill Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Patrons with Bills
All	10476	38928.05	38154	3154	840	278	29
AJS	22	213.96	213.96	12	1	1	0
ASH	11	105.64	105.64	3	0	1	0
BAG	49	481.71	481.71	8	2	1	0
BCC	35	366.45	366.45	9	2	0	0
BMHS	252	4895.17	4893.87	84	0	35	0
CLA	8	102.4	102.4	1	1	0	0
CON	61	433.01	433.01	21	7	1	0
COR	42	304.48	303.28	15	2	2	3
CRK	6	69	69	3	0	0	1
CTW	1801	2317.52	2216.07	448	144	25	1
CVHS	15	377.6	377.6	6	1	1	0
CVPL	364	896.77	878.49	141	41	12	3
CVUSD	60	426.77	426.77	21	3	1	0
DHL	6	37.05	37.05	5	2	0	0
DIAL	3	33	33	1	0	0	0
ERU	61	339.06	339.06	37	7	2	0
GMMS	66	331.35	327.05	42	0	19	0
JER	36	346.19	346.19	10	4	1	0
LES	106	1455.67	1450.67	79	13	4	0
MAY	21	227.22	227.22	8	2	0	0
MVS	112	1565.03	1563.8	71	19	6	0
ORME	26	230.4	230.4	9	2	0	0
PCL	64	442.1	420.35	18	5	2	0
PHS	94	171.14	151.99	59	0	17	0
PMH	35	154.34	150.21	26	0	12	0
PPL	2333	7111.6	6779.44	676	199	47	11
PPLA	11	15.75	15.75	5	2	0	0
PPLG	7	16.1	16.1	0	0	0	0
PVPL	1880	6527.02	6439.77	476	139	38	6
SED	1731	2429.1	2326.97	536	194	32	3
SEL	63	704.88	704.88	13	2	3	0
THS	149	1797.85	1797.85	111	22	3	0
VBC	51	476.95	476.95	20	2	2	0
VER	279	491.3	480.1	83	20	6	0
VOC	114	184.48	184.43	57	17	0	0
WIL	22	107.95	107.95	10	1	2	0
WTS	62	1086.61	1086.61	43	8	4	0
YAR	10	50.54	50.39	3	2	0	0
YCP	289	1158.78	1141.19	68	17	5	3
YCV	105	263.11	242.13	26	5	5	0
YFL	1	13	8	1	0	0	0
YLN	13	170	150.25	12	1	0	0



Statistics



Circulation - January 2014					
Station Library	Checkout Item	Staff Renewals	Use Item	Library Use Transactions	Total Circulation
All	167196	30797	4832	18612	203078
AJS	3262	3		818	3265
ASH	1250	95		111	1345
BAG	435	95		208	530
BCC	1869	163		430	2032
BMHS	812	41		25	853
CLA	828	137		180	965
CON	1502	189		73	1691
COR	2057	77		514	2134
CRK	443	62		95	505
CTW	16875	3250	637	788	20762
CVHS	131	12		73	143
CVPL	7702	1697		523	9399
CVUSD	2527	350		1	2877
DHL	1271	163		56	1434
DIAL	6			1	6
ERU	1066	167	54	62	1460
GMMS	689	0	106	158	795
JER	674	92		51	766
LES	1432	28	301	198	1761
MAY	1645	170		170	1815
MES	407	14		15	421
MVS	1380	125		22	1505
ORME	54	51		4	105
PCL	688	304	116	72	1108
PCM	35			3	35
PCT		2		0	2
PHS	684	81	7	14	772
PMH	318	17	38	27	373
PPL	51086	11855		2869	62941
PPLA	341	29		0	370
PVPL	28443	3887	1971	1819	34301
SED	18655	3374	317	2015	22346
SEL	2511	63		18	2574
THS	2098	467	155	38	2720
VBC	1969	91		151	2060
VER	4031	588		2815	4619
VOC	2202	400		69	2602
WIL	469	35		23	504
WTS	1091	34	108	155	1233
YAR	1695	335		143	2030
YCP	1645	757	493	1279	2973
YCV	903	511	529	23	1945
YFL	15	6		54	21
YLN	0	980		2449	980



Statistics



Checkins by Library for January 2014		
Station Library	Total Checkins	Change Vs. Previous Year FY July June
All	169080	-1%
AJS	2803	4%
ASH	1419	22%
BAG	510	-26%
BCC	2117	-16%
BMHS	890	-5%
CLA	1171	-2%
CON	1492	-3%
COR	2056	12%
CRK	534	42%
CTW	16320	0%
CVHS	233	-16%
CVPL	8199	-2%
CVUSD	2301	12%
DHL	1225	-14%
DIAL	11	267%
ERU	1115	16%
GMMS	623	23%
JER	648	-26%
LES	1376	-27%
MAY	1838	-25%
MES	351	
MVS	1061	27%
ORME	182	33%
PCL	607	-17%
PCM	1	
PCT	3	-75%
PHS	459	-15%
PMH	218	-25%
PPL	49404	0%
PPLA	4	0%
PPLX		-100%
PVPL	28715	-9%
SED	17937	-7%
SEL	2425	55%
THS	2019	12%
VBC	2084	-11%
VER	4649	-1%
VOC	3028	10%
WIL	546	-21%
WTS	1022	-12%
YAR	1691	-22%
YCP	2788	26%
YCV	972	18%
YFL	52	11%
YLN	1981	7824%



Month of: 12/2013							
Category: All Categories							
Usage Type: All Documents Selected							
Library	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Chapter/Range Downloads	Full Title Downloads
PCL	7,222	10	111	386		180	14
YCP	4,003	69	105	151		16	6
YLN	5,994	36	174	316	441	111	86

Statistics - Overdrive

Month of: 1/2014				
One Copy/One User				
Usage Type: All Documents Selected				
Format	Advantage Titles	Advantage Copies	Consortium Titles	Consortium Copies
Audiobook	92	119	3107	3346
Ebook	243	368	4000	4358
Total	335	487	7107	7704
Metered Access, Licensed Content				
Ebook	50	2210	220	8138
User Activity				
Unique Users with titles checked out: 1,698				
Checkouts		Holds		
Audiobook	2542		Audiobook	749
Ebook	5559		Ebook	1950
Total	8101		Total	2699



Statistics - I-Tiva (TM3)



Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
1/1/2014	195	35			
1/2/2014	3	1	403	293	
1/3/2014	261	3	343	227	
1/4/2014	152	4	189	140	
1/5/2014	112	6	112	93	
1/6/2014	29	12	37	26	
1/7/2014	157	7	196	140	
1/8/2014	189	15	264	162	
1/9/2014	180	9	235	163	
1/10/2014	132	5	169	120	
1/11/2014	140		178	123	
1/12/2014	107	12	107	93	
1/13/2014	29	2	35	29	
1/14/2014	121		149	108	
1/15/2014	144	8	179	133	
1/16/2014	118	2	148	107	
1/17/2014	161	9	208	144	
1/18/2014	155	11	197	143	
1/19/2014	108	14	108	81	
1/20/2014	49		66	41	
1/21/2014	59	2	78	54	
1/22/2014	127	6	165	118	
1/23/2014	171	8	215	156	
1/24/2014	161	7	198	146	
1/25/2014	151	5	183	144	
1/26/2014	102	3	102	71	
1/27/2014	23	1	25	22	
1/28/2014	111	1	149	95	
1/29/2014	202	9	271	180	
1/30/2014	162	8	218	139	
1/31/2014	150	7	197	134	
Grand Total:	3961	212	5124	3625	

I-Tiva Month To Date MESSAGE Report used