

# Yavapai Library Network



Children's Area at the Yarnell Public Library

July  
2016  
Monthly  
Report



## Manager's Lowdown

Dear YLN Stakeholders,

Considerable time was dedicated this last month to completion of the contract for ILS licensing and services with SirsiDynix. With that project nearing completion, focus was shifted towards resolving our RFID challenges.

An RFID RFP Committee has been established to address these concerns. The members of that committee are as follows:

Barbara Kile: YCFLD  
Casey Van Haren: PVPL  
Cindy Campbell: PPL  
James Lowman: YLN  
Kathy Hellman: VER  
Lisa Mina: CVUSD  
Mike Byrnes: YCP  
Roger Saft: PPL  
Stuart Mattson: PVPL

The Committee is configured much differently than the ILS RFP Committee. Individual libraries have invested differing amounts in RFID and AMH technology. Those libraries that have the most invested are critical players in the success of the project.

The Board of Directors for the Yavapai County Free Library District approved a one-year extension of our RFID contract with Tech Logic Corporation. We will use that time to evaluate whether we can switch to a new RFID and AMH vendor. If such a transition is feasible and desirable, work will start on crafting an RFID RFP.

However, before such a determination is made additional research needs to be conducted to get a better understanding of the capabilities of other RFID and AMH vendors. To that end an email will be drafted

and delivered to various vendors which will attempt to establish their capabilities. Some examples of the issues that will be asked are as follows:

- 1) The AMH systems utilize TechLogic proprietary hardware and software. This is problematic because either a separate maintenance contract will have to be signed with TechLogic for their care and feeding (if we select another vendor) which could end up costing more money than they currently cost. Alternatively, we may have to pay big money for a vendor to develop a software solution to allow the continued usage of the AMH systems if we cancel our contract with TechLogic.
- 2) Our current model is utilizing our own PCs for self-checks, staff circulation, and technical processing. Some vendors only allow you to purchase their proprietary RFID stations. In essence, this would be a double whammy to the membership since we may not be able to utilize our existing hardware while at the same time being required to purchase expensive proprietary hardware.
- 3) The Circ-IT software currently accesses a central server to assign a profile to a specific PC. This has allowed central management of the Circ-IT software. A new vendor may not utilize a server for centralized control increasing the support overhead for each individual library.

I will keep you informed as the situation unfolds.

Respectfully Submitted,



Corey Christians  
Library Network Manager

# Prioritization

## Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

**Total requests submitted: 70**

**Total requests resolved: 76**

**Total unresolved requests opened this month: 2**

**Total requests still open: 28**

## Priority Two: Draft an RFP for an RFID and AMH System

The time is here to start looking into the possibility of purchasing a new Radio-Frequency Identification (RFID) and/or Automated Materials Handling (AMH) system. Stage one is drafting the RFP.

**Goal:** Create a request for proposal for an RFID/AMH system.

**Project Lead:** Corey Christians

### Progress:

- Explore RFID RFP options
- Install a wiki that can be used to gather information about what we want in an RFID System
- Test the wiki to make sure it works
- Form an RFP committee
- Survey the current RFID market
- Have an initial RFP meeting
- Update the wiki with the results
- Start work on the RFP
- Create a draft RFP
- Send the RFP out to the membership for comment
- Create the final draft
- Seek steering committee approval
- Distribute to all interested vendors

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

## Priority Three: Negotiate ILS Contract

Now that an ILS vendor has been selected the contract needs to be negotiated.

**Goal:** Establish a new contract with an ILS vendor

**Project Lead:** Corey Christians

- Negotiate a contract with SirsiDynix
- Draft a final version of the contract
- Bring the contract to the YCFLD BoD for approval
- Get appropriate signatures from the YLN membership if appropriate
- Submit to SirsiDynix for their signature

## Priority Four: Install BlueCloud Analytics

Currently the YLN uses Director's Station for all web-based statistical reporting. BlueCloud Analytics is meant to be a replacement for Director's Station. However, the products differ greatly. Because of this we have been holding off migrating to the new product until its functionality matches Director's Station.

**Goal:** Complete the transition to BlueCloud Analytics

**Project Lead:** Chanel Wheeler

### Progress:

- Upgrade our BlueCloud framework to accommodate analytics
- Install BlueCloud Analytics.
- Create several test reports to verify functionality
- Create templates to match DS reporting
- Train member libraries once transitioned to BCA

# Prioritization

## Priority Five: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

**Goal:** Develop a strategic plan that will bring the YLN to the year 2025.

**Project Lead:** Corey Christians

### Progress:

- Create a way to implement the plan
- Get approval for the updated plan
- Change the bylaws if necessary
- Distribute the new plan

## Priority Six: Network-wide Electronic Resources

In order to address the burgeoning usage of electronic materials the Public Services Committee will take the lead on creating a Network-wide e-materials collection development policy or best practices document.

**Goal:** Discover a method to increase utilization, improve the customer experience, and increase acquisitions fairness throughout the Network.

**Project Lead:** Corey Christians

### Progress:

- Conduct initial research into what potential problems may be resolved Network-wide.
- Get approval from the Steering Committee to pursue a solution with the Public Services Committee
- Work with Pub Serv to define problems.
- Create a subcommittee to create a plan
- Pub Serv approve plan
- Steering Committee
- New plan is implemented.

## Priority Seven: SirsiDynix Supported Servers End-of-Life

After a certain amount of time vendors will no longer support hardware because it is considered outmoded. In other words parts become hard to find because they are no longer manufactured. Our servers will have this problem as of May 31st, 2016.

**Goal:** Have a solution in place to deal with outmoded hardware.

**Project Lead:** Corey Christians

### Progress:

- Determine differing solutions to the problem considering we may be on a new ILS in two years.
- Present the solutions to the Executive Committee
- Present the solutions to the Steering Committee
- Analyze which option is superior based on cost and stability
- Purchase any equipment that is required
- Migrate data and go into production
- Install Veeam
- Migrate Enterprise

## Priority Eight: Implement BC Visibility

BlueCloud Visibility is a new product by SirsiDynix which converts our online catalog to a linked data model. This will make our records visible in search engines such as Google.

**Goal:** Implement BC Visibility

**Project Lead:** Chanel Wheeler

### Progress:

- Receive a quote from SirsiDynix
- Get approval for the purchase
- Receive an implementation plan from SD
- Offload our bibliographic database to SD to be processed.
- Test the implementation.
- Go Live
- Advertise the new service

# Prioritization

## Priority Nine: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

**Goal:** Fully implement Blue Cloud Cataloging (BCC)

**Project Lead:** Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

## Completed Projects CY16

Draft an RFP for a new Integrated Library System

Migrate vhosts from VMWare ESXi to Microsoft HyperV

Select ILS Vendor

## Cancelled/Postponed Projects CY16



# Statistics

Holds - July 2016					
Pickup Library	All	CANCELLED	EXPIRED	FILLED	EXP_ONSHELF
All	35911	3639	60	29563	2649
ASH	383	29		335	19
BAG	193	9	1	175	8
BCC	372	19		336	17
BMHS	2	2			
CHV2	1	1			
CLA	210	37		142	31
CON	432	49		373	10
COR	575	64	1	471	39
CRK	21	3		18	
CTW	4312	426	14	3573	299
CVPL	1821	115	4	1559	143
CVUSD	4	2		2	
DHL	347	19		324	4
ERU	252	24		212	16
JER	171	5		160	6
MAY	428	39	1	371	17
MES	1	1			
ORME	2				2
PCL	46	10		30	6
PMH	2	2			
PPL	11701	1351	21	9424	905
PVA2	298	25		242	31
PVPL	6812	696	8	5478	630
SED	3454	354	7	2853	240
SEL	348	14		310	24
VBC	347	35	1	293	18
VER	799	68		660	71
VOC	1579	136	2	1375	66
WIL	90	5		80	5
YAR	541	57		475	9
YCP	255	32		193	30
YCV	97	6		88	3
YFL	15	4		11	

# Statistics

## Items Transited - July 2016

Station Library →

Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	ERU
All	22477	0	289	160	272	0	104	340	478	14	2824	0	1385	2	307	226
AJS	2															
ASH	299			3	4		1	8	9		41		26		10	2
BAG	303		5		4		3	11	4		29		23		4	2
BCC	304		1	2			4	2	3		40		27		4	4
BMHS	2															
CLA	377		3	2	6			9	21		55		23		4	
CON	157		3		4		3		2		21		12		2	4
COR	221		2	1	4		1	6			37		15		1	2
CRK	142		3		1		1	2	2		24		10		5	4
CTW	2509		27	18	31		7	32	51				144		33	13
CVHS	1															
CVPL	890		12	5	13		4	12	22		146				12	7
CVUSD	98										16		9		1	
DHL	197		3		6		1	4	4	2	22		20			2
ERU	263		5	1	3		1	2	7		37		14		2	
GMMS	0															
JER	218		2	2	4		2	3	3		26		6		7	5
MAY	286		4	2	2		1	5	2		36		25		4	2
MES	0															
MHS	0															
ORME	0															
PCL	257		1	2	2				1		34		8		6	3
PHS	0															
PPL	5081		79	37	69		31	98	119	2	879		454		93	82
PVPL	2796		54	34	36		11	52	75	3	410		200		35	33
SED	3903		40	22	33		17	42	54	5	442		134	1	23	21
SEL	425		16	3	9		1	8	16		55		24		4	5
UNDEFINED	2															2
VBC	157		1	2	3			1	3		21		6		3	1
VER	820		5	8	12		2	8	23		118		35	1	10	8
WIL	181		3	2	2		1	6	2		19		11		3	1
YAR	323		3	4	3		4	9	7	1	38		22		5	3
YCP	1086		7	2	12		1	9	15		140		67		12	8
YCV	1177		10	8	9		7	11	33	1	138		70		24	12
YLN	0															

# Statistics

Items Transited - July 2016								
Station Library →								
Item Library ↓	All	JER	MAY	ORME	PCL	PPL	PVA2	PVPL
All	22477	160	364	0	32	5646	21	4224
AJS	2	1						
ASH	299	1	2			88		43
BAG	303	1	2			82		76
BCC	304	2	8		1	97		63
BMHS	2					1		1
CLA	377	3	4			107		70
CON	157		5			39		25
COR	221	1	9			51		48
CRK	142		3			37		11
CTW	2509	25	53		1	928		609
CVHS	1							
CVPL	890	4	12			286		215
CVUSD	98					28		27
DHL	197		3			56	1	39
ERU	263	3				79		46
GMMS	0							
JER	218		6		1	62	1	40
MAY	286	1				84		63
MES	0							
MHS	0							
ORME	0							0
PCL	257	1	2			78	1	37
PHS	0							
PPL	5081	50	99		17		4	1464
PVPL	2796	13	47		1	1168	11	
SED	3903	21	51		4	1087	2	576
SEL	425	3	5			116		77
UNDEFINED	2							0
VBC	157		4		2	51		38
VER	820	3	17		1	263		162
WIL	181	3	1			54		37
YAR	323	3	8			90		63
YCP	1086	15	10		2	353	1	194
YCV	1177	6	13		2	361		200
YLN	0							



# Statistics

Items Transited - July 2016												
Station Library →												
Item Library ↓	All	SED	SEL	VBC	VER	VOC	WIL	YAR	YCP	YCV	YFL	YLN
All	22477	1706	253	327	607	1966	80	442	168	60	20	0
AJS	2				1							0
ASH	299	16	6	5	6	11	3	10	2		2	
BAG	303	29	3	2	6	8	3	4	2			
BCC	304	21	2	2	6	9	1	3		1	1	
BMHS	2											
CLA	377	25	3	13	7	7	2	8	2	2	1	0
CON	157	12	3	2	6	6	1	4	3			
COR	221	13		4	9	9		6	2		0	0
CRK	142	11	5	4	1	9		4			5	
CTW	2509	215	49	29	57	107	2	59	13	6		0
CVHS	1					1						0
CVPL	890	57	5	10	10	36	2	16	3	1		0
CVUSD	98	5		2	5	3	1	1				
DHL	197	18		2	5	3	3	2	1			
ERU	263	21	11	4	5	16		3	1	2		0
GMMS	0											0
JER	218	19	5	4	4	12		2	2			0
MAY	286	25	1	1	11	11		5	1			0
MES	0											0
MHS	0											0
ORME	0											0
PCL	257	39	4	4	3	21		3	4	3		
PHS	0											0
PPL	5081	621	74	91	186	311	27	121	43	24	6	0
PVPL	2796	227	26	41	102	115	9	65	23	5	0	0
SED	3903		31	46	89	1057	10	57	31	7		0
SEL	425	27		5	21	9	3	11	5	2		
UNDEFINED	2	0							0			
VBC	157	11	1		2	3		3			1	0
VER	820	58	5	10		44	3	14	8	2		
WIL	181	12		5	3	8		4	4			0
YAR	323	17	4	3	13	15	1		6		1	
YCP	1086	85	9	21	28	77	1	12		5		0
YCV	1177	122	6	17	21	58	8	25	12		3	0
YLN	0											

# Statistics

Discards - July 2016	
Checkout Library	Library Use Transactions
All	3752
AJS	5
ASH	27
BAG	2
BCC	18
BMHS	15
CLA	4
CON	45
COR	3
CRK	76
CTW	394
CVPL	25
CVUSD	1
DHL	3
ERU	8
JER	19
MAY	3
PCL	238
PPL	1936
PVPL	580
SED	88
SEL	2
VBC	19
VER	31
WIL	41
YAR	168
YFL	1

Items Added - July 2016	
Item Library	Total Copies
All	4702
AJS	4
ASH	57
BAG	77
BCC	94
BMHS	11
CLA	76
CON	47
COR	4
CRK	24
CTW	511
CVPL	300
CVUSD	30
DHL	20
ERU	87
JER	24
LES	59
MAY	33
ORME	1
PAUL	18
PCL	78
PPL	1650
PVPL	379
SED	461
SEL	81
SHM	47
VBC	55
VER	129
WIL	28
YAR	71
YAV	74
YCC	22
YCP	50
YFL	40
YLN	60

Total Items - July 2016	
Item Library	Total Copies
All	1298027
AJS	18042
ASH	8919
BAG	12756
BCC	16258
BMHS	39911
CLA	9730
CON	8334
COR	9322
CRK	4478
CTW	111312
CVHS	19120
CVPL	55370
CVUSD	28337
DHL	7477
DIAL	1282
ERU	32680
GMMS	13070
JER	16323
LES	16841
MAY	13427
MES	9784
MHS	4593
MUHS	14617
MVS	35
ORME	7394
PAUL	18
PCL	36101
PHS	15162
PMH	10560
PPL	163141
PPLX	1
PVPL	103022
SED	83242
SEL	9374
SHM	6552
THS	17768
UNDEFINED	1
VBC	10571
VER	31956
VOC	3
WIL	5099
WTS	35
YAR	10098
YAV	16162
YCC	2276
YCP	75447
YCV	55834
YFL	414
YLN	165778

# Statistics

New Users - July 2016	
User Library	Patrons
All	1561
ASH	15
BAG	43
BCC	12
CLA	5
CON	15
COR	14
CRK	1
CTW	179
CVPL	75
DHL	9
ERU	116
GMMS	0
JER	3
MAY	9
MUHS	1
PCL	61
PPL	427
PVPL	325
SED	106
SEL	19
THS	1
VBC	1
VER	78
VOC	16
WIL	2
YAR	7
YCP	19
YCV	2

Total Users - July 2016	
User Library	Patrons
All	119667
AJS	557
ASH	950
BAG	715
BCC	908
BME	2
BMHS	2630
CHV2	1
CLA	800
CON	720
COR	841
CRK	192
CTW	14906
CVHS	1131
CVPL	7509
CVUSD	1725
DHL	690
DIAL	28
ERU	3314
GMMS	648
JER	407
LES	429
MAY	992
MES	716
MHS	230
MUHS	1613
MVS	2
ORME	163
PAUL	1
PCL	2063
PCM	1
PCT	3
PHS	2148
PMH	754
PPL	26678
PPLA	2
PPLG	2
PPLX	3
PVA2	3
PVPL	22006
SED	10862
SEL	711
SHM	4
TES	2
THS	730
VBC	966
VER	3968
VER2	2
VOC	1175
WIL	322
WTS	3
YAR	550
YAV	3
YCC	3
YCP	2504
YCV	1364
YFL	9
YLN	6

# Statistics

Patron Bills - July 2016							
Bill Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Patrons with Bills
All	8829	57399.12	56807.93	2487	481	329	52
ASH	8	13.45	13.45	8	1	1	0
BAG	6	38.05	38.05	3	1	0	0
BCC	28	273.45	273.45	12	3	1	0
BMHS	543	17652.83	17652.83	102	0	33	0
CLA	17	92.3	92.3	9	4	0	0
CON	90	743.05	743.05	12	5	0	0
COR	33	272.5	272.5	13	2	5	0
CRK	6	31	31	1	0	0	0
CTW	1145	5797.12	5695.49	413	73	85	10
CVHS	104	8515.69	8515.69	48	0	30	0
CVPL	541	1167.79	1158.19	165	28	18	2
CVUSD	10	89.99	89.99	5	1	0	0
DHL	14	77.55	74.55	7	1	1	0
ERU	19	255.75	255.75	5	1	0	0
JER	34	316.04	306.14	7	1	2	0
LES	2	32.98	32.98	1	0	0	0
MAY	60	769.09	759.09	13	3	0	0
PCL	128	613.85	606.71	65	3	1	0
PCM	2	2.5	2.5	1	0	0	0
PHS	1	1.35	1.35	1	0	0	0
PMH	1	7.99	7.99	0	0	0	0
PPL	1875	6756.2	6554.19	551	111	73	10
PPLA	2	2	2	1	0	1	0
PPLG	14	78.25	78.25	2	0	2	0
PVPL	1691	5921.84	5795.83	387	78	36	17
SED	1652	3763.78	3693.73	453	143	28	4
SEL	25	276	276	7	0	2	0
THS	2	14.99	14.99	1	0	0	0
VBC	12	93.7	93.7	6	0	0	1
VER	347	1284.8	1259.25	124	30	12	1
VOC	140	74.85	74.8	63	12	0	0
WIL	11	155.75	155.75	6	3	1	0
YAR	25	91.35	77.8	10	2	0	1
YCP	140	1086.28	1073.68	61	10	7	6
YCV	46	79.67	79.57	12	2	1	1
YFL	37	715.34	715.34	12	0	3	1
YLN	18	240	240	17	1	0	0

# Statistics

Circulation - July 2016							
Station Library	Checkout Item	Checkout Reserve	Staff Renewals	Use Item	Library Use Transactions	Total Circulation	First and Renewal
All	142326	5	32103	4227	9478	178661	174434
AJS	1				5	1	1
ASH	1703		79		147	1782	1782
BAG	993		204		20	1197	1197
BCC	1714		269		61	1983	1983
BMHS	4035		1		15	4036	4036
CLA	1266		249		31	1515	1515
CON	956		76		67	1032	1032
COR	1651		169		21	1820	1820
CRK	317		41		84	358	358
CTW	15483		3578	781	710	19842	19061
CVHS	1012		1		0	1013	1013
CVPL	7755		1698		169	9453	9453
CVUSD	3				8	3	3
DHL	1066		352		32	1418	1418
ERU	604	1	149	18	13	772	754
GMMS				1	0	1	0
JER	401		109		47	510	510
MAY	1649		160		58	1809	1809
ORME	1		1		0	2	2
PCL	115	1	145	1	242	262	261
PPL	45965		12016	23	2949	58004	57981
PVA2	21		8		49	29	29
PVPL	27428		6228	2375	1570	36031	33656
SED	14881		2871	302	871	18054	17752
SEL	2052		139		17	2191	2191
VBC	841		239		27	1080	1080
VER	4325		682		212	5007	5007
VOC	1966		590		42	2556	2556
WIL	558		33		43	591	591
YAR	2084		294		215	2378	2378
YCP	898	3	487	493	254	1881	1388
YCV	561		456	233	2	1250	1017
YFL	20		7		2	27	27
YLN	1		772		1495	773	773

# Statistics

Checkins - July 2016		
Station Library	Total Checkins	Change Vs. Previous Year FY July June
All	146976	-6.45%
AJS	35	400.00%
ASH	1707	5.11%
BAG	1255	23.28%
BCC	1862	0.11%
BMHS	309	16.60%
CLA	1305	-8.23%
CON	1077	2.87%
COR	1913	9.06%
CRK	305	-34.83%
CTW	16464	-10.84%
CVHS	97	27.63%
CVPL	8625	-3.11%
CVUSD	12	20.00%
DHL	983	-1.21%
DIAL	2	
ERU	681	57.27%
GMMS	1	-80.00%
JER	408	-20.62%
LES	36	-60.87%
MAY	1763	11.30%
MES	227	3142.86%
MVS		-100.00%
ORME		-100.00%
PCL	132	-38.60%
PHS	4	-55.56%
PMH	4	-33.33%
PPL	47039	-5.55%
PVA2	11	1000.00%
PVPL	29026	-9.63%
SED	15395	-8.02%
SEL	2067	-10.52%
THS	151	208.16%
VBC	939	12.73%
VER	5050	-23.32%
VOC	2562	-3.39%
WIL	503	4.14%
WTS		-100.00%
YAR	2399	60.90%
YCP	1619	19.66%
YCV	516	-25.22%
YFL	78	41.82%
YLN	414	27.78%



# Statistics

## OPAC Searches

Library	Total
AJS	29
ASH	296
BAG	207
BCC	606
CLA	244
CON	615
COR	878
CRK	20
CTW	46471
CVHS	222
CVPL	4519
CVUSD	6
DHL	423
ERU	3118
GMMS	36
JER	391
LES	7
MAY	380
MES	19
MHS	10
MUHS	23
ORME	24
PCL	992
PHS	49
PMH	6
PPL	90013
PVPL	36789
SED	1067922
SEL	638
THS	39
VBC	1000
VER	21848
WIL	250
YAR	383
YCP	13990
DEFAULT	64621
Total	1357084

# Statistics - Databases

## Ebrary

Month of: 7/2016								
Category: All Categories								
Usage Type: All Documents Selected								
Library	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Chapter / Range DLS	Full Title DLS	Turnaways
PCL	1159	27	585	55	67	0	8	1
PPL	149	0	0	34	35	0	27	0
YCP	2431	17	361	143	188	0	13	0
YLN	4390	18	1485	233	310	0	85	0
<b>TOTAL</b>	<b>8129</b>	<b>62</b>	<b>2431</b>	<b>465</b>	<b>600</b>	<b>0</b>	<b>133</b>	<b>1</b>

## Overdrive

Month of: 7/2016					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 2,570					
Checkouts			Holds		
Audiobook	4,320		Audiobook		987
eBook	7,831		eBook		2,774
<b>Total</b>	<b>12,151</b>		<b>Total</b>		<b>3,761</b>

## Tutor.com

July																	
1-to-1 sessions			Type										Time		SkillsCenter		
Reg	Mobile	Total	24/7 Resume	AP	Citizen	English	Job Help	Math	Science	Social Studies	Spanish	Write Tutor	Hours	Avg. (min)	Regular	Mobile	Total
11	0	11	0	0	0	1	0	8	0	0	0	1	3.33	19.99	1	0	0

## UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
July	28	495	35	280

## Zinio

Month	Checkouts	Turnaways
July	3823	0

## Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
7/1/2016					
7/2/2016					
7/3/2016					
7/4/2016					
7/5/2016					
7/6/2016					
7/7/2016					
7/8/2016					
7/9/2016					
7/10/2016					
7/11/2016					
7/12/2016					
7/13/2016					
7/14/2016	9020	55	1443	355	
7/15/2016	7750		1577	363	
7/16/2016	7564	62	1583	350	
7/17/2016	3286	62	775	174	
7/18/2016	31		81	12	
7/19/2016	132	6	306	76	
7/20/2016	151		192	134	
7/21/2016	162	3	198	154	
7/22/2016	139	3	173	123	
7/23/2016	126	2	153	116	
7/24/2016	74	2	74	65	
7/25/2016	10		14	8	
7/26/2016	73	1	85	66	
7/27/2016	153	2	200	135	
7/28/2016	146		182	134	
7/29/2016	122	13	159	106	
7/30/2016	113		144	102	
7/31/2016	62	2	62	52	
<b>Grand Total:</b>	<b>29114</b>	<b>213</b>	<b>7401</b>	<b>2525</b>	

I-Tiva Month To Date MESSAGE Report used