

Yavapai Library Network

November
2017
Monthly
Report



Manager's Lowdown

Dear YLN Stakeholders,

It's been an eventful month here at YLN! Here are some updates on what is happening with the Network:

Earlier this month, Chanel sent out the YLN statistics for the State Data Report that is due on December 11th. Let us know if you didn't receive them, or if you have any questions about the numbers.

I am happy to report that Tech Logic has reviewed the contract approved by the YLN Steering Committee in October and has accepted it without changes. The contract has now been signed by Gary Kirk, Tech Logic's president and it is on the YCFLD Board Agenda for approval this week. Once signed by the YCFLD Board, I'll be placing the order for the AMH, with the hopes of having it installed in the second quarter of 2018.

I am currently working on the 2016-17 Annual Report and it is nearing completion. I hope to have it out before the end of the year. It's been a good experience looking back at the past reports and the Network's progress and successes. I'll be sending it out to the Steering Committee soon for their input, and then it will be off to the printer.

We are actively talking with the State Library about ways to secure better materials and supplies pricing for YLN libraries and libraries across the state. Until we have succeeded, YCFLD has successfully secured Baker & Taylor pricing by riding on Maricopa County's SAVE contract. If you'd like more information on this, please let either Corey or me know and we will be happy to provide you with more guidance.

In other news, we have received the check from the State Library LSTA grant for our DPLA test project and will soon begin testing. And just as a reminder, remember that the LSTA process begins soon, so start thinking about how to bring those fabulous new ideas to fruition.

Have a great month, and from all of us to all of you, have the happiest of holidays!

Judy

Member News

No member news at this time.

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 57

Total requests resolved: 55

Total unresolved requests opened this month: 2

Total requests still open: 22

Priority Two: TechLogic Contract and Purchase of AMH

Review cCreate new TechLogic contract and order an AMH for central sorting facility.

Goal: Create a contract for an RFID/AMH system.

Project Lead: Judy Poe

Progress:

- Review contract
- Negotiate CircIT unlimited site license
- Negotiate AMH service programs/preventative maintenance contract
- Work with County attorney to draft master contract
- Combine contracts into one master contract
- Have Executive Committee review contract
- Have Steering Committee approve contract
- Negotiate with TechLogic over final contract
- Upon contract approval by both parties, order AMH
- Install AMH
- Put AMH into production

Priority Three: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

Goal: Develop a strategic plan that will bring the YLN to the year 2025.

Project Lead: Judy Poe

Progress:

- Create a way to implement the plan
- Get approval for the updated plan
- Change the bylaws if necessary
- Distribute the new plan

Priority Four: Implement BC Visibility

BlueCloud Visibility is a new product by SirsiDynix which converts our online catalog to a linked data model. This will make our records visible in search engines such as Google.

Goal: Implement BC Visibility

Project Lead: Chanel Wheeler

Progress:

- Receive a quote from SirsiDynix
- Get approval for the purchase
- Receive an implementation plan from SD
- Offload our bibliographic database to SD to be processed.
- Test the implementation.
- Go Live
- Advertise the new service

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Five: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Priority Six: Implement SimplyE

Partnering with the Digital Public Library of America (DPLA), the YLN will be implementing SimplyE which allow patrons to view all our e-materials at one site.

Goal: Fully implement SimplyE at several pilot libraries

Project Lead: Chanel Wheeler

- Choose libraries to be the pilots
- Have pilot libraries test DPLA Exchange and SimplyE
- Give feedback to DPLA
- Roll out to all YLN libraries

Completed Projects CY16

- Draft an RFP for a new Integrated Library System
- Migrate vhosts from VMWare ESXi to Microsoft HyperV
- Select ILS Vendor
- Network-wide electronic resources best practices document
- Completed Annual Report
- Virtualized all Symphony/Enterprise servers
- Negotiate ILS contract
- Install BlueCloud Analytics
- Draft an RFP for an RFID and AMH system

Cancelled/Postponed Projects CY16

Transferring mailing lists from Google Groups to Listserv

Statistics

Holds - November 2017					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	1			12	13
ASH	13	33		360	406
BAG	7	7	1	53	68
BCC	20	24	4	454	502
BMHS	1	1		8	10
CLA	3	5		45	53
CON	36	5		402	443
COR	37	57		297	391
CRK	4	1		42	47
CTW	301	281	9	3,344	3,935
CVHS	56	9		159	224
CVPL	127	106	4	1,652	1,889
CVUSD	24	41		133	198
DHL	26	16	4	293	339
DIAL				4	4
ERU	25	23		353	401
GMMS	12	5		52	69
JER	1	28	1	104	134
LES				2	2
MAY	32	25	2	308	367
MES	1	43		88	132
MUHS		1		12	13
ORME		2			2
PAUL	10	16		217	243
PCL	3	7	1	59	70
PCM				13	13
PHS	13	4		36	53
PMH	1	1		21	23
PPL	1,314	783	25	9,555	11,677
PVA2	30	32		264	326
PVPL	737	412	13	5,092	6,254
SED	382	214	11	2,966	3,573
SEL	33	60	3	378	474
THS				2	2
VBC	43	15	3	302	363
VER	94	86	1	933	1,114
VOC	130	93	3	1,403	1,629
WIL	8	7		108	123
YAR	29	18		582	629
YCP	34	39	1	295	369
YCV	9	13	2	98	122
YFL	18	5	1	123	147
YLN	1				1
Total	3,616	2,518	89	30,624	36,847

Statistics

Items Transited - November 2017																	
Station Library →																	
Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All	23669	9	303	52	420	8	44	347	359	38	2,551	166	1,444	152	297	4	328
AJS	88					1	1	1	2		8	1	12	4			
ASH	187			1	2			4	2		21		8		1		1
BAG	237		2		1		2	2	8		31	3	15	6	2		3
BCC	372		5					6	4		41		24	2	4		3
BMHS	51								1		3	9	2		1		2
CLA	378		6		7			3	10	2	59	1	17				7
CON	134		1	1	4	1			1		15		8	1	2	1	5
COR	193		4		3			7			33		9	2	1		1
CRK	131		2		1		1	3	7		9		5	6	2		1
CTW	2683	1	28	6	44		4	32	25	3		14	159	14	33		28
CVHS	14										3				1		1
CVPL	1057		18	3	29		1	18	21		139	11		5	13		14
CVUSD	133		1					1	1		12	9	10		3		1
DHL	195		6		6			2			31	1	7				1
DIAL	4												2				
ERU	190		1	1	3			1	2		23	3	7		1		
GMMS	3																
JER	221		1		2			1	5		21	2	9			1	6
LES	86	1		1					3		9	2	11	5	2		1
MAY	401		7	2	12	1	2	1	10	1	52	3	28	3	6		4
MES	52		1	1			1		1		4	2	3	1			
MUHS	63	1	3		1			1			11	3	1		2		
ORME	27										5	2					
PAUL	157		3		1		2	1			12		9		2		2
PCL	297		4	2			1	1	3		28	2	16			1	8
PHS	72			1	2				1		5	3	6	1			5
PMH	41			2							4	4	3	4	1		
PPL	5093		63	11	137	4	9	105	109	13	772	36	445	32	99	1	106
PVPL	2869	4	46	10	53		7	45	55	4	354	20	251	29	49		17
SED	4285	2	56	5	46	1	5	66	43	10	438	14	179	15	21		49
SEL	358		10		12			2	3	1	39		15	3	6		3
STX	36		1		2						2		9				
THS	24				1						2			1			
VBC	109		2		1		1	2	4		8	2	6		5		
VER	683		7		8			8	6		76	3	48	11	10		12
WIL	149				1			1	2	1	9		16	2	1		
YAR	308		4		9		1	5	5		43		21	2	4		4
YCP	1011		6	1	7		5	8	7	1	91	12	30	1	11		24
YCV	1233		15	4	21		1	18	17		137	4	53	2	14		19
YFL	44				4			2	1	2	1						

Statistics

Items Transited - November 2017															
Station Library →															
Item Library ↓	All	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL	PCL	PHS	PMH	PPL	PVA2	PVPL
All	23669	66	101	2	327	104	13	0	214	63	48	21	5,657	12	4,112
AJS	88	3			1	8			2				22		12
ASH	187		1		4	1			1				47		46
BAG	237	3			4	1			3				50		50
BCC	372				5				2	1	1		102		79
BMHS	51					1			1		1		12		10
CLA	378		5		7				1	1			81		74
CON	134				1				3			1	26		37
COR	193				5				5	1	3		42		35
CRK	131	1	1		28	1							27		12
CTW	2683	6	10		25	13	2		25	5	3	4	958	2	587
CVHS	14												3		2
CVPL	1057	2	3		13	7	1		4	2		1	338		211
CVUSD	133	12	1		1	1			5			2	29		24
DHL	195		1		1		1		6			1	50	1	41
DIAL	4												1		
ERU	190		1		3				1	3			67		30
GMMS	3											3			
JER	221				1				4	1			67		44
LES	86	2				4			1			1	15		20
MAY	401					4			6				97		78
MES	52	6			4				1				13		10
MUHS	63					1							13		11
ORME	27								1				8		3
PAUL	157		1		3						1		48		31
PCL	297		2		4				1		1		85		32
PHS	72	1			1	1						2	18		10
PMH	41					2							11		7
PPL	5093	8	26	1	90	17	3		49	17	14	4		2	1,277
PVPL	2869	9	8	1	32	30	3		30	7	8	2	1,135	5	
SED	4285	5	20		32	7	1		20	10	7		1,145	1	630
SEL	358		5		4	1				2			92		77
STX	36				1								5		8
THS	24					3							9		6
VBC	109	1				1			2				25		20
VER	683	4	2		10				14		1		200		116
WIL	149												34		33
YAR	308		2		2		1		5	1			75	1	73
YCP	1011	2	4		11				15	9	4		334		150
YCV	1233	1	8		9		1		4	3	4		373		223
YFL	44				25				2						3

Statistics

Items Transited - November 2017													
Station Library →													
Item Library ↓	All	SED	SEL	THS	VBC	VER	VOC	WIL	YAR	YCP	YCV	YFL	YLN
All	23669	1,736	327	6	303	914	2,011	110	571	233	63	113	20
AJS	88	1				4	2			1		2	
ASH	187	8	4		1	12	8		6	2		6	
BAG	237	19	2		3	12	4	2	7			2	
BCC	372	30	4		10	14	13	2	16	1		3	
BMHS	51	4				1	1	1	1				
CLA	378	32	12		6	17	12	2	11	4		1	
CON	134	7	4		1	4	2	1	4	2		1	
COR	193	15	4	1	1	6	6	1	3	3	1	1	
CRK	131	8	1		1	4	3	3	3		1		
CTW	2683	186	36		32	101	124	23	120	18	4	7	1
CVHS	14	2				1	1						
CVPL	1057	81	9		9	30	35		23	9	2	4	1
CVUSD	133	6	2		2	5	3	2					
DHL	195	9	3		1	7	6	1	3	6		3	
DIAL	4	1											
ERU	190	10	1			8	11		7	5	1		
GMMS	3												
JER	221	30			2	9	10		1	2	2		
LES	86	3		2		2					1		
MAY	401	28	5		5	20	11	2	6	2		5	
MES	52	2				2							
MUHS	63	6			1	2	5			1			
ORME	27	4				4							
PAUL	157	13	2		1	5	6	1	9	3		1	
PCL	297	58	1			4	29	1	2	5	1	5	
PHS	72	5				1	3		1	1		4	
PMH	41	2			1								
PPL	5093	594	99	1	83	282	295	31	135	71	17	22	13
PVPL	2869	197	46	2	39	113	124	22	60	30	12	10	
SED	4285		46		52	116	1,123	10	61	30	6	10	3
SEL	358	27			6	18	10		14	4		3	1
STX	36	3				1			1			3	
THS	24					1	1						
VBC	109	12	1			8	4		1	2	1		
VER	683	63	17		9		27	1	17	8	3	1	1
WIL	149	12	3		2	12	13		2			5	
YAR	308	17	5		4	10	10			2	1	1	
YCP	1011	126	4		22	36	52	1	21		10	6	
YCV	1233	115	15		8	42	57	3	34	21		7	
YFL	44		1		1				2				

Statistics

Discards - November 2017	
Station Library	Library Use Transactions
ASH	144
BAG	27
BCC	106
BMHS	23
CON	38
COR	2
CRK	10
CTW	78
CVPL	82
CVUSD	2
ERU	43
GMMS	3
JER	1
LES	134
MES	2
PCL	8
PHS	142
PMH	68
PPL	1,049
PVPL	595
SED	220
SEL	60
VBC	127
VER	21
WIL	1
YAR	21
YCP	1,058
YCV	136
YFL	6
YLN	30,059
Total	34,266

Items Added - November 2017	
Item Library Code	Total Copies
AJS	6
ASH	66
BAG	54
BCC	65
BMHS	1,094
CLA	4
CON	21
COR	46
CRK	21
CTW	585
CVHS	4
CVPL	292
CVUSD	13
DHL	112
DIAL	1
ERU	11
JER	9
LES	11
MAY	6
MES	24
ORME	8
PAUL	30
PCL	44
PHS	5
PMH	9
PPL	1,427
PVPL	540
SED	574
SEL	57
SHM	4
STX	65
VBC	59
VER	196
WIL	12
YAR	122
YAV	265
YCP	188
YCV	97
YFL	4
YLN	196,778
Total	202,929

Total Items - November 2017	
Item Library	Total Copies
AJS	17,845
ASH	9,461
BAG	13,662
BCC	15,592
BMHS	42,452
CLA	9,980
CON	7,317
COR	8,782
CRK	3,943
CTW	114,294
CVHS	19,353
CVPL	57,128
CVUSD	29,039
DHL	7,449
DIAL	1,290
ERU	33,504
GMMS	12,323
JER	15,516
LES	16,611
MAY	14,131
MES	9,680
MHS	1
MUHS	14,992
ORME	8,593
PAUL	5,103
PCL	35,969
PHS	15,066
PMH	11,396
PPL	163,600
PVPL	104,381
SED	86,089
SEL	9,279
SHM	6,805
SPR	4,597
STX	103
THS	16,187
VBC	11,258
VER	30,458
VOC	13
WIL	5,067
YAR	8,716
YAV	17,443
YCC	2,345
YCP	75,333
YCV	56,403
YFL	223
YLN	227,072
Total	1,375,844

Statistics

New Users - November 2017	
User Library	Number of Users
AJS	3
ASH	15
BAG	8
BCC	18
BMHS	16
CLA	5
CON	5
COR	14
CRK	1
CTW	104
CVHS	2
CVPL	34
CVUSD	10
DHL	4
ERU	9
GMMS	4
JER	5
LES	7
MAY	4
MES	2
MHS	1
MUHS	13
PAUL	11
PCL	1
PHS	5
PMH	6
PPL	285
PVPL	194
SED	77
SEL	10
SPR	7
THS	3
VBC	16
VER	80
VOC	25
WIL	1
YAR	8
YCP	37
YCV	8

Total Users - November 2017	
User Library	Number of Users
AJS	590
ASH	1,015
BAG	794
BCC	980
BMHS	2,878
CLA	773
CON	687
COR	895
CRK	195
CTW	15,500
CVHS	1,228
CVPL	7,737
CVUSD	1,926
DHL	689
DIAL	19
ERU	4,926
GMMS	673
JER	406
LES	361
MAY	989
MES	905
MHS	272
MUHS	1,749
ORME	295
PAUL	195
PCL	2,692
PHS	2,403
PMH	684
PPL	27,994
PVA2	2
PVPL	23,672
SED	11,160
SEL	714
SHM	1
SPR	4
STX	3
THS	827
VBC	866
VER	5,350
VOC	1,289
WIL	325
YAR	557
YCC	1
YCP	2,728
YCV	1,370
YFL	3
YLN	2

Statistics

Patron Bills - November 2017			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
Total	2,792	\$8,991.06	\$9,811.16
AJS	1	\$13.98	\$0.00
ASH	5	\$20.00	\$61.80
BAG	3	\$40.00	\$0.30
BCC	6	\$6.30	\$1.00
BMHS	29	\$115.10	\$142.40
CON	20	\$90.80	\$128.22
COR	23	\$173.50	\$146.00
CTW	295	\$905.70	\$396.80
CVHS	1	\$0.00	\$10.00
CVPL	138	\$172.50	\$177.00
CVUSD	54	\$491.96	\$539.60
DHL	6	\$104.90	\$3.00
ERU	87	\$560.30	\$389.30
GMMS	72	\$167.16	\$138.90
JER	6	\$24.20	\$0.30
LES	18	\$247.90	\$298.86
MAY	13	\$32.60	\$43.00
MES	10	\$20.00	\$151.96
MUHS	10	\$10.50	\$26.30
ORME	6	\$20.00	\$40.00
PAUL	3	\$5.60	\$4.80
PCL	35	\$146.50	\$183.30
PHS	19	\$67.80	\$36.80
PMH	32	\$157.80	\$176.06
PPL	660	\$2,390.96	\$2,882.30
PVPL	344	\$1,261.60	\$1,260.30
SED	519	\$727.00	\$847.40
SEL	7	\$0.60	\$61.20
THS	25	\$360.00	\$278.00
VBC	16	\$64.50	\$119.30
VER	150	\$188.20	\$407.80
VOC	97	\$49.80	\$57.90
WIL	4	\$76.50	\$2.40
YCP	62	\$252.70	\$777.56
YCV	17	\$24.10	\$21.30

Statistics

Circulation - November 2017				
Station Library	Metrics	Number of Statistical Transactions		
	Client Types	Charge Item Part B	Renew Item	Total
AJS	workFlows	2,920	754	3,674
ASH	workFlows	879	69	948
	SIP	432	1	433
	Enterprise		74	74
BAG	workFlows	640	141	781
	Enterprise		6	6
BCC	workFlows	1,574	291	1,865
	SIP	7		7
	Enterprise		178	178
BMHS	workFlows	605	92	697
CLA	workFlows	322	9	331
	Enterprise		71	71
CON	workFlows	924	39	963
	Enterprise		46	46
COR	workFlows	1,440	177	1,617
	Enterprise		200	200
CRK	workFlows	189	72	261
	Enterprise		1	1
CTW	workFlows	867	422	1,289
	SIP	12,705	536	13,241
	Enterprise		2,038	2,038
CVHS	workFlows	234	14	248
	Enterprise		87	87
CVPL	workFlows	4,452	724	5,176
	SIP	1,328	33	1,361
	Enterprise		1,024	1,024
CVUSD	workFlows	656	337	993
	SIP	2,094	160	2,254
	Enterprise		1	1
DHL	workFlows	241	43	284
	SIP	517	10	527
	Enterprise		140	140
DIAL	workFlows	7		7
ERU	workFlows	3,301	126	3,427
	SIP	115	10	125
	Enterprise		176	176
GMMS	StaffWeb	595	248	843
JER	workFlows	334	108	442
	Enterprise		25	25
LES	workFlows	1,221	79	1,300
MAY	workFlows	1,147	89	1,236
	SIP	100	2	102
	Enterprise		68	68
MES	workFlows	688	42	730
MUHS	workFlows	45	6	51
ORME	workFlows	16		16
	Enterprise		5	5
PAUL	workFlows	613	79	692
	Enterprise		95	95
PCL	workFlows	279	123	402
	Enterprise		198	198
PHS	workFlows	144	8	152
	Enterprise		5	5

PMH	workFlows	307	338	645
PPL	workFlows	1,520	1,440	2,960
	SIP	40,095	2,347	42,442
	Enterprise		8,363	8,363
PVA2	workFlows	13	17	30
PVPL	workFlows	598	856	1,454
	SIP	20,572	1,303	21,875
	Enterprise		4,473	4,473
SED	workFlows	404	261	665
	SIP	13,587	259	13,846
	Enterprise		2,447	2,447
SEL	workFlows	1,273	138	1,411
	Enterprise		53	53
THS	workFlows	1,233	55	1,288
VBC	workFlows	2,428	191	2,619
	SIP	54	3	57
	Enterprise		131	131
VER	workFlows	4,973	314	5,287
	Enterprise		507	507
VOC	workFlows	2,015	53	2,068
	Enterprise		486	486
WIL	workFlows	111	19	130
	SIP	262	10	272
	Enterprise		105	105
YAR	workFlows	1,361	42	1,403
	SIP	420	2	422
	Enterprise		97	97
YCP	workFlows	270	111	381
	SIP	955	100	1,055
	Staffweb	1	1	2
	Enterprise		331	331
YCV	workFlows	433	471	904
	SIP	291	10	301
	Enterprise		59	59
YFL	workFlows	116	3	119
YLN	workFlows	20	7	27
	SIP		829	829

Circulation Use Item - November 2017	
Station Library	Use Item Transactions
CTW	203
CVUSD	343
ERU	70
GMMS	30
PVPL	1,440
SED	243
YCP	227
YCV	407
THS	10
YCP	342
YCV	362
YLN	2

Statistics

Checkins - October 2017	
Station Library	Total Checkins
AJS	2,932
ASH	1,394
BAG	633
BCC	1,827
BMHS	451
CLA	260
CON	967
COR	2,076
CRK	371
CTW	14,332
CVHS	129
CVPL	6,891
CVUSD	2,852
DHL	792
DIAL	11
ERU	3,374
GMMS	658
JER	370
LES	1,491
MAY	1,301
MES	678
MUHS	77
ORME	6
PAUL	656
PCL	372
PHS	193
PMH	378
PPL	44,220
PVA2	6
PVPL	24,706
SED	14,062
SEL	1,350
THS	1,321
VBC	2,539
VER	5,043
VOC	2,671
WIL	405
YAR	1,914
YCP	1,843
YCV	698
YFL	186
YLN	48
Total	146,484

Statistics

OPAC Searches

Library	Total
AJS	106
ASH	512
BAG	292
BCC	943
CLA	317
CON	436
COR	1943
CRK	66
CTW	29540
CVHS	117
CVPL	6436
CVUSD	561
DHL	349
ERU	2064
GMMS	128
JER	604
LES	168
MAY	323
MES	51
MHS	47
MUHS	88
ORME	46
PAUL	355
PCL	1892
PHS	209
PMH	104
PPL	59194
PVPL	20274
SED	1203687
SEL	768
THS	1398
VBC	431
VER	5553
WIL	157
YAR	940
YCP	7174
DEFAULT	30557
Total	1377830

Statistics - Databases

Ebook Central

Month of: 11/2017					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	1000	751	430	161	Medicine; Literature, Psychology, Social Science, Medicine, Philosophy

Overdrive

Month of: 11/2017					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 2738					
Checkouts			Holds		
Audiobook	4976		Audiobook		1563
eBook	7792		eBook		2822
Total	12768		Total		4385

Tutor.com

November 2017																	
1-to-1 sessions			Type										Time		skillsCenter		
Reg	Mobile	Total	24/7 Resume	AP	Citizen	English	Job Help	Math	Science	Social Studies	Spanish	Write Tutor	Hours	Avg. (min)	Regular	Mobile	Total
33	0	33	0	0	0	0	0	11	7	0	0	13	15.27	29.55	2	0	2

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
November	17	1326	58	975

Zinio

Month	Checkouts	Turnaways
November	3557	0

Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
11/1/2017	152	2	213	126	
11/2/2017	119	2	164	99	
11/3/2017	104	11	134	94	
11/4/2017	111	4	148	96	
11/5/2017	44		44	35	
11/6/2017	22		32	18	
11/7/2017	112	3	137	104	
11/8/2017	136	5	180	118	
11/9/2017	132	1	165	117	
11/10/2017	115		138	108	
11/11/2017	48	1	62	46	
11/12/2017	86	4	86	76	
11/13/2017	18	2	25	16	
11/14/2017	100	4	136	87	
11/15/2017	124	16	156	112	
11/16/2017	134	7	167	121	
11/17/2017	117		141	106	
11/18/2017	120	4	154	107	
11/19/2017	57		57	47	
11/20/2017	19		21	18	
11/21/2017	132	3	156	124	
11/22/2017	138	1	168	126	
11/23/2017					
11/24/2017	30	1	40	23	
11/25/2017	50		74	39	
11/26/2017	137	2	137	122	
11/27/2017	22		27	20	
11/28/2017	134	3	180	118	
11/29/2017	138	3	188	119	
11/30/2017	146	1	197	126	
Grand Total:	2797	80	3527	2468	

I-Tiva Month To Date MESSAGE Report used