

Yavapai Library Network

June
2017
Monthly
Report



Manager's Lowdown

No manager's news to be reported at this time.

Member News

No member news to be reported at this time.

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 32

Total requests resolved: 34

Total unresolved requests opened this month: 2

Total requests still open: 15

Priority Two: Draft an RFP for an RFID and AMH System

The time is here to start looking into the possibility of purchasing a new Radio-Frequency Identification (RFID) and/or Automated Materials Handling (AMH) system. Stage one is drafting the RFP.

Goal: Create a request for proposal for an RFID/AMH system.

Project Lead: Corey Christians

Progress:

- Explore RFID RFP options
- Install a wiki that can be used to gather information about what we want in an RFID System
- Test the wiki to make sure it works
- Form an RFP committee
- Survey the current RFID market
- Have an initial RFP meeting
- Update the wiki with the results
- Start work on the RFP
- Create a draft RFP
- Send the RFP out to the membership for comment
- Create the final draft
- Seek steering committee approval
- Distribute to all interested vendors

Priority Three: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

Goal: Develop a strategic plan that will bring the YLN to the year 2025.

Project Lead: Corey Christians

Progress:

- Create a way to implement the plan
- Get approval for the updated plan
- Change the bylaws if necessary
- Distribute the new plan

Priority Four: Implement BC Visibility

BlueCloud Visibility is a new product by SirsiDynix which converts our online catalog to a linked data model. This will make our records visible in search engines such as Google.

Goal: Implement BC Visibility

Project Lead: Chanel Wheeler

Progress:

- Receive a quote from SirsiDynix
- Get approval for the purchase
- Receive an implementation plan from SD
- Offload our bibliographic database to SD to be processed.
- Test the implementation.
- Go Live
- Advertise the new service

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Five: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Completed Projects CY16

System

Migrate vhosts from VMWare ESXi to Microsoft HyperV

Select ILS Vendor

Network-wide electronic resources best practices document

Completed Annual Report

Virtualized all Symphony/Enterprise servers

Negotiate ILS contract

Install BlueCloud Analytics

Cancelled/Postponed Projects CY16

Transferring mailing lists from Google Groups to Listserv

Statistics

Holds - June 2017					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	3				3
ASH	16	23	4	293	336
BAG	8	7	1	78	94
BCC	77	3		496	576
CLA	19	15		52	86
CON	26	16		410	452
COR	67	47	1	457	572
CRK				23	23
CTW	314	240	5	3,390	3,949
CVPL	135	114	3	1,807	2,059
CVUSD				1	1
DHL	27	21		377	425
ERU	26	12	1	183	222
JER	4	7		134	145
MAY	15	77		207	299
PAUL	30	7		339	376
PCL	2	4		47	53
PCM				1	1
PPL	1,368	672	12	9,913	11,965
PPLA	1				1
PVA2	30	19		276	325
PVPL	669	467	19	5,740	6,895
SED	342	259	3	2,856	3,460
SEL	19	89	2	419	529
VBC	26	20		312	358
VER	116	90	3	1,056	1,265
VOC	135	34	1	1,598	1,768
WIL	2	5		99	106
YAR	13	7		367	387
YCP	22	46		241	309
YCV	4	10	3	100	117
YFL	9	2		64	75
Total	3,525	2,313	58	31,336	37,232

Statistics

Items Transited - June 2017														
Station Library →														
Item Library ↓	All	AJS	ASH	BAG	BCC	CLA	CON	COR	CRK	CTW	CVPL	CVUSD	DHL	ERU
All	28490	0	243	77	476	47	367	522	23	2700	1658	0	374	175
AJS	1													
ASH	258				5	1	8	4		24	20		3	2
BAG	304		1		9		5	11		44	20		3	1
BCC	420		3	1		3	4	9		44	23			1
BMHS	1													
CLA	593		11	1	3		7	23	1	76	26		3	7
CON	157		2		5	1		3	1	18	10		2	1
COR	254		2	2	6	1	6			23	11		3	
CRK	155		1	1	1		3	2		14	7		3	1
CTW	2690		34	7	50	7	38	47			190		56	14
CVHS	20													
CVPL	991		8	5	26	2	14	18	1	117			14	7
CVUSD	103		1	1	2		1	2		9	16		1	
DHL	237		6		5		4	5		20	19			3
ERU	217		1		3			1		22	8		4	
JER	232		1		5		6			23	15		3	2
MAY	370		5	1	8		8	20		29	22		4	
MES	1									1				
ORME	13							1						
PAUL	180				1		2	4		20	9		5	
PCL	3846		3	2	1			4		28	22		2	3
PHS	3													1
PMH	0													
PPL	5765		66	25	153	12	106	141	9	831	529		120	57
PVPL	3056		29	11	68	7	61	85	2	420	287		43	25
SED	4417		23	8	54	6	44	63	5	449	169		37	24
SEL	382		8		6	2	9	9	1	49	20		4	7
STX	2													
THS	2		1						1					
VBC	131				1			4		16	15		1	
VER	669		4	1	15	2	7	22		95	54		10	5
WIL	228		3	1	3		3	9		34	9		3	
YAR	366		5	2	5	2	6	9	1	44	27		9	2
YCP	1081		8	4	19	1	6	10	1	121	55		15	6
YCV	1311		15	4	22		15	16		129	74		20	6
YFL	34		2				4				1		6	

Statistics

Items Transited - June 2017											
Station Library →											
Item Library ↓	A11	JER	MAY	PAUL	PCL	PMH	PPL	PVA2	PVPL	PHS	PMH
A11	28490	135	230	327	38	0	5935	21	4539	34	6
AJS	1										
ASH	258			5	1		79		52		
BAG	304		4	5			55		77		
BCC	420	1	4	5			94		67		
BMHS	1										
CLA	593	5	4	7			140		156	1	
CON	157	1	2	4			50		29		
COR	254		7	2			67		64		1
CRK	155		3		1		56		28		
CTW	2690	10	25	40	1		916		604		1
CVHS	20								1		
CVPL	991	5	11	23	5		299	1	209	1	
CVUSD	103		1	1			23		15	1	
DHL	237	2	6	6			60		57		
ERU	217		1	1			68		50		
JER	232			6	1		74		38		
MAY	370	2		12	1		84		89		
MES	1										
ORME	13						7				
PAUL	180	2	1				50		45	2	
PCL	3846	4		3			113		48		
PHS	3										
PMH	0										
PPL	5765	49	67	71	8			1	1,453	1	
PVPL	3056	11	34	38	8		1,211	19			
SED	4417	18	35	32	4		1,144		692		3
SEL	382		2	8			101		84		
STX	2									13	
THS	2									2	1
VBC	131			2			36		25	9	
VER	669	5	5	12			209		124	1	
WIL	228		1	1			78		35		
YAR	366	2	3	7	1		109		73		
YCP	1081	5		20	6		358		183	1	
YCV	1311	13	2	16	1		454		239		
YFL	34		12						2	1	

Statistics

Items Transited - June 2017												
Station Library →												
Item Library ↓	All	SED	SEL	VBC	VER	VOC	WIL	YAR	YCP	YCV	YFL	YLN
All	28490	1737	380	330	960	2326	102	346	201	79	156	3986
AJS	1											1
ASH	258	13	6	7	9	9	2	4	1	1	2	
BAG	304	21	8	5	16	2	1	7	2		7	
BCC	420	22	3	3	8	17		9	4	1	94	
BMHS	1											1
CLA	593	53	15	11	21	10	1	8	2			2
CON	157	12	1	3	5	3		1	1		2	
COR	254	19	5	8	6	8	2	3	5		4	
CRK	155	9	3	1	4	8	1	2	2		3	1
CTW	2690	230	33	32	119	148	10	47	23	5		4
CVHS	20					1						18
CVPL	991	70	8	12	41	63	4	13	5	5		5
CVUSD	103	15		2	6	3			2			2
DHL	237	13	3	5	7	10		4	1		1	
ERU	217	19		12	7	13		3	2	2		
JER	232	14	1	5	14	13	2	2	2	1	3	1
MAY	370	26	6	5	14	11	3	8		1	9	2
MES	1											
ORME	13					1						4
PAUL	180	12	2	3	9	9		1	2	1	1	1
PCL	3846	55		1	8	10	1		3	3		3,532
PHS	3					2						
PMH	0											
PPL	5765	560	146	80	280	373	33	109	65	24	3	394
PVPL	3056	232	53	39	140	131	12	29	29	17	3	12
SED	4417		52	50	126	1,285	12	43	30	9	1	2
SEL	382	28		4	12	17	1	6	1		3	
STX	2										2	
THS	2											
VBC	131	9	2		6	5	2	2	1		4	
VER	669	42	8	6		26	2	8	7			
WIL	228	14	5	3	6	9		3	2		5	1
YAR	366	21		4	13	12	2		1	1	5	
YCP	1081	120	5	19	38	59	2	11		8	1	
YCV	1311	107	14	10	44	68	8	20	8		3	3
YFL	34	1	1		1		1	3				

Statistics

Discards - June 2017	
Station Library	Library Use Transactions
AJS	504
BAG	3
BCC	263
CON	75
COR	12
CRK	249
CTW	351
CVPL	333
CVUSD	1
DHL	2
JER	8
PCL	18
PPL	651
PVPL	322
SED	319
SEL	66
VBC	7
VER	51
WIL	7
YAR	47
YCP	138
YCV	3
YFL	84
YLN	391
Total	3,905

Items Added - June 2017	
Item Library Code	Total Copies
AJS	193
ASH	5
BAG	27
BCC	66
CLA	1
CON	17
COR	15
CRK	7
CTW	542
CVHS	1
CVPL	277
CVUSD	18
DHL	13
ERU	9
JER	50
MAY	18
PAUL	85
PCL	7
PPL	924
PVPL	598
SED	653
SEL	9
SHM	7
STX	64
VBC	5
VER	301
WIL	5
YAR	20
YAV	114
YCP	341
YCV	146
YFL	6
YLN	1,548
Total	6,092

Total Items - June 2017	
Item Library	Total Copies
AJS	18,688
ASH	9,290
BAG	13,574
BCC	16,393
BMHS	40,571
CLA	10,336
CON	7,580
COR	9,404
CRK	4,142
CTW	113,560
CVHS	19,301
CVPL	57,011
CVUSD	28,920
DHL	7,898
DIAL	1,283
ERU	33,055
GMMS	12,290
JER	15,916
LES	16,811
MAY	13,958
MES	9,570
MHS	4,540
MUHS	15,013
ORME	8,091
PAUL	4,361
PCL	35,844
PHS	15,095
PMH	10,517
PPL	163,876
PVPL	105,408
SED	84,812
SEL	9,522
SHM	6,716
STX	64
THS	16,594
VBC	10,813
VER	30,286
VOC	9
WIL	5,017
YAR	8,321
YAV	16,918
YCC	2,300
YCP	75,138
YCV	56,407
YFL	479
YLN	189,168
Total	1,334,860

Statistics

New Users - June 2017	
User Library	Number of Users
ASH	24
BAG	24
BCC	18
CLA	1
CON	13
COR	35
CRK	1
CTW	162
CVPL	84
DHL	6
ERU	28
JER	5
MAY	6
MUHS	1
PAUL	4
PCL	4
PPL	433
PVPL	376
SED	80
SEL	7
STX	5
VBC	2
VER	147
VOC	13
WIL	1
YAR	16
YCP	18
YCV	4

Total Users - June 2017	
User Library	Number of Users
AJS	581
ASH	1,011
BAG	783
BCC	987
BMHS	2,214
CLA	819
CON	725
COR	882
CRK	187
CTW	15,496
CVHS	957
CVPL	7,752
CVUSD	1,727
DHL	700
DIAL	26
ERU	4,088
GMMS	655
JER	413
LES	364
MAY	1,011
MES	825
MHS	209
MUHS	1,272
ORME	203
PAUL	124
PCL	2,376
PHS	1,828
PMH	709
PPL	27,922
PVA2	1
PVPL	23,522
SED	11,249
SEL	714
SHM	1
STX	3
THS	763
VBC	1,032
VER	5,064
VOC	1,284
WIL	321
YAR	553
YCC	1
YCP	2,686
YCV	1,387
YFL	2
YLN	2

Statistics

Patron Bills - June 2017			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
Total	7,668	\$73,056.88	\$6,993.56
	5,513	\$65,866.29	\$39.80
ASH	5	\$0.00	\$43.60
BAG	5	\$10.00	\$80.00
BCC	9	\$75.70	\$5.10
BMHS	27	\$134.20	\$389.60
CLA	15	\$303.60	\$416.00
CON	19	\$125.30	\$14.40
COR	18	\$40.60	\$142.80
CRK	3	\$6.90	\$1.20
CTW	276	\$1,274.60	\$455.70
CVPL	136	\$114.70	\$180.60
DHL	8	\$5.20	\$12.40
ERU	14	\$184.50	\$21.50
JER	4	\$20.00	\$12.20
MAY	6	\$21.80	\$22.40
PAUL	8	\$3.70	\$6.60
PCL	31	\$320.50	\$323.25
PPL	463	\$1,574.49	\$1,789.12
PVPL	289	\$1,035.10	\$1,275.35
SED	494	\$805.20	\$909.44
SEL	19	\$289.30	\$22.40
VBC	2	\$0.60	\$3.00
VER	172	\$650.30	\$659.60
VOC	68	\$35.60	\$27.30
WIL	3	\$0.90	\$0.00
YAR	9	\$99.80	\$85.30
YCP	21	\$45.80	\$24.00
YCV	31	\$12.20	\$30.90
SED	481	\$540.80	\$476.30
SEL	9	\$2.40	\$10.30
THS	49	\$810.78	\$435.90
VBC	9	\$230.10	\$20.00
VER	150	\$951.50	\$275.41
VOC	106	\$55.60	\$33.50
WIL	3	\$64.30	\$0.00
YAR	13	\$29.90	\$9.90
YCP	43	\$107.60	\$132.40
YCV	17	\$17.60	\$14.10
YFL	4	\$46.50	\$13.00
YLN	2	\$0.00	\$24.00

Statistics

Circulation - June 2017				
Station Library	Metrics	Number of Statistical Transactions		
	Client Types	Charge Item Part B	Renew Item	Total
AJS	workFlows	527	18	545
ASH	workFlows	1,015	49	1,064
	SIP	519	3	522
	Enterprise		78	78
BAG	workFlows	852	50	902
	Enterprise		21	21
BCC	workFlows	1,930	150	2,080
	SIP	115		115
	Enterprise		138	138
CLA	workFlows	601	26	627
	Enterprise		80	80
CON	workFlows	1,192	64	1,256
	SIP	6		6
	Enterprise		47	47
COR	workFlows	1,917	144	2,061
	SIP	51		51
	Enterprise		103	103
CRK	workFlows	507	38	545
	Enterprise		33	33
CTW	workFlows	1,068	401	1,469
	SIP	16,273	783	17,056
	Enterprise		2,067	2,067
CVPL	workFlows	5,797	686	6,483
	SIP	1,893	48	1,941
	Enterprise		1,043	1,043
CVUSD	workFlows	1	1	2
DHL	workFlows	913	104	1,017
	Enterprise		99	99
ERU	workFlows	643	31	674
	SIP	64		64
	Enterprise		72	72
JER	workFlows	431	83	514
	Enterprise		22	22
MAY	workFlows	995	119	1,114
	SIP	113	2	115
	Enterprise		56	56
ORME	Enterprise		4	4
PAUL	workFlows	534	23	557
	SIP	80	8	88
	Enterprise		65	65
PCL	workFlows	209	53	262
	Enterprise		120	120
PHS	Enterprise		5	5
PMH	workFlows	1		1
PPL	workFlows	2,677	1,424	4,101
	SIP	46,110	2,487	48,597
	Enterprise		7,890	7,890
PVA2	workFlows	21		21
PVPL	workFlows	2,360	647	3,007
	SIP	28,051	1,616	29,667
	Enterprise		4,261	4,261
SED	workFlows	1,120	272	1,392
	SIP	14,767	220	14,987
	Enterprise		2,157	2,157
SEL	workFlows	1,651	79	1,730
	Enterprise		18	18

VBC	workFlows	722	75	797
	Enterprise		238	238
VER	workFlows	6,557	334	6,891
	Enterprise		524	524
VOC	workFlows	2,325	39	2,364
	Enterprise		531	531
WIL	workFlows	274	4	278
	SIP	258	10	268
	Enterprise		57	57
YAR	workFlows	938	60	998
	SIP	478	6	484
	Enterprise		73	73
YCP	workFlows	550	108	658
	SIP	711	66	777
	Staffweb		2	2
	Enterprise		306	306
YCV	workFlows	396	284	680
	SIP	360	36	396
	Enterprise		73	73
YFL	workFlows	186	105	291
YLN	workFlows	1		1
	SIP		744	744

Circulation Use Item - June 2017	
Station Library	Use Item Transactions
CTW	468
CVUSD	18
ERU	10
PCL	33,389
PVPL	1,903
SED	183
YCP	199
YCV	382

Statistics

Checkins - June 2017	
Station Library	Total Checkins
AJS	33
ASH	1,646
BAG	787
BCC	1,647
BMHS	76
CLA	737
CON	1,235
COR	1,980
CRK	636
CTW	17,212
CVHS	39
CVPL	7,541
CVUSD	100
DHL	851
ERU	682
GMMS	3
JER	346
LES	37
MAY	1,160
MUHS	1
PAUL	720
PCL	228
PHS	8
PMH	109
PPL	46,320
PVA2	5
PVPL	28,365
SED	15,645
SEL	1,747
THS	140
VBC	731
VER	6,462
VOC	2,819
WIL	560
YAR	1,613
YCP	1,434
YCV	718
YFL	215
YLN	672
Total	145,260

Statistics

OPAC Searches

Library	Total
AJS	184
ASH	331
BAG	383
BCC	846
CLA	182
CON	334
COR	1877
CRK	114
CTW	38407
CVHS	110
CVPL	5684
CVUSD	721
DHL	445
ERU	2079
GMMS	96
JER	358
LES	156
MAY	257
MES	39
MHS	32
MUHS	118
ORME	163
PAUL	439
PCL	1366
PHS	188
PMH	237
PPL	89595
PVPL	27667
SED	1625425
SEL	441
THS	90
VBC	472
VER	10256
WIL	390
YAR	522
YCP	14529
DEFAULT	71451
Total	1895984

Statistics - Databases

Ebrary

Month of: 6/2017								
Category: All Categories								
Usage Type: All Documents Selected								
Library	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Chapter / Range DLS	Full Title DLS	Turnaways
PCL	880	12	381	90	112	0	19	1
PPL	15	0	0	9	9	0	5	0
YCP	2330	11	300	115	175	0	14	0
YLN	4880	22	3009	211	291	0	78	0
TOTAL	8105	45	3690	425	587	0	116	1

Overdrive

Month of: 6/2017					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 2,743					
Checkouts			Holds		
Audiobook	4803		Audiobook		1455
eBook	8410		eBook		2732
Total	13213		Total		4187

Tutor.com

June 2017																	
1-to-1 sessions			Type										Time		skillsCenter		
Reg	Mobile	Total	24/7 Resume	AP	Citizen	English	Job Help	Math	Science	Social Studies	Spanish	Write Tutor	Hours	Avg. (min)	Regular	Mobile	Total
17	9	26	0	0	0	0	0	17	0	0	0	0	4.68	16.51	0	0	0

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
June	18	1373	61	1041

Zinio

Month	Checkouts	Turnaways
June	3520	0

Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
6/1/2017	146	1	178	139	
6/2/2017	99	1	128	88	
6/3/2017	150	4	182	138	
6/4/2017	41	2	41	35	
6/5/2017	32		38	30	
6/6/2017	102	4	118	100	
6/7/2017	138	2	174	124	
6/8/2017	117	13	153	104	
6/9/2017	102	2	121	101	
6/10/2017	123	2	159	112	
6/11/2017	44	1	44	36	
6/12/2017	5		5	5	
6/13/2017	124	2	151	113	
6/14/2017	143	3	175	130	
6/15/2017	127	3	147	119	
6/16/2017	111	5	127	107	
6/17/2017	105	1	128	98	
6/18/2017	46	4	46	40	
6/19/2017	10		12	10	
6/20/2017	90	1	110	80	
6/21/2017	163	9	207	151	
6/22/2017	146	6	194	134	
6/23/2017	139	1	175	128	
6/24/2017	126	1	166	113	
6/25/2017	52		52	43	
6/26/2017	6		9	5	
6/27/2017	114	2	141	97	
6/28/2017	158	3	208	141	
6/29/2017	130		159	121	
6/30/2017	128	1	159	121	
Grand Total:	3017	74	3707	2763	

I-Tiva Month To Date MESSAGE Report used