

Yavapai Library Network

August
2017
Monthly
Report



Manager's Lowdown

Greetings YLN Stakeholders,

There is much going on in the Yavapai Library Network! Here's what I have to report...

First off, I'm pleased to announce that we have filled the new Cataloger position. William "Bill" Rejebian brings us a wide range of cataloging and training experience. Bill comes to us from the Denver Public School District, where he was the Library Technical Services Coordinator, overseeing the District's Cataloging, Acquisitions, and Textbook Departments. He'll be starting work on October 2.

Last week I sent out a questionnaire regarding the YLN Collaborative Purchasing Agreement RFP. If you haven't yet completed it, please do so by Thursday, Sept. 7, as this information will help us move forward as we work with The Professional Group Public Consulting to write the RFP and seek to negotiate the best possible terms and discounts from materials vendors for Network members.

When viewing the magazine options in RB Digital (previously Zinio), patrons should be noticing a big increase in options. In addition to the 88 titles provided by the State Library and the 31 titles previously purchased by YCFLD, patrons have an additional 55 titles to choose from. YCFLD was able to purchase all the titles you suggested, so thanks, Corey! And remember, these titles are all available to all rural libraries in the state!

In other news, we are moving forward on reworking the TechLogic contract and purchasing an AMH for the central sorting facility. In addition, because of our partnership with DPLA, the State Library has encouraged us to apply for an (out-of-cycle) LSTA grant for the purchase of eBooks on the SimplyE e-reader and discovery system, which streamlines and improves ebook discovery, circulation, and e-reading for library patrons, using the Cantook Station distribution platform.

And finally, Corey and I attended the AZ Community College Library Consortium meeting in Phoenix. ACCLS is currently reworking their purchasing agreements with database vendors, and gives us the opportunity for potential partnerships and additional collaborative buying power.

And with that, onward to September! Have a great month!

~ Judy

Member News

No member news to be reported at this time.

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 80

Total requests resolved: 72

Total unresolved requests opened this month: 8

Total requests still open: 27

Priority Two: Draft an RFP for an RFID and AMH System

The time is here to start looking into the possibility of purchasing a new Radio-Frequency Identification (RFID) and/or Automated Materials Handling (AMH) system. Stage one is drafting the RFP.

Goal: Create a request for proposal for an RFID/AMH system.

Project Lead: Judy Poe

Progress:

- Explore RFID RFP options
- Install a wiki that can be used to gather information about what we want in an RFID System
- Test the wiki to make sure it works
- Form an RFP committee
- Survey the current RFID market
- Have an initial RFP meeting
- Update the wiki with the results
- Start work on the RFP
- Create a draft RFP
- Send the RFP out to the membership for comment
- Create the final draft
- Seek steering committee approval

Priority Three: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

Goal: Develop a strategic plan that will bring the YLN to the year 2025.

Project Lead: Judy Poe

Progress:

- Create a way to implement the plan
- Get approval for the updated plan
- Change the bylaws if necessary
- Distribute the new plan

Priority Four: Implement BC Visibility

BlueCloud Visibility is a new product by SirsiDynix which converts our online catalog to a linked data model. This will make our records visible in search engines such as Google.

Goal: Implement BC Visibility

Project Lead: Chanel Wheeler

Progress:

- Receive a quote from SirsiDynix
- Get approval for the purchase
- Receive an implementation plan from SD
- Offload our bibliographic database to SD to be processed.
- Test the implementation.
- Go Live
- Advertise the new service

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Five: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Priority Six: Implement SimplyE

Partnering with the Digital Public Library of America (DPLA), the YLN will be implementing SimplyE which allow patrons to view all our e-materials at one site.

Goal: Fully implement SimplyE at a pilot library

Project Lead: Chanel Wheeler

- Install SimplyE on a virtual server
- Have pilot library test SimplyE
- Give feedback to DPLA
- Roll out to all YLN libraries

Completed Projects CY16

Draft an RFP for a new Integrated Library System

Migrate vhosts from VMWare ESXi to Microsoft HyperV

Select ILS Vendor

Network-wide electronic resources best practices document

Completed Annual Report

Virtualized all Symphony/Enterprise servers

Negotiate ILS contract

Install BlueCloud Analytics

Cancelled/Postponed Projects CY16

Transferring mailing lists from Google Groups to Listserv

Statistics

Holds - August 2017					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	2			5	7
ASH	11	33	3	430	477
BAG	6	13	1	68	88
BCC	29	16		519	564
BMHS	2				2
CON	30	13		562	605
COR	68	38		542	648
CRK		1		39	40
CTW	375	319	12	3,603	4,309
CVHS	3			14	17
CVPL	150	108	6	1,748	2,012
CVUSD	7	7		84	98
DHL	41	39		276	356
DIAL	2			29	31
ERU	25	10	1	208	244
GMMS	3	2	1	28	34
JER	3	6	1	98	108
LES	5		1		6
MAY	19	19	1	461	500
MES				1	1
MUHS	1		1	14	16
ORME				1	1
PAUL	30	16		205	251
PCL	4	6		43	53
PCM				2	2
PHS	4	3		33	40
PMH	3			24	27
PPL	1,548	822	22	10,671	13,063
PVA2	40	36	1	314	391
PVPL	733	629	21	6,258	7,641
SED	380	234	7	3,519	4,140
SEL	27	35	1	377	440
THS	1			6	7
VBC	25	21	2	394	442
VER	120	98	1	989	1,208
VOC	161	78	7	1,539	1,785
WIL	6	4		90	100
YAR	31	9		368	408
YCP	39	21		298	358
YCV	5	26		67	98
YFL	20	5		83	108
Total	3,959	2,667	90	34,010	40,726

Statistics

Items Transited - August 2017																
Station Library →																
Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All	26,553	5	376	81	520	0	532	594	34	2,858	18	1,546	81	283	29	218
AJS	0															
ASH	272			1	8		3	7		37	1	11				
BAG	320		5		5		5	9	1	39		12	1	5	2	1
BCC	369		7	1			7	9	1	29		21		3	1	1
BMHS	64		1	1				2		3		3			1	1
CLA	10															
CON	142		3		4			5		16		9		1	1	1
COR	252		6	2	8		7			27		17	1	1	1	1
CRK	133		1		2			1		16		4				
CTW	3,008		32	7	65		54	55	4		2	189	10	33	2	18
CVHS	38						1			1		1	1			
CVPL	1,177		16	3	34		26	16	1	140			8	8	2	8
CVUSD	104				3			3		11		6		2		
DHL	264		6		3		7	8		26		10				
DIAL	7											2				
ERU	278		1	1	7		1	2		29	1	10		5		
GMMS	1															
JER	252		1	1	4		17	3		26		9		1	1	2
LES	58						1	3		3		8	3			
MAY	369		4	3	7		8	17		46	1	19				
MES	22									2		2				
MUHS	49				2			1		3		4		1		
ORME	37				1			1		3		1				
PAUL	280		5		1		5	1		46		12		4		2
PCL	331		2	1	2		2	1		44		19		1		2
PHS	65				1		2	2		6		4			1	
PMH	32				1			1		4		4				
PPL	6,125	2	102	22	141		174	193	14	898	10	509	15	102	12	87
PVPL	3,342	2	56	14	90		75	90	5	419	2	240	19	33	4	26
SED	4,645		54	3	58		55	88	3	486		179	16	26		23
SEL	446	1	15	1	7		11	5	1	66	1	27	1	1		2
SHM	2															
THS	32						3			1		7		1	1	
VBC	159				4		6	5		9		15	1			1
VER	730		4	2	10		13	15		102		38	5	8		10
WIL	207		10		6		2	5	1	20		13		3		1
YAR	359		12	2	6		10	7		29		16		4		4
YCP	1,235		11	5	12		8	14	2	134		61		11		12
YCV	1,296		18	10	24		26	25	1	137		64		24		15
YFL	41		4	1	4		3							5		

Statistics

Items Transited - August 2017																
Station Library →																
Item Library ↓	All	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL	PCL	PHS	PMH	PPL	PVA2	PVPL	
All	26,553	34	103	0	456	1	10	2	196	33	33	25	6,411	74	5,004	
AJS	0															
ASH	272				4				1	1			66		64	
BAG	320				3				3		3		82	1	71	
BCC	369		1		7				2		1		113		86	
BMHS	64				1				1				17		16	
CLA	10															
CON	142				5				2				27		39	
COR	252				2				6				68		53	
CRK	133				2					1			41		22	
CTW	3,008	5	4		56		7		21	4	4	4	1,002	3	743	
CVHS	38								1	1			15		4	
CVPL	1,177		4		30	1			11	2		1	360		252	
CVUSD	104				2								32		28	
DHL	264	1			5		1		4	1			63		56	
DIAL	7									1			1		2	
ERU	278		1		22				3	1			84		43	
GMMS	1				1											
JER	252				4					1	1		69		38	
LES	58	6											16		13	
MAY	369							1	11		1		91		70	
MES	22	2			1								4		7	
MUHS	49		1										15		10	
ORME	37		1										9		2	
PAUL	280				7						1		77		51	
PCL	331		2						1				109		48	
PHS	65		1										13		16	
PMH	32				1								14		4	
PPL	6,125	12	46		127		1	1	40	7	15	13		1	1,721	
PVPL	3,342	6	7		60		1		32	2	3	3	1,306	68		
SED	4,645	2	19		38				15	6	3	1	1,329		739	
SEL	446				11				5				118		80	
SHM	2															
THS	32												4		10	
VBC	159				2				2				43		42	
VER	730		4		10				24	2		2	214		140	
WIL	207		1		3				2		1		61		34	
YAR	359				2								94		75	
YCP	1,235		6		17				6	3		1	427	1	215	
YCV	1,296		5		24				3				421		208	
YFL	41				9								6		2	

Statistics

Items Transited - August 2017													
Station Library →													
Item Library ↓	All	SED	SEL	THS	VBC	VER	VOC	WIL	YAR	YCP	YCV	YFL	YLN
All	26,553	2,130	337	12	398	977	2,202	103	353	243	58	86	97
AJS	0												
ASH	272	27	3		5	6	10	4	1	3		8	1
BAG	320	23	2		6	17	10		6	2		5	1
BCC	369	22	1		5	13	20		3	2	1	11	1
BMHS	64	7					2						8
CLA	10					1							9
CON	142	11	2		2	5	2		1	2		4	
COR	252	24	2		4	5	4		5	2		3	3
CRK	133	17	4		1	6	6	1	4	1	1	2	
CTW	3,008	257	35	1	40	148	123	8	48	21	2		1
CVHS	38	6			1	2	2				1		1
CVPL	1,177	94	18		23	45	52	3	9	6		2	2
CVUSD	104	7			1	4	4		1				
DHL	264	31	6		2	9	12		4	1		8	
DIAL	7				1								
ERU	278	35	2		1	9	11		4	4			1
GMMS	1												
JER	252	28	4		4	8	14		4	2	1	4	5
LES	58	4		1									
MAY	369	25	4		5	16	11	1	9	5	1	11	2
MES	22	2				1							1
MUHS	49	5	1		2	1	3						
ORME	37	3	2		1		3			1			9
PAUL	280	35	3		3	7	9		5	4	1		1
PCL	331	48	1		3	12	12	1	5	7	4	1	3
PHS	65	7			1	3	4	1	1	1	1		
PMH	32	2					1						
PPL	6,125	719	128	7	100	274	336	40	111	93	16	2	34
PVPL	3,342	278	42	2	60	157	128	16	41	33	11	3	8
SED	4,645		39		53	100	1,229	11	37	24	7	1	1
SEL	446	39			8	17	8	5	14		1	1	
SHM	2												2
THS	32	2				1	2						
VBC	159	16	2			7	3					1	
VER	730	55	9		8		32	4	9	6	3		1
WIL	207	15	1		5	6	6		3	1		6	1
YAR	359	31	7	1	14	16	15	3		3		8	
YCP	1,235	145	3		18	28	73	1	10		7	4	
YCV	1,296	110	16		21	51	55	4	14	18		1	1
YFL	41					2			4	1			

Statistics

Discards - August 2017	
Station Library	Library Use Transactions
AJS	28
ASH	2
BAG	2
BCC	171
BMHS	100
CON	73
COR	619
CRK	4
CTW	117
CVPL	357
CVUSD	2
ERU	16
GMMS	6
JER	19
LES	179
MAY	2
MES	10
MUHS	1
PCL	3
PHS	18
PMH	1
PPL	2,131
PVPL	869
SED	369
SEL	57
THS	93
VBC	7
VER	14
WIL	13
YAR	29
YCP	168
YCV	110
YFL	30
YLN	1
Total	5,621

Items Added - August 2017	
Item Library Code	Total Copies
AJS	350
ASH	42
BAG	24
BCC	62
BMHS	518
CLA	1
CON	41
COR	6
CRK	11
CTW	429
CVHS	15
CVPL	302
CVUSD	29
DHL	6
DIAL	6
ERU	27
GMMS	7
JER	57
LES	29
MAY	158
MES	38
ORME	360
PAUL	225
PCL	19
PHS	12
PMH	800
PPL	1,830
PVPL	365
SED	740
SEL	76
SHM	23
THS	86
VBC	24
VER	57
WIL	6
YAR	67
YAV	195
YCP	46
YCV	99
YFL	32
YLN	5,569
Total	12,789

Total Items - August 2017	
Item Library	Total Copies
AJS	18,673
ASH	9,337
BAG	13,439
BCC	16,310
BMHS	41,075
CLA	10,331
CON	7,423
COR	9,256
CRK	4,064
CTW	113,097
CVHS	19,264
CVPL	57,128
CVUSD	28,975
DHL	7,898
DIAL	1,288
ERU	33,084
GMMS	12,291
JER	15,971
LES	16,764
MAY	13,966
MES	9,587
MHS	4,598
MUHS	15,005
ORME	8,449
PAUL	5,024
PCL	35,968
PHS	15,068
PMH	11,317
PPL	164,341
PVPL	104,677
SED	85,316
SEL	9,275
SHM	6,800
THS	16,537
VBC	10,813
VER	29,961
VOC	9
WIL	4,995
YAR	8,394
YAV	17,073
YCC	2,316
YCP	74,831
YCV	56,215
YFL	286
YLN	194,481
Total	1,340,970

Statistics

New Users - August 2017	
User Library	Number of Users
AJS	46
ASH	14
BAG	18
BCC	15
BMHS	99
CON	4
COR	24
CRK	5
CTW	159
CVHS	116
CVPL	99
CVUSD	259
DHL	7
ERU	805
GMMS	23
JER	2
LES	24
MAY	5
MES	57
MHS	58
MUHS	55
ORME	82
PAUL	15
PCL	294
PHS	41
PMH	54
PPL	473
PVPL	377
SED	110
SEL	6
THS	20
VBC	145
VER	110
VOC	10
WIL	3
YAR	5
YCP	49
YCV	16

Total Users - August 2017	
User Library	Number of Users
AJS	646
ASH	978
BAG	768
BCC	944
BMHS	2,830
CLA	764
CON	664
COR	859
CRK	193
CTW	15,136
CVHS	1,219
CVPL	7,589
CVUSD	1,943
DHL	662
DIAL	26
ERU	4,910
GMMS	687
JER	398
LES	358
MAY	971
MES	881
MHS	267
MUHS	1,724
ORME	284
PAUL	148
PCL	2,664
PHS	2,373
PMH	716
PPL	27,222
PVA2	1
PVPL	22,934
SED	10,923
SEL	677
SHM	1
STX	3
THS	816
VBC	1,047
VER	5,097
VOC	1,246
WIL	317
YAR	532
YCC	1
YCP	2,594
YCV	1,343
YFL	2
YLN	2

Statistics

Patron Bills - August 2017			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
Total	8,053	\$30,219.60	\$6,972.40
ASH	15	\$29.90	\$516.32
BAG	7	\$62.00	\$4.90
BCC	1	\$0.00	\$1.50
BMHS	12	\$62.00	\$24.00
CLA	2	\$80.00	\$0.00
CON	13	\$11.00	\$12.60
COR	12	\$25.10	\$61.80
CRK	3	\$2.60	\$0.60
CTW	335	\$566.56	\$824.36
CVPL	143	\$390.80	\$229.40
DHL	8	\$15.30	\$28.10
ERU	9	\$96.00	\$355.80
GMMS	5	\$18.00	\$6.20
JER	6	\$144.00	\$20.00
MAY	17	\$276.00	\$40.90
MUHS	4	\$6.30	\$6.30
PAUL	2	\$0.00	\$2.70
PCL	11	\$204.00	\$63.00
PHS	2	\$6.00	\$6.00
PPL	502	\$1,775.60	\$2,171.27
PVPL	385	\$1,323.30	\$1,057.46
SED	455	\$919.28	\$404.94
SEL	17	\$151.40	\$132.26
VBC	22	\$159.70	\$27.50
VER	215	\$483.60	\$222.34
VOC	71	\$60.40	\$54.20
WIL	1	\$0.00	\$0.30
YAR	4	\$60.00	\$10.30
YCP	28	\$35.30	\$429.80
YCV	40	\$48.80	\$50.50
	5,706	\$23,206.66	\$207.05

Statistics

Circulation - August 2017				
Station Library	Metrics	Number of Statistical Transactions		
	Client Types	Charge Item Part B	Renew Item	Total
AJS	workFlows	2,451	34	2,485
ASH	workFlows	1,032	85	1,117
	SIP	538		538
	Enterprise		99	99
BAG	workFlows	611	119	730
	SIP	2	1	3
	Enterprise		16	16
BCC	workFlows	1,821	154	1,975
	Enterprise		136	136
BMHS	workFlows	1,145	8	1,153
CLA	Enterprise		110	110
CON	workFlows	1,074	25	1,099
	Enterprise		30	30
COR	workFlows	1,846	118	1,964
	Enterprise		122	122
CRK	workFlows	248	74	322
	Enterprise		33	33
CTW	workFlows	770	435	1,205
	SIP	15,073	593	15,666
	Enterprise		2,063	2,063
CVHS	workFlows	716	3	719
CVPL	workFlows	5,207	671	5,878
	SIP	1,841	25	1,866
	Enterprise		1,093	1,093
CVUSD	workFlows	882	119	1,001
	SIP	2,863	215	3,078
DHL	workFlows	456	79	535
	SIP	317	7	324
	Enterprise		80	80
DIAL	workFlows	29		29
ERU	workFlows	693	33	726
	SIP	34	2	36
	Enterprise		73	73
GMMS	Staffweb	1,231	105	1,336
JER	workFlows	348	36	384
	Enterprise		27	27
LES	workFlows	1,961	109	2,070
MAY	workFlows	1,061	79	1,140
	SIP	73	3	76
	Enterprise		42	42
MES	workFlows	218		218
MUHS	workFlows	148	11	159
ORME	workFlows	371		371
	Enterprise		1	1
PAUL	workFlows	514	51	565
	Enterprise		45	45
PCL	workFlows	270	29	299
	Enterprise		133	133
PHS	workFlows	261	1	262
	Staffweb	1		1
PMH	workFlows	762	145	907
PPL	workFlows	1,539	1,565	3,104
	SIP	45,901	2,319	48,220
	Enterprise		8,875	8,875
PVA2	workFlows	42	1	43

PVPL	workFlows	671	812	1,483
	SIP	24,849	1,275	26,124
	Enterprise		4,786	4,786
SED	workFlows	452	268	720
	SIP	14,844	281	15,125
	Enterprise		2,632	2,632
SEL	workFlows	1,444	75	1,519
	SIP	32		32
	Enterprise		12	12
THS	workFlows	1,683	39	1,722
VBC	workFlows	1,554	277	1,831
	SIP	63	5	68
	Enterprise		122	122
VER	workFlows	5,627	354	5,981
	Enterprise		596	596
VOC	workFlows	2,180	38	2,218
	Enterprise		545	545
WIL	workFlows	187	30	217
	SIP	161	5	166
	Enterprise		76	76
YAR	workFlows	888	54	942
	SIP	569	10	579
	Enterprise		54	54
YCP	workFlows	363	111	474
	SIP	832	54	886
	Staffweb	1	2	3
	Enterprise		367	367
YCV	workFlows	309	321	630
	SIP	235	2	237
	Enterprise		68	68
YFL	workFlows	85	8	93
YLN	workFlows	35		35
	SIP		666	666

Circulation Use Item - August 2017	
Station Library	Use Item Transactions
CTW	1,679
CVUSD	352
ERU	19
GMMS	60
PVA2	2
PVPL	1,799
SED	235
YCP	264
YCV	296

Statistics

Checkins - August 2017	
Station Library	Total Checkins
AJS	2,372
ASH	1,707
BAG	769
BCC	1,874
BMHS	391
CLA	1
CON	1,334
COR	2,093
CRK	365
CTW	17,824
CVHS	217
CVPL	7,880
CVUSD	2,278
DHL	747
DIAL	9
ERU	651
GMMS	600
JER	412
LES	1,377
MAY	1,277
MES	56
MUHS	83
ORME	23
PAUL	563
PCL	222
PHS	254
PMH	210
PPL	48,794
PVA2	5
PVPL	27,338
SED	15,415
SEL	1,883
THS	1,224
VBC	1,664
VER	5,744
VOC	3,074
WIL	470
YAR	1,597
YCP	1,461
YCV	584
YFL	94
YLN	66
Total	155,002

Statistics

OPAC Searches

Library	Total
AJS	133
ASH	476
BAG	153
BCC	859
CLA	276
CON	726
COR	1610
CRK	43
CTW	30433
CVHS	58
CVPL	4303
CVUSD	450
DHL	414
ERU	3757
GMMS	42
JER	383
LES	76
MAY	225
MES	15
MHS	16
MUHS	79
ORME	57
PAUL	246
PCL	662
PHS	114
PMH	174
PPL	67650
PVPL	23375
SED	1522517
SEL	435
THS	53
VBC	561
VER	8700
WIL	219
YAR	635
YCP	8015
DEFAULT	26333
Total	1704273

Statistics - Databases

Ebook Central

Month of: 8/2017					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	314	244	147	11	Religion, Fine Arts, Medicine, Computer Science/IT, Literature

Note: We switched from ebrary to Ebook Central mid-month -- this only reflects Ebook Central usage. Also, Ebook Central does not capture the same stats that ebrary did.

Overdrive

Month of: 8/2017					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 2799					
Checkouts			Holds		
Audiobook	5110		Audiobook		1755
eBook	8776		eBook		3527
Total	13886		Total		5282

Tutor.com

August 2017																	
1-to-1 sessions			Type										Time		skillsCenter		
Reg	Mobile	Total	24/7 Resume	AP	Citizen	English	Job Help	Math	Science	Social Studies	Spanish	Write Tutor	Hours	Avg. (min)	Regular	Mobile	Total
17	2	19	0	0	0	3	0	12	0	0	0	2	5.90	20.84	2	0	0

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
August	25	1183	54	743

Zinio

Month	Checkouts	Turnaways
August	3647	0

Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
8/1/2017	132	1	152	126	
8/2/2017	150	3	186	134	
8/3/2017	134	4	165	122	
8/4/2017	123	1	160	108	
8/5/2017	103	1	133	92	
8/6/2017	53		53	38	
8/7/2017	10		10	9	
8/8/2017	152	3	178	150	
8/9/2017	139	1	161	134	
8/10/2017	144		192	128	
8/11/2017	120	3	150	107	
8/12/2017	121	1	138	117	
8/13/2017	57		57	44	
8/14/2017	4		4	4	
8/15/2017	139	8	160	140	
8/16/2017	116	7	151	102	
8/17/2017	157	4	191	149	
8/18/2017	97	1	117	94	
8/19/2017	109	3	135	98	
8/20/2017	48		48	35	
8/21/2017	20		21	20	
8/22/2017	133	9	169	118	
8/23/2017	115	1	158	101	
8/24/2017	129	1	159	119	
8/25/2017	104	1	128	96	
8/26/2017	123	2	140	117	
8/27/2017	62		62	57	
8/28/2017	4		5	4	
8/29/2017	129	4	159	118	
8/30/2017	140	2	172	131	
8/31/2017	131	4	169	122	
Grand Total:	3198	65	3883	2934	

I-Tiva Month To Date MESSAGE Report used