

Yavapai Library Network

November
2018
Monthly
Report



Manager's Lowdown

Good day YLN Members,

Let's start with this month off with some new numbers. Since its launch on October 31, the YLN app has been downloaded 413 times, 192 on iPhones, 158 on Android devices, and 63 times on iPads. Interestingly, there have been 906 launches of the app from iPhones, 724 from Android devices, and 191 from iPads, so we know that those who have downloaded the app are using it repeatedly. That's great news! From now on we'll include these numbers in the monthly report.

Thank you to all for your donations of children's books! Many of our K12 librarians have visited the YLN world headquarters and selected lots of books to add to their collections. Eric has been re-cataloging these materials and sending them off to the school libraries; there are still a lot of books left so if you'd like to take a look, please give us a call and let us know when you're coming. We'd love to see all these books find their way into the hands of Yavapai County children.

The Steering Committee voted to change the YLN Bylaws at our November meeting. This update designates the YLN Cataloger as the permanent chair of the Technical Services User Group. You can see these changes to the Bylaws on the Portal under Article XI: Technical Services User Group, Sec. 2.

Also this month, we (Judy, Chanel, Corey, Kathy Hellman from CVCL, and Joanne Evanoff from ERU) met with Micah May from DPLA and John Herbert from Lyris to talk about our DPLA Exchange/SimplyE trial and next steps. For now, we are pausing the project until DPLA has a chance to add audiobooks to SimplyE and work with the Big 5 publishers to add content. We'll check in again at the end of Q1 next year to discuss moving forward.

In case you missed the email, as part of our new enriched content provided by Syndetics Unbound, we now have the ability to create several different styles of book widgets for your websites. There are four different

display types to choose from. If you're interested in adding some bling to your websites, please get it touch with Chanel. I hope you take advantage of this added benefit to highlight your special collections, new additions, etc.

If you haven't tried out the Tech Logic Circ Trak Shelf Manager, (which from here on out I'm just going to refer to as "the wand"), be sure to put in a Help Desk ticket to get in the queue. Currently, it's scheduled out at least 3 months, so don't wait if you're planning a special project.

In cataloging news, the Cataloging Users Group had a well-attended meeting this month. Their next meeting is scheduled for February 13, 2019 at CVUSD—please plan on having someone from your library attend as they're making important updates to the YLN Cataloging Standards and each meeting includes some cataloging training, as well.

Finally, as 2018 comes to a close, I just want to say that working with you all this year has been a real joy. Happy Holidays to you and yours!

~ Judy

Member News

No member news this month.

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 83

Total requests resolved: 74

Total unresolved requests opened this month: 9

Total requests still open: 30

Priority Three: Testing SimplyE

Partnering with the Digital Public Library of America (DPLA), the YLN will be testing SimplyE which allows patrons to view all our e-materials at one site.

Goal: Fully implement SimplyE at several pilot libraries

Project Lead: Chanel Wheeler

- Choose libraries to be the pilots
- Have pilot libraries test the DPLA Exchange
- Have pilot libraries test Circ Manager
- Have pilot libraries test SimplyE
- Give feedback to DPLA
- Meeting with DPLA about next steps

Priority Two: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Completed Projects CY18

TechLogic contract and purchase of AMH
YLN Strategic Planning

Cancelled/Postponed Projects CY18

Implement BC Visibility

Statistics

Holds - November 2018					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	2			20	22
ASH	14	38	2	194	248
BAG	9	9	1	87	106
BCC	24	24	1	525	574
BEA	48	52		286	386
BMHS				1	1
CLA	11	8	2	122	143
CON	20	28	2	343	393
COR	44	24		300	368
CRK	3	1	1	65	70
CTW	291	305	5	3,079	3,680
CVCL	98	99		984	1,181
CVHS	4	13	4	21	42
CVPL	106	129	4	1,432	1,671
CVUSD	62	70		186	318
DHL	12	12	1	243	268
ERU	31	19	3	205	258
GMMS	1	1		11	13
JER	3	3		128	134
LES	2	6		61	69
MAY	32	29	1	224	286
MES	2	1		10	13
MUHS	4	3		25	32
ORME				8	8
PAUL	49	16		266	331
PCL	2	22		28	52
PCM				6	6
PHS	3	1		28	32
PMH	3	1		16	20
PPL	1,395	906	29	10,029	12,359
PVA2	31	38	2	299	370
PVPL	703	557	13	5,546	6,819
SED	281	229	4	3,057	3,571
SEL	36	71		274	381
SPR	6	10		102	118
TCP		2		9	11
THS	1				1
VOC	187	53	1	1,432	1,673
WIL	11	15	1	129	156
YAR	90	8		503	601
YCFLD	13	2		81	96
YCP	45	30	1	402	478
YCV	3	19	1	70	93
YLN				1	1
Total	3,682	2,854	79	30,838	37,453

Statistics

Items Transited - November 2018																
Station Library →																
Item Li- brary ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	CLA	CON	COR	CRK	CTW	CVCL	CVHS	CVPL	CVUSD
Total	23,369	20	172	76	502	313	2	116	320	350	55	2,392	905	22	1,252	197
AJS	87				1			1	1	3		3	1		8	3
ASH	225			1	5	4		3	7	3		23	8		7	5
BAG	412	1	8		15	6		6	5	11		32	12		29	7
BCC	356		2			5		1	5	7		40	13		19	4
BEA	166			1	6		1	1	4	1		11	5	1	6	3
BMHS	50				2			1	1			6	1		5	1
CLA	266		3		4	6			1	1	2	37	6		12	
CON	191		3		8	3		7		5		21	8		11	1
COR	170		1		1	1		1	4			19	5		11	1
CRK	98		2	2	1	2			3	1		8	3		2	
CTW	2,604		15	3	57	44		8	30	28	6		103		131	26
CVCL	638	1	2		9	4		2	8	6	2	77			55	9
CVHS	17		1		1							2	4		1	
CVPL	988		7	2	21	6		2	11	6		123	42	1		10
CVUSD	134				2	1			1	5		10	5	1	11	
DHL	251		9		5	3		3	8	4	2	22	5		10	
ERU	226		1	1	3	3			2			26	5		11	
GMMS	8															
JER	191		2	1	5	1		1	1	4		17	9		5	
LES	53									2		3	2		9	1
MAY	279		7		4	9		1	9	5		30	10	3	14	4
MES	41								1			3	2		5	1
MUHS	45		1		2	1		1		2		2	1		3	
ORME	17					1										
PAUL	123			2	1	3		1	1	1		11	5		2	1
PCL	246				1	1		4	1	1		41	10		5	
PHS	57			1	1					2		10	2		6	1
PMH	31			1		2		1				2	1		3	
PPL	5,314	8	52	20	139	75	1	37	82	111	16	798	271	5	412	52
PVPL	2,778	4	13	16	59	42		9	38	60	13	311	117	8	155	38
SED	4,001	1	21	12	48	38		9	35	38	9	388	126	1	165	16
SEL	246		1	1	7	3		2	9	6	1	29	6	1	15	3
SPR	151		1	3	4	6		3	7	6		16	5		4	
STX	109	4	1	1	5	14			12	2		8			4	
TCP	6							1				1				1
THS	31									1					1	3
WIL	188	1	1	1	2	4		1	5	3		16	9		4	1
YAR	303		4	1	6	7		4	6	7	1	27	14		10	2
YCFLD	18				2				1		1					
YCP	905		3	3	39	10		1	5	5	1	80	28	1	38	1
YCV	1,349		11	3	36	8		4	16	13	1	139	61		63	2

Statistics

Items Transited - November 2018															
Station Library →															
Item Library ↓	DHL	ERU	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL	PCL	PHS	PMH	PPL	PVA2
Total	248	207	11	134	60	222	11	27	8	253	32	32	15	5,792	4
AJS					1									21	
ASH	1	1		1	1	6				3				59	
BAG	6	3			1	5				6		1	1	97	
BCC	8	2			4	5				7	1			95	
BEA	1	1		2				1		10				38	
BMHS				1							1			16	
CLA	2					3		1		10				43	
CON	2					4				2				45	
COR	2					3				3		1		49	
CRK					1	3				5				26	
CTW	25	30	2	10	3	30	2	5		29	1	1	1	927	
CVCL	8	2	1	3		5		4		1	1	1		201	
CVHS														4	
CVPL	10	5		5	1	9			1	13		2		332	
CVUSD	3	1	1				1			4	1			39	
DHL		6			4	5				7	1			78	
ERU	1			3						2				83	
GMMS														4	
JER	3	3								1		1		60	
LES														15	
MAY	3	2		2					1	3			1	65	
MES					1									15	
MUHS				1	1	2				1				15	
ORME		1												9	
PAUL	2			1	1									46	
PCL	1	3		2		1				1				76	
PHS	1				1			1		2				15	
PMH	1					1				1				5	
PPL	62	78	2	37	19	64	3	5	2	36	11	15	6		
PVPL	37	16	1	13	13	19	1	6	1	38	5	4	2	1,190	4
SED	36	24	3	23	5	21	1	1		27	3	3		1,181	
SEL	6	1		2		6				4				72	
SPR	4	1		1		2						1	2	26	
STX	2					3				1				22	
TCP														2	
THS	1				3		2			1				8	
WIL				1		2				6			1	53	
YAR	3	1				8		1		9			1	64	
YCFLD	2					2				5					
YCP	4	6	1	14		5			3	5	2			302	
YCV	11	20		12		8	1	2		10	5	2		394	

Statistics

Items Transited - November 2018													
Station Library →													
Item Library ↓	PVPL	SED	SEL	SPR	STX	TCP	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	4,392	1,862	231	92	3	10	1,905	143	451	86	344	63	37
AJS	31	11					2						
ASH	35	26	4	1		1	7	4	4	2	1	1	1
BAG	87	27	3	3			12	4	13	2	6	3	
BCC	70	22	7	4	1		13	2	8	5	3	3	
BEA	39	17	2				7		3	3	1		1
BMHS	10	2	1				1				1		
CLA	35	20	2	2			12		8	54			2
CON	51	8					3	2	2	1	4		
COR	32	14	5				5	1	4	1	6		
CRK	16	12	1	1			4	1	3	1			
CTW	580	224	30	1		1	134	19	46	1	36	5	10
CVCL	115	49	8	1			38	3	7	2	9	4	
CVHS	3						1						
CVPL	197	83	7	9			47	2	23		10	1	
CVUSD	22	18		2			4						2
DHL	34	19	1	3			7		5	1	7	1	1
ERU	50	18					12		4		1		
GMMS	1	2											1
JER	36	24		1			8		6	1	1		
LES	11	7		1					1		1		
MAY	53	23	4	1			14	2	2	3	3	1	
MES	9	1					2		1				
MUHS	7	3					2						
ORME	5										1		
PAUL	25	11	1	1			2		2	1	2		
PCL	33	33	1	1			17	2	2		9		
PHS	5	5					4						
PMH	7	4							1		1		
PPL	1,524	640	63	23		5	327	50	117	1	112	20	13
PVPL		224	33	7		1	150	22	60		42	5	1
SED	644		33	8	1	1	936	16	64	3	46	10	4
SEL	37	14		1			5	1	10		3		
SPR	35	14	1				3	1	3		2		
STX	13	8	2	1			1		4	1			
TCP	1												
THS	4	3					1		1		2		
WIL	42	23		1			5		4	1	1		
YAR	66	24	7	4	1		14	2		1	6	2	
YCFLD				1					4				
YCP	155	115	3	6			43	5	12	1		7	1
YCV	272	114	12	8		1	62	4	27		27		

Statistics

Discards - November 2018	
Station Library	Library Use Transactions
ASH	28
BAG	1
BCC	74
BEA	3
CON	83
COR	8
CRK	7
CTW	912
CVCL	82
CVHS	785
CVPL	29
JER	12
LES	51
MAY	239
MES	824
PAUL	1
PCL	6
PHS	5
PMH	2
PPL	1,583
PVA2	2
PVPL	575
SED	254
WIL	5
YAR	53
YCFLD	38
YCP	135
YCV	189
YLN	11
Total	5,997

Items Added - November 2018	
Item Library Code	Total Copies
ASH	38
BAG	157
BCC	76
BEA	62
BMHS	1
CLA	85
CON	23
COR	31
CRK	11
CTW	586
CVCL	287
CVHS	198
CVPL	246
CVUSD	58
DHL	56
ERU	12
GMMS	92
JER	19
LAW	484
LES	66
MAY	9
MES	63
PAUL	38
PCL	10
PMH	3
PPL	963
PVPL	771
SED	503
SEL	30
SHM	26
SPR	58
STX	19
THS	64
WIL	13
YAR	52
YAV	213
YCFLD	8
YCP	100
YCV	114
YLN	12
Total	5,657

Total Items - November 2018	
Item Library	Total Copies
AJS	17,794
ASH	7,798
BAG	13,765
BCC	13,720
BEA	11,490
BMHS	40,774
CLA	9,458
CON	6,787
COR	7,302
CRK	3,792
CTW	100,543
CVCL	29,972
CVHS	16,744
CVPL	55,508
CVUSD	28,864
DHL	7,382
ERU	33,529
GMMS	12,422
JER	14,107
LAW	1,697
LES	15,680
MAY	10,693
MES	9,211
MUHS	14,917
ORME	8,707
PAUL	5,564
PCL	34,333
PHS	14,572
PMH	11,531
PPL	146,713
PVPL	92,615
SED	82,977
SEL	7,059
SHM	7,197
SPR	2,359
STX	349
TCP	1,273
THS	15,269
VOC	17
WIL	4,980
YAR	8,150
YAV	18,355
YCC	2,157
YCFLD	114
YCP	63,154
YCV	57,329
YLN	205,610
Total	1,274,333

Statistics

New Users - November 2018	
User Library	Number of Users
AJS	6
ASH	15
BAG	8
BCC	21
BEA	18
BMHS	4
CLA	6
CON	4
COR	8
CRK	1
CTW	86
CVCL	73
CVHS	3
CVPL	56
CVUSD	17
DHL	3
ERU	1
GMMS	4
JER	4
LES	2
MAY	1
MES	8
MUHS	11
PAUL	15
PCL	2
PHS	7
PMH	4
PPL	276
PVPL	200
SED	77
SEL	11
SPR	6
THS	3
VOC	14
WIL	2
YAR	12
YCP	28
YCV	8

Total Users - November 2018	
User Library	Number of Users
AJS	592
ASH	973
BAG	859
BCC	1,076
BEA	1,057
BMHS	2,905
CLA	638
CON	596
COR	991
CRK	187
CTW	13,370
CVCL	5,727
CVHS	1,351
CVPL	6,072
CVUSD	1,997
DHL	656
ERU	5,954
GMMS	668
JER	306
LAW	4
LES	424
MAY	964
MES	1,062
MHS	1
MUHS	1,818
ORME	371
PAUL	346
PCL	3,131
PHS	2,498
PMH	640
PPL	26,724
PVA2	5
PVPL	23,295
SED	9,882
SEL	700
SHM	1
SPR	290
STX	3
TCP	24
THS	874
VOC	1,308
WIL	264
YAR	572
YCC	1
YCFLD	11
YCP	2,366
YCV	863
YLN	2
Total	124,419

Statistics

Patron Bills - November 2018			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
Total	2,759	\$9,591.06	\$9,592.39
AJS	8	\$91.90	\$87.20
ASH	2	\$10.00	\$25.90
BAG	8	\$60.00	\$110.00
BCC	9	\$90.00	\$19.50
BEA	24	\$103.10	\$157.08
BMHS	12	\$34.80	\$36.20
CLA	23	\$233.48	\$324.58
CON	23	\$29.70	\$47.10
COR	21	\$161.10	\$170.80
CRK	6	\$140.00	\$110.00
CTW	268	\$494.28	\$627.78
CVCL	170	\$223.90	\$168.20
CVHS	167	\$1,289.30	\$1,579.58
CVPL	149	\$487.58	\$276.00
CVUSD	29	\$251.60	\$227.96
DHL	8	\$3.60	\$3.90
ERU	26	\$569.62	\$356.38
GMMS	65	\$104.58	\$102.43
JER	15	\$9.90	\$71.18
LES	25	\$367.68	\$225.84
MAY	18	\$127.30	\$19.60
MES	4	\$37.90	\$40.00
MUHS	20	\$34.90	\$152.00
PAUL	8	\$89.98	\$191.88
PCL	9	\$13.50	\$167.00
PHS	29	\$252.90	\$116.80
PMH	19	\$8.80	\$33.18
PPL	583	\$1,560.93	\$1,563.28
PVPL	383	\$1,422.00	\$1,236.96
SED	461	\$470.95	\$567.20
SEL	5	\$0.60	\$8.40
TCP	3	\$0.00	\$8.60
THS	48	\$623.94	\$529.72
VOC	66	\$36.30	\$21.90
YAR	11	\$10.20	\$29.10
YCFLD	2	\$90.00	\$0.00
YCP	22	\$41.74	\$108.46
YCV	10	\$13.00	\$70.70

Statistics

Circulation -November 2018				
Station Library	Metrics	Number of Statistical Transactions		
	Client Types	Charge Item Part B	Renew Item	Total
AJS	WorkFlows	2,634	171	2,805
	Enterprise		2	2
ASH	workFlows	147	11	158
	SIP	961	27	988
	Enterprise		52	52
	None	9		9
BAG	workFlows	62	133	195
	SIP	804	28	832
	Enterprise		6	6
BCC	WorkFlows	253	325	578
	SIP	1,519	12	1,531
	Enterprise		142	142
	None	2		2
BEA	workFlows	1,563	294	1,857
	SIP	138	7	145
	Enterprise		82	82
	None	182		182
BMHS	workFlows	224	12	236
CLA	workFlows	41	24	65
	SIP	275	1	276
	Enterprise		100	100
	None	1		1
CON	workFlows	98	59	157
	SIP	874	14	888
	Enterprise		37	37
	None	14		14
COR	workFlows	1,345	312	1,657
	Enterprise		95	95
CRK	workFlows	173	73	246
	Enterprise		11	11
	None	163		163
CTW	workFlows	395	413	808
	SIP	11,835	692	12,527
	Enterprise		2,191	2,191
CVCL	workFlows	4,632	263	4,895
	SIP	2		2
	Enterprise		431	431
CVHS	workFlows	56		56
CVPL	workFlows	4,514	655	5,169
	SIP	1,212	25	1,237
	Enterprise		937	937
	None	1		1
CVUSD	workFlows	384	331	715
	SIP	2,037	204	2,241
	Enterprise		8	8
DHL	workFlows	45	72	117
	SIP	605	15	620
	Enterprise		173	173
ERU	workFlows	2,872	135	3,007
	SIP	63	20	83
	Enterprise		183	183
GMMS	workFlows	1		1
	StaffWeb	518	216	734
JER	workFlows	366	92	458
	Enterprise		46	46

LES	workFlows	2,031	178	2,209
MAY	workFlows	38	56	94
	SIP	915	32	947
	Enterprise		87	87
MES	workFlows	615	94	709
MUHS	workFlows	58	17	75
ORME	workFlows	29		29
	Enterprise		1	1
PAUL	workFlows	4	26	30
	SIP	844	15	859
	Enterprise		57	57
PCL	workFlows	242	91	333
	Enterprise		298	298
PHS	workFlows	119	4	123
	Enterprise		8	8
	None	1		1
PMH	workFlows	190	99	289
PPL	workFlows	2,079	1,579	3,658
	SIP	39,751	2,298	42,049
	Enterprise		8,446	8,446
	None	15		15
PVA2	workFlows	43	8	51
	Enterprise		3	3
PVPL	workFlows	504	725	1,229
	SIP	21,286	1,204	22,490
	Enterprise		4,192	4,192
	None	2		2
SED	workFlows	371	236	607
	SIP	12,669	225	12,894
	Enterprise		2,196	2,196
	None	8		8
SEL	workFlows	646	35	681
	SIP	567	18	585
	Enterprise		10	10
	None	20		20
SPR	workFlows	40	37	77
	SIP	370	26	396
STX	workFlows	3		3
TCP	workFlows	10	1	11
	Enterprise		1	1
THS	workFlows	1,504	24	1,528
VOC	workFlows	1,905	53	1,958
	Enterprise		450	450
WIL	workFlows	7	4	11
	SIP	823	8	831
	Enterprise		138	138
YAR	workFlows	241	65	306
	SIP	1,150	17	1,167
	Enterprise		94	94
YCFLD	workFlows	86	3	89
	Enterprise		6	6
YCP	workFlows	203	140	343
	SIP	1,090	147	1,237
	Enterprise		311	311

Statistics

Circulation Use Item - November 2018	
Station Library	Use Item Transactions
CTW	164
CVCL	1
CVUSD	236
ERU	35
GMMS	12
PCL	19
PVPL	128
SED	248
YCP	298
YCV	294

Checkins - November 2018	
Station Library	Total Checkins
AJS	2,629
ASH	1,318
BAG	1,271
BCC	1,975
BEA	2,056
BMHS	174
CLA	311
CON	1,028
COR	1,515
CRK	340
CTW	14,976
CVCL	4,787
CVHS	71
CVPL	6,162
CVUSD	2,465
DHL	652
ERU	3,021
GMMS	626
JER	332
LES	2,149
MAY	1,824
MES	632
MUHS	74
ORME	25
PAUL	1,029
PCL	257
PHS	113
PMH	447
PPL	44,302
PVA2	15
PVPL	25,246
SED	13,984
SEL	1,215
SPR	424
STX	24
TCP	14
THS	1,529
VOC	2,391
WIL	895
YAR	1,487
YCFLD	153
YCP	2,981
YCV	748
YLN	652
Total	148,319

Statistics

OPAC Searches

Library	Total
AJS	1045
ASH	875
BAG	4168
BCC	1301
BEA	22
CLA	1088
CON	1486
COR	2842
CRK	258
CTW	17379
CVHS	231
CVCL	141
CVPL	6829
CVUSD	1019
DIAL	0
DHL	1609
ERU	978
GMMS	736
JER	2090
LES	1124
MAY	1690
MES	704
MHS	256
MUHS	633
ORME	440
PAUL	206
PCL	1750
PHS	463
PMH	137
PPL	44689
PVPL	20550
SED	18340
SEL	1071
SPR	328
TCP	0
THS	943
VBC	1769
VER	4089
WIL	705
YAR	1515
YCP	14408
DEFAULT	83204
Total	243111

Statistics - Databases

Ebook Central

Month of: 11/2018					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	575	415	173	75	Philosophy; Medicine; History; Education; Psychology

Overdrive

Month of: 11/2018					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 3215					
Checkouts			Holds		
Audiobook	5699		Audiobook		2014
eBook	9274		eBook		3541
Total	14973		Total		5555

Branch	Checkouts
Yavapai County Free Library District	3
Crown King Public Library	6
Spring Valley Library	7
Jerome Public Library	17
Ash Fork Public Library	19
Cordes Lakes Public Library	33
Seligman Public Library	45
Yarnell Public Library	48
Mayer Public Library	58
Beaver Creek Public Library	63
Bagdad Public Library	69
Wilhoit Public Library	75
Paulden Public Library	77
Congress Public Library	86
Black Canyon City Community Library	89
Dewey-Humboldt Town Library	100
Clark Memorial Library	156
Sedona Public Library - village of Oak Creek	300
Camp Verde Community Library	484
Chino Valley Public Library	799
Sedona Public Library	1451
Cottonwood Public Library	1744
Prescott Valley Public Library	3123
Prescott Public Library	7041

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
November	30	1303	72	698

rbDigital Magazines

Month	Checkouts	Turnaways
November	8450	0

Mobile App

Month of: 11/2018		
Usage by Platform		
Platform Type	Devices	Launches
Android	156	696
iPad	62	188
iPhone	186	862
TOTAL	404	1746

Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
11/1/2018	115	15	135	113	
11/2/2018	112	2	131	104	
11/3/2018	101	3	131	89	
11/4/2018	55	2	55	49	
11/5/2018	14		17	13	
11/6/2018	96	5	105	95	
11/7/2018	145	6	165	139	
11/8/2018	168	4	206	154	
11/9/2018	135	4	157	125	
11/10/2018	133	7	163	126	
11/11/2018	71	2	71	64	
11/12/2018	27	3	27	27	
11/13/2018	22	1	25	20	
11/14/2018	159	7	188	157	
11/15/2018	144	8	186	132	
11/16/2018	171	19	202	166	
11/17/2018	133	6	155	132	
11/18/2018	55		55	42	
11/19/2018	18	2	20	18	
11/20/2018	140	5	169	132	
11/21/2018	152	6	184	139	
11/22/2018	144	5	170	135	
11/23/2018	1		1	1	
11/24/2018	32	1	36	31	
11/25/2018	151	6	151	131	
11/26/2018	25	2	27	24	
11/27/2018	143	13	162	133	
11/28/2018	164	12	195	155	
11/29/2018	136	3	163	127	
11/30/2018	130	5	156	126	
Grand Total:	3092	154	3608	2899	

I-Tiva Month To Date MESSAGE Report used