

FY 2016-2017



Yavapai
Library
Network

Annual
Statistical
Report



Yavapai
Library
Network

Statistics

Holds FY17					
Hold Inactive Reason	CAN-CELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	26	10		303	339
ASH	204	363	15	4,069	4,651
BAG	126	61	6	1,408	1,601
BCC	380	178	19	4,929	5,506
BMHS	38	49	1	36	124
CHV2	1			1	2
CLA	629	323	7	1,762	2,721
CON	474	227	8	4,534	5,243
COR	666	321	15	5,840	6,842
CRK	16	6		260	282
CTW	4,082	3,017	78	39,085	46,262
CVHS	43	5	1	124	173
CVPL	1,530	1,274	49	20,637	23,490
CVUSD	80	250	10	706	1,046
DHL	261	130	5	3,709	4,105
DIAL	5			34	39
ERU	405	225	14	2,680	3,324
GMMS	71	14		231	316
JER	60	129	4	1,381	1,574
LES	6	5		24	35
MAY	324	407	8	4,084	4,823
MES	43	54		228	325
MUHS	11	3		97	111
ORME	15	69		38	122
PAUL	161	84	1	2,213	2,459
PCL	163	113	1	944	1,221
PCM	21			99	120
PHS	110	31	3	429	573
PMH	68	25		213	306
PPL	16,480	8,788	332	112,508	138,108
PPLA	1				1
PVA2	314	288	6	3,185	3,793
PVPL	7,784	6,046	154	64,360	78,344
SED	4,138	2,782	92	34,740	41,752
SEL	251	471	16	4,903	5,641
THS	6	8		67	81
VBC	414	204	11	4,153	4,782
VER	1,133	854	16	8,911	10,914
VOC	1,757	684	34	16,836	19,311
WIL	81	61	2	955	1,099
YAR	329	107	8	4,978	5,422
YAV	1			2	3
YCP	442	441	11	3,336	4,230
YCV	86	133	14	1,141	1,374
YFL	34	6	1	313	354
YLN	11	3			14
Total	43,281	28,249	942	360,486	432,958

Statistics

Items Transited by Library FY17

Station Library →	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD
All	286,878	321	3,333	1,254	4,371	99	1,257	3,959	6,081	261	30,992	175	18,885	867
AJS	1,217						1	2	5		12		23	9
ASH	3,149			12	76	2	15	58	73	3	365	1	214	6
BAG	3,565	3	61		56	1	15	49	95	1	415	1	260	10
BCC	3,846	4	51	14		2	23	35	66	2	448	1	253	28
BMHS	520	1	10	1	2		3	3	2		44		42	5
CLA	5,850	6	79	24	58			128	172	2	689		295	9
CON	1,798	3	32	7	39		15		37	1	211	1	131	10
COR	2,605	3	34	12	40	1	14	49		1	283	5	160	28
CRK	1,658	3	16	7	14		11	24	26		190		86	4
CTW	30,611	45	345	117	517	14	118	455	594	22		13	2,001	144
CVHS	416	1		2	3				3		18		12	
CVPL	11,160	14	126	39	213	2	39	152	202	9	1,361	9		35
CVUSD	1,134	12	15	10	13		1	11	32		106	1	141	
DHL	2,554	3	44	6	46		7	46	49	2	246	3	208	9
DIAL	53				1				1		7	2	2	
ERU	2,931		27	12	25		14	30	29		320	1	231	4
GMMS	172	3	1	2	2			4	3		15	1	19	2
JER	2,768	2	28	13	49		13	40	33		310		136	3
LES	582	10	1	1	5		2	2	33		44		103	7
MAY	3,698	2	41	16	55		17	49	86	12	394	7	272	5
MES	387	3	4		14		1	1	10		25		45	29
MHS	9													
MUHS	467	2	8	1	11		1	7	5		51	2	30	1
MVS	2													
ORME	373		6	6	6		1	7	12	1	29		12	1
PAUL	1,518		7	3	23	1	12	15	20	1	167		75	
PCL	7,059	2	23	7	18	1	3	13	33		416	1	226	
PHS	681	2	4	5	9		1	2	3		50	1	43	5
PMH	424			1	3				8		16		28	4
PPL	63,182	90	955	367	1,361	37	356	1,179	1,957	102	9,880	47	5,965	150
PVPL	36,448	64	485	241	602	24	158	551	999	27	4,475	35	3,093	139
SED	49,560	26	383	135	460	8	201	500	690	40	4,996	19	2,011	86
SEL	4,608	5	122	20	75		23	90	117	4	569	3	254	3
STX	2													
THS	322	2	3	1	3				11	1	23		38	14
VBC	1,832		21	7	29	1	8	25	28		211		157	6
VER	7,725	7	69	30	103		31	75	132	11	976	6	467	66
VOC	0													
WIL	2,137		48	17	22		13	31	40	2	244		136	2
WTS	1													
YAR	4,098		52	22	67	2	26	77	78	6	480	3	233	13
YCP	12,197	1	92	41	138	1	45	79	141	8	1,415	6	714	15
YCV	13,443	2	137	55	210	2	69	161	252	2	1,489	6	768	15
YFL	115		3		3			9	4	1	2		1	
YLN	1													

Statistics

Items Transited by Library FY17

Station Library →

Item Library	DHL	DIAL	ERU	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL	PCL	PHS	PMH	PPL
All	3,396	35	2,648	495	1,431	45	3,953	281	103	38	2,206	805	502	221	67,208
AJS	4		1	5	1	1	3						2		32
ASH	45		18	3	10		46	4			37	1	1	1	919
BAG	39		23	1	9	1	57	11	1		50	3	3	1	883
BCC	25		19	2	19		62	6			36	10	7	1	1,061
BMHS	9	2	8	2	1		3		1		5	1	2	1	168
CLA	59		45	2	31		50	2	1		42	5	5		1,463
CON	23		14	2	4		40	1		1	22	2	6	4	499
COR	36		20	10	10		54	8	2		28	4	7	4	695
CRK	26		20		10		18		1		11	3	1		514
CTW	388	4	228	61	147	11	532	19	12	5	249	42	45	22	10,623
CVHS	4		1	4	1		2				1	2	1		78
CVPL	149	1	72	10	44	4	190	28	3	3	122	19	12	8	3,551
CVUSD	9	1	7	8	6		15	2	3		11	5	5	2	280
DHL			28	1	7	1	42	15	1		32	1	2	3	682
DIAL	3		1									1			12
ERU	29	2		1	9		22	2	1		13	39	7	1	907
GMMS	4		1				1				1		3	2	36
JER	37	1	34	1			27	3	1		38	7	1	1	869
LES	3		1	7			9	1			5		3		132
MAY	53	1	27	9	7			14	1		48	10	4	2	1,003
MES	4			5			4				3			3	71
MHS															
MUHS	8		5	2	5	7					5	3		1	132
MVS				1											
ORME	5		2	2	2		2	1			5	2	2		113
PAUL	19	1	10		11		19	1	2			3	7		479
PCL	25		58	1	27		12	2			18		6		1,153
PHS	11		12	2	5		7	5	1		4	3		15	204
PMH	4		1	180			4	1	2		8		1		68
PPL	1,003	8	889	69	473	7	1,256	63	21	11	467	245	164	60	
PVPL	472	5	299	53	151	5	577	43	16	8	292	84	82	47	13,712
SED	365	7	345	26	222	3	422	15	15	2	247	96	48	21	12,942
SEL	60		34		16		57	5	2		76	4	9	1	1,251
STX															
THS	1			5			4	5	2		7		4	4	84
VBC	21		7	2	6		24	2	1		23	2	5	3	487
VER	133		62	6	26	2	100	10	5	2	59	11	13	5	2,256
VOC															
WIL	19		18		8		21	2			15	5	7	1	618
WTS															
YAR	51		29	1	14	3	65	3	3		46	8	11	2	1,170
YCP	105	1	152	9	77		62	3	4	5	98	124	12	2	3,939
YCV	138	1	157	2	72		91	4	1	1	78	60	14	3	4,120
YFL	7						53				4				2
YLN															

Statistics

Items Transited by Library FY17														
Station Library →														
Item Library	PVA2	PVPL	SED	SEL	THS	VBC	VER	VOC	WIL	YAR	YCP	YCV	YFL	YLN
All	408	50,806	20,816	3,960	98	4,271	8,368	25,558	1,002	4,791	2,858	935	491	7,294
AJS		22	3	1		1	7	7	2					1,073
ASH		589	169	91		40	95	118	26	75	22	1	8	5
BAG		805	230	54	1	58	129	89	13	71	28	6	27	5
BCC	1	750	289	53	1	40	116	170	8	73	38	22	109	1
BMHS		95	33	1		7	14	18		2	7	2		25
CLA	3	1,296	582	100	2	91	167	184	18	94	78	24	11	33
CON	1	361	100	18		31	55	52	5	38	20	5	6	1
COR		568	159	53	1	26	87	96	5	51	25	5	13	8
CRK		271	122	41	1	31	36	65	17	43	14	4	25	3
CTW	6	6,959	2,478	394	8	444	940	1,490	76	608	257	93	10	75
CVHS		28	19			3	4	16		3	2			208
CVPL	4	2,421	894	112	4	169	317	489	31	161	83	29	3	26
CVUSD	1	216	84	5	2	12	43	38	1	8	5	1		22
DHL	2	577	156	45		50	67	86	11	37	26	4	5	4
DIAL		8	3				4	4						4
ERU		534	228	50		38	58	162	7	57	32	12		27
GMMS		41	8				4	8		3	1		1	6
JER	1	428	248	40		44	75	150	11	50	27	10	9	28
LES	1	141	28		2	5	11	13	1	2	2	1		6
MAY	1	766	236	54		45	95	152	12	98	28	10	23	43
MES		98	20		2	1	13	2		1				28
MHS														9
MUHS		80	44	2		2	17	18	1	6	2	6		2
MVS					1									
ORME		39	32	5		1	11	13	2	5	2	1		45
PAUL	1	327	106	15		20	51	63	1	12	18	2	18	8
PCL	2	482	579	21		26	80	184	3	17	57	20		3,543
PHS		123	48	4	17	3	18	42		9	11		2	10
PMH		49	18		1	3	10	8	1		1	1		3
PPL	17	16,695	7,021	1,335	25	1,254	2,454	3,697	337	1,480	925	255	52	453
PVPL	347		2,791	576	16	518	1,194	1,505	139	607	404	118	31	1,463
SED	8	7,220		506	7	638	1,137	14,443	117	579	390	125	34	25
SEL	3	930	316			84	138	161	27	90	27	20	8	4
STX													2	
THS		75	15			2	5	3		3		2		5
VBC		446	124	17			47	51	5	26	13	4	17	6
VER	2	1,653	586	91	4	109		362	30	111	73	24	6	11
VOC														
WIL	2	414	161	21		34	64	89		27	20	5	18	13
WTS					1									
YAR	1	839	281	39	1	81	147	168	14		39	6	14	3
YCP	3	2,060	1,324	77	1	197	293	678	22	123		117	12	1
YCV	1	2,394	1,278	138		163	364	664	58	213	181		27	52
YFL		6	2	1			1		1	8				7
YLN			1											

Statistics

Items Added by Library FY17	
Item Library Code	Total Copies
AJS	782
ASH	561
BAG	999
BCC	1,238
BMHS	991
CLA	768
CON	420
COR	563
CRK	307
CTW	6,178
CVHS	424
CVPL	3,415
CVUSD	560
DHL	483
DIAL	33
ERU	596
GMMS	243
JER	398
LES	256
MAY	902
MES	267
MUHS	357
ORME	708
PAUL	4,259
PCL	705
PHS	149
PMH	191
PPL	17,175
PVPL	7,000
SED	7,434
SEL	783
SHM	230
STX	64
THS	682
VBC	656
VER	2,338
VOC	1
WIL	395
YAR	806
YAV	1,550
YCC	46
YCP	2,795
YCV	2,035
YFL	117
YLN	30,790
Total	101,650

Total Items FY17	
Item Library	Total Copies
AJS	18,730
ASH	9,289
BAG	13,574
BCC	16,393
BMHS	40,571
CLA	10,336
CON	7,580
COR	9,404
CRK	4,142
CTW	113,559
CVHS	19,301
CVPL	57,009
CVUSD	28,937
DHL	7,898
DIAL	1,283
ERU	33,055
GMMS	12,289
JER	15,916
LES	16,810
MAY	13,957
MES	9,570
MHS	4,540
MUHS	15,013
ORME	8,091
PAUL	4,361
PCL	35,844
PHS	15,095
PMH	10,517
PPL	163,854
PVPL	105,407
SED	84,806
SEL	9,513
SHM	6,716
STX	64
THS	16,594
VBC	10,813
VER	30,278
VOC	9
WIL	5,017
YAR	8,321
YAV	16,918
YCC	2,300
YCP	75,135
YCV	56,407
YFL	479
YLN	189,168
Total	1,334,863

Statistics

Total Users - FY17	
User Library	Number of Users
AJS	581
ASH	1,011
BAG	783
BCC	987
BMHS	2,214
CLA	819
CON	725
COR	882
CRK	187
CTW	15,496
CVHS	957
CVPL	7,752
CVUSD	1,727
DHL	700
DIAL	26
ERU	4,088
GMMS	655
JER	413
LES	364
MAY	1,011
MES	825
MHS	209
MUHS	1,272
ORME	203
PAUL	124
PCL	2,376
PHS	1,828
PMH	709
PPL	27,921
PVA2	1
PVPL	23,519
SED	11,249
SEL	714
SHM	1
STX	3
THS	763
VBC	1,032
VER	5,064
VOC	1,284
WIL	321
YAR	553
YCC	1
YCP	2,686
YCV	1,387
YFL	2
YLN	2

New Users - FY17	
User Library	Number of Users
AJS	204
ASH	176
BAG	190
BCC	175
BMHS	606
CLA	74
CON	96
COR	141
CRK	17
CTW	1,674
CVHS	280
CVPL	800
CVUSD	316
DHL	68
ERU	981
GMMS	124
JER	32
LES	122
MAY	99
MES	117
MHS	61
MUHS	484
ORME	44
PAUL	92
PCL	434
PHS	236
PMH	126
PPL	4,011
PVPL	3,283
SED	1,098
SEL	80
STX	5
THS	180
VBC	136
VER	1,355
VOC	165
WIL	41
YAR	81
YCP	369
YCV	76
YFL	2
YLN	1

Statistics

Patron Bills by Library for FY17			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
Total	107,347	\$564,063.25	\$321,504.31
	40,364	\$264,602.21	\$26,055.75
AJS	171	\$2,490.74	\$1,981.92
ASH	184	\$1,773.60	\$2,080.18
BAG	174	\$748.80	\$775.06
BCC	166	\$1,014.30	\$2,096.78
BMHS	2,884	\$26,413.92	\$26,033.75
CLA	341	\$2,346.82	\$2,575.70
CON	335	\$1,627.16	\$2,209.60
COR	334	\$2,143.80	\$2,376.20
CRK	53	\$123.70	\$275.20
CTW	6,270	\$15,256.80	\$25,055.04
CVHS	307	\$25,934.64	\$25,737.16
CVPL	3,264	\$7,085.23	\$6,364.87
CVUSD	1,040	\$10,256.84	\$11,298.06
DHL	104	\$390.46	\$681.10
DIAL	8	\$1.60	\$0.60
ERU	2,091	\$11,247.66	\$21,413.76
GMMS	1,528	\$4,636.28	\$3,734.98
JER	305	\$3,907.36	\$3,156.26
LES	546	\$6,782.83	\$7,450.06
MAY	293	\$3,143.96	\$2,275.10
MES	223	\$1,562.80	\$1,570.80
MUHS	460	\$1,960.46	\$1,960.29
ORME	75	\$1,227.98	\$798.32
PAUL	101	\$187.55	\$258.70
PCL	579	\$3,039.55	\$3,981.91
PHS	216	\$33,514.92	\$835.03
PMH	728	\$2,021.10	\$2,647.82
PPL	12,412	\$45,000.79	\$45,888.65
PVPL	9,243	\$35,693.03	\$36,463.87
SED	13,775	\$17,929.81	\$18,975.51
SEL	223	\$2,135.71	\$1,328.90
THS	876	\$10,091.96	\$12,156.41
VBC	265	\$1,512.00	\$2,006.95
VER	3,657	\$9,190.71	\$9,672.54
VOC	1,838	\$1,616.99	\$1,873.30
WIL	92	\$640.30	\$554.10
YAR	244	\$1,212.63	\$1,675.12
YCP	1,152	\$2,694.73	\$3,695.12
YCV	505	\$722.02	\$1,409.94
YFL	21	\$127.50	\$111.90
YLN	6	\$52.00	\$12.00
WTS	7	46	46
YAR	182	796.14	779.64
YCP	3558	21597.66	21498.31
YCV	2455	8874.4	8835.5
YFL	895	24875.2	24861.7
YLN	255	3503.89	3434.65

Statistics

Circulation FY17				
Station Library	Metrics			
	Client Types	Charge Item Part B	Renew Item	Total
AJS	workFlows	29,070	2,274	31,344
	SIP	55	8	63
	Enterprise		27	27
ASH	workFlows	11,950	860	12,810
	SIP	7,194	50	7,244
	Enterprise		979	979
BAG	workFlows	8,952	743	9,695
	SIP	248	5	253
	Enterprise		752	752
BCC	workFlows	24,214	1,718	25,932
	SIP	190	1	191
	Enterprise		1,269	1,269
BMHS	workFlows	10,964	913	11,877
CLA	workFlows	12,330	448	12,778
	Enterprise		1,415	1,415
CON	workFlows	12,016	883	12,899
	SIP	437	1	438
	Enterprise		651	651
COR	workFlows	19,679	1,015	20,694
	SIP	89		89
	Enterprise		1,428	1,428
CRK	workFlows	4,316	762	5,078
	Enterprise		82	82
CTW	workFlows	15,082	6,640	21,722
	SIP	170,467	8,365	178,832
	Enterprise		24,108	24,108
CVHS	workFlows	2,794	38	2,832
CVPL	workFlows	68,649	8,227	76,876
	SIP	19,661	280	19,941
	Enterprise		13,385	13,385
CVUSD	workFlows	2,408	1,370	3,778
	SIP	19,844	1,043	20,887
	Enterprise		13	13
DHL	workFlows	10,012	684	10,696
	Enterprise		2,316	2,316
DIAL	workFlows	46	4	50
ERU	workFlows	19,466	1,345	20,811
	SIP	695	15	710
	Enterprise		1,223	1,223
GMMS	Staffweb	6,926	1,628	8,554
JER	workFlows	5,489	1,107	6,596
	Enterprise		364	364
LES	workFlows	16,498	1,716	18,214
	Staffweb	31	2	33
MAY	workFlows	17,298	1,068	18,366
	SIP	1,216	55	1,271
	Enterprise		781	781
MES	workFlows	4,298	388	4,686
MUHS	workFlows	1,020	137	1,157
ORME	workFlows	64		64
	Enterprise		28	28
PAUL	workFlows	2,608	244	2,852
	SIP	2,216	33	2,249
	Enterprise		353	353

PCL	workFlows	4,157	1,039	5,196
	Enterprise		2,135	2,135
PHS	workFlows	2,109	81	2,190
	Staffweb	56		56
	Enterprise		103	103
PMH	workFlows	3,923	1,564	5,487
	Enterprise		1	1
PPL	workFlows	42,370	17,650	60,020
	SIP	512,712	25,872	538,584
	Enterprise		99,920	99,920
PVA2	workFlows	408	37	445
PVPL	workFlows	23,544	7,269	30,813
	SIP	288,140	15,030	303,170
	Enterprise		52,592	52,592
SED	workFlows	14,497	3,489	17,986
	SIP	177,693	3,494	181,187
	Staffweb		25	25
	Enterprise		29,624	29,624
SEL	workFlows	21,392	1,217	22,609
	SIP	284	8	292
	Enterprise		218	218
THS	workFlows	13,568	936	14,504
VBC	workFlows	8,887	1,175	10,062
	Staffweb	11,084	460	11,544
	Enterprise		1,572	1,572
VER	workFlows	61,404	4,232	65,636
	Enterprise		4,976	4,976
VOC	workFlows	25,556	695	26,251
	Enterprise		6,376	6,376
WIL	workFlows	3,518	149	3,667
	SIP	2,310	27	2,337
	Enterprise		454	454
YAR	workFlows	20,241	2,418	22,659
	SIP	1,058	12	1,070
	Enterprise		1,224	1,224
YCP	workFlows	7,389	2,038	9,427
	SIP	11,766	1,463	13,229
	Staffweb	4	191	195
	Enterprise		3,837	3,837
YCV	workFlows	6,552	5,624	12,176
	SIP	3,744	266	4,010
	Enterprise		1,247	1,247
YFL	workFlows	538	169	707
	SIP	7	1	8

Statistics

Circulation Use Item FY17	
Station Library	Use Item Transactions
AJS	18,701
CTW	4,099
CVUSD	49
ERU	291
GMS	567
LES	16,505
MES	1
PCL	33,451
PHS	3
PPL	61
PVA2	2
PVPL	19,515
SED	3,211
VBC	1
YAR	1
YCP	3,464
YCV	3,723

Statistics

Checkins FY17	
Station Library	Total Checkins
AJS	28,681
ASH	19,970
BAG	9,388
BCC	24,489
BMHS	11,241
CLA	12,429
CON	12,751
COR	20,585
CRK	5,766
CTW	186,936
CVHS	2,452
CVPL	92,585
CVUSD	22,694
DHL	9,723
DIAL	84
ERU	19,419
GMMS	6,920
JER	5,405
LES	16,457
MAY	18,824
MES	4,915
MUHS	1,170
MVS	29
ORME	64
PAUL	5,239
PCL	4,045
PHS	2,441
PMH	3,933
PPL	541,608
PPLA	1
PVA2	72
PVPL	317,610
SED	185,199
SEL	23,495
THS	13,720
VBC	22,002
VER	60,940
VOC	33,588
WIL	6,264
WTS	34
YAR	22,476
YCP	20,590
YCV	9,325
YFL	1,100
YLN	2,489
Total	1,809,148

Statistics - Databases

Ebrary

Report Name	Site Activity Report							
Channels	Prescott College Library (prescott); Yavapai College Library (yavapai); Yavapai Free Library District (yln); Prescott Public Library (prescottpl)							
Document Collection	All							
Summarization	Entire Period							
Time Period	2016-07-01 to 2017-06-30							
Channel Used	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Chapter / Range Downloads	Full Title Downloads	Online Turnaways
Prescott College Library	36945	1190	9211	1572	2751	0	326	23
Prescott Public Library	1102	21	720	333	353	0	263	0
Yavapai College Library	69038	814	4244	3281	5127	0	334	0
Yavapai Free Library District	70380	485	36424	2922	4556	0	1083	1
Grand Totals:	177465	2510	50599	8108	12787	0	2006	24

Overdrive

FY 2016-17				
User Activity				
Unique Users with titles checked out: 6,604				
Checkouts				
Audiobook	53,153			
eBook	92,723			
Total	145,876			

Statistics - I-Tiva (TM3)

Month	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
July '16	*	213	7401	2525	
August '16	3214	101	4249	2764	
September '16	3107	73	3833	2789	
October '16	3113	121	3904	2752	
November '16	2967	112	3673	2632	
December '16	2892	83	3608	2593	
January '17	2874	49	3652	2526	
February '17	2898	67	3672	2583	
March '17	3274	71	4149	2893	
April '17	2938	77	3676	2578	
May '17	2785	82	3484	2462	
June '17	3017	74	3707	2763	
Total	33079	1123	49008	31860	

* erroneous statistic for this month