

# Yavapai Library Network

September  
2019  
Monthly  
Report



## Manager's Lowdown

Greetings –

Happy October! This report is a little late because Chanel and I just returned from the SirsiDynix Consortia SIG Conference. Here, we met with many other consortia customers, and collectively decided on our top issues with our SirsiDynix products. I will follow with more detail next month!

This month, we have been working on getting the CircTrak Wands ready for performing inventory. Chanel has been testing them, and as soon as the documentation is ready, they will be available to go out into the field. With the wand, you can check your shelves to see if there are any items that had been marked as missing, on hold, in transit, checked out, etc. You can also inventory the items on the shelf, which will update the inventory date of the item, but will not touch the last activity date.

The newly updated RBdigital will be officially released on October 15th. We now have over 6000 audiobooks available with no waitlist and no holds. There is a bonus of approximately 150 e-books which were added to our library with this enhancement. The press release is going out as I type this, and the instructional pamphlet will be going out to the libraries this week. Patrons that used RBdigital for magazines will still have access to their magazines and will see their history.

The Yavapai Events Services (YES) calendar pilot is going live this week! The pilot libraries will be able to begin entering in their event information. We will be interviewing shortly for a community outreach person to help with encouraging other agencies to enter their event information into our calendar so that there will be one place that residents and

tourists alike can go to see what is happening in Yavapai County.

We have had a few more applicants for the Library Cataloging position this month, so we are continuing to interview. In the meantime, Eric has been handling the cataloging duties as well as his new management responsibilities.

On the technical side, our nightly backups were moved to another facility for added safety. Now our production catalog, and ILS are in a different physical location than the backups and replications. There were a few issues after the move, but they have all been resolved now. Replications are being done hourly, and the full backups are being done nightly.

Until next month,

Valerie Burns

## Member News

### At **Yavapai College Prescott:**

Dismantling Hate - Building Respect and Civility

October 15, 7 -9 pm

Building 19, Room 147

Free Will and Other Fantasies

October 17, 12 - 1 pm

For more information, see <https://www.yc.edu/v6/calendar/index.html>

Shakespeare: The Late Blooming Feminist

October 23, 12 - 1 pm

For more information, see <https://www.yc.edu/v6/calendar/index.html>

### At **Yavapai College Verde:**

Shakespeare: The Late Blooming Feminist

October 17, 12 - 1 pm

For more information, see <https://www.yc.edu/v6/calendar/index.html>

### At **Sedona Public Library:**

Indie Author Day

October 12, 1 - 4 pm

Community Room

# Prioritization

## Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

**Total requests submitted:** 86

**Total requests resolved:** 70

**Total unresolved requests opened this month:** 16

**Total requests still open:** 32

## Priority Two: Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

**Goal:** Implement a community calendar

**Project Lead:** Chanel Wheeler

- Evaluate available calendaring products
- Get quote
- Apply for LSTA grant
- Sign contract for product (if needed)
- Implement calendar
- Go live with a subset of pilot libraries
- Roll it out to the Network
- Test with a community organization
- Open it up to all organizations that would like to participate

## Priority Three: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

**Goal:** Move servers to RHEL so they will be more stable.

**Project Lead:** Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylnstest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move authentication server to RHEL

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

# Prioritization

## Priority Four: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

**Goal:** Improve patron and staff search experience

**Project Lead:** Eric Petersen

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

## Priority Five: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

**Goal:** Fully implement Blue Cloud Cataloging (BCC)

**Project Lead:** Eric Petersen

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

## Completed Projects CY19

End of Life StaffWeb

## Cancelled/Postponed Projects CY19

# Statistics

Holds - September 2019					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	4			51	55
ASH	24	2		503	529
BAG	31	11		134	176
BCC	77	9	1	451	538
BEA	32	61		388	481
BMHS	5	2		1	8
CLA	6	8		121	135
CON	35	7	2	333	377
COR	47	17		295	359
CRK	4	2		47	53
CTW	291	291	6	3,202	3,790
CVCL	99	75	9	1,126	1,309
CVHS		2		2	4
CVPL	169	109	8	1,437	1,723
CVUSD	7	9	3	25	44
DHL	47	38	1	253	339
ERU	58	34	1	229	322
GMMS				3	3
JER	8	22	2	115	147
LES	1			7	8
MAY	18	21		261	300
MES			1	6	7
MUHS				4	4
ORME				2	2
PAUL	29	23	1	539	592
PCL	13	5		68	86
PCM				5	5
PHS	8			35	43
PMH		1		1	2
PPL	1,324	853	18	10,222	12,417
PVA2	30	36	2	328	396
PVPL	680	585	6	6,394	7,665
SED	311	263	6	2,844	3,424
SEL	22	72	2	515	611
SPR	8	12		99	119
TCP			1	7	8
THS	5			21	26
VOC	154	68	8	1,382	1,612
WIL	28	8		234	270
YAR	12	32	1	396	441
YCFLD	5	8	2	28	43
YCP	103	34	1	496	634
YCV	3	9		93	105
YLN				10	10
Total	3,698	2,729	82	32,713	39,222

# Statistics

Items Transited - September 2019															
Station Library →															
Item Li- brary ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	CLA	CON	COR	CRK	CTW	CVCL	CVHS	CVPL
Total	24,730	55	451	96	381	431	8	116	286	294	38	2,355	1,011	4	1,212
AJS	95			1					1	1		26	3		9
ASH	277			1	2	5		2	6	5		26	7		14
BAG	424		20		13	5		3	7	5		37	16		20
BCC	366		10	3		6		1	5	10		35	12		18
BEA	195			1	1			1		3	1	17	13		6
BMHS	4					1									
CLA	240		5	2	6	2			3	2		27	12		11
CON	175		4	3	3	6		2		2		8	6		5
COR	266		3	3	4	7	1	1	4		1	26	7		17
CRK	85				6	4			3	1		3			3
CTW	3,048	8	49	13	41	42	2	9	45	39	3		125		145
CVCL	645	1	6	2	5	16	1	1	8	7		72			43
CVHS	37				1	2						3	2		4
CVPL	1,063	2	15	3	22	10		4	8	10		119	31		
CVUSD	130	6		2		2			3			6	5		12
DHL	165		2		3	1		1	2	2	1	17	3		9
ERU	224		9	1	3	2			1	1		16	7		10
GMMS	29											1	1		1
JER	231		5			3		1	1	1		14	5		9
LES	56					1						12	6		6
MAY	280		8	1	10	4		5	6	3		22	8		19
MES	17									1		3			4
MUHS	35				1	1			1			4	1		
ORME	8					1									
PAUL	151		4		2	1				3		13	6		4
PCL	253		4	1	3	1		1	1	1		13	3		5
PHS	53			1								10		1	
PMH	17		1							1		1	2		2
PPL	5,566	7	112	17	116	104	2	31	79	78	20	810	346	1	434
PVPL	2,996	22	46	14	51	44	2	15	31	36	4	335	133	2	150
SED	3,915	6	72	7	34	58		18	34	39	3	366	126		114
SEL	312		13	6	4	57		1	4	4		34	9		8
SHM	13														
SPR	158		2	5	6	4		1	3	2		17	4		9
STX	98	1	1	2	1			2	5			2			6
TCP	2														
THS	27	2							1			5			1
WIL	388		6	3	7	6		2	3	9	1	25	5		10
YAR	363		15		1	4		4	3	6		29	15		15
YAV	2														
YCFLD	35				3				4	1	3				
YCP	1,018		11	2	20	12		4	6	9		79	38		42
YCV	1,268		28	2	12	19		6	8	12	1	122	54		47

# Statistics

Items Transited - September 2019															
Station Library →															
Item Li- brary ↓	CVUSD	DHL	ERU	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL	PCL	PHS	PMH	PPL
Total	21	255	228	5	136	6	261	17	3	2	463	53	44	4	5,814
AJS	2										1			2	24
ASH		2	15				4				14				62
BAG		4	12		1	1	5				24	1	4		90
BCC	1	3	8		3		5				11	2			87
BEA		5	3				2				11		4		62
BMHS															
CLA		3	2		2		4				10				60
CON		2	3		1		4				9		1	1	37
COR					1		1				9				52
CRK			1				1				7	1			20
CTW	6	24	21		17	1	32	2	1	1	47	9	5		983
CVCL	1	4	3		2		4	2			7	2			193
CVHS		1	1		1			1			2				6
CVPL		10	8		10	1	10	1			28		1		338
CVUSD		1			1		1	1			3	2			35
DHL			1				1				6				40
ERU							1	1			8				69
GMMS					1						3				9
JER		2	3				1				7				86
LES	1	1			2						1				10
MAY		3	6		4						10		1		71
MES		1					1				1				2
MUHS			1								2				14
ORME															3
PAUL		2	1			1									43
PCL		1	4		1						6				97
PHS			1		2						2				17
PMH													1		7
PPL	3	70	52	2	37	1	71	5			80	12	9		
PVPL	2	41	19	2	12		37	2			48	6	9		1,257
SED	1	43	22		18	1	36		1		30	3	5	1	1,070
SEL		3	5				4				9				65
SHM															13
SPR		2	1		1		5				16				32
STX	1						1					11			16
TCP															
THS	2			1									1		3
WIL		1	6		1			1	1		8		1		29
YAR		6	6				6				8				85
YAV															2
YCFLD		3					4				3				
YCP	1	4	12		9		7	1			16	1	1		337
YCV		13	11		9		13			1	16	3	1		388



# Statistics

Items Transited - September 2019														
Station Library →														
Item Library ↓	PVA2	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	107	4,974	1,731	411	125	7	23	1,856	228	373	75	417	68	285
AJS		12	3		1							1		8
ASH	1	55	14	3				12	3	5	10	8		1
BAG		88	23	9	2		1	16	4	5	1	5	1	1
BCC		66	19	14	9			16	2	7	5	4		4
BEA	1	36	10	1	1		2	7				5	1	1
BMHS														3
CLA		44	12	5	7			9		3	2	5	1	1
CON		33	14	5	5			4	3	2	3	6		3
COR		59	14	3	2			5	2	5	30	3	1	5
CRK		7	7	4				5	3	5		1		3
CTW	4	772	218	56	10	2	1	176	22	46		46	9	16
CVCL		159	37	20	3			20	2	8		12	4	
CVHS		11						2						
CVPL		247	75	16	7		1	54	7	9		15		1
CVUSD		29	13	2			1	3						2
DHL		40	12	5	1		1	3	3	3	1	4		3
ERU	1	38	25		5			9	4	2		9		2
GMMS		9	1					1	1			1		
JER		45	25	1				10	3	2		5	1	1
LES		9	3	2			1					1		
MAY		46	19	4	7			10	3	5	1	2		2
MES		2			1							1		
MUHS		4	2					3				1		
ORME		3	1											
PAUL		33	12	5	3			10	1	1	1	3	1	1
PCL		33	37	1				12	6	1		18	1	2
PHS		8	6	1	2							1		1
PMH		1	1											
PPL	4	1,698	570	114	15	1	5	312	69	116	3	129	18	13
PVPL	94		243	51	9	1	5	135	35	49		37	11	6
SED	1	723		45	10	1	2	878	26	56		49	10	6
SEL		49	20				1	7	2	3		2	2	
SHM														
SPR		25	10	4					1		2	4		2
STX		27	5	2				1			8	4		2
TCP														2
THS		8	2											1
WIL		38	15	3			1	10		4	4	2		186
YAR		81	29	8	4		1	20	3		4	6	1	3
YAV														
YCFLD				4	8					2				
YCP		185	114	9	7	1		55	19	10			6	
YCV	1	251	120	14	6	1		51	4	24		27		3

# Statistics

Discards - September 2019	
Station Li- brary	Library Use Transactions
ASH	5
BAG	2
BCC	134
BEA	99
BMHS	343
CLA	2
CON	128
COR	33
CTW	1,501
CVCL	53
CVHS	1
CVPL	251
CVUSD	2
DHL	569
ERU	3
GMMS	311
JER	22
LES	42
MAY	4
MES	2
PHS	1,043
PPL	785
PVA2	1
PVPL	704
SED	737
SEL	503
THS	15
WIL	418
YAR	8
YCFLD	38
YCP	69
YCV	39
YLN	4
<b>Total</b>	<b>7,871</b>

Items Added - September 2019	
Item Library	Total Copies
AJS	254
ASH	54
BAG	91
BCC	75
BEA	74
CLA	10
CON	44
COR	35
CRK	18
CTW	668
CVCL	396
CVHS	138
CVPL	145
CVUSD	90
DHL	9
ERU	85
JER	38
LES	53
MAY	26
MES	3
ORME	159
PAUL	98
PCL	21
PPL	977
PVPL	716
SED	608
SEL	31
SHM	29
SPR	18
STX	45
THS	85
WIL	19
YAR	55
YCP	312
YCV	258
YLN	5733
<b>Grand Total</b>	<b>11470</b>

Total Items - September 2019	
Item Library	Total Copies
AJS	16,349
ASH	8,120
BAG	14,097
BCC	12,776
BEA	11,547
BMHS	40,834
CLA	8,816
CON	6,568
COR	6,687
CRK	3,614
CTW	99,656
CVCL	29,728
CVHS	18,212
CVPL	55,758
CVUSD	30,010
DHL	6,275
ERU	30,677
GMMS	10,196
JER	14,283
LAW	1,784
LES	15,743
MAY	10,242
MES	7,404
MUHS	14,881
ORME	9,258
PAUL	6,084
PCL	34,803
PHS	12,361
PMH	9,763
PPL	140,685
PVPL	91,706
SED	82,972
SEL	6,716
SHM	7,334
SPR	2,723
STX	529
TCP	1,262
THS	11,966
VOC	17
WIL	4,519
YAR	8,167
YAV	4,421
YCC	3,123
YCFLD	96
YCP	62,065
YCV	57,498
YLN	207,324
<b>Total</b>	<b>1,239,649</b>

# Statistics

New Users - September 2019	
User Library	Number of Users
AJS	7
ASH	12
BAG	19
BCC	12
BEA	8
BMHS	23
CLA	4
CON	11
COR	22
CTW	115
CVCL	82
CVHS	8
CVPL	70
CVUSD	19
DHL	6
ERU	22
GMMS	7
JER	3
LES	5
MAY	10
MES	6
MUHS	5
ORME	45
PAUL	14
PCL	39
PHS	13
PMH	8
PPL	310
PVPL	263
SED	81
SEL	24
SPR	12
THS	4
VOC	13
WIL	5
YAR	10
YCP	72
YCV	17
Grand Total	1406

Total Users - September 2019	
User Library	Number of Users
AJS	705
ASH	962
BAG	792
BCC	1,088
BEA	1,081
BMHS	2,952
CLA	567
CON	592
COR	1,040
CRK	161
CTW	12,285
CVCL	5,669
CVHS	1,383
CVPL	5,660
CVUSD	2,092
DHL	629
ERU	5,666
GMMS	667
JER	270
LAW	4
LES	470
MAY	954
MES	1,182
MHS	1
MUHS	1,807
ORME	430
PAUL	441
PCL	3,141
PHS	2,466
PMH	752
PPL	25,953
PVA2	1
PVPL	22,687
SED	9,275
SEL	731
SHM	1
SPR	322
STX	3
TCP	24
THS	938
VOC	1,290
WIL	241
YAR	541
YCFLD	12
YCP	2,099
YCV	835
YLN	2
Total	120,864

# Statistics

Patron Bills -September 2019			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
AJS	2	\$0.00	\$60.00
ASH	13	\$150.30	\$126.00
BAG	13	\$11.60	\$13.00
BMHS	6	\$9.20	\$9.00
CON	6	\$6.30	\$18.40
COR	4	\$36.60	\$0.00
CRK	2	\$0.00	\$5.80
CTW	192	\$372.40	\$370.98
CVCL	100	\$227.50	\$260.60
CVPL	59	\$90.60	\$112.40
CVUSD	10	\$36.00	\$110.00
DHL	3	\$31.50	\$1.50
ERU	17	\$568.00	\$40.00
GMMS	28	\$16.40	\$78.40
JER	4	\$70.68	\$0.00
LES	5	\$59.96	\$80.88
MAY	8	\$9.80	\$12.80
MUHS	12	\$18.60	\$15.40
PAUL	5	\$2.10	\$4.80
PCL	5	\$4.50	\$1.00
PHS	2	\$1.40	\$2.00
PMH	14	\$62.96	\$25.60
PPL	283	\$1,033.36	\$899.82
PVPL	310	\$1,120.30	\$970.70
SED	182	\$284.26	\$221.00
SEL	22	\$53.80	\$20.20
THS	21	\$402.90	\$246.00
VOC	16	\$7.20	\$9.00
WIL	1	\$0.00	\$0.60
YAR	2	\$3.00	\$0.00
YCP	21	\$19.90	\$69.46
YCV	4	\$15.00	\$6.30
<b>Grand Total</b>	<b>1372</b>	<b>\$4,726.12</b>	<b>\$3,791.64</b>

# Statistics

Circulation - September 2019				
Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
AJS	workFlows	1932	210	2142
AJS Total		1932	210	2142
ASH	BC Mobile		6	6
	Enterprise		125	125
	None	13		13
	SIP	1104	28	1132
	workFlows	103	20	123
ASH Total		1220	179	1399
BAG	BC Mobile		5	5
	Enterprise		39	39
	SIP	777	2	779
	workFlows	47	178	225
BAG Total		824	224	1048
BCC	BC Mobile		11	11
	Enterprise		118	118
	None	2		2
	SIP	1126	21	1147
	workFlows	296	399	695
BCC Total		1424	549	1973
BEA	BC Mobile		5	5
	Enterprise		144	144
	None	116		116
	SIP	75	1	76
	workFlows	2002	192	2194
BEA Total		2193	342	2535
BMHS	workFlows	164	15	179
BMHS Total		164	15	179
CLA	BC Mobile		20	20
	Enterprise		52	52
	SIP	356	23	379
	workFlows	5	6	11
CLA Total		361	101	462
CON	BC Mobile		4	4
	Enterprise		20	20
	None	26		26
	SIP	695	21	716
	workFlows	91	34	125
CON Total		812	79	891
COR	BC Mobile		26	26
	Enterprise		112	112
	SIP	612	33	645
	workFlows	546	80	626
COR Total		1158	251	1409
CRK	BC Mobile		9	9
	Enterprise		5	5
	None	58		58
	workFlows	167	60	227
CRK Total		225	74	299
CTW	BC Mobile		332	332
	Enterprise		1647	1647
	SIP	12063	585	12648
	workFlows	281	417	698
CTW Total		12344	2981	15325
CVCL	BC Mobile		69	69
	Enterprise		579	579
	SIP	1457	14	1471
	workFlows	3762	347	4109
CVCL Total		5219	1009	6228
CVHS	workFlows	180	127	307
CVHS Total		180	127	307

CVPL	BC Mobile		63	63
	Enterprise		1107	1107
	SIP	1276	20	1296
	workFlows	4350	549	4899
CVPL Total		5626	1739	7365
CVUSD	Enterprise		1	1
	workFlows	1912	181	2093
CVUSD Total		1912	182	2094
DHL	BC Mobile		58	58
	Enterprise		61	61
	SIP	311	42	353
	workFlows	236	31	267
DHL Total		547	192	739
ERU	BC Mobile		17	17
	Enterprise		122	122
	SIP	89	10	99
	workFlows	3006	82	3088
ERU Total		3095	231	3326
GMMS	workFlows	343	87	430
GMMS Total		343	87	430
JER	BC Mobile		10	10
	Enterprise		79	79
	workFlows	372	26	398
JER Total		372	115	487
LES	workFlows	1844	115	1959
LES Total		1844	115	1959
MAY	BC Mobile		9	9
	Enterprise		86	86
	None	1		1
	SIP	1131	4	1135
	workFlows	146	175	321
MAY Total		1278	274	1552
MES	workFlows	929	72	1001
MES Total		929	72	1001
MUHS	workFlows	45	40	85
MUHS Total		45	40	85
ORME	workFlows	402		402
ORME Total		402		402
PAUL	BC Mobile		32	32
	Enterprise		104	104
	SIP	993	23	1016
	workFlows	49	30	79
PAUL Total		1042	189	1231
PCL	Enterprise		77	77
	workFlows	329	45	374
PCL Total		329	122	451
PHS	workFlows	188	35	223
PHS Total		188	35	223
PMH	workFlows	266	186	452
PMH Total		266	186	452
PPL	BC Mobile		879	879
	Enterprise		8243	8243
	None	5		5
	SIP	39540	2241	41781
	workFlows	2309	1474	3783
PPL Total		41854	12837	54691
PVA2	workFlows	28		28
PVA2 Total		28		28
PVPL	BC Mobile		627	627
	Enterprise		4710	4710
	SIP	23648	1264	24912
	workFlows	411	715	1126
PVPL Total		24059	7316	31375
SED	BC Mobile		226	226
	Enterprise		2240	2240

# Statistics

	SIP	11001	213	11214
	workFlows	357	191	548
SED Total		11358	2870	14228
SEL	Enterprise		7	7
	None	6		6
	SIP	526	16	542
	workFlows	1193	94	1287
SEL Total		1725	117	1842
SPR	Enterprise		5	5
	SIP	139	6	145
	workFlows	117	16	133
SPR Total		256	27	283
TCP	BC Mobile		2	2
	workFlows	7		7
TCP Total		7	2	9
THS	Enterprise		1	1
	workFlows	1298	15	1313
THS Total		1298	16	1314
VOC	BC Mobile		30	30
	Enterprise		471	471
	workFlows	1822	57	1879
VOC Total		1822	558	2380
WIL	BC Mobile		16	16
	Enterprise		88	88
	SIP	618	13	631
	workFlows	14	13	27
WIL Total		632	130	762
YAR	Enterprise		188	188
	SIP	1059	13	1072
	workFlows	218	31	249
YAR Total		1277	232	1509
YCFLD	BC Mobile		1	1
	workFlows	35	6	41
YCFLD Total		35	7	42
YCP	BC Mobile		18	18
	Enterprise		220	220
	None	1		1
	SIP	1089	104	1193
	workFlows	340	102	442
YCP Total		1430	444	1874
YCV	BC Mobile		15	15
	Enterprise		66	66
	SIP	320	15	335
	workFlows	399	246	645
YCV Total		719	342	1061
YLN	None	6		6
	SIP		639	639
	workFlows	39		39
YLN Total		45	639	684
Grand Total		132819	35257	168076

Checkins - September 2019	
Station Library	Total Checkins
AJS	2,001
ASH	1,215
BAG	795
BCC	1,619
BEA	2,093
BMHS	234
CLA	387
CON	826
COR	1,254
CRK	241
CTW	13,960
CVCL	5,485
CVHS	105
CVPL	5,648
CVUSD	1,852
DHL	774
ERU	2,873
GMMS	342
JER	438
LES	1,848
MAY	1,264
MES	772
MUHS	64
ORME	24
PAUL	1,094
PCL	259
PHS	105
PMH	268
PPL	43,327
PVA2	6
PVPL	25,410
SED	11,583
SEL	1,685
SHM	13
SPR	191
STX	1
TCP	5
THS	1,226
VOC	2,198
WIL	675
YAR	1,463
YAV	37
YCFLD	70
YCP	2,989
YCV	801
YLN	167
Total	139,687

Circulation Use Item - September 2019	
Station Library	Use Item Transactions
CTW	239
CVUSD	1,002
ERU	19
PCL	19
SED	152
SPR	329
YCP	435
YCV	43

# Statistics

## OPAC Searches

Library	Total
AJS	781
ASH	784
BAG	1179
BCC	1487
BEA	93
CLA	1266
CON	1269
COR	1305
CRK	495
CTW	21601
CVHS	334
CVCL	1048
CVPL	4741
CVUSD	1338
DHL	1346
ERU	2771
GMMS	330
JER	2051
LAW	1
LES	646
MAY	822
MES	306
MHS	140
MUHS	432
ORME	503
PAUL	460
PCL	3626
PHS	704
PMH	424
PPL	51294
PVPL	26745
SED	28546
SEL	804
SPR	203
THS	519
VBC	1016
VER	6796
WIL	924
YAR	1004
YCP	9635
DEFAULT	12659
Total	192428

# Statistics - Databases

## Ebook Central

Month of: 9/2019					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	801	777	155	183	Medicine; Literature, Social Science, Literature, History, Business/Management

## Overdrive

Month of: 9/2019					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 3866					
Checkouts			Holds Total: 6809		
Audiobook	7917				
eBook	10633				

Branch	Checkouts
Spring Valley Library	6
Crown King Public Library	8
Yavapai County Free Library District	12
Jerome Public Library	20
Yarnell Public Library	26
Cordes Lakes Public Library	30
Ash Fork Public Library	33
Seligman Public Library	45
Wilhoit Public Library	57
Mayer Public Library	64
Congress Public Library	74
Black Canyon City Community Library	81
Beaver Creek Public Library	100
Bagdad Public Library	106
Paulden Public Library	128
Dewey-Humboldt Town Library	141
Clark Memorial Library	166
Sedona Public Library - Village of Oak Creek	473
Camp Verde Community Library	655
Chino Valley Public Library	711
Sedona Public Library	1818
Cottonwood Public Library	1969
Prescott Valley Public Library	3518
Prescott Public Library	8309



# Statistics - Databases

## UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
September	56	1618	152	2120

## rbDigital Magazines

Month	Checkouts	Turnaways
September	0	0

No stats available this month due to merger with RBD audiobooks

## Mobile App

Month of: 9/2019		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	1	1
Android	438	2788
iPad	182	704
iPhone	706	3932
iPod Touch	2	43
TOTAL	1329	7468

## SMS

September	
4212	Hold Notice
22	Manual Text
2884	Overdue Notice

## AMH

September	
Items/Month	16427

## Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
9/1/2019	52	3	52	44	
9/2/2019	28		34	25	
9/3/2019	7		7	7	
9/4/2019	160	7	199	146	
9/5/2019	142	1	180	131	
9/6/2019	121	1	144	112	
9/7/2019	114	4	129	109	
9/8/2019	45	1	45	36	
9/9/2019	13		15	11	
9/10/2019	101	7	125	100	
9/11/2019	101	3	136	91	
9/12/2019	105	3	134	94	
9/13/2019	111	5	130	105	
9/14/2019	93	2	115	86	
9/15/2019	39	2	39	36	
9/16/2019	26		32	24	
9/17/2019	99	4	126	86	
9/18/2019	127	16	144	126	
9/19/2019	114	1	136	111	
9/20/2019	114	3	131	107	
9/21/2019	91	5	113	85	
9/22/2019	40	1	40	31	
9/23/2019	24		26	23	
9/24/2019	70		81	65	
9/25/2019	128	2	146	127	
9/26/2019	102	1	111	99	
9/27/2019	106	11	124	101	
9/28/2019	86	5	98	85	
9/29/2019	50	2	50	43	
9/30/2019	19		24	19	
<b>Grand Total:</b>	<b>2428</b>	<b>90</b>	<b>2866</b>	<b>2265</b>	

I-Tiva Month To Date MESSAGE Report used