

Yavapai Library Network

December
2019
Monthly
Report



Manager's Lowdown

Happy New Year!

I hope you all had a great holiday season and are all ready to begin our new decade with the 2020 vision that this year is promising.

Eric Petersen and I will be attending a webinar on LSTA grants in a few weeks. We will be learning about guidelines and tips for writing LSTA grants. There are several webinars being conducted in January. For information, search the internet for the Arizona Library Development Events Calendar on the Secretary of State's website, or use the link below.

<https://azsos.libcal.com/calendar/libdev/?cid=8504&t=d&d=0000-00-00&cal=8504>

During December, Sherryl Masterman (Network & Computer Systems Specialist for the YLN) and I visited all the YLN libraries to inventory your Tech Logic equipment. We needed to verify the information in our database for the RFID pads and the gates. We now feel that we have accurate information in our database, and any new equipment ordered from Tech Logic will be entered. If you move any of your RFID pads to a new computer, be sure to let us know. We will need to update the database in order for the equipment to function correctly. The information we gathered is being used to divide up the Tech Logic invoice according to the number of devices that your libraries have.

Mid-January we will have access to the Niche Academy Online Training Solution. The platform includes ready-to-use tutorials for common library services like OverDrive, and RBdigital. Niche Academy maintains these ready-to-use tutorials and also lets libraries create their own tutorials. We will be letting you know more about it after we

receive the product.

I would like to create some sub-committees this year. The current committees are Public Services, Technology, Youth, E-Materials, Circulation and Cataloging. The sub-committees I would like to see created are Mobile Apps (Phones and Tablets), and Collection Development. If you are interested in joining any of these committees, please submit a helpdesk ticket.

The YES Calendar is gaining momentum. We currently have all the YCFLD Libraries live on the calendar, with Camp Verde Municipal, Prescott Valley Public, and Sedona Public coming onboard. We are declaring January 6-10 to be "YES Week" where the goal will be to double the number of patrons, county-wide, who are using the YES calendar. Please help promote the calendar with your patrons! The website is www.yavapai.events. The next steps are to get other libraries, and other organizations in our community to start using the calendar to promote their events.

There's been a change to Enterprise that eliminated the hold button on e-material records. It used to be confusing to patrons to go through the entire hold process, only to be told at the end that a hold cannot be placed on that item. Now, it is more clear that they need to use the link provided to complete their task.

Karen Straub, our new cataloger, is coming up to speed and continues to learn the ropes of the YLN. Many of you have met Karen, as she accompanied Sherryl and I on some of our Tech Logic inventory visits.

That's all for now,

Valerie Burns

Member News

At **Prescott Valley Public Library:**

Author Talk & Book Signing: Triple Threat Mystery

Writers

January 17, 2 pm - 4 pm

3rd Floor Crystal Room

For more information, see <https://www.pvlib.net/events-1>

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 93

Total requests resolved: 85

Total unresolved requests opened this month: 8

Total requests still open: 25

Priority Two: Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

Goal: Implement a community calendar

Project Lead: Chanel Wheeler

- Evaluate available calendaring products
- Get quote
- Apply for LSTA grant
- Sign contract for product (if needed)
- Implement calendar
- Go live with a subset of pilot libraries
- Roll it out to the Network
- Test with a community organization
- Open it up to all organizations that would like to participate

Priority Three: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

Goal: Move servers to RHEL so they will be more stable.

Project Lead: Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylnstest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move authentication server to RHEL

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Four: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience

Project Lead: Eric Petersen

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

Priority Five: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Eric Petersen

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Completed Projects CY19

End of Life StaffWeb

Cancelled/Postponed Projects CY19

Statistics

Holds - December 2019					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	9			21	30
ASH	14	12	1	356	383
BAG	8	21	3	123	155
BCC	51	29	2	617	699
BEA	33	57		408	498
BMHS	3				3
CLA	12	8	1	125	146
CON	34	10	1	284	329
COR	40	26		350	416
CRK		1		59	60
CTW	351	340	7	3,170	3,868
CVCL	105	129	1	1,103	1,338
CVHS				15	15
CVPL	136	133		1,435	1,704
CVUSD	3	32	1	18	54
DHL	18	28		197	243
ERU	38	13	1	173	225
JER	4	1		119	124
LES		7		16	23
MAY	30	15	1	364	410
MES	1	2		1	4
ORME				4	4
PAUL	44	16	1	370	431
PCL	2	4		30	36
PHS	1	1		15	17
PPL	1,428	1,066	17	9,997	12,508
PVA2	42	24	1	392	459
PVPL	690	748	13	5,760	7,211
SED	298	335	6	2,991	3,630
SEL	22	115	1	491	629
SPR	6	4	1	74	85
TCP	5	4	1	26	36
THS	35	27		45	107
VOC	171	94	3	1,492	1,760
WIL	17	4		198	219
YAR	25	16	2	446	489
YCFLD	10	3	1	65	79
YCP	45	39		244	328
YCV	15	10		102	127
YLN			1	1	2
Total	3,746	3,374	67	31,697	38,884

Statistics

Items Transited - December 2019															
Station Library →															
Item Li- brary ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	CLA	CON	COR	CRK	CTW	CVCL	CVHS	CVPL
Total	23,928	17	321	103	530	423	6	100	223	335	42	2,482	1,016	15	1,249
AJS	74			1	2				1			4	5		3
ASH	216				2	4		1	6	1		33	9		17
BAG	454		16		11	15		2	5	4		47	20		28
BCC	314	1	2	1		6		2	1	5		27	19		15
BEA	230		2	2	7		1	1	1	2		32	7	2	9
BMHS	9												1		
CLA	270		5	3	8	7			5	6		32	10		7
CON	164		1	2	1	4		1		3		11	7		12
COR	264		5	1	14	9		3	1			20	10		17
CRK	92		3		2	1		2	1	1		9	4		2
CTW	2,833	2	47	8	70	40		6	30	48	3		136	2	142
CVCL	718		6	3	10	8	1	2	11	9	2	72			44
CVHS	22				1							3			1
CVPL	1,042	4	18	7	24	23	1	2	8	16	1	112	38	1	
CVUSD	111				1	3			1	1		13	3	1	11
DHL	122		3		6	4			3	1		18	7		2
ERU	195			1	2	2				2		22	3		12
GMMS	5														
JER	262		4	1	4	3		1	2	2		29	9		11
LES	61	1	1	1	1							6	4		2
MAY	263		5	4	5	7		6	2	4	2	29	8		11
MES	15												1		
MUHS	34				1	1						9	1		4
ORME	15														1
PAUL	147		4		4	2		2	1	3		17	3		11
PCL	214		4	2	1	2				2		16	1		8
PHS	54				2	1			1		1	4	1		2
PMH	22						1					6			2
PPL	5,515	5	68	23	134	112	1	32	56	85	19	821	325	6	397
PVPL	3,011	1	44	12	72	61	1	7	24	60	3	370	154	1	159
SED	3,786	2	39	13	48	63		11	26	41	8	410	123		148
SEL	225		3	2	4	5		2	3	4		23	6		21
SPR	178		2	2	8	3		1	3	2		13	10		16
STX	160			6	7	2			3	2		8	3		10
TCP	5														
THS	24			1								3	1		
VOC	31				1					1		3			
WIL	244		11	1	9	8		3	7	6	1	18	3		5
YAR	338		7	3	8	7		4	7	6		28	9	1	23
YCFLD	24		5		8				1	1	1				
YCP	965	1	6	1	23	9		6	8	5		75	29		34
YCV	1,199		10	2	29	11		3	5	12	1	139	46	1	62
YLN	1														

Statistics

Items Transited - December 2019													
Station Library →													
Item Li- brary ↓	CVUSD	DHL	ERU	GMMS	JER	LES	MAY	MES	ORME	PAUL	PCL	PHS	PPL
Total	16	174	161	2	126	15	294	2	4	287	24	18	5,545
AJS										5			18
ASH		1			2		3			5			44
BAG		4	3				8			13			94
BCC		4	3				3			6			80
BEA		1	1		2		4		1	4			56
BMHS													
CLA		2	2		1		7			7			72
CON		3	1				3			8			33
COR		2	1				8			5			65
CRK		1	1			1				6			18
CTW		20	18		14	2	31			17	3	3	992
CVCL	1	6	2		1		7		1	4		1	186
CVHS										1			9
CVPL	2	10	5		7	2	15			18			308
CVUSD					1	1		1				1	27
DHL					2		1			1		1	30
ERU		1								1	2		61
GMMS													
JER			1				2			5	1		82
LES													13
MAY		7	1		1					7			48
MES							1						4
MUHS													9
ORME													2
PAUL		1	1		1		2						46
PCL			3		3				1	2			76
PHS			2										21
PMH		1											5
PPL	9	51	59		38	7	89	1		69	6	5	
PVPL	2	18	12	1	12	1	45		1	24	1	4	1,204
SED	2	14	17		18		36			22	3	2	970
SEL		1			2		4			5			65
SPR			1				4			4			42
STX		2	3							3	7		35
TCP													1
THS				1	1		1						4
VOC													7
WIL		5	1				4			5			52
YAR		5	2		3					16		1	66
YCFLD		1					2			4			
YCP		8	10		10	1	4			7	1		344
YCV		5	11		7		10			13			356
YLN													

Statistics

Items Transited - December 2019															
Station Library →															
Item Library ↓	PVA2	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN	
Total	97	4,651	1,873	424	77	24	66	1,993	223	378	118	218	73	183	
AJS		24	2				2					2		5	
ASH		55	6	4	1			10	1	6	2	2		1	
BAG		99	25	10	4		1	15	7	10	8	2	1	2	
BCC		54	30	9	5		1	12	6	6	11	1	2	2	
BEA	1	46	17	2	3		3	9	1	4	4		1	4	
BMHS														8	
CLA	1	40	14	4	5		1	14	1	4	7	1		4	
CON		33	12	3	1			9	1	6	5	3		1	
COR		45	27	4	3			6	1	7	6	1	1	2	
CRK		14	1	3	1			5	1	1	12			2	
CTW	1	632	241	56	6	2	4	139	24	49	4	24	4	13	
CVCL		154	68	17	1		1	24	7	12	2	7	3	45	
CVHS		6	1												
CVPL		238	72	16			5	60	7	13		6		3	
CVUSD		28	4	3		1		4	1				1	4	
DHL		21	8	3	1		1	3		1	4	1			
ERU		41	20	1	3			14	1	1	4			1	
GMMS		1					1							3	
JER		39	29	5				13	3	8	3		2	3	
LES		25	4				3								
MAY		65	19	5	1			9	1	6	4	1	1	4	
MES		6	2				1								
MUHS		3	3					1		1				1	
ORME				1			4							7	
PAUL		17	15	2				5		2	3	1	1	3	
PCL		35	33	1		2		11	4	2		1	1	3	
PHS		7	5			2		1		2		1		1	
PMH		4					2							1	
PPL	5	1,598	646	145	19	5	20	374	60	97	8	71	23	26	
PVPL	86		254	54	6	5	10	164	37	43	6	29	9	14	
SED	3	644		45	4		5	935	39	49	1	29	9	7	
SEL		45	14		2			4	1	4	4			1	
SPR		42	9	2				4		1	1	3	1	4	
STX		34	24	2	1					2	2	4			
TCP		1									1			2	
THS		9	1	1										1	
VOC		3	15						1						
WIL		49	22	5				14		2	7	1	3	2	
YAR		82	19	6	5		1	16	1		6	4		2	
YCFLD										1					
YCP		178	105	6	1	5		51	9	17	1		10		
YCV		233	106	9	4	2		67	8	21	2	23		1	
YLN		1													

Statistics

Discards - December 2019	
Station Li- brary	Library Use Transactions
AJS	1
ASH	352
BAG	3
BCC	1
BEA	1
BMHS	196
CON	2
COR	11
CRK	9
CTW	103
CVCL	2
CVPL	669
DHL	483
ERU	15
GMMS	1
JER	2
LES	221
MAY	10
MES	3
PHS	158
PPL	1,280
PVPL	1,368
SED	662
SEL	1
THS	118
WIL	16
YAR	58
YCFLD	35
YCP	557
YCV	87
YLN	12
Total	6,437

Items Added - December 2019	
Item Library	Total Copies
BAG	50
BCC	70
BEA	29
BMHS	1
CLA	21
CON	33
COR	47
CRK	7
CTW	52
CVCL	256
CVHS	102
CVPL	180
CVUSD	310
DHL	32
ERU	101
JER	20
LES	35
MAY	76
MES	3
MUHS	6
ORME	5
PAUL	43
PCL	50
PHS	15
PPL	1531
PVPL	681
SED	643
SEL	22
SHM	1
SPR	36
STX	1
THS	54
WIL	39
YAR	63
YCP	450
YCV	215
YLN	3968
Grand Total	9248

Total Items - December 2019	
Item Library	Total Copies
AJS	15,998
ASH	7,221
BAG	14,136
BCC	12,529
BEA	11,620
BMHS	40,205
CLA	8,926
CON	6,596
COR	6,628
CRK	3,610
CTW	98,704
CVCL	29,606
CVHS	18,878
CVPL	54,884
CVUSD	30,864
DHL	4,606
ERU	30,717
GMMS	10,021
JER	14,338
LAW	1,784
LES	15,187
MAY	10,361
MES	7,479
MUHS	14,844
ORME	9,220
PAUL	6,213
PCL	34,843
PHS	11,562
PMH	9,686
PPL	140,640
PVPL	90,592
SED	82,809
SEL	6,488
SHM	7,341
SPR	2,884
STX	575
TCP	1,262
THS	12,075
VOC	92
WIL	4,481
YAR	8,112
YAV	4,421
YCC	3,123
YCFLD	94
YCP	60,951
YCV	57,485
YLN	224,750
Total	1,249,441

Statistics

New Users - December 2019	
User Library	Number of Users
AJS	4
ASH	7
BAG	10
BCC	18
BEA	6
BMHS	4
CLA	5
CON	7
COR	10
CRK	2
CTW	88
CVCL	45
CVHS	2
CVPL	37
CVUSD	6
DHL	10
ERU	8
GMMS	2
LES	6
MAY	1
MES	2
MUHS	2
ORME	1
PAUL	8
PCL	1
PHS	1
PMH	4
PPL	251
PVPL	375
SED	81
SEL	11
SPR	3
THS	4
VOC	15
WIL	3
YAR	6
YCP	12
YCV	5
Grand Total	1063

Total Users - December 2019	
User Library	Number of Users
AJS	711
ASH	990
BAG	816
BCC	1,135
BEA	1,115
BMHS	2,972
CLA	580
CON	620
COR	1,070
CRK	168
CTW	12,612
CVCL	5,847
CVHS	1,394
CVPL	5,818
CVUSD	2,093
DHL	660
ERU	5,590
GMMS	669
JER	274
LAW	4
LES	490
MAY	972
MES	1,197
MHS	1
MUHS	1,827
ORME	433
PAUL	487
PCL	3,150
PHS	2,461
PMH	769
PPL	26,693
PVA2	1
PVPL	23,681
SED	9,484
SEL	772
SHM	1
SPR	336
STX	3
TCP	25
THS	955
VOC	1,320
WIL	248
YAR	561
YCFLD	10
YCP	2,170
YCV	854
YLN	2
Total	124,041

Statistics

Patron Bills - December 2019			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	9,299	\$43,052.85	\$11,625.59
AJS	10	\$134.88	\$63.99
ASH	43	\$443.37	\$15.29
BAG	117	\$1,328.15	\$40.00
BCC	129	\$1,103.13	\$549.30
BEA	95	\$630.70	\$51.99
BMHS	143	\$732.38	\$285.50
CLA	15	\$189.89	\$25.00
CON	66	\$825.55	\$129.60
COR	54	\$561.90	\$29.50
CRK	2	\$35.00	\$0.00
CTW	824	\$3,200.01	\$842.18
CVCL	557	\$1,838.66	\$494.80
CVHS	7	\$290.89	\$0.00
CVPL	448	\$1,493.97	\$547.75
CVUSD	190	\$1,722.08	\$136.84
DHL	12	\$76.47	\$22.00
ERU	48	\$621.47	\$170.40
GMMS	103	\$414.49	\$113.04
JER	16	\$107.65	\$8.70
LES	76	\$1,103.75	\$382.92
MAY	25	\$314.37	\$112.95
MES	56	\$437.79	\$37.95
MUHS	63	\$477.63	\$41.05
ORME	29	\$274.00	\$0.00
PAUL	21	\$172.10	\$15.00
PCL	49	\$230.59	\$13.15
PHS	85	\$600.14	\$59.49
PMH	195	\$779.49	\$321.50
PPL	1,810	\$6,937.91	\$2,051.68
PVA2	2	\$12.50	\$12.50
PVPL	2,235	\$8,921.44	\$2,852.91
SED	1,158	\$1,897.51	\$683.03
SEL	60	\$506.74	\$47.25
SPR	14	\$144.96	\$0.00
TCP	5	\$2.20	\$0.70
THS	115	\$1,713.17	\$645.33
VOC	124	\$157.34	\$58.37
WIL	18	\$177.00	\$70.00
YAR	11	\$28.00	\$4.05
YCFLD	1	\$1.00	\$0.00
YCP	93	\$564.87	\$322.69
YCV	91	\$627.71	\$242.19
YLN	84	\$1,220.00	\$125.00

Statistics

Circulation - December 2019				
Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
AJS	workFlows	1209	214	1423
AJS Total		1209	214	1423
ASH	BC Mobile		9	9
	Enterprise		81	81
	None	3		3
	SIP	1037	33	1070
	workFlows	78	36	114
ASH Total		1118	159	1277
BAG	BC Mobile		18	18
	Enterprise		58	58
	SIP	587		587
	workFlows	32	79	111
BAG Total		619	155	774
BCC	BC Mobile		4	4
	Enterprise		71	71
	None	6		6
	SIP	1518	8	1526
	workFlows	404	390	794
BCC Total		1928	473	2401
BEA	BC Mobile		13	13
	Enterprise		66	66
	None	129		129
	SIP	67		67
	workFlows	1680	222	1902
BEA Total		1876	301	2177
BMHS	workFlows	71	15	86
BMHS Total		71	15	86
CLA	BC Mobile		6	6
	Enterprise		42	42
	SIP	426	15	441
	workFlows	43	5	48
CLA Total		469	68	537
CON	BC Mobile		13	13
	Enterprise		40	40
	None	11		11
	SIP	759	10	769
	workFlows	106	28	134
CON Total		876	91	967
COR	BC Mobile		42	42
	Enterprise		69	69
	None	2		2
	SIP	1125	68	1193
	workFlows	18	82	100
COR Total		1145	261	1406
CRK	BC Mobile		5	5
	Enterprise		14	14
	None	114		114
	workFlows	180	87	267
CRK Total		294	106	400
CTW	BC Mobile		358	358
	Enterprise		1924	1924
	SIP	11951	741	12692
	workFlows	256	403	659
CTW Total		12207	3426	15633
CVCL	BC Mobile		170	170
	Enterprise		425	425
	None	1		1
	SIP	1527	10	1537
	workFlows	3441	242	3683
CVCL Total		4969	847	5816

CVHS	workFlows	140	212	352
CVHS Total		140	212	352
CVPL	BC Mobile		76	76
	Enterprise		884	884
	SIP	1140	14	1154
	workFlows	3695	615	4310
CVPL Total		4835	1589	6424
CVUSD	BC Mobile		1	1
	Enterprise		1	1
	SIP	651	19	670
	workFlows	262	106	368
CVUSD Total		913	127	1040
DHL	BC Mobile		21	21
	Enterprise		47	47
	SIP	264	19	283
	workFlows	178	62	240
DHL Total		442	149	591
ERU	BC Mobile		3	3
	Enterprise		96	96
	SIP	43	2	45
	workFlows	1538	50	1588
ERU Total		1581	151	1732
GMMS	workFlows	195	39	234
GMMS Total		195	39	234
JER	BC Mobile		12	12
	Enterprise		43	43
	workFlows	252	111	363
JER Total		252	166	418
LES	workFlows	841	117	958
LES Total		841	117	958
MAY	BC Mobile		17	17
	Enterprise		44	44
	SIP	627	12	639
	workFlows	330	175	505
MAY Total		957	248	1205
MES	workFlows	82	17	99
MES Total		82	17	99
MUHS	workFlows	12	7	19
MUHS Total		12	7	19
ORME	Enterprise		2	2
	workFlows	16		16
ORME Total		16	2	18
PAUL	BC Mobile		78	78
	Enterprise		85	85
	SIP	1030	53	1083
	workFlows	144	61	205
PAUL Total		1174	277	1451
PCL	Enterprise		120	120
	workFlows	119	26	145
PCL Total		119	146	265
PHS	Enterprise		11	11
	workFlows	67	16	83
PHS Total		67	27	94
PMH	workFlows	74	72	146
PMH Total		74	72	146
PPL	BC Mobile		874	874
	Enterprise		8356	8356
	None	8		8
	SIP	38061	2343	40404
	workFlows	3012	1480	4492
PPL Total		41081	13053	54134
PVA2	workFlows	20	11	31
PVA2 Total		20	11	31

Statistics

PVPL	BC Mobile		423	423
	Enterprise		3993	3993
	None	1		1
	SIP	21709	1400	23109
	workFlows	835	843	1678
PVPL Total		22545	6659	29204
SED	BC Mobile		287	287
	Enterprise		2154	2154
	SIP	12195	178	12373
	workFlows	482	270	752
SED Total		12677	2889	15566
SEL	BC Mobile		2	2
	Enterprise		19	19
	None	4		4
	SIP	433	13	446
	workFlows	1071	84	1155
SEL Total		1508	118	1626
SPR	Enterprise		3	3
	SIP	233		233
	workFlows	61	39	100
SPR Total		294	42	336
TCP	BC Mobile		3	3
	workFlows	31		31
TCP Total		31	3	34
THS	workFlows	738	31	769
THS Total		738	31	769
VOC	BC Mobile		34	34
	Enterprise		542	542
	workFlows	2054	39	2093
VOC Total		2054	615	2669
WIL	BC Mobile		19	19
	Enterprise		165	165
	SIP	505	16	521
	workFlows	32	21	53
WIL Total		537	221	758
YAR	BC Mobile		16	16
	Enterprise		102	102
	SIP	1141	16	1157
	workFlows	284	52	336
YAR Total		1425	186	1611
YCFLD	workFlows	54	2	56
YCFLD Total		54	2	56
YCP	BC Mobile		20	20
	Enterprise		288	288
	SIP	583	100	683
	workFlows	207	64	271
YCP Total		790	472	1262
YCV	BC Mobile		8	8
	Enterprise		60	60
	SIP	164	3	167
	workFlows	279	323	602
YCV Total		443	394	837
YLN	None	1		1
	SIP		844	844
	workFlows	22		22
YLN Total		23	844	867
Grand Total		122701	35002	157703

Checkins -December 2019	
Station Library	Total Checkins
AJS	1,450
ASH	1,205
BAG	701
BCC	1,998
BEA	1,985
BMHS	476
CLA	477
CON	1,004
COR	1,316
CRK	266
CTW	14,488
CVCL	5,337
CVHS	79
CVPL	5,749
CVUSD	1,454
DHL	725
ERU	1,632
GMMS	673
JER	323
LES	1,253
MAY	1,050
MES	267
MUHS	32
ORME	14
PAUL	1,326
PCL	257
PHS	1,249
PMH	302
PPL	43,482
PVA2	6
PVPL	25,280
SED	13,508
SEL	2,172
SPR	431
STX	10
TCP	28
THS	1,113
VOC	2,605
WIL	962
YAR	1,417
YCFLD	193
YCP	1,046
YCV	615
YLN	180
Total	140,136

Circulation Use Item - December 2019	
Station Library	Use Item Transactions
CTW	176
CVUSD	389
ERU	5
PCL	7
SED	228
SPR	424
YCP	248
YCV	182

Statistics

OPAC Searches

Library	Total
AJS	798
ASH	678
BAG	923
BCC	1017
BEA	105
CLA	997
CON	825
COR	1162
CRK	373
CTW	28301
CVHS	263
CVCL	1404
CVPL	4706
CVUSD	877
DHL	893
ERU	1424
GMMS	288
JER	1444
LAW	15
LES	557
MAY	1033
MES	207
MHS	72
MUHS	369
ORME	303
PAUL	420
PCL	1324
PHS	585
PMH	251
PPL	47873
PVPL	21369
SED	27129
SEL	777
SPR	145
THS	329
VBC	946
VER	4179
WIL	705
YAR	1403
YCP	5878
DEFAULT	7358
Total	169705

Statistics - Databases

Ebook Central

Month of: 12/2019					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	489	383	106	110	Social Science, Psychology, Literature, Literature; Medicine, Business/Management

Overdrive

Month of: 12/2019					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 3726					
Checkouts		Holds			
Audiobook	7403	Audiobook	2386		
eBook	10093	eBook	3694		

Branch	Checkouts
Yavapai County Free Library District	3
Spring Valley Library	5
Crown King Public Library	8
Seligman Public Library	26
Cordes Lakes Public Library	31
Jerome Public Library	31
Ash Fork Public Library	45
Yarnell Public Library	60
Wilhoit Public Library	61
Mayer Public Library	64
Beaver Creek Public Library	78
Black Canyon City Community Library	89
Bagdad Public Library	105
Congress Public Library	106
Clark Memorial Library	112
Paulden Public Library	112
Dewey-Humboldt Town Library	156
Sedona Public Library - Village of Oak Creek	452
Camp Verde Community Library	611
Chino Valley Public Library	637
Sedona Public Library	1833
Cottonwood Public Library	1920
Prescott Valley Public Library	3496
Prescott Public Library	7791

Statistics - Databases

rbDigital Audiobooks

Month of: 12/2019	
Libraries	Checkouts
Camp Verde Community Library	5
Chino Valley Public Library	5
Clark Memorial Library	1
Cottonwood Public Library	25
Dewey-Humboldt Town Library	1
Embry-Riddle Aeronautical University Library	1
Paulden Public Library	2
Prescott College Library	1
Prescott High School Library	1
Prescott Public Library	64
Prescott Valley Public Library	12
Sedona Public Library	2
Seligman Public Library	7
Yavapai College Library - Prescott	7
(blank)	10
Grand Total	144

rbDigital Magazines

Month	Checkouts	Turnaways
December	103	0

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
December	50	1664	181	2023

Mobile App

Month of: 12/2019		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	1	3
Android	479	2721
iPad	187	761
iPhone	691	4132
iPod Touch	1	30
TOTAL	1359	7647

SMS

Month of: 12/2019	
Hold Notice	4428
Manual Text	20
Overdue Notice	3444

AMH

Month of: 12/2019	
Items/Month	53558

we still had problems getting an accurate accounting but starting next month the numbers will be correct.

Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total Deliveries	Patron Logins on MESSAGE call
12/1/2019	123	4	123	106	
12/2/2019	28	8	32	28	
12/3/2019	126	8	154	113	
12/4/2019	124	18	155	111	
12/5/2019	122	10	154	111	
12/6/2019	105	11	130	96	
12/7/2019	105	1	129	101	
12/8/2019	41		41	30	
12/9/2019	25		29	25	
12/10/2019	92	7	124	81	
12/11/2019	122	2	150	111	
12/12/2019	122	1	156	106	
12/13/2019	106	10	130	95	
12/14/2019	103	6	120	99	
12/15/2019	51	3	51	41	
12/16/2019	35		39	33	
12/17/2019	80	2	92	76	
12/18/2019	117	8	130	110	
12/19/2019	107	6	127	103	
12/20/2019	74	3	94	67	
12/21/2019	75	1	89	65	
12/22/2019	41	2	41	36	
12/23/2019	27	1	33	25	
12/24/2019	85	1	99	81	
12/25/2019	69	4	83	65	
12/26/2019	15		20	13	
12/27/2019	155	11	186	144	
12/28/2019	100	1	125	95	
12/29/2019	51		51	41	
12/30/2019	26		26	26	
12/31/2019	128	2	152	125	
Grand Total:	2580	131	3065	2359	

I-Tiva Month To Date MESSAGE Report used