

Yavapai Library Network

January
2020
Monthly
Report



Manager's Lowdown

Hi All -

January flew by, and we are now into our leap year month! I am very happy I will have one extra day this month!

The 2018-2019 Annual Reports are out. If you were not at the Steering Committee meeting, you will have one sent to you. If you would like any additional reports, let me know and I can mail them to you or put them in the transit tub. The electronic version is on the portal at: <http://portal.yln.info/node/3>

Looking forward, I would like to review our Vision Statement and Mission Statement in conjunction with creating the YLN's 2020 Work Plan. It has been several years since a Technology Plan or Strategic Plan has been done so we will be discussing new and innovative ideas to include in the plans.

The projects we are currently working on include the investigation of alternative OPACs, a new improved website for both the YCFLD and the YLN, changing our internet provider, and migrating our servers to another version of Linux.

The subject of automatic renewals was discussed at length at the Steering Committee meeting in January. Everyone was favorable towards the idea. Chanel has put together a plan and has passed it to the Circulation Committee for review. They will then pass their recommendation to the Executive committee who will refine it before sending it out to the Steering Committee for final approval. Stay tuned.

The calculated amounts for your yearly share of the YLN's capital reserve and special projects' fund

are complete and you will be receiving the details of this during the month of February. Your share of the Tech Logic invoice has also been calculated, and you will be receiving that information as well.

The YES Calendar project has been moving forward. The number of events in the system now approaches the 4000 mark and is being actively used by many of our libraries. If you haven't been on the site yet, check it out at <http://yavapai.events>.

The Institute of Museum and Library Services (IMLS) visited the Library District a few weeks ago to interview many people working in or associated with the YCFLD libraries. The YLN was interviewed as well. The District was one of 6 libraries chosen in the country for these interviews, and the result will be an economic study that they will share with us when complete.

Yavapai County Records Management will soon have their records available in our catalog. There aren't many records, but it will give them visibility for those patrons that are looking for any of these historic items.

See you again next month!

Valerie Burns

Member News

At **Sharlot Hall Museum:**

Great Whisky Row Fire of 1900

February 29, 2 pm

West Gallery

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 106

Total requests resolved: 96

Total unresolved requests opened this month: 10

Total requests still open: 29

Priority Two: IP Address Change

SparkLight will give us a tremendously better deal on Internet connections than CenturyLink, but CenturyLink won't let us take our IP addresses with us. So that a net company can't hold us hostage in the future, we are purchasing our own range of IPs.

Goal: Update IP addresses on YLN servers to our own IP range

Project Lead: Valerie Burns

- Purchase IPs
- Test IP change
- Roll out all new IPs

Priority Three: Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

Goal: Implement a community calendar

Project Lead: Charles Matheus

- Evaluate available calendaring products
- Get quote
- Apply for LSTA grant
- Sign contract for product (if needed)
- Implement calendar
- Go live with a subset of pilot libraries
- Roll it out to the Network
- Test with a community organization
- Open it up to all organizations that would like to participate

Priority Four: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

Goal: Move servers to RHEL so they will be more stable.

Project Lead: Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylnstest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move authentication server to RHEL

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Five: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience

Project Lead: Eric Petersen

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

Priority Six: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Eric Petersen

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Completed Projects CY19

End of Life StaffWeb

Cancelled/Postponed Projects CY19

Statistics

Holds - January 2020					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	1			8	9
ASH	24	12	3	518	557
BAG	13	12	1	149	175
BCC	58	23		641	722
BEA	50	40	2	450	542
BMHS		1		3	4
CLA	25	7		152	184
CON	31	32		337	400
COR	41	15		432	488
CRK	2	3		109	114
CTW	309	220	5	3,930	4,464
CVCL	109	64		1,257	1,430
CVHS	32	3		137	172
CVPL	146	83	5	1,629	1,863
CVUSD	11	4		36	51
DHL	30	18		279	327
ERU	40	26	2	306	374
GMMS				4	4
JER	4	3	1	161	169
LES	4	18		66	88
MAY	12	16		285	313
MES		1		20	21
MUHS				1	1
ORME			1	3	4
PAUL	35	10		493	538
PCL	16	9		31	56
PCM				2	2
PHS	3	2		18	23
PMH				1	1
PPL	1,624	737	26	11,597	13,984
PVA2	79	29	1	472	581
PVPL	735	514	17	7,302	8,568
SED	313	208	16	3,310	3,847
SEL	10	82	2	705	799
SPR	33	9		167	209
TCP	3			15	18
THS	19	5		49	73
VOC	226	71	3	1,878	2,178
WIL	21	10		242	273
YAR	18	9	1	608	636
YCFLD	18	2	3	57	80
YCP	62	33		393	488
YCV	13	13		118	144
YLN	8			5	13
Total	4,178	2,344	89	38,376	44,987

Statistics

Items Transited - January 2020															
Station Library →															
Item Li- brary ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	CLA	CON	COR	CRK	CTW	CVCL	CVHS	CVPL
Total	34,936	8	463	119	555	486	4	124	284	369	80	3,014	1,188	126	1,468
AJS	66				2					3		4	12	1	3
ASH	268				7	2		1	7	9		29	9	1	12
BAG	486		20		18	17		6	8	9	1	55	20	3	24
BCC	449		12	3		12		6	6	9	1	37	14	1	19
BEA	216		1	2					2	2		15	10	1	9
BMHS	105				2				1	1		8	6		12
CLA	316		5	5	5	6			4	1	1	37	9		7
CON	228		7	1	7	7						22	10		15
COR	317		10	1	13	5		6	3			30	6	2	11
CRK	85		2		2			1	1	2		5	4		3
CTW	3,307		58	13	71	53		10	29	44	7		143	14	165
CVCL	6,469		6	8	16	14			6	14	2	92		10	44
CVHS	29				1							1	1		3
CVPL	1,243		20	6	26	17		1	15	16		149	43	9	
CVUSD	152	1		1	3				1	1		15	11		14
DHL	176		7		5	7		1		2		14	11		6
ERU	281		2	1	8	3		1				36	8	1	10
GMMS	29											1		1	3
JER	325		4	1	9	7		1	3	2	1	36	12		5
LES	70				2					2		11	5		2
MAY	350		11		10	11		3	6	10		29	11	2	13
MES	23		1										3		2
MUHS	61				2	2		1				7	1		
PAUL	175	1	2	5	2	1			3	3		19	8	1	9
PCL	311	1	4	1		2			2	1		41	10		10
PHS	60				3	1			1	2		4	2		1
PMH	12														
PPL	6,476	1	102	19	109	118	2	31	85	99	32	987	321	33	519
PVPL	3,703	1	62	19	79	64	2	19	35	63	14	458	183	28	205
SED	4,568		46	15	40	63		12	26	37	8	443	122	14	161
SEL	348		12	3	6	11		1	7	5	1	36	16		15
SPR	213		5	1	10	5		2	4		1	19	8		18
STX	144	2	1	2	2	1		3	5			4	8	1	2
THS	45				2	1				1		2			
VOC	22		1		1					1		1			
WIL	268		9	3	7	11		3	6	7		27	8		7
YAR	442		13	1	21	14		2	4	3		48	14	1	19
YCFLD	30		4		10			1	3						
YCP	1,308		7	3	25	15		4	4	7	2	117	42	1	47
YCV	1,760	1	29	5	29	16		5	7	13	9	175	97	1	73

Statistics

Items Transited - January 2020															
Station Library →															
Item Li- brary ↓	CVUSD	DHL	ERU	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL	PCL	PHS	PMH	PPL
Total	42	264	286	6	167	56	305	9	1	3	485	31	21	1	6,703
AJS						2	2						3		18
ASH		4	3				1				10				69
BAG	1	4	3				6				14	1	1		84
BCC	2	5	3		2		4				17				95
BEA	2	5	3		1		4	1			7				57
BMHS	1	1	1		1						1				30
CLA			5		2	2	6				12				79
CON	3	1	3				1				12				37
COR		1	4		2		4				15				67
CRK											10		1		16
CTW	2	35	33		9	6	26				42	4	1		1,036
CVCL		9	8		3		3				12				244
CVHS		1									2				8
CVPL	4	10	5		2		15	2			17	2	1		358
CVUSD		2	1		1		3	1			2		2		32
DHL			7				1				4				38
ERU		1			3						4				84
GMMS	1	1					1				3				14
JER		5	4				5				12	1			90
LES							4				2				19
MAY		2	4		1	1					11				85
MES		1					1				1				5
MUHS						1					2				20
PAUL			1				1	1							34
PCL		2	1		1		2				5		1		98
PHS		1	1					1			1				24
PMH															4
PPL	11	78	81	2	69	29	108	3		2	84	9	3	1	
PVPL	11	45	46	2	17	10	40				66	3	2		1,466
SED		23	34	1	26	4	28			1	30	2	1		1,220
SEL	1	2	3		1		8				10		1		73
SPR							1				6				42
STX	1		1								2	5			33
THS				1							1				13
VOC			1												2
WIL		4	5		2		5				15				47
YAR	2	5	1		1		5				12		1		99
YCFLD		2					2				5				
YCP		8	7		11		6				17	3	3		457
YCV		6	17		12	1	12		1		19	1			506

Statistics

Items Transited - January 2020															
Station Library →															
Item Library ↓	PVA2	PVPL	SED	SEL	SPR	STX	TCP	THS	VOC	WIL	YAR	YC-FLD	YCP	YCV	YLN
Total	53	5,906	2,119	540	185	1	15	73	2,498	250	514	35	333	88	5,658
AJS		13	2								1				
ASH		52	14	5	7				13	4	5	1	2	1	
BAG		98	36	8	12			1	20	2	7	1	2	2	2
BCC		94	30	13	5			2	28	6	16	2	4	1	
BEA		52	11	4	7				16		1		2	1	
BMHS		20	9	2	1		2		5						1
CLA		59	17	8	17				15	1	9	2	2		
CON		49	12	5	7				11	2	6		6		1
COR		80	16	9	4			1	15	1	7	1	3		
CRK		12	10	4	1				6	1	3		1		
CTW		845	255	68	13		3	6	173	38	60		31	10	4
CVCL		188	51	20	4		1	2	52	13	16	1	8		5,622
CVHS		5	4						2		1				
CVPL		273	91	23	10			10	73	9	17		14	3	2
CVUSD	1	28	17	1	1			1	10		1				1
DHL		46	11	1	1				9	1	2		2		
ERU		61	27	4	2				11	4	3	1	3		3
GMMS		3	1												
JER		61	24	3	4				24		4	1	5	1	
LES		17	2	1				2	1						
MAY		86	14	5	7				13	8	3	1	2		1
MES		5	3						1						
MUHS		11	7	2					2		3				
PAUL		45	6	6	2			1	14	1	2	1	5	1	
PCL		54	52		2				14		1	1	1	3	1
PHS		10	5						3						
PMH		5	1	1				1							
PPL	4	1,889	696	142	32	1	4	23	394	71	139	7	98	29	9
PVPL	47		274	74	9		2	12	176	29	70		46	21	3
SED		807		60	14		2	7	1,176	25	63	2	45	7	3
SEL		80	14		6			1	7	6	15	2	3	1	1
SPR		51	15	2					14	1	5	3			
STX		32	23	4					2	2		2	6		
THS		20	3								1				
VOC		11	3	1											
WIL		54	15	7	3			1	9		7	1	5		
YAR		100	24	13	7			2	15	6		3	3	2	1
YCFLD										1	2				
YCP		229	160	18					84	9	15	1		5	1
YCV	1	361	164	26	7		1		90	9	29	1	34		2

Statistics

Discards - January 2020	
Station Library	Library Use Transactions
AJS	320
ASH	35
BAG	4
BCC	21
BEA	21
BMHS	414
CON	89
COR	102
CRK	3
CTW	637
CVCL	33
CVPL	153
CVUSD	20
DHL	84
ERU	111
GMMS	33
JER	2
LES	150
MES	5
PAUL	2
PHS	197
PMH	2
PPL	996
PVPL	1,870
SED	785
SEL	3
THS	15
WIL	32
YAR	71
YCFLD	1
YCP	431
YCV	312
YLN	2
Total	6,956

Items Added - January 2020	
Item Library	Total Copies
AJS	21
ASH	34
BAG	35
BCC	114
BEA	132
BMHS	6
CLA	3
CON	41
COR	63
CRK	8
CTW	875
CVCL	182
CVHS	4
CVPL	148
CVUSD	181
DHL	27
ERU	70
GMMS	53
JER	37
LES	16
MAY	45
MES	51
MUHS	
ORME	98
PAUL	36
PCL	172
PHS	19
PMH	1
PPL	974
PVPL	677
SED	577
SEL	32
SHM	6
SPR	19
STX	6
THS	109
WIL	26
YAR	123
YCP	209
YCV	214
YLN	308
Grand Total	5752

Total Items - January 2020	
Item Library	Total Copies
AJS	15,690
ASH	7,224
BAG	14,170
BCC	12,605
BEA	11,734
BMHS	33,647
CLA	8,923
CON	6,521
COR	6,567
CRK	3,613
CTW	98,865
CVCL	29,395
CVHS	14,796
CVPL	54,789
CVUSD	30,931
DHL	4,574
ERU	30,668
GMMS	10,065
JER	14,272
LAW	1,784
LES	15,086
MAY	10,395
MES	7,518
MUHS	14,862
ORME	9,308
PAUL	6,207
PCL	35,016
PHS	11,373
PMH	9,682
PPL	140,355
PVPL	89,307
SED	82,645
SEL	6,489
SHM	7,343
SPR	2,900
STX	570
TCP	1,262
THS	12,215
VOC	33
WIL	4,474
YAR	8,152
YAV	4,421
YCC	3,123
YCFLD	94
YCP	60,743
YCV	57,375
YLN	224,872
Total	1,236,653

Statistics

New Users - January 2020	
User Library	Sum of Number of Users
AJS	8
ASH	17
BAG	3
BCC	15
BEA	11
BMHS	23
CLA	6
CON	24
COR	15
CRK	1
CTW	123
CVCL	73
CVHS	10
CVPL	60
CVUSD	15
DHL	6
ERU	125
GMMS	7
JER	3
LES	6
MAY	4
MES	9
MUHS	9
ORME	7
PAUL	9
PCL	120
PHS	15
PMH	12
PPL	340
PVPL	269
SED	95
SEL	11
SPR	14
THS	6
VOC	15
WIL	3
YAR	14
YCP	29
YCV	13
Grand Total	1545

Total Users - January 2020	
User Library	Number of Users
AJS	703
ASH	949
BAG	742
BCC	1,101
BEA	1,078
BMHS	2,995
CLA	554
CON	610
COR	1,017
CRK	150
CTW	12,052
CVCL	5,591
CVHS	1,404
CVPL	5,544
CVUSD	2,102
DHL	625
ERU	5,714
GMMS	669
JER	254
LAW	4
LES	499
MAY	943
MES	1,206
MHS	1
MUHS	1,837
ORME	440
PAUL	477
PCL	3,270
PHS	2,441
PMH	782
PPL	25,483
PVA2	1
PVPL	22,635
SED	9,159
SEL	723
SHM	1
SPR	323
STX	3
TCP	25
THS	962
VOC	1,273
WIL	234
YAR	539
YCFLD	10
YCP	2,017
YCV	821
YLN	2
Total	119,965

Statistics

Patron Bills - January 2020			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	8,792	\$40,747.03	\$13,844.79
AJS	19	\$281.35	\$87.99
ASH	30	\$303.37	\$1.80
BAG	37	\$309.39	\$12.00
BCC	29	\$111.00	\$22.25
BEA	82	\$636.55	\$318.94
BMHS	90	\$518.50	\$260.70
CLA	6	\$32.95	\$0.00
CON	72	\$658.20	\$66.90
COR	31	\$271.39	\$119.00
CRK	8	\$76.49	\$29.50
CTW	962	\$2,719.21	\$1,078.33
CVCL	580	\$1,875.05	\$620.00
CVHS	8	\$128.70	\$26.23
CVPL	356	\$1,200.24	\$267.15
CVUSD	166	\$1,509.66	\$323.25
DHL	28	\$212.69	\$5.30
ERU	70	\$765.66	\$47.00
GMMS	98	\$431.11	\$206.50
JER	12	\$115.89	\$1.00
LES	101	\$1,544.38	\$1,303.40
MAY	23	\$192.84	\$0.40
MES	52	\$1,206.86	\$133.97
MUHS	33	\$132.49	\$37.35
ORME	17	\$95.50	\$0.00
PAUL	35	\$316.19	\$109.95
PCL	52	\$373.43	\$136.00
PHS	36	\$202.78	\$119.93
PMH	171	\$1,434.84	\$938.78
PPL	1,853	\$7,566.20	\$2,376.38
PVPL	2,087	\$8,787.76	\$2,874.85
SED	1,102	\$2,144.07	\$684.39
SEL	92	\$902.86	\$17.10
SPR	10	\$94.12	\$23.14
TCP	5	\$26.94	\$0.40
THS	79	\$1,484.89	\$1,325.92
VOC	104	\$88.10	\$23.05
WIL	2	\$10.30	\$0.00
YAR	28	\$216.25	\$19.50
YCP	70	\$196.93	\$77.36
YCV	64	\$183.17	\$81.10
YLN	92	\$1,388.73	\$67.98

Statistics

Circulation - January 2020				
Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
AJS	WorkFlows	1605	211	1816
AJS Total		1605	211	1816
ASH	BC Mobile		19	19
	Enterprise		111	111
	None	3		3
	SIP	1477	29	1506
	WorkFlows	92	13	105
ASH Total		1572	172	1744
BAG	BC Mobile		10	10
	SIP	805	2	807
	WorkFlows	29	128	157
BAG Total		834	140	974
BCC	BC Mobile		2	2
	Enterprise		76	76
	None	2		2
	SIP	1280	19	1299
	WorkFlows	509	371	880
BCC Total		1791	468	2259
BEA	BC Mobile		7	7
	Enterprise		86	86
	None	88		88
	SIP	42		42
	WorkFlows	2065	368	2433
BEA Total		2195	461	2656
BMHS	WorkFlows	351	10	361
BMHS Total		351	10	361
CLA	BC Mobile		1	1
	Enterprise		42	42
	SIP	434	10	444
	WorkFlows	67	16	83
CLA Total		501	69	570
CON	BC Mobile		10	10
	Enterprise		28	28
	None	20		20
	SIP	814	43	857
	WorkFlows	87	32	119
CON Total		921	113	1034
COR	BC Mobile		23	23
	Enterprise		58	58
	SIP	1250	32	1282
	WorkFlows	90	72	162
COR Total		1340	185	1525
CRK	BC Mobile		7	7
	Enterprise		7	7
	None	66		66
	WorkFlows	199	84	283
CRK Total		265	98	363
CTW	BC Mobile		297	297
	Enterprise		1719	1719
	SIP	13525	595	14120
	WorkFlows	226	417	643
CTW Total		13751	3028	16779
CVCL	BC Mobile		133	133
	Enterprise		387	387
	SIP	1859	22	1881
	WorkFlows	3611	204	3815
CVCL Total		5470	746	6216
CVHS	Enterprise		2	2
	WorkFlows	265	23	288
CVHS Total		265	25	290

CVPL	BC Mobile		108	108
	Enterprise		827	827
	SIP	1466	24	1490
	WorkFlows	4491	484	4975
CVPL Total		5957	1443	7400
CVUSD	SIP	1310	50	1360
	WorkFlows	441	52	493
CVUSD Total		1751	102	1853
DHL	BC Mobile		11	11
	Enterprise		36	36
	None	1		1
	SIP	473	72	545
	WorkFlows	112	28	140
DHL Total		586	147	733
ERU	BC Mobile		16	16
	Enterprise		125	125
	WorkFlows	1933	88	2021
ERU Total		1933	229	2162
GMMS	WorkFlows	449	43	492
GMMS Total		449	43	492
JER	BC Mobile		2	2
	Enterprise		48	48
	WorkFlows	340	64	404
JER Total		340	114	454
LES	None	30		30
	WorkFlows	1891	122	2013
LES Total		1921	122	2043
MAY	BC Mobile		9	9
	Enterprise		26	26
	SIP	759	10	769
	WorkFlows	502	90	592
MAY Total		1261	135	1396
MES	WorkFlows	573	63	636
MES Total		573	63	636
MUHS	WorkFlows	21	8	29
MUHS Total		21	8	29
ORME	Enterprise		4	4
	WorkFlows	148	2	150
ORME Total		148	6	154
PAUL	BC Mobile		51	51
	Enterprise		92	92
	SIP	1071	39	1110
	WorkFlows	284	92	376
PAUL Total		1355	274	1629
PCL	Enterprise		76	76
	WorkFlows	153	33	186
PCL Total		153	109	262
PHS	Enterprise		15	15
	WorkFlows	133	16	149
PHS Total		133	31	164
PMH	WorkFlows	580	148	728
PMH Total		580	148	728
PPL	BC Mobile		863	863
	Enterprise		7293	7293
	None	19		19
	SIP	41655	1986	43641
	WorkFlows	2020	1364	3384
PPL Total		43694	11506	55200
PVA2	WorkFlows	23	1	24
PVA2 Total		23	1	24
PVPL	BC Mobile		501	501
	Enterprise		3766	3766
	SIP	25723	1344	27067
	WorkFlows	830	702	1532
PVPL Total		26553	6313	32866

Statistics

SED	BC Mobile		267	267
	Enterprise		1998	1998
	None	5		5
	SIP	12627	199	12826
	workFlows	531	289	820
SED Total		13163	2753	15916
SEL	BC Mobile		5	5
	Enterprise		4	4
	SIP	429	17	446
	workFlows	1579	125	1704
SEL Total		2008	151	2159
SPR	Enterprise		3	3
	SIP	299	2	301
	workFlows	84	55	139
SPR Total		383	60	443
STX	workFlows	1		1
STX Total		1		1
TCP	BC Mobile		3	3
	workFlows	16		16
TCP Total		16	3	19
THS	workFlows	1054	33	1087
THS Total		1054	33	1087
VOC	BC Mobile		43	43
	Enterprise		510	510
	workFlows	2565	39	2604
VOC Total		2565	592	3157
WIL	BC Mobile		20	20
	Enterprise		93	93
	SIP	618	6	624
	workFlows	8	12	20
WIL Total		626	131	757
YAR	BC Mobile		22	22
	Enterprise		87	87
	SIP	906	7	913
	workFlows	387	39	426
YAR Total		1293	155	1448
YCFLD	workFlows	37	2	39
YCFLD Total		37	2	39
YCP	BC Mobile		35	35
	Enterprise		376	376
	None	1		1
	SIP	848	54	902
	workFlows	229	99	328
YCP Total		1078	564	1642
YCV	BC Mobile		8	8
	Enterprise		44	44
	SIP	234	4	238
	workFlows	339	305	644
YCV Total		573	361	934
YLN	None	5622		5622
	SIP		591	591
	workFlows	42	5	47
YLN Total		5664	596	6260
Grand Total		146753	31921	178674

Checkins - January 2020	
Station Library	Total Checkins
AJS	1,153
ASH	1,613
BAG	854
BCC	2,091
BEA	2,223
BMHS	379
CLA	444
CON	1,017
COR	1,380
CRK	267
CTW	15,096
CVCL	6,618
CVHS	209
CVPL	6,280
CVUSD	1,412
DHL	1,283
ERU	1,810
GMMS	375
JER	343
LES	1,517
MAY	1,165
MES	444
MUHS	46
ORME	47
PAUL	1,345
PCL	151
PHS	530
PMH	334
PPL	44,815
PVA2	9
PVPL	26,713
SED	13,689
SEL	1,929
SPR	397
STX	5
TCP	22
THS	965
VOC	2,913
WIL	638
YAR	1,414
YCFLD	104
YCP	1,532
YCV	775
YLN	14,852
Total	161,198

Circulation Use Item - January 2020	
Station Library	Use Item Transactions
CTW	248
CVUSD	714
ERU	18
PCL	14
SED	236
SPR	332
YCP	163
YCV	194

Statistics

OPAC Searches

Library	Total
AJS	1014
ASH	894
BAG	1028
BCC	1067
BEA	167
CLA	946
CON	857
COR	958
CRK	273
CTW	21963
CVHS	263
CVCL	1508
CVPL	4299
CVUSD	823
DHL	1026
ERU	1358
GMMS	272
JER	1431
LAW	0
LES	682
MAY	958
MES	232
MHS	58
MUHS	382
ORME	256
PAUL	561
PCL	1480
PHS	554
PMH	212
PPL	49483
PVPL	24289
SED	27091
SEL	822
SPR	247
THS	340
VBC	849
VER	3548
WIL	823
YAR	1481
YCP	6471
DEFAULT	10627
Total	171593

Statistics - Databases

Ebook Central

Month of: 1/2020					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	550	101	187	193	Social Science, Literature, Business/Management, Religion, History

Overdrive

Month of: 1/2020					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 3853					
Checkouts		Holds			
Audiobook	7744	Audiobook		2750	
eBook	10322	eBook		3663	

Branch	Checkouts
Yavapai County Free Library District	1
Spring Valley Library	5
Crown King Public Library	8
Jerome Public Library	25
Seligman Public Library	29
Cordes Lakes Public Library	34
Ash Fork Public Library	48
Wilhoit Public Library	61
Congress Public Library	72
Mayer Public Library	73
Beaver Creek Public Library	75
Yarnell Public Library	94
Bagdad Public Library	97
Clark Memorial Library	101
Paulden Public Library	105
Black Canyon City Community Library	131
Dewey-Humboldt Town Library	138
Sedona Public Library - Village of Oak Creek	464
Camp Verde Community Library	677
Chino Valley Public Library	745
Sedona Public Library	1766
Cottonwood Public Library	1897
Prescott Valley Public Library	3625
Prescott Public Library	8193

Statistics - Databases

rbDigital Audiobooks

Month of: 1/2020	
Libraries	Checkouts
Camp Verde Community Library	8
Chino Valley Public Library	6
Clark Memorial Library	5
Cottonwood Public Library	19
Prescott Public Library	94
Prescott Valley Public Library	5
Sedona Public Library	6
Yarnell Public Library	11
Yavapai College Library - Prescott	7
(blank)	20
Grand Total	181

rbDigital Magazines

Month	Checkouts	Turnaways
January	172	0

Y.E.S. Calendar

Month	# of Programs	# of Users Visiting (Last 28 Days)
January	3950	778

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
January	56	1568	181	2613

Mobile App

Month of: 1/2020		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	1	1
Android	477	3228
iPad	213	805
iPhone	730	4927
iPod Touch	2	27
TOTAL	1423	8988

SMS

Month of: 1/2020	
Hold Notice	5346
Manual Text	28
Overdue Notice	2856

AMH

Month of: 1/2020	
Items/Month	74317

Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total Deliveries	Patron Logins on MESSAGE call
1/1/2020	123	7	139	119	
1/2/2020	3		3	3	
1/3/2020	168	9	194	162	
1/4/2020	98	5	124	89	
1/5/2020	46		46	39	
1/6/2020	18	1	22	16	
1/7/2020	143	4	166	133	
1/8/2020	127	2	158	117	
1/9/2020	130		158	122	
1/10/2020	107	1	136	96	
1/11/2020	103	1	122	98	
1/12/2020	47		47	42	
1/13/2020	24		30	23	
1/14/2020	110		130	102	
1/15/2020	114	15	140	106	
1/16/2020	91	2	121	82	
1/17/2020	108	3	129	100	
1/18/2020	95	5	109	93	
1/19/2020	61	1	61	53	
1/20/2020	26		31	23	
1/21/2020	21		26	19	
1/22/2020	114	6	135	107	
1/23/2020	110	3	142	98	
1/24/2020	141	6	180	130	
1/25/2020	125	1	145	120	
1/26/2020	42		42	35	
1/27/2020	18		18	18	
1/28/2020	109	2	134	102	
1/29/2020	126	2	157	118	
1/30/2020	100	5	124	92	
1/31/2020	104	1	128	98	
Grand Total:	2752	82	3297	2555	

I-Tiva Month To Date MESSAGE Report used