YLN LIBRARY NETWORK MANAGER'S MONTHLY REPORT

January 2012

LIBRARY NETWORK MANAGER'S LOWDOWN

Regretfully the data corruption ate up a considerable amount of time. With the exception of some OPAC statistical data we have completely recovered from the data corruption. I have drafted a letter to be sent to SirsiDynix summarizing the successes and failures of the effort to clean up the bad data. The letter will be signed by the Executive Committee on behalf of the entire YLN. I will make the letter available to the entire YLN once it has been approved and signed.

Lisa Griest has left her position as Director of Yavapai College Libraries. She has been a great visionary for Yavapai College and for the YLN. She will be missed at our regular meetings. Chris Abbate has been promoted to the new Director of Yavapai College Libraries. Chris has been a significant presence for Yavapai College and I am pleased we have her considerable expertise on the Management Committee.

YLN staff is moving forward and making some good progress on the transfer of student data from various K-12 student information systems to the Symphony system. Chanel has been working tirelessly to make sure all the data is going to be translated properly and that the needs of the K-12 libraries will be met. The technical contacts at the school districts have been a great help. This next month should see some significant progress for this project.

The proposal to have the Yavapai County Free Library District pay for the operation of the Network appears to be more and more likely. If this proposal is viable this will mean significant improvements in service for the YLN as well as reduced member fees. Under the proposal a fixed $175,000 will be billed out to members annually with no other assessments. This fixed amount will be placed into savings and will accumulate over the years. This will significantly increase our purchasing capabilities as well as adding a needed element of predictability to the annual membership assessments. If successful the YLN budget will be around $406,000 in FY13 and the members will be billed a total of $175,000 for capital reserve.

Respectfully Submitted,

Corey Christians

Library Network Manager

PRIORITIZATION

PRIORITY: RESOLVE CURRENT HELPDESK REQUESTS

PROGRESS: ONGOING

CURRENT STATUS:

Total Requests opened in January: 38
Total Requests closed in January: 41
Total Requests reopened in January: 11
Total Unresolved Requests opened in January: 2 (unanswered)/9 (answered or awaiting customer response)
Total Requests still open and unanswered: 54
Total Requests still open and awaiting customer response or replied to: 60
Oldest request: 10/19/2010

NARRATIVE:

January had the fewest requests submitted of any month to date. So please do us all a favor and submit more tickets.

PRIORITY: REWRITE AND REVISE IGA

PROGRESS: FINAL COPY BEING DRAFTED

CURRENT STATUS:

The contract has been approved in spirit. The final draft will be approved via email once YC legal has a final version. A special thanks to Michael Holmes and Sarah Thomas for all of their work on this document.

PRIORITY: RFID INSTALLATIONS

PROGRESS: WAITING FOR INSTALLATION REQUESTS

CURRENT STATUS:

No installations were completed in January.

PRIORITY: DISCARDS/OCLC DELETIONS/OCLC UPDATES

PROGRESS: STALLED

CURRENT STATUS:

The issues in regards to billing have been resolved. I was able to work through the process of adding our missing bibliographic and item records. The libraries that wanted batch updates had their data uploaded to OCLC on 1/17/2012. This filled in the gap between January, 2011 reclamation project and now. This is the first part in the process. While determining how best to address the deletion portion, I discovered some oddness on how Symphony handles deletions with OCLC. Apparently I have to delete all the DISCARD items BEFORE I upload the report to OCLC. Symphony then looks through the transactions logs and makes a report of the deleted items to submit to OCLC. This process is much different than I originally thought it would be. I will have to remove DISCARD items before uploading the deletions to OCLC.

PRIORITY: VuFind Implementation

PROGRESS: ONGOING

CURRENT STATUS:

Chanel has taken some time to start digging into the VuFind software. The first part she is examining is the work Tom has done dealing with extracting and uploading the data from Symphony. She has found some issues that she is addressing. We will come up with a development and implementation plan in February. Now that the eLibrary issues appear to be behind us for the time being we can start looking more into VuFind.

PRIORITY: CREATE A NEW PORTAL AND TRANSFER PERTINENT EXISTING INFORMATION

PROGRESS: EXPLORATION

UPGRADE DATE: JUNE 2012

CURRENT STATUS:

We are currently exploring alternatives to Joomla for the YLN intranet. While Joomla has worked well for the last five years we would like a software package that allows users to easily upload files. This should make the posting of the minutes much more expeditious. Libraries could also easily post documentation that they have written so other libraries can benefit. Different levels of permissions would also be useful.

PRIORITY: SERVER DISENTANGLEMENT

PROGRESS: PARTIALLY COMPLETE

SERVER MOVE COMPLETION DATE: TBA

CURRENT STATUS:

Symphony, the Symphony test server, Telemessage, Director's Station, Staffweb and the Networking equipment have all been moved. Five servers remain. A date to complete the move has not been set.

EXPAND TELEMESSAGE ACCESS

PROGRESS: NONE

CURRENT STATUS:

No progress has been made on this issue.

PRIORITY: SIF UPLOADS

PROGRESS: WORKING ON STUDENT RECORD STANDARDIZATION

CURRENT STATUS:

YLN staff had a meeting with all the K-12 libraries to discuss the impact of automatically loading student data. We are attempting to come up with a universal format for student record data entry into Symphony. This will greatly simplify the data mapping process. Our initial run at standardization had some flaws which are currently being looked at. Chanel has also successfully tested a fake student data load using fabricated data on the test server and it worked. The next step will be to get a sample data dump and to create a script to match the data to equivalent fields on the Symphony server.

PRIORITY: MISSION/VISION/STRATEGIC PLAN

PROGRESS: NONE

CURRENT STATUS:

An initial set of questions to ask the Network Membership needs to be drafted.

NEW PRIORITIES FOR NEXT MONTH

SYMPHONY 3.4.1 UPGRADE

PPLG CLOSING

STATISTICS FOR JANUARY 2012

HOLDS

Holds - January 2012					
Pickup Library	All	CANCELLED	EXPIRED	FILLED	EXP_ONSHELF
All	31478	3788	25	25890	1775
AJS	441	15	1	424	1
ASH	206	18		184	4
BAG	225	10		201	14
BCC	483	52		410	21
BMHS	105	19		82	4
CLA	150	13		130	7
CON	530	51		457	22
COR	338	14		315	9
CRK	25	2		22	1
CTW	2619	438		2064	117
CVHS	55	5		50	
CVPL	1808	179		1528	101
CVUSD	91	3		72	16
DHL	291	30		254	7
DIAL	25	9		10	6
ERU	227	28		184	15
GMMS	26	2		23	1
JER	94	1		74	19
LES	30			30	
MAY	327	26		289	12
MVS	10	1		9	
ORME	24	2		20	2
PCL	303	25		255	23
PCT	1			1	
PHS	107	30		68	9
PMH	68	27		41	
PPL	9575	1230	14	7726	605
PPLA	251	35	2	213	1
PPLG	527	46		454	27
PVPL	5599	613	4	4561	421
SED	2619	274	3	2207	135
SEL	344	24		294	26
THS	23	1		22	
VBC	288	35		241	12
VER	1173	178		961	34
VOC	1135	145		965	25
WIL	166	20		139	7
WTS	269	95		167	7
YAR	451	31		414	6
YCP	336	55	1	236	44
YCV	100	5		81	14
YFL	13	1		12	

TRANSITS

Items Transited by Library for January 2012																	
Item Library	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All		415	179	197	420	96	115	408	309	28	1741	54	1419	88	232	17	196
AJS	91			2	2			1			3	1	13	1	1		
ASH	227	2		1	6	1	2	4	2		14	1	14	3	2	1	1
BAG	258	8	3		2		4	6	3		22	1	18	1	6		1
BCC	496	8	10	6			5	9	14		29	2	37	1	5	1	1
BMHS	105	12	1	1	1			2	1		4		3	2			2
CLA	352		3	7	7	1		9	5	1	28		32		2		7
CON	209	4	4		2	1	2		2		21	1	12		3		4
COR	203	4	2		2	2	1	4			18	1	15	3	2		5
CRK	178			1	6			10	2		16		17		1		1
CTW	1849	36	17	24	25	8	14	27	28	10		2	139	13	23		5
CVHS	31			2	1			1	1		4		4				1
CVPL	726	18	7	5	16	5	5	15	7	1	63	2		4	10		11
CVUSD	104	9			3			1			6	1	8		3		
DHL	331	9	1	2	6		1	9	8		24	2	25	4			4
DIAL	0																
ERU	249	3		4	12	1	2	6	3		20	1	16		5		
GMMS	86	11	1		1				1	1	5		6				1
JER	232	4	1	2	4	1		7	13		22		6		3		2
LES	102	13		1	2				3		4		15		6		1
MAY	263	8	2	3	6			12	6		20	2	21	2	2		6
MVS	9												1	1			
ORME	120	6			1	6				1	9	3	7	1	2		2
PCL	301	1	5	6	2	1	2	1	1		23	2	7		1		2
PCT	1																
PHS	166	1	1	1	6	1	1			1	18	3	9	4	1		1
PMH	39	6	1	2				1			2		1	1	1		
PPL	3761	74	31	39	92	13	33	83	63	5	422	7	343	13	48	7	45
PPLG	243			1	4		2	6	3		19		16				2
PPLX	11										3						
PVPL	2834	69	37	30	69	27	13	65	59	1	297	5	233	16	38	3	23
SED	3299	42	25	26	57	13	7	52	25	4	259	4	152	5	26	2	29
SEL	357	2	1	2	8	1	2	20	9	1	24	2	21	1	3		4
THS	73	14			2			1	1		1		4	2	3		
UNDEFINED	2												0				
VBC	136	10	2			4	1		3		9	2	6		6		3
VER	878	26	6	7	21	1	9	10	11		87	5	68	5	10	2	4
WIL	198		2	1	2		1	6	3		16		10	1	1		4
WTS	24	5			1			1			1		3	1			1
YAR	428	3	8	2	13		1	13	9	2	35		33	1	3		1
YCP	1462	4	2	13	21	11	4	12	6		110	2	66	2	13		15
YCV	986	3	6	5	12	4	3	14	16	1	83	2	38		2	1	7
YFL	4																

TRANSITS — CONT.

Items Transited by Library for January 2012																	
Item Library	All	GMMS	JER	LES	MAY	MVS	ORME	PCL	PCT	PHS	PMH	PPL	PPLA	PPLG	PVPL	SED	SEL
All		13	110	42	292	13	24	217	7	98	46	4956	211	465	3332	1575	177
AJS	91			2	2					2		19	1		23		
ASH	227				2			3			1	54	4	7	37	27	2
BAG	258		1		2			1			2	62	6	2	44	15	2
BCC	496		4	1	14		1	2		1	1	115	6	15	89	28	8
BMHS	105							1		3	5	23		1	17	6	1
CLA	352		4		6			2		2	2	84	4	10	59	21	4
CON	209	1	1		4					1		59	2	3	28	16	2
COR	203		1		5	1						55	3	5	27	12	
CRK	178				1						1	47	3	4	25	13	2
CTW	1849		6	5	27	2	6	11		4	3	536	14	43	324	164	17
CVHS	31							1				9			1		
CVPL	726	2	1	3	6	1		2		4	3	197	10	20	118	52	9
CVUSD	104				5			4		1	1	24	1	1	16	6	
DHL	331		8	1	11						1	91	2	6	50	21	7
DIAL	0																
ERU	249		2		2			7		1		61	2	4	38	30	
GMMS	86				6	1				2	4	13	3		11	6	
JER	232				8		1	4		0		66	2	4	23	26	1
LES	102				1							19			17	5	
MAY	263	1	3					2				61	2	5	51	17	1
MVS	9											2	1				
ORME	120							1		2		32	1	1	22	6	
PCL	301		6		2				5	1		102		5	37	47	
PCT	1							0									
PHS	166			5	1		1	5			2	39	2	6	21	17	
PMH	39				2							7	1		7	2	
PPL	3761	4	19	4	64	5	3	48		23	5		81	155	903	355	48
PPLG	243		3		3			1				87	2		40	14	4
PPLX	11						1					4				2	
PVPL	2834	2	10	11	41	1	5	14		14	6	977	23	44		262	27
SED	3299	2	17	4	27	1	4	20		7	2	756	10	41	526		19
SEL	357			1	11					1		94	3	13	65	20	
THS	73				2							11			18	2	
UNDEFINED	2				0					2					0		
VBC	136				2						1	38	1	4	25	5	2
VER	878	1	2	3	6			8		1	5	241	3	17	168	60	6
WIL	198		2		3	1						57		7	33	16	2
WTS	24											2			6		
YAR	428		4		8			1		1		123	2	6	73	33	4
YCP	1462		14	1	10			1	54	1	12	1	456	11	19	221	178	8
YCV	986		2	1	8			26	1	11	2	333	5	17	168	91	1
YFL	4											0			1		

TRANSITS – CONT.

Items Transited by Library for January 2012											
Item Library	All	THS	VBC	VER	VOC	WIL	WTS	YAR	YCP	YCV	YFL
All		33	281	959	1623	161	169	403	206	75	22
AJS	91		1	8	3		4	2			
ASH	227		8	6	16	2	2	1	1		0
BAG	258		5	21	7	3	1	4	4	1	0
BCC	496		6	24	28	3	6	9	4	1	2
BMHS	105		2	9	6			1		1	
CLA	352	1	8	16	15		2	6	4		
CON	209		2	10	16	3	1	1	2	1	0
COR	203		5	12	6	1		7	3	1	0
CRK	178	2	4	6	8			5	1		2
CTW	1849	5	26	95	108	22	6	36	16	1	1
CVHS	31		1	3				2			
CVPL	726	1	9	39	41	7	12	14	4	2	
CVUSD	104			7	2		1	3	1		
DHL	331		6	8	8	5	2	6	2	1	0
DIAL	0										
ERU	249		7	11	5	2		4			
GMMS	86	1	1	5		1	1	3	1		
JER	232		3	8	12	2		3	4		
LES	102			10	1		4	0			
MAY	263	1		5	6	2	7	5	1		3
MVS	9	3	1								
ORME	120			3	10	1			2	1	
PCL	301		1	13	8	3		8	5	4	
PCT	1									1	
PHS	166	2	3	6	1		1	3	3		
PMH	39			1	1		3				
PPL	3761	8	48	198	211	35	48	90	63	22	3
PPLG	243		4	8	7	3	1	8	5		
PPLX	11							1			
PVPL	2834	1	37	148	95	17	34	47	28	5	
SED	3299	5	40	138	844	25	12	40	15	11	5
SEL	357		3	18	10	3	2	7	5		0
THS	73			6	3		2	1			
UNDEFINED	2										
VBC	136			3	3		3	2	1		
VER	878		19		22	7	5	21	8	2	1
WIL	198		2	13	7		1	4	3		
WTS	24	1		1				1			
YAR	428	1	7	18	12	4	3		4		0
YCP	1462		13	41	72	4	3	39		20	2
YCV	986	1	9	41	29	4	2	21	14		2
YFL	4				2						1

DISCARDS (DELETED ITEMS)

Discard Items January 2012	
Library	Items
All	5243
AJS	1
ASH	17
BAG	7
BCC	31
CLA	2
CON	79
COR	125
CRK	36
CTW	175
CVPL	129
CVUSD	7
DHL	3
ERU	106
GMMS	3
JER	15
MAY	26
MVS	3
ORME	6
PHS	7
PPL	1438
PPLG	104
PVPL	255
SED	2025
SEL	4
VBC	2
VER	83
YAR	56
YCP	467
YCV	8
YFL	23

ADDITIONS

Items Added January 2012	
Library	Copies
All	6644
AJS	31
ASH	40
BAG	57
BCC	112
BMHS	282
CLA	74
CON	74
COR	77
CRK	38
CTW	393
CVHS	57
CVPL	322
CVUSD	9
DHL	61
DIAL	17
ERU	50
GMMS	62
JER	59
LES	53
MAY	96
MVS	48
ORME	31
PCL	79
PCT	1
PHS	27
PMH	53
PPL	1871
PPLG	21
PPLX	80
PVPL	685
SED	711
SEL	54
THS	20
VBC	22
VER	228
WIL	30
WTS	14
YAR	89
YAV	2
YCP	264
YCV	207
YFL	55
YLN	88

NEW PATRONS (USERS)

New Users January 2012	
Library	Patrons
All	1831
AJS	21
ASH	13
BAG	6
BCC	32
BME	1
BMHS	27
CLA	14
CON	22
COR	13
CRK	1
CTW	182
CVHS	19
CVPL	67
CVUSD	21
DHL	10
ERU	77
GMMS	13
JER	6
LES	3
MAY	15
MVS	3
ORME	8
PCL	155
PCT	0
PHS	37
PMH	8
PPL	443
PVPL	311
SED	149
SEL	8
THS	3
VBC	21
VER	38
VOC	10
WIL	6
WTS	6
YAR	9
YCP	41
YCV	12

PATRON BILLS

Patron Bills by Library for January 2012						
Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Patrons with Bills
All	11462	47612.67	46791.31	3437	789	197	21
AJS	24	254.55	254.55	8	1	0	0
ASH	3	10.3	10.3	2	0	0	0
BAG	45	341.09	341.09	15	0	0	0
BCC	47	572.7	568.2	12	2	1	0
BMHS	503	13651.43	13598.03	101	34	2	0
CLA	6	14.1	14.1	5	0	0	0
CON	39	213.8	213.8	19	4	1	0
COR	9	56.5	56.5	3	0	0	0
CRK	1	15	15	1	0	1	0
CTW	1630	3021.55	2908.6	472	107	26	1
CVHS	13	199.38	199.38	8	0	0	0
CVPL	480	970.94	950.49	143	40	10	0
CVUSD	83	755.79	745.79	31	4	4	0
DHL	1	0.15	0.15	1	1	0	0
DIAL	17	217	217	5	0	0	0
ERU	123	1068.82	1068.82	52	2	2	0
GMMS	44	174.45	174.45	35	1	11	0
JER	95	983.01	983.01	18	2	4	0
LES	25	246.34	246.34	22	7	1	0
MAY	9	88.7	88.7	4	0	0	0
MVS	17	212.99	203.99	15	3	3	0
ORME	42	461.95	461.95	12	7	0	0
PCL	244	1454.77	1453.52	73	4	4	0
PCT	66	758.86	758.86	4	1	0	0
PHS	194	617.78	614.38	113	32	4	0
PMH	126	177.15	177.15	108	0	9	0
PPL	2124	7251.12	6947.74	685	157	46	12
PPLA	19	48.58	48.58	3	1	0	0
PPLG	25	77.44	73.99	15	2	0	0
PVPL	2019	7011.89	6936	410	144	39	8
SED	2064	3123.78	2986.28	663	175	17	0
SEL	28	289.44	289.44	8	2	2	0
THS	12	92.3	92.3	8	2	0	0
VBC	198	179.25	179.25	145	15	1	0
VER	476	504.51	493.56	155	36	2	0
VOC	136	188.24	187.84	66	16	1	0
WIL	44	383.35	383.35	9	2	2	0
WTS	6	93.95	93.95	2	1	0	0
YAR	1	1.5	1.5	1	0	0	0
YCP	332	1340.63	1295.38	87	17	7	0
YCV	69	236.6	222.96	33	8	4	0
YFL	3	30.99	22.99	2	1	1	0
YLN	20	220	212.05	16	0	1	0

CIRCULATION*

*Total does not include Library Use Transactions

Circulation by Library for January 2012					
Library	Checkout Item	Staff Renewals	Patron Renewals	Use Item	Library Use Transactions	Total
All	166499	11379	17924	4049	14185	200028
AJS	4100	0	4		819	4104
ASH	697	42	25		31	764
BAG	673	75	43		22	791
BCC	2806	187	46		88	3039
BMHS	1310	317	25		8	1652
CLA	982	119	74		285	1175
CON	1261	74	85		143	1420
COR	1789	69	35		140	1893
CRK	616	98	2		47	716
CTW	15251	1365	1772	187	773	18575
CVHS	404	27	5		9	436
CVPL	7689	721	834		429	9244
CVUSD	2557	213			348	2770
DHL	1115	56	203		24	1374
DIAL	21	30			0	51
ERU	760	147	113	69	201	1231
GMMS	558	0		124	69	682
JER	798	134	25		81	957
LES	2163	216		370	328	2749
MAY	1975	87	49		39	2111
MVS	1143	74		1	3	1218
ORME	87	63	4		7	154
PCL	902	182	151	83	80	1318
PCT	7				0	7
PHS	813	93	2	1	17	909
PMH	794	1		110	158	905
PPL	45389	3224	7588		2623	56201
PPLA	211		9		2	220
PPLG	881	39	168		114	1088
PVPL	30660	877	3222	2044	2068	36803
SED	18611	620	1580	435	3013	21246
SEL	1386	23			29	1409
THS	3350	0		158	55	3508
VBC	1897	36	34		10	1967
VER	4641	401	946		335	5988
VOC	1623	28	89		13	1740
WIL	813	78	27		24	918
WTS	1814	224	21	121	316	2180
YAR	1783	176	58		86	2017
YCP	1493	334	533	312	1113	2706
YCV	654	161	38	34	17	888
YFL	22	25			119	47
YLN		743	114		99	857

CHECKINS

Checkins for January 2012		
Library	Total	Change Vs. Previous Year FY July June
All	164467	1.22%
AJS	3796	21.01%
ASH	801	-8.67%
BAG	855	9.48%
BCC	2843	-6.02%
BMHS	881	9.71%
CLA	1319	120.20%
CON	1189	-6.45%
COR	1942	27.01%
CRK	621	-0.64%
CTW	15477	1.32%
CVHS	421	122.75%
CVPL	7815	-8.71%
CVUSD	2028	-10.70%
DHL	1145	24.19%
DIAL	40	
ERU	836	-10.20%
GMMS	575	-4.80%
JER	785	-17.71%
LES	2042	-5.51%
MAY	2152	-8.93%
MVS	856	-28.55%
ORME	108	25.58%
PCL	826	-5.38%
PCT	42	-26.32%
PHS	728	-55.39%
PMH	759	4.12%
PPL	43178	0.95%
PPLA		-100.00%
PPLG	857	-23.55%
PVPL	30575	-1.77%
SED	17946	8.72%
SEL	1371	-13.50%
THS	3327	-1.31%
VBC	1851	191.50%
VER	4713	9.91%
VOC	2585	20.34%
WIL	757	10.51%
WTS	1709	-16.51%
YAR	1928	5.01%
YCP	2067	5.67%
YCV	680	-19.34%
YFL	40	-63.96%
YLN	1	-83.33%

OPAC Searches

Waiting on a fix from SirsiDynix to be able to post accurate OPAC statistics