

# Yavapai Library Network

April  
2017  
Monthly  
Report



## Manager's Lowdown

No manager's news to be reported at this time.

## Member News

No member news to be reported at this time.

# Prioritization

## Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

**Total requests submitted:** 34

**Total requests resolved:** 30

**Total unresolved requests opened this month:** 1

**Total requests still open:** 15

## Priority Two: Draft an RFP for an RFID and AMH System

The time is here to start looking into the possibility of purchasing a new Radio-Frequency Identification (RFID) and/or Automated Materials Handling (AMH) system. Stage one is drafting the RFP.

**Goal:** Create a request for proposal for an RFID/AMH system.

**Project Lead:** Corey Christians

### Progress:

- Explore RFID RFP options
- Install a wiki that can be used to gather information about what we want in an RFID System
- Test the wiki to make sure it works
- Form an RFP committee
- Survey the current RFID market
- Have an initial RFP meeting
- Update the wiki with the results
- Start work on the RFP
- Create a draft RFP
- Send the RFP out to the membership for comment
- Create the final draft
- Seek steering committee approval
- Distribute to all interested vendors

## Priority Three: Negotiate ILS Contract

Now that an ILS vendor has been selected the contract needs to be negotiated.

**Goal:** Establish a new contract with an ILS vendor

**Project Lead:** Corey Christians

- Create post-RFP Exhibits
- Negotiate a contract with SirsiDynix
- Draft a final version of the contract
- Bring the contract to the YCFLD BoD for approval
- Submit to SirsiDynix for their signature
- Submit to YCFLDBoD for their signature

## Priority Four: Install BlueCloud Analytics

Currently the YLN uses Director's Station for all web-based statistical reporting. BlueCloud Analytics is meant to be a replacement for Director's Station. However, the products differ greatly. Because of this we have been holding off migrating to the new product until its functionality matches Director's Station.

**Goal:** Complete the transition to BlueCloud Analytics

**Project Lead:** Chanel Wheeler

### Progress:

- Upgrade our BlueCloud framework to accommodate analytics
- Install BlueCloud Analytics.
- Create several test reports to verify functionality
- Create templates to match DS reporting
- Train member libraries once transitioned to BCA

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

# Prioritization

## Priority Five: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

**Goal:** Develop a strategic plan that will bring the YLN to the year 2025.

**Project Lead:** Corey Christians

### Progress:

- Create a way to implement the plan
- Get approval for the updated plan
- Change the bylaws if necessary
- Distribute the new plan

## Priority Seven: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

**Goal:** Fully implement Blue Cloud Cataloging (BCC)

**Project Lead:** Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

## Priority Six: Implement BC Visibility

BlueCloud Visibility is a new product by SirsiDynix which converts our online catalog to a linked data model. This will make our records visible in search engines such as Google.

**Goal:** Implement BC Visibility

**Project Lead:** Chanel Wheeler

### Progress:

- Receive a quote from SirsiDynix
- Get approval for the purchase
- Receive an implementation plan from SD
- Offload our bibliographic database to SD to be processed.
- Test the implementation.
- Go Live
- Advertise the new service

# Prioritization

## Completed Projects CY16

Draft an RFP for a new Integrated Library System

Migrate vhosts from VMWare ESXi to Microsoft HyperV

Select ILS Vendor

Network-wide electronic resources best practices document

Completed Annual Report

Virtualized all Symphony/Enterprise servers

## Cancelled/Postponed Projects CY16

Transferring mailing lists from Google Groups to Listserv

# Statistics

Holds - April 2017					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	1	4		26	31
ASH	12	33	3	317	365
BAG	20	2		113	135
BCC	27	11		417	455
BMHS		2		3	5
CLA	47	16		109	172
CON	44	24	1	346	415
COR	71	23	3	531	628
CRK				23	23
CTW	311	223	5	3,024	3,563
CVHS	2	1		12	15
CVPL	120	83	4	1,760	1,967
CVUSD	10	29		106	145
DHL	14	5		252	271
DIAL				2	2
ERU	21	9	3	288	321
GMMS	12	3		13	28
JER	4	13	1	124	142
LES	1			4	5
MAY	27	42	1	393	463
MES	5	10		49	64
MUHS				20	20
PAUL	14	15	1	229	259
PCL	16	22		95	133
PCM				1	1
PHS	24	4		40	68
PMH	1	1		17	19
PPL	1,368	728	18	8,751	10,865
PVA2	12	35		247	294
PVPL	602	470	7	4,899	5,978
SED	299	223	9	2,673	3,204
SEL	19	35		370	424
THS				12	12
VBC	14	7	1	382	404
VER	123	68	1	876	1,068
VOC	148	43	2	1,267	1,460
WIL	4	13		89	106
YAR	19	13	1	418	451
YCP	34	31	3	323	391
YCV	25	14	1	85	125
YFL		2		26	28
YLN		3			3
<b>Total</b>	<b>3,471</b>	<b>2,260</b>	<b>65</b>	<b>28,732</b>	<b>34,528</b>

# Statistics

Items Transited - April 2017

Station Library →

Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All	22787	42	273	111	407	7	60	299	547	22	2432	16	1620	142	225	2	279
AJS	18										5		7				
ASH	220			2				1	2		22		13	1			2
BAG	307		8		3		2	4	7		34		30		1		4
BCC	287		2	1			1	4	5		22		20	4	6		1
BMHS	68		1				1				11		7				1
CLA	463	1	7	2				10	10		52		23	1	1		5
CON	137	1	3		5				2		22		11	2	1		1
COR	243		6	1	5		1	4			18		13		7		3
CRK	131			2				1	3		21		6	1	2		2
CTW	2424	8	20	16	43	1	8	39	48	1		1	174	21	32	1	20
CVHS	38			1					1		1		1				
CVPL	914	1	9	2	13		2	12	14	1	102			8	12		15
CVUSD	112	5	1	1	1			2	3		3		19			1	1
DHL	198		7		7			5	1		19		13	3			2
DIAL	3										1						
ERU	233			4	4			2	1		29	1	22	1	1		
GMMS	2																
JER	250	1	3	2	5		2	1	7		30		16	1			5
LES	50				2				3		1		10	2			1
MAY	337		2	2	7		1	4	8		37		26	2	6		3
MES	41				3				2		3		5	1			
MUHS	45		1		1						5				3		
ORME	41		1	2							2		2				1
PAUL	152		1		3		1	1	3		21		6		1		1
PCL	272	1	3	1	2		1	2	3		31	1	11		2		3
PHS	61			1							4	1	5		1		1
PMH	3																
PPL	5183	15	75	29	145	2	9	82	191	10	805	6	503	27	67		82
PVPL	2904	4	43	11	63	2	7	55	101	2	360	5	271	31	24		33
SED	3953	2	26	9	35	2	11	31	59	5	376	1	161	12	23		47
SEL	357	1	7		5		2	7	5	1	37		22	1	1		6
THS	28								1		2		3	3			
VBC	147		3		4		1	2	3		16		18	1	1		
VER	574	2	4	3	10		3	5	16	1	64		35	12	11		3
WIL	202		5	1	3		1	1	2		18		28		3		6
YAR	305		2		9			6	6		31		22	3	5		1
YCP	1014		20	12	4		4	2	13	1	119		54	1	11		10
YCV	1066		13	6	23		2	16	27		108		63	3	3		19
YFL	4				2												



# Statistics

Items Transited - April 2017

Station Library →

Item Library ↓	All	GMMS	JER	LES	MAY	MES	MUHS	PAUL	PCL	PHS	PMH	PPL	PVA2	PVPL
All	22787	18	126	22	392	70	20	224	85	57	17	5190	25	3927
AJS	18			2										2
ASH	220		1		7			2				69		41
BAG	307		1		5	3		8		1		63		67
BCC	287		4		5			5	1	3		82		49
BMHS	68	1			1			2			1	18		8
CLA	463	1	3		2			5				107	1	105
CON	137				3			3				34		26
COR	243	1			5			4				65		51
CRK	131		2		1			1		1		30		24
CTW	2424	3	16	7	53	4	1	32	4	1	2	812	1	511
CVHS	38											7		
CVPL	914		3	1	19	6		11	2	1		291		204
CVUSD	112		2		2		2					29		20
DHL	198		1		3	5	1	4				52		39
DIAL	3													1
ERU	233				1			2	5	1		74		35
GMMS	2									2				
JER	250					1		2		1		69		45
LES	50	1			3	1						9		10
MAY	337					6		6	2			93		53
MES	41	2			2							10		7
MUHS	45		1	7								11		10
ORME	41											11		2
PAUL	152		2		5					1		36		26
PCL	272		1		2			2		1		89		40
PHS	61										1	22		11
PMH	3											2		1
PPL	5183	5	32	1	137	18	4	42	26	26	5			1,271
PVPL	2904	1	18		57	12	5	40	10	7	3	1,083	22	
SED	3953	2	17	1	40	2	4	22	8	5	1	931		601
SEL	357		4		5	1		6			1	96		63
THS	28					1						8		6
VBC	147				1	2		2			1	42		24
VER	574	1	4		7	4	1	6	3	2		148		121
WIL	202				2	1						51		48
YAR	305		2	3	8	1	2	1				84		54
YCP	1014		6		5	1		12	17	3	1	338		154
YCV	1066		6		9	1		4	7	1	1	324	1	197
YFL	4				2									

# Statistics

Items Transited - April 2017													
Station Library →													
Item Library ↓	All	SED	SEL	THS	VBC	VER	VOC	WIL	YAR	YCP	YCV	YFL	YLN
All	22787	1639	284	13	383	839	1975	97	407	284	64	51	94
AJS	18	2											
ASH	220	18	8		4	6	11		7				3
BAG	307	9	5		6	11	11		4	3	1	13	3
BCC	287	17	3		6	13	15	1	8	5	1	3	
BMHS	68	4			1	4	5			1			1
CLA	463	56	7		9	12	19	1	15	4	1		3
CON	137	5			5	5	5		1	1	1		
COR	243	20	3		1	10	11	1	5	3	1	3	1
CRK	131	9	2	1	4	6	2	1	3	4		1	1
CTW	2424	189	19	1	44	97	100	7	38	30	7		12
CVHS	38	2				1			1	1			22
CVPL	914	69	9		12	40	30	1	11	8	3	1	1
CVUSD	112	12	1			2	3		1				1
DHL	198	11	3		6	6	4	2	3	1			
DIAL	3					1							
ERU	233	13			1	8	14		7	2	1		4
GMMS	2												
JER	250	20	2		4	13	15		2	1	1		1
LES	50	4		1		1							1
MAY	337	23	5			8	12	2	7	5	2	7	8
MES	41	3				2							1
MUHS	45	4				1			1				
ORME	41	5	1		1	1		1					11
PAUL	152	9	1		1	11	5		1	2		10	4
PCL	272	40	2		1	8	14			10			1
PHS	61	6			2	1	5						
PMH	3												
PPL	5183	580	98	4	116	223	269	36	131	94	10	1	6
PVPL	2904	198	48	1	37	127	106	10	52	41	9	3	2
SED	3953		40	3	55	123	1,169	17	61	38	9	3	1
SEL	357	24			8	16	18	3	9	4	3		1
THS	28	2				2							
VBC	147	9	1			7	4		2	1		1	1
VER	574	50	5	1	8		30		6	7	1		
WIL	202	12	3		6	2	3		1	2		2	1
YAR	305	19	6	1	13	10	10	2		4			
YCP	1014	100	4		14	33	44	2	15		13	1	
YCV	1066	95	8		18	28	41	10	15	12		2	3
YFL	4												

# Statistics

Discards - April 2017	
Station Library	Library Use Transactions
ASH	2
BAG	69
BCC	32
CON	79
COR	40
CRK	46
CTW	387
CVPL	84
CVUSD	1
ERU	1
GMMS	5
LES	88
MAY	57
MUHS	1
PCL	14
PHS	4
PMH	1
PPL	2,001
PVA2	1
PVPL	629
SED	460
SEL	100
THS	64
VBC	12
VER	400
WIL	3
YAR	37
YCP	294
YCV	82
YFL	18
YLN	4

Items Added - April 2017	
Item Library Code	Total Copies
AJS	93
ASH	47
BAG	100
BCC	44
BMHS	29
CLA	129
CON	29
COR	23
CRK	37
CTW	591
CVHS	10
CVPL	235
CVUSD	16
DHL	3
ERU	60
LES	27
MAY	34
MES	3
MUHS	14
ORME	6
PAUL	102
PCL	66
PHS	33
PPL	1,400
PVPL	693
SED	734
SEL	84
SHM	21
THS	48
VBC	6
VER	86
WIL	41
YAR	37
YAV	134
YCP	285
YCV	346
YFL	5
YAV	299
YCP	209
YCV	345
YFL	9
YLN	3685

Total Items - April 2017	
Item Library	Total Copies
AJS	18,495
ASH	9,250
BAG	13,452
BCC	16,419
BMHS	40,560
CLA	10,295
CON	7,784
COR	9,687
CRK	4,176
CTW	112,869
CVHS	19,359
CVPL	56,630
CVUSD	28,828
DHL	7,883
DIAL	1,278
ERU	32,987
GMMS	12,577
JER	15,923
LES	16,922
MAY	14,018
MES	9,459
MHS	4,565
MUHS	14,992
ORME	8,093
PAUL	4,254
PCL	36,074
PHS	15,100
PMH	10,759
PPL	164,470
PVPL	104,570
SED	85,650
SEL	9,669
SHM	6,704
THS	16,766
VBC	10,726
VER	30,239
VOC	5
WIL	5,132
YAR	9,483
YAV	16,781
YCC	2,300
YCP	74,861
YCV	56,443
YFL	398
YLN	188,387

# Statistics

New Users - April 2017	
User Library	Number of Users (Distinct)
Abia Judd Elementary School Library	4
Ash Fork Public Library	8
Bagdad Public Library	8
Black Canyon City Community Library	15
Bradshaw Mountain High School Library	1
Clark Memorial Library	3
Congress Public Library	4
Cordes Lakes Public Library	5
Crown King Public Library	2
Cottonwood Public Library	115
Chino Valley High School Library	4
Chino Valley Public Library	50
Camp Verde Unified School District Library	14
Dewey-Humboldt Town Library	4
Embry-Riddle Aeronautical University Library	9
Granite Mountain Middle School Library	5
Jerome Public Library	3
Lincoln Elementary School Library	2
Mayer Public Library	9
Mayer Elementary School Library	3
Mingus Union High School	2
Paulden Public Library	16
Prescott High School Library	2
Prescott Mile High Middle School Library	3
Prescott Public Library	291
Prescott Valley Public Library	248
Sedona Public Library	90
Seligman Public Library	7
Taylor Hicks Elementary School Library	7
Beaver Creek Public/School Library	6
Camp Verde Community Library	108
Village of Oak Creek Library	13
Wilhoit Public Library	2
Yarnell Public Library	4
Yavapai College - Prescott	24
Yavapai College - Verde	12
Yavapai Free Library District	1

Total Users - April 2017	
User Library	Number of Users (Distinct)
Abia Judd Elementary School Library	600
Ash Fork Public Library	960
Bagdad Public Library	739
Black Canyon City Community Library	959
Bradshaw Mountain High School Library	2,767
Clark Memorial Library	815
Congress Public Library	695
Cordes Lakes Public Library	823
Crown King Public Library	186
Cottonwood Public Library	15,195
Chino Valley High School Library	1,221
Chino Valley Public Library	7,638
Camp Verde Unified School District Library	1,864
Dewey-Humboldt Town Library	687
Tri-city College Prep High School Library	27
Embry-Riddle Aeronautical University Library	4,172
Granite Mountain Middle School Library	657
Jerome Public Library	408
Lincoln Elementary School Library	364
Mayer Public Library	995
Mayer Elementary School Library	823
Mayer High School Library	298
Mingus Union High School	1,730
Orme School Library	204
Paulden Public Library	110
Prescott College Library - Prescott	2,465
Prescott High School Library	2,291
Prescott Mile High Middle School Library	735
Prescott Public Library	27,266
Prescott Valley Public Library Drive-up window	2
Prescott Valley Public Library	22,888
Sedona Public Library	11,113
Seligman Public Library	692
Sharlot Hall Museum Library & Archives	1
Taylor Hicks Elementary School Library	763
Beaver Creek Public/School Library	1,022
Camp Verde Community Library	4,800
Village of Oak Creek Library	1,250
Wilhoit Public Library	314
Washington Elementary School Library (not in use)	1
Yarnell Public Library	534
Yavapai College	1
Yavapai College - Prescott	2,651
Yavapai College - Verde	1,378
Yavapai Free Library District	2
YAVAPAI LIBRARY NETWORK	4

# Statistics

Patron Bills - April 2017							
Bill Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Patrons with Bills
All	7706	\$24,429.32	\$23,929.17	2420	519	230	22
AJS	20	\$246.99	\$246.99	17	7	3	0
ASH	10	\$113.45	\$113.45	6	2	1	0
BAG	16	\$85.59	\$85.59	8	2	0	1
BCC	9	\$110.60	\$110.60	2	1	0	0
BMHS	333	\$2,235.84	\$2,224.84	180	0	71	0
CLA	32	\$368.23	\$368.23	8	2	1	0
CON	18	\$96.90	\$96.90	13	1	0	0
COR	24	\$216.00	\$216.00	9	0	3	0
CRK	1	\$0.30	\$0.30	1	0	0	0
CTW	588	\$939.28	\$892.18	209	54	5	1
CVHS	17	\$617.79	\$617.79	11	0	1	0
CVPL	421	\$813.52	\$797.82	109	24	6	2
CVUSD	73	\$607.29	\$607.29	28	0	3	0
DHL	3	\$29.99	\$29.99	2	0	0	0
ERU	323	\$1,527.83	\$1,518.43	90	15	14	0
GMMS	213	\$447.53	\$447.33	147	64	13	0
JER	28	\$321.80	\$321.80	10	3	1	0
LES	58	\$760.09	\$760.09	42	9	7	0
MAY	23	\$164.59	\$164.59	5	1	1	0
MES	38	\$285.99	\$285.99	14	4	2	0
MUHS	58	\$184.79	\$184.79	30	0	5	0
ORME	3	\$22.00	\$22.00	1	0	0	0
PAUL	12	\$39.90	\$39.65	6	0	0	0
PCL	76	\$300.06	\$280.81	26	3	0	1
PHS	26	\$156.20	\$156.20	15	0	3	0
PMH	43	\$233.26	\$231.76	31	0	14	0
PPL	1338	\$4,873.82	\$4,720.60	400	77	22	8
PPLG	4	\$18.22	\$4.47	1	1	0	0
PVPL	1063	\$3,214.26	\$3,135.91	256	48	30	3
SED	1612	\$1,694.15	\$1,596.47	419	144	8	5
SEL	17	\$113.50	\$113.50	5	1	0	0
THS	76	\$947.50	\$947.50	60	31	9	0
VBC	6	\$59.00	\$59.00	3	0	0	0
VER	361	\$732.80	\$716.28	115	29	6	1
VOC	144	\$76.80	\$73.35	58	15	0	0
WIL	12	\$97.45	\$97.45	7	2	0	0
YAR	42	\$268.50	\$268.50	6	1	0	0
YCP	488	\$845.37	\$821.99	158	10	3	0
YCV	64	\$272.14	\$264.44	22	3	3	0
YFL	1	\$100.00	\$100.00	1	0	0	0
YLN	12	\$190.00	\$188.30	11	0	1	0

# Statistics

Circulation - April 2017								
Station Library	Checkout Item	Checkout Reserve	Reserve Renewals	Staff Renewals	Use Item	Library Use Transactions	Total Circulation	First and Renewal
All	131262	171	5	33335	2449	10361	167222	164773
AJS	3551			379		1	3930	3930
ASH	1478			143		45	1621	1621
BAG	567			76		108	643	643
BCC	1575			286		173	1861	1861
BMHS	542			69		5	611	611
CLA	895			106		5	1001	1001
CON	777			126		93	903	903
COR	1331			255		61	1586	1586
CRK	389			139		91	528	528
CTW	13111			3065	222	729	16398	16176
CVHS	74			6		50	80	80
CVPL	6510			1905		286	8415	8415
CVUSD	2013			239		7	2252	2252
DHL	674			239		42	913	913
DIAL	2					0	2	2
ERU	3470	165	5	275	28	19	3943	3915
GMMS	290			0	19	256	309	290
JER	279			132		0	411	411
LES	1851			219		108	2070	2070
MAY	1476			120		246	1596	1596
MES	501			80		11	581	581
MUHS	122			15		2	137	137
PAUL	533			113		5	646	646
PCL	416			376	5	19	797	792
PHS	151			23		9	174	174
PMH	140			55		2	195	195
PPL	39486			11319		3265	50805	50805
PVA2	7					18	7	7
PVPL	20625			6444	1455	1733	28524	27069
SED	13546			2981	187	1311	16714	16527
SEL	1682			127		120	1809	1809
THS	1097			99		68	1196	1196
VBC	2076			173		106	2249	2249
VER	4371			706		532	5077	5077
VOC	1941			581		34	2522	2522
WIL	358			34		51	392	392
YAR	1228			289		53	1517	1517
YCP	1305	5		706	227	499	2243	2016
YCV	790	1		647	306	83	1744	1438
YFL	32			6		21	38	38
YLN	0			782		94	782	782

# Statistics

Checkins - April 2017	
Station Library	Total Checkins
AJS	3,392
ASH	1,571
BAG	653
BCC	1,946
BMHS	439
CLA	920
CON	1,037
COR	1,430
CRK	471
CTW	14,214
CVHS	137
CVPL	7,153
CVUSD	2,087
DHL	723
DIAL	4
ERU	3,686
GMMS	559
JER	318
LES	1,823
MAY	1,699
MES	483
MUHS	145
ORME	6
PAUL	565
PCL	543
PHS	169
PMH	223
PPL	40,693
PVA2	3
PVPL	23,529
SED	14,297
SEL	1,660
THS	1,344
VBC	2,135
VER	5,310
VOC	2,694
WIL	467
YAR	2,028
YCP	1,743
YCV	782
YFL	65
YLN	50
Total	143,196

# Statistics

## OPAC Searches

Library	Total
AJS	754
ASH	489
BAG	530
BCC	912
CLA	539
CON	755
COR	1059
CRK	237
CTW	48080
CVHS	456
CVPL	8242
CVUSD	4349
DHL	716
ERU	7575
GMMS	205
JER	592
LES	374
MAY	636
MES	144
MHS	64
MUHS	543
ORME	841
PAUL	607
PCL	4217
PHS	1032
PMH	2183
PPL	88056
PVPL	33358
SED	1515743
SEL	562
THS	608
VBC	1036
VER	26270
WIL	499
YAR	870
YCP	38924
DEFAULT	139285
Total	1931342



# Statistics - Databases

## Ebrary

Month of: 4/2017								
Category: All Categories								
Usage Type: All Documents Selected								
Library	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Chapter / Range DLS	Full Title DLS	Turnaways
PCL	4789	131	665	188	343	0	32	1
PPL	11	0	0	2	2	0	0	0
YCP	11752	165	505	500	856	0	46	0
YLN	3446	38	1649	200	267	0	72	0
TOTAL	19998	334	2819	890	1468	0	150	1

## Overdrive

Month of: 4/2017					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 2,677					
Checkouts			Holds		
Audiobook	4515		Audiobook		1188
eBook	8143		eBook		2830
Total	12658		Total		4018

## Tutor.com

April 2017																	
1-to-1 sessions			Type										Time		skillsCenter		
Reg	Mobile	Total	24/7 Resume	AP	Citizen	English	Job Help	Math	Science	Social Studies	Spanish	Write Tutor	Hours	Avg. (min)	Regular	Mobile	Total
36	2	38	1	0	0	4	1	19	7	0	4	4	14.52	24.20	0	0	0

## UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
Apr.	26	1166	69	847

## Zinio

Month	Checkouts	Turnaways
Apr.	3960	0

## Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
4/1/2017	127	1	163	112	
4/2/2017	40	5	40	31	
4/3/2017	10	2	13	9	
4/4/2017	126	1	168	105	
4/5/2017	125	5	159	115	
4/6/2017	153	3	195	137	
4/7/2017	107	2	137	96	
4/8/2017	95	1	119	85	
4/9/2017	57	1	57	43	
4/10/2017	11		13	9	
4/11/2017	121	4	150	112	
4/12/2017	136	10	171	126	
4/13/2017	145	5	190	125	
4/14/2017	110	5	139	98	
4/15/2017	148	2	186	131	
4/16/2017	58		58	52	
4/17/2017	8		11	7	
4/18/2017	132	2	171	110	
4/19/2017	135	1	176	119	
4/20/2017	132	5	169	115	
4/21/2017	109	1	139	94	
4/22/2017	88	3	110	80	
4/23/2017	63	1	63	50	
4/24/2017	15		15	14	
4/25/2017	153	3	194	137	
4/26/2017	124	7	168	107	
4/27/2017	142	4	183	127	
4/28/2017	93	3	114	80	
4/29/2017	113		143	102	
4/30/2017	62		62	50	
<b>Grand Total:</b>	<b>2938</b>	<b>77</b>	<b>3676</b>	<b>2578</b>	

I-Tiva Month To Date MESSAGE Report used