

Yavapai Library Network

September
2017
Monthly
Report



Manager's Lowdown

Greetings YLN Stakeholders,

Happy Autumn! I hope you all have time to get outside and enjoy the cooler temperature and beautiful days of October. I just returned from the COSUGI Consortia Conference in Portland; it was an eye-opening experience to be among so many large and small consortia representatives. Portland was beautiful, but I'm happy to be back in warm and dry(!) Yavapai County!

Our new Cataloger, Bill Rejebian starts today. We're looking forward to having Bill on board and look forward to introducing him at some of the October meetings. He's got a lot on his plate, but I know he's excited to get going. And, I know he is up to the challenge.

In other news, we are moving steadily ahead with the Collaborative Purchasing Agreement RFP; I hope to have something to move forward with soon. We also have a Draft of the TechLogic contract, and my hope is that the Executive Committee will be able to recommend it for passage by the Steering Committee at our October 19 meeting.

Also, we have submitted our grant request to the State Library for funds for a small eBook collection to help us beta-test DPLA's Exchange and SimplyE e-reader and discovery system.

Besides that, the AZLA Conference is coming up the end of October. Let me know if you'll be there!

And with that, Onward!

~ Judy

Member News



Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 65

Total requests resolved: 58

Total unresolved requests opened this month: 4

Total requests still open: 28

Priority Two: Draft an RFP for an RFID and AMH System

The time is here to start looking into the possibility of purchasing a new Radio-Frequency Identification (RFID) and/or Automated Materials Handling (AMH) system. Stage one is drafting the RFP.

Goal: Create a request for proposal for an RFID/AMH system.

Project Lead: Judy Poe

Progress:

- Explore RFID RFP options
- Install a wiki that can be used to gather information about what we want in an RFID System
- Test the wiki to make sure it works
- Form an RFP committee
- Survey the current RFID market
- Have an initial RFP meeting
- Start work on the RFP
- Distribute to all interested vendors

Priority Three: TechLogic Contract and Purchase of AMH

Review cCreate new TechLogic contract and order an AMH for central sorting facility.

Goal: Create a contract for an RFID/AMH system.

Project Lead: Judy Poe

Progress:

- Review contract
- Negotiate CircIT unlimited site license
- Negotiate AMH service programs/preventative maintenance contract
- Work with County attorney to draft master contract
- Combine contracts into one master contract
- Have Executive Committee review contract
- Have Steering Committee approve contract
- Negotiate with TechLogic over final contract
- Upon contract approval by both parties, order AMH
- Install AMH
- Put AMH into production

Priority Three: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

Goal: Develop a strategic plan that will bring the YLN to the year 2025.

Project Lead: Judy Poe

Progress:

- Create a way to implement the plan
- Get approval for the updated plan
- Change the bylaws if necessary
- Distribute the new plan

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Four: Implement BC Visibility

BlueCloud Visibility is a new product by SirsiDynix which converts our online catalog to a linked data model. This will make our records visible in search engines such as Google.

Goal: Implement BC Visibility

Project Lead: Chanel Wheeler

Progress:

- Receive a quote from SirsiDynix
- Get approval for the purchase
- Receive an implementation plan from SD
- Offload our bibliographic database to SD to be processed.
- Test the implementation.
- Go Live
- Advertise the new service

Priority Five: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Priority Six: Implement SimplyE

Partnering with the Digital Public Library of America (DPLA), the YLN will be implementing SimplyE which allow patrons to view all our e-materials at one site.

Goal: Fully implement SimplyE at several pilot libraries

Project Lead: Chanel Wheeler

- Choose libraries to be the pilots
- Have pilot libraries test DPLA Exchange and SimplyE
- Give feedback to DPLA
- Roll out to all YLN libraries

Completed Projects CY16

Draft an RFP for a new Integrated Library System

Migrate vhosts from VMWare ESXi to Microsoft HyperV

Select ILS Vendor

Network-wide electronic resources best practices document

Completed Annual Report

Virtualized all Symphony/Enterprise servers

Negotiate ILS contract

Install BlueCloud Analytics

Cancelled/Postponed Projects CY16

Transferring mailing lists from Google Groups to Listserv

Statistics

Holds - September 2017					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS				17	17
ASH	30	23	4	419	476
BAG	24	5		76	105
BCC	37	22		405	464
BMHS		1		7	8
CON	137	11		412	560
COR	59	32		527	618
CRK	1			32	33
CTW	308	373	7	3,454	4,142
CVHS	5	5		17	27
CVPL	138	117	6	1,827	2,088
CVUSD	8	57		132	197
DHL	12	24		317	353
DIAL	1			9	10
ERU	26	18	3	260	307
GMMS	1			13	14
JER	2	5		105	112
LES	1			2	3
MAY	48	34		451	533
MES			1	2	3
MUHS	2	1		18	21
PAUL	10	8		252	270
PCL	8	3		79	90
PCM	2			12	14
PHS	2	2		29	33
PMH	11	3		29	43
PPL	1,194	796	25	9,503	11,518
PVA2	28	31		246	305
PVPL	631	587	17	5,495	6,730
SED	315	229	11	3,134	3,689
SEL	9	37	2	361	409
THS		1		6	7
VBC	36	15	3	422	476
VER	167	110		970	1,247
VOC	146	64	3	1,561	1,774
WIL	8	12		95	115
YAR	11	10		406	427
YCP	33	40	1	308	382
YCV	12	18	1	77	108
YFL	13	4		73	90
Total	3,476	2,698	84	31,560	37,818

Statistics

Items Transited - September 2017																
Station Library →																
Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All	24395	16	385	70	406	7	351	542	30	2,792	26	1,634	147	320	9	252
AJS	55							6				5	2	2	2	
ASH	232			2	4		3	6		28		23		3		
BAG	325		6		7		2	5		42		19	9	2		1
BCC	364		6	1			7	15		40		18	2	5		6
BMHS	70									3	1	2	2			2
CLA	1															
CON	157		1	1	1			5		22		19	2	1		
COR	244		4	1	6		5			38		14	7	8		2
CRK	149		1	3	4		2	2		24		6	4			
CTW	2744	3	43	10	47		38	50	1		3	189	8	36	1	17
CVHS	21		1							1		2				
CVPL	945	1	17	3	11		6	14	1	119	3		3	11		10
CVUSD	104		3		1		2	1		10		12				
DHL	189		8		5		1	2		24		16				3
DIAL	4									1						
ERU	237		2		7		4	3		32	1	8	3	1		
GMMS	4											4				
JER	273		2	1	7		3	5		31		6	1	4		2
LES	60							2		4		5	5	1		
MAY	329		4		4		3	8	1	35		28	4	8		1
MES	69		1							1		9	4	1		
MUHS	65				1		1	1		9	1	3		1		1
ORME	32		1					1		3		5				
PAUL	236		7	2	3		1	5		31	1	9		1		4
PCL	318			1	2		4	3		34		16		1	1	8
PHS	89				2					11		6	2			1
PMH	27		2					1		4		4	1			
PPL	5499	4	103	16	129	3	100	156	15	883	6	505	28	80	2	79
PVPL	3025	4	48	11	54	3	53	98	3	397	3	281	31	63	1	34
SED	4328	3	59	8	51		48	83	4	482	1	192	13	45	1	41
SEL	394		14		6		10	9	1	44		15	3	3		5
THS	39	1					6	1				8	3			
VBC	133						1	5		19		8		3		2
VER	678		12		8		9	10	2	87	3	51	4	10		3
WIL	182		6	3	2		3	4		21		11		2		6
YAR	312		3	1			5	2		38	1	18	4	1		3
YCP	1129		8	4	10		7	11	1	124	1	65	1	8	1	14
YCV	1297		21	2	27	1	17	28	1	150	1	52	1	18		7
YFL	36		2		7		10							1		

Statistics

Items Transited - September 2017															
Station Library →															
Item Library ↓	All	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL	PCL	PHS	PMH	PPL	PVA2	PVPL
All	24395	15	109	4	394	2	19	0	243	67	31	38	5,582	7	4,394
AJS	55	1			1							1	9		17
ASH	232		1		6				2	1			46		48
BAG	325	1			4				4				80		73
BCC	364		1		2				4	1	1		77		63
BMHS	70								1		1	2	29		12
CLA	1		1												
CON	157		1		5				2				28		39
COR	244	1	2	1	5		1		2	1	3	1	61		45
CRK	149				1				1				42		26
CTW	2744	1	9		67		3		23	8	3	3	922		625
CVHS	21								1				8		3
CVPL	945	2	3		18		1		15	2		1	293		195
CVUSD	104								3	1			35		19
DHL	189				3				6			1	33	1	39
DIAL	4												3		
ERU	237				8				8	1			65		43
GMMS	4														
JER	273				6				1	1			86		38
LES	60				2		1						13		17
MAY	329		1	1		1			6				71		66
MES	69				1				1				11		27
MUHS	65		4							1			15		13
ORME	32												9		4
PAUL	236				3					1	1		56		73
PCL	318				1		1		3		1		102	1	49
PHS	89		1		1				3	4			20		20
PMH	27					1			1				5		5
PPL	5499	2	38		98		4		61	19	7	14		1	1,405
PVPL	3025	3	17	1	41		1		36	5	7	9	1,070	3	
SED	4328	2	23		42		2		24	5	1	1	1,141		652
SEL	394				5				5	1		2	102		76
THS	39								1		1		7		7
VBC	133										1	3	30		31
VER	678	2			13		1		7	1			191		148
WIL	182								5				56		30
YAR	312		1		4		1		2		1		96		68
YCP	1129		2		36		2		9	12			375	1	190
YCV	1297		4	1	14		1		6	2	3		395		228
YFL	36				7										

Statistics

Items Transited - September 2017													
Station Library →													
Item Library ↓	All	SED	SEL	THS	VBC	VER	VOC	WIL	YAR	YCP	YCV	YFL	YLN
All	24395	1,917	292	6	436	897	2,120	95	366	241	51	65	17
AJS	55	6			1	1	1						
ASH	232	12	2		1	17	12	3	6	3	1	2	
BAG	325	26	1		5	19	7	1	4	1	2	4	
BCC	364	36	7		8	13	23		13	3		11	1
BMHS	70	8			2	1	3			1			
CLA	1												
CON	157	13	1		3	2	4		2			5	
COR	244	16	2			4	5	1	3	2		3	
CRK	149	10	1		4	7	5	1	3	1		1	
CTW	2744	219	24		59	109	156	13	33	18	3		
CVHS	21	1			1	1	2						
CVPL	945	74	8		13	36	51	2	19	9	2		2
CVUSD	104	10			2	2	3						
DHL	189	16	11		1	7	6		2	1		3	
DIAL	4												
ERU	237	20	2		2	8	12	2	2	3			
GMMS	4												
JER	273	36	4		3	12	16		1	3		4	
LES	60	6		1		3							
MAY	329	28	6		7	13	15		10	2		6	
MES	69	6				1	2		3				1
MUHS	65	7			1	1	3		1			1	
ORME	32	6				1			1	1			
PAUL	236	16	3		3	7	5	1	1	1	1		
PCL	318	37	1		3	13	21	4	3	7	1		
PHS	89	11			2	2	3						
PMH	27	2			1								
PPL	5499	627	118		135	264	354	27	114	71	22	3	6
PVPL	3025	264	42	4	64	140	133	14	39	32	10	4	2
SED	4328		22	1	54	120	1,109	14	39	37	4	1	3
SEL	394	40			6	14	11	2	12	4	1	3	
THS	39	1				2			1				
VBC	133	11	4			6	2		2	1	1	3	
VER	678	53	6		9		27	1	11	8	1		
WIL	182	13	2		2	2	3		4	2		5	
YAR	312	25	6		5	9	8	2		2		4	2
YCP	1129	137	6		15	25	47	3	11		2	1	
YCV	1297	123	10		24	33	71	2	25	28		1	
YFL	36	1	3			2		2	1				

Statistics

Discards - September 2017	
Station Li- brary	Library Use Transactions
AJS	9
ASH	52
BCC	107
BMHS	15
CON	72
COR	11
CRK	70
CTW	318
CVPL	112
CVUSD	6
ERU	5
GMMS	6
JER	3
LES	140
MES	6
PCL	3
PHS	1
PMH	3
PPL	1,265
PVPL	531
SED	495
SEL	11
THS	30
VBC	5
VER	39
WIL	89
YAR	5
YCP	850
YCV	80
YFL	1
YLN	2
Total	4,342

Items Added - September 2017	
Item Library Code	Total Copies
AJS	220
ASH	38
BAG	10
BCC	86
BMHS	135
CON	49
COR	19
CRK	6
CTW	495
CVHS	61
CVPL	288
CVUSD	24
DHL	54
DIAL	1
ERU	406
GMMS	36
JER	62
LES	18
MAY	102
MES	82
ORME	107
PAUL	14
PCL	15
PHS	8
PMH	64
PPL	685
PVPL	375
SED	513
SEL	54
SHM	3
THS	28
VBC	50
VER	202
WIL	17
YAR	108
YAV	78
YCC	29
YCP	384
YCV	194
YFL	1
Total	5,121

Total Items - September 2017	
Item Library	Total Copies
AJS	18,080
ASH	9,372
BAG	13,441
BCC	15,869
BMHS	41,208
CLA	10,330
CON	7,404
COR	9,279
CRK	3,942
CTW	113,159
CVHS	19,323
CVPL	57,139
CVUSD	28,993
DHL	7,843
DIAL	1,288
ERU	33,483
GMMS	12,327
JER	16,017
LES	16,782
MAY	14,063
MES	9,661
MHS	4,598
MUHS	14,999
ORME	8,557
PAUL	5,052
PCL	35,946
PHS	15,070
PMH	11,378
PPL	163,825
PVPL	104,791
SED	85,494
SEL	9,266
SHM	6,802
THS	16,563
VBC	10,882
VER	30,089
VOC	13
WIL	5,031
YAR	8,523
YAV	17,151
YCC	2,345
YCP	75,052
YCV	56,352
YFL	281
YLN	194,480
Total	1,341,543

Statistics

New Users - September 2017	
User Library	Number of Users
AJS	7
ASH	11
BAG	13
BCC	6
BMHS	15
CON	13
COR	10
CTW	119
CVHS	4
CVPL	71
CVUSD	9
DHL	13
ERU	5
GMMS	7
JER	2
LES	8
MAY	11
MES	6
MHS	3
MUHS	2
ORME	8
PAUL	19
PCL	22
PHS	16
PMH	6
PPL	321
PVPL	251
SED	99
SEL	10
THS	3
VBC	22
VER	96
VOC	10
WIL	3
YAR	6
YCP	46
YCV	13
YFL	1

Total Users - September 2017	
User Library	Number of Users
AJS	653
ASH	988
BAG	779
BCC	949
BMHS	2,845
CLA	762
CON	677
COR	870
CRK	193
CTW	15,244
CVHS	1,223
CVPL	7,650
CVUSD	1,927
DHL	673
DIAL	26
ERU	4,914
GMMS	685
JER	400
LES	358
MAY	977
MES	887
MHS	270
MUHS	1,726
ORME	292
PAUL	169
PCL	2,681
PHS	2,393
PMH	673
PPL	27,508
PVA2	2
PVPL	23,178
SED	11,018
SEL	688
SHM	1
STX	3
THS	820
VBC	1,076
VER	5,191
VOC	1,256
WIL	320
YAR	539
YCC	1
YCP	2,651
YCV	1,359
YFL	3
YLN	2

Statistics

Patron Bills - September 2017			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
Total	2,573	\$9,922.01	\$7,530.62
ASH	2	\$0.00	\$6.60
BAG	14	\$107.48	\$148.00
BCC	7	\$64.00	\$41.50
BMHS	21	\$513.80	\$11.40
CON	15	\$3.90	\$71.10
COR	10	\$94.80	\$62.10
CRK	2	\$0.60	\$1.50
CTW	277	\$425.60	\$549.99
CVPL	143	\$197.50	\$321.56
CVUSD	2	\$0.00	\$20.00
DHL	4	\$7.00	\$1.60
ERU	92	\$572.00	\$548.50
GMMS	85	\$69.80	\$92.00
JER	3	\$78.00	\$0.00
LES	14	\$167.98	\$278.76
MUHS	21	\$13.80	\$8.10
ORME	18	\$2,668.00	\$153.60
PAUL	13	\$122.00	\$2.00
PCL	12	\$29.50	\$57.70
PHS	5	\$2.00	\$4.40
PMH	23	\$45.58	\$19.20
PPL	574	\$2,119.92	\$1,763.87
PVPL	372	\$1,011.80	\$1,240.80
SED	452	\$446.35	\$651.32
SEL	8	\$3.30	\$113.50
THS	43	\$456.76	\$583.78
VBC	8	\$2.10	\$3.80
VER	213	\$455.20	\$525.40
VOC	65	\$52.50	\$88.95
WIL	3	\$0.00	\$8.35
YAR	2	\$0.90	\$4.50
YCP	16	\$41.60	\$46.54
YCV	35	\$128.24	\$100.20
YFL	2	\$20.00	\$0.00

Statistics

Circulation - September 2017				
Station Library	Metrics	Number of Statistical Transactions		
	Client Types	Charge Item Part B	Renew Item	Total
AJS	workFlows	4,023	165	4,188
	SIP		13	13
ASH	workFlows	1,015	91	1,106
	SIP	660	5	665
	Enterprise		73	73
BAG	workFlows	387	91	478
	SIP	1		1
	Enterprise		32	32
BCC	workFlows	1,659	265	1,924
	Enterprise		125	125
BMHS	workFlows	546	86	632
CLA	Enterprise		60	60
CON	workFlows	871	53	924
	Enterprise		48	48
COR	workFlows	1,772	188	1,960
	Enterprise		192	192
CRK	workFlows	156	137	293
	Enterprise		16	16
CTW	workFlows	350	407	757
	SIP	13,573	560	14,133
	Enterprise		1,977	1,977
CVHS	workFlows	311	2	313
CVPL	workFlows	4,853	757	5,610
	SIP	1,660	21	1,681
	Enterprise		936	936
CVUSD	workFlows	446	248	694
	SIP	2,607	203	2,810
	Enterprise		3	3
DHL	workFlows	138	69	207
	SIP	709	6	715
	Enterprise		129	129
DIAL	workFlows	9		9
	Enterprise		1	1
ERU	workFlows	3,110	79	3,189
	SIP	118	4	122
	Enterprise		115	115
GMMS	StaffWeb	837	254	1,091
JER	workFlows	310	150	460
	Enterprise		31	31
LES	workFlows	2,014	188	2,202
MAY	workFlows	1,414	91	1,505
	SIP	45	1	46
	Enterprise		54	54
MES	workFlows	639	19	658
MUHS	workFlows	151	59	210
ORME	workFlows	137		137
PAUL	workFlows	696	15	711
	Enterprise		155	155
PCL	workFlows	297	49	346
	Enterprise		167	167
PHS	workFlows	285	5	290
	Enterprise		7	7
PMH	workFlows	384	342	726

PPL	workFlows	1,508	1,412	2,920
	SIP	42,761	2,382	45,143
	Enterprise		8,350	8,350
PVA2	workFlows	11	3	14
PVPL	workFlows	693	555	1,248
	SIP	22,633	1,406	24,039
	Enterprise		4,915	4,915
SED	workFlows	330	290	620
	SIP	13,212	259	13,471
	Enterprise		2,481	2,481
SEL	workFlows	1,180	479	1,659
	SIP	12		12
	Enterprise		42	42
THS	workFlows	1,432	78	1,510
VBC	workFlows	2,303	130	2,433
	SIP	19		19
	Enterprise		96	96
VER	workFlows	5,438	389	5,827
	Enterprise		568	568
VOC	workFlows	2,122	42	2,164
	Enterprise		386	386
WIL	workFlows	244	35	279
	SIP	147	16	163
	Enterprise		67	67
YAR	workFlows	1,009	46	1,055
	SIP	410		410
	Enterprise		118	118
YCP	workFlows	401	155	556
	SIP	1,228	124	1,352
	Staffweb		2	2
	Enterprise		327	327
YCV	workFlows	504	370	874
	SIP	227	16	243
	Enterprise		64	64
YFL	workFlows	68	5	73
YLN	workFlows	16		16
	SIP		678	678

Circulation Use Item - September 2017

Station Library	Use Item Transactions
CTW	269
CVUSD	106
ERU	29
GMMS	34
PVPL	1,223
SED	272
YCP	446
YCV	335

Statistics

Checkins - September 2017	
Station Library	Total Checkins
AJS	3,991
ASH	1,599
BAG	438
BCC	2,053
BMHS	432
CON	961
COR	1,737
CRK	487
CTW	15,354
CVHS	102
CVPL	7,372
CVUSD	3,090
DHL	733
DIAL	9
ERU	3,062
GMMS	869
JER	305
LES	1,943
MAY	1,330
MES	606
MUHS	156
ORME	17
PAUL	658
PCL	279
PHS	253
PMH	631
PPL	43,880
PVA2	1
PVPL	24,667
SED	13,455
SEL	1,389
SHM	2
THS	1,436
VBC	2,363
VER	5,569
VOC	2,730
WIL	393
YAR	1,451
YCP	1,730
YCV	633
YFL	340
YLN	872
Total	149,378

Statistics

OPAC Searches

Library	Total
AJS	180
ASH	372
BAG	224
BCC	716
CLA	151
CON	531
COR	1235
CRK	62
CTW	19086
CVHS	67
CVPL	4267
CVUSD	620
DHL	298
ERU	2007
GMMS	73
JER	419
LES	117
MAY	332
MES	41
MHS	31
MUHS	79
ORME	326
PAUL	396
PCL	1037
PHS	211
PMH	288
PPL	44220
PVPL	18779
SED	1518197
SEL	380
THS	61
VBC	348
VER	3437
WIL	140
YAR	960
YCP	6559
DEFAULT	21141
Total	1647388

Statistics - Databases

Ebook Central

Month of: 9/2017					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	644	781	214	54	Medicine, Literature, Religion, Social Science, Fine Arts, Education

Overdrive

Month of: 9/2017					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 2766					
Checkouts			Holds		
Audiobook	4971		Audiobook		1489
eBook	8460		eBook		3126
Total	13431		Total		4615

Tutor.com

September 2017																	
1-to-1 sessions			Type										Time		skillsCenter		
Reg	Mobile	Total	24/7 Resume	AP	Citizen	English	Job Help	Math	Science	Social Studies	Spanish	Write Tutor	Hours	Avg. (min)	Regular	Mobile	Total
19	6	25	0	0	0	3	1	5	0	0	1	8	7.99	25.24	0	0	0

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
September	24	1135	53	850

Zinio

Month	Checkouts	Turnaways
September	4143	0

Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
9/1/2017	134	3	163	127	
9/2/2017	105	1	133	95	
9/3/2017	61	2	61	54	
9/4/2017	6		6	6	
9/5/2017	39		56	33	
9/6/2017	143	1	178	129	
9/7/2017	156	9	195	144	
9/8/2017	122	1	160	107	
9/9/2017	123	5	143	113	
9/10/2017	57	3	57	46	
9/11/2017	11		12	10	
9/12/2017	119	3	150	107	
9/13/2017	144	3	189	134	
9/14/2017	127		152	120	
9/15/2017	128	4	163	111	
9/16/2017	107	2	131	98	
9/17/2017	49	1	49	44	
9/18/2017	13		19	9	
9/19/2017	111	2	140	105	
9/20/2017	151	5	175	142	
9/21/2017	141	1	177	126	
9/22/2017	114	1	143	103	
9/23/2017	99		129	87	
9/24/2017	53		53	46	
9/25/2017	7		7	7	
9/26/2017	91		110	87	
9/27/2017	141	1	205	126	
9/28/2017	116	3	144	110	
9/29/2017	118	1	152	109	
9/30/2017	89	2	120	78	
Grand Total:	2875	54	3572	2613	

I-Tiva Month To Date MESSAGE Report used