

Yavapai Library Network

November
2018
Monthly
Report



Manager's Lowdown

Good day YLN Members,

Let's start with this month off with some new numbers. Since its launch on October 31, the YLN app has been downloaded 413 times, 192 on iPhones, 158 on Android devices, and 63 times on iPads. Interestingly, there have been 906 launches of the app from iPhones, 724 from Android devices, and 191 from iPads, so we know that those who have downloaded the app are using it repeatedly. That's great news! From now on we'll include these numbers in the monthly report.

Thank you to all for your donations of children's books! Many of our K12 librarians have visited the YLN world headquarters and selected lots of books to add to their collections. Eric has been re-cataloging these materials and sending them off to the school libraries; there are still a lot of books left so if you'd like to take a look, please give us a call and let us know when you're coming. We'd love to see all these books find their way into the hands of Yavapai County children.

The Steering Committee voted to change the YLN Bylaws at our November meeting. This update designates the YLN Cataloger as the permanent chair of the Technical Services User Group. You can see these changes to the Bylaws on the Portal under Article XI: Technical Services User Group, Sec. 2.

Also this month, we (Judy, Chanel, Corey, Kathy Hellman from CVCL, and Joanne Evanoff from ERU) met with Micah May from DPLA and John Herbert from Lyris to talk about our DPLA Exchange/SimplyE trial and next steps. For now, we are pausing the project until DPLA has a chance to add audiobooks to SimplyE and work with the Big 5 publishers to add content. We'll check in again at the end of Q1 next year to discuss moving forward.

In case you missed the email, as part of our new enriched content provided by Syndetics Unbound, we now have the ability to create several different styles of book widgets for your websites. There are four different

display types to choose from. If you're interested in adding some bling to your websites, please get it touch with Chanel. I hope you take advantage of this added benefit to highlight your special collections, new additions, etc.

If you haven't tried out the Tech Logic Circ Trak Shelf Manager, (which from here on out I'm just going to refer to as "the wand"), be sure to put in a Help Desk ticket to get in the queue. Currently, it's scheduled out at least 3 months, so don't wait if you're planning a special project.

In cataloging news, the Cataloging Users Group had a well-attended meeting this month. Their next meeting is scheduled for February 13, 2019 at CVUSD—please plan on having someone from your library attend as they're making important updates to the YLN Cataloging Standards and each meeting includes some cataloging training, as well.

Finally, as 2018 comes to a close, I just want to say that working with you all this year has been a real joy. Happy Holidays to you and yours!

~ Judy

Member News

No member news this month.

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 83

Total requests resolved: 74

Total unresolved requests opened this month: 9

Total requests still open: 30

Priority Three: Testing SimplyE

Partnering with the Digital Public Library of America (DPLA), the YLN will be testing SimplyE which allows patrons to view all our e-materials at one site.

Goal: Fully implement SimplyE at several pilot libraries

Project Lead: Chanel Wheeler

- Choose libraries to be the pilots
- Have pilot libraries test the DPLA Exchange
- Have pilot libraries test Circ Manager
- Have pilot libraries test SimplyE
- Give feedback to DPLA
- Meeting with DPLA about next steps

Priority Two: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Completed Projects CY18

TechLogic contract and purchase of AMH
YLN Strategic Planning

Cancelled/Postponed Projects CY18

Implement BC Visibility

Statistics

| Holds - November 2018 | | | | | |
|-----------------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Hold Inactive Reason | CANCELLED | EXP_ONSHLF | EXPIRED | FILLED | Total |
| Pickup Library | Number of Holds | Number of Holds | Number of Holds | Number of Holds | Number of Holds |
| AJS | 2 | | | 20 | 22 |
| ASH | 14 | 38 | 2 | 194 | 248 |
| BAG | 9 | 9 | 1 | 87 | 106 |
| BCC | 24 | 24 | 1 | 525 | 574 |
| BEA | 48 | 52 | | 286 | 386 |
| BMHS | | | | 1 | 1 |
| CLA | 11 | 8 | 2 | 122 | 143 |
| CON | 20 | 28 | 2 | 343 | 393 |
| COR | 44 | 24 | | 300 | 368 |
| CRK | 3 | 1 | 1 | 65 | 70 |
| CTW | 291 | 305 | 5 | 3,079 | 3,680 |
| CVCL | 98 | 99 | | 984 | 1,181 |
| CVHS | 4 | 13 | 4 | 21 | 42 |
| CVPL | 106 | 129 | 4 | 1,432 | 1,671 |
| CVUSD | 62 | 70 | | 186 | 318 |
| DHL | 12 | 12 | 1 | 243 | 268 |
| ERU | 31 | 19 | 3 | 205 | 258 |
| GMMS | 1 | 1 | | 11 | 13 |
| JER | 3 | 3 | | 128 | 134 |
| LES | 2 | 6 | | 61 | 69 |
| MAY | 32 | 29 | 1 | 224 | 286 |
| MES | 2 | 1 | | 10 | 13 |
| MUHS | 4 | 3 | | 25 | 32 |
| ORME | | | | 8 | 8 |
| PAUL | 49 | 16 | | 266 | 331 |
| PCL | 2 | 22 | | 28 | 52 |
| PCM | | | | 6 | 6 |
| PHS | 3 | 1 | | 28 | 32 |
| PMH | 3 | 1 | | 16 | 20 |
| PPL | 1,395 | 906 | 29 | 10,029 | 12,359 |
| PVA2 | 31 | 38 | 2 | 299 | 370 |
| PVPL | 703 | 557 | 13 | 5,546 | 6,819 |
| SED | 281 | 229 | 4 | 3,057 | 3,571 |
| SEL | 36 | 71 | | 274 | 381 |
| SPR | 6 | 10 | | 102 | 118 |
| TCP | | 2 | | 9 | 11 |
| THS | 1 | | | | 1 |
| VOC | 187 | 53 | 1 | 1,432 | 1,673 |
| WIL | 11 | 15 | 1 | 129 | 156 |
| YAR | 90 | 8 | | 503 | 601 |
| YCFLD | 13 | 2 | | 81 | 96 |
| YCP | 45 | 30 | 1 | 402 | 478 |
| YCV | 3 | 19 | 1 | 70 | 93 |
| YLN | | | | 1 | 1 |
| Total | 3,682 | 2,854 | 79 | 30,838 | 37,453 |

Statistics

| Items Transited - November 2018 | | | | | | | | | | | | | | | | |
|---------------------------------|--------|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|-------|------|------|-------|-------|
| Station Library → | | | | | | | | | | | | | | | | |
| Item Li- brary ↓ | Total | AJS | ASH | BAG | BCC | BEA | BMHS | CLA | CON | COR | CRK | CTW | CVCL | CVHS | CVPL | CVUSD |
| Total | 23,369 | 20 | 172 | 76 | 502 | 313 | 2 | 116 | 320 | 350 | 55 | 2,392 | 905 | 22 | 1,252 | 197 |
| AJS | 87 | | | | 1 | | | 1 | 1 | 3 | | 3 | 1 | | 8 | 3 |
| ASH | 225 | | | 1 | 5 | 4 | | 3 | 7 | 3 | | 23 | 8 | | 7 | 5 |
| BAG | 412 | 1 | 8 | | 15 | 6 | | 6 | 5 | 11 | | 32 | 12 | | 29 | 7 |
| BCC | 356 | | 2 | | | 5 | | 1 | 5 | 7 | | 40 | 13 | | 19 | 4 |
| BEA | 166 | | | 1 | 6 | | 1 | 1 | 4 | 1 | | 11 | 5 | 1 | 6 | 3 |
| BMHS | 50 | | | | 2 | | | 1 | 1 | | | 6 | 1 | | 5 | 1 |
| CLA | 266 | | 3 | | 4 | 6 | | | 1 | 1 | 2 | 37 | 6 | | 12 | |
| CON | 191 | | 3 | | 8 | 3 | | 7 | | 5 | | 21 | 8 | | 11 | 1 |
| COR | 170 | | 1 | | 1 | 1 | | 1 | 4 | | | 19 | 5 | | 11 | 1 |
| CRK | 98 | | 2 | 2 | 1 | 2 | | | 3 | 1 | | 8 | 3 | | 2 | |
| CTW | 2,604 | | 15 | 3 | 57 | 44 | | 8 | 30 | 28 | 6 | | 103 | | 131 | 26 |
| CVCL | 638 | 1 | 2 | | 9 | 4 | | 2 | 8 | 6 | 2 | 77 | | | 55 | 9 |
| CVHS | 17 | | 1 | | 1 | | | | | | | 2 | 4 | | 1 | |
| CVPL | 988 | | 7 | 2 | 21 | 6 | | 2 | 11 | 6 | | 123 | 42 | 1 | | 10 |
| CVUSD | 134 | | | | 2 | 1 | | | 1 | 5 | | 10 | 5 | 1 | 11 | |
| DHL | 251 | | 9 | | 5 | 3 | | 3 | 8 | 4 | 2 | 22 | 5 | | 10 | |
| ERU | 226 | | 1 | 1 | 3 | 3 | | | 2 | | | 26 | 5 | | 11 | |
| GMMS | 8 | | | | | | | | | | | | | | | |
| JER | 191 | | 2 | 1 | 5 | 1 | | 1 | 1 | 4 | | 17 | 9 | | 5 | |
| LES | 53 | | | | | | | | | 2 | | 3 | 2 | | 9 | 1 |
| MAY | 279 | | 7 | | 4 | 9 | | 1 | 9 | 5 | | 30 | 10 | 3 | 14 | 4 |
| MES | 41 | | | | | | | | 1 | | | 3 | 2 | | 5 | 1 |
| MUHS | 45 | | 1 | | 2 | 1 | | 1 | | 2 | | 2 | 1 | | 3 | |
| ORME | 17 | | | | | 1 | | | | | | | | | | |
| PAUL | 123 | | | 2 | 1 | 3 | | 1 | 1 | 1 | | 11 | 5 | | 2 | 1 |
| PCL | 246 | | | | 1 | 1 | | 4 | 1 | 1 | | 41 | 10 | | 5 | |
| PHS | 57 | | | 1 | 1 | | | | | 2 | | 10 | 2 | | 6 | 1 |
| PMH | 31 | | | 1 | | 2 | | 1 | | | | 2 | 1 | | 3 | |
| PPL | 5,314 | 8 | 52 | 20 | 139 | 75 | 1 | 37 | 82 | 111 | 16 | 798 | 271 | 5 | 412 | 52 |
| PVPL | 2,778 | 4 | 13 | 16 | 59 | 42 | | 9 | 38 | 60 | 13 | 311 | 117 | 8 | 155 | 38 |
| SED | 4,001 | 1 | 21 | 12 | 48 | 38 | | 9 | 35 | 38 | 9 | 388 | 126 | 1 | 165 | 16 |
| SEL | 246 | | 1 | 1 | 7 | 3 | | 2 | 9 | 6 | 1 | 29 | 6 | 1 | 15 | 3 |
| SPR | 151 | | 1 | 3 | 4 | 6 | | 3 | 7 | 6 | | 16 | 5 | | 4 | |
| STX | 109 | 4 | 1 | 1 | 5 | 14 | | | 12 | 2 | | 8 | | | 4 | |
| TCP | 6 | | | | | | | 1 | | | | 1 | | | | 1 |
| THS | 31 | | | | | | | | | 1 | | | | | 1 | 3 |
| WIL | 188 | 1 | 1 | 1 | 2 | 4 | | 1 | 5 | 3 | | 16 | 9 | | 4 | 1 |
| YAR | 303 | | 4 | 1 | 6 | 7 | | 4 | 6 | 7 | 1 | 27 | 14 | | 10 | 2 |
| YCFLD | 18 | | | | 2 | | | | 1 | | 1 | | | | | |
| YCP | 905 | | 3 | 3 | 39 | 10 | | 1 | 5 | 5 | 1 | 80 | 28 | 1 | 38 | 1 |
| YCV | 1,349 | | 11 | 3 | 36 | 8 | | 4 | 16 | 13 | 1 | 139 | 61 | | 63 | 2 |

Statistics

| Items Transited - November 2018 | | | | | | | | | | | | | | | |
|---------------------------------|-----|-----|------|-----|-----|-----|-----|------|------|------|-----|-----|-----|-------|------|
| Station Library → | | | | | | | | | | | | | | | |
| Item Library ↓ | DHL | ERU | GMMS | JER | LES | MAY | MES | MUHS | ORME | PAUL | PCL | PHS | PMH | PPL | PVA2 |
| Total | 248 | 207 | 11 | 134 | 60 | 222 | 11 | 27 | 8 | 253 | 32 | 32 | 15 | 5,792 | 4 |
| AJS | | | | | 1 | | | | | | | | | 21 | |
| ASH | 1 | 1 | | 1 | 1 | 6 | | | | 3 | | | | 59 | |
| BAG | 6 | 3 | | | 1 | 5 | | | | 6 | | 1 | 1 | 97 | |
| BCC | 8 | 2 | | | 4 | 5 | | | | 7 | 1 | | | 95 | |
| BEA | 1 | 1 | | 2 | | | | 1 | | 10 | | | | 38 | |
| BMHS | | | | 1 | | | | | | | 1 | | | 16 | |
| CLA | 2 | | | | | 3 | | 1 | | 10 | | | | 43 | |
| CON | 2 | | | | | 4 | | | | 2 | | | | 45 | |
| COR | 2 | | | | | 3 | | | | 3 | | 1 | | 49 | |
| CRK | | | | | 1 | 3 | | | | 5 | | | | 26 | |
| CTW | 25 | 30 | 2 | 10 | 3 | 30 | 2 | 5 | | 29 | 1 | 1 | 1 | 927 | |
| CVCL | 8 | 2 | 1 | 3 | | 5 | | 4 | | 1 | 1 | 1 | | 201 | |
| CVHS | | | | | | | | | | | | | | 4 | |
| CVPL | 10 | 5 | | 5 | 1 | 9 | | | 1 | 13 | | 2 | | 332 | |
| CVUSD | 3 | 1 | 1 | | | | 1 | | | 4 | 1 | | | 39 | |
| DHL | | 6 | | | 4 | 5 | | | | 7 | 1 | | | 78 | |
| ERU | 1 | | | 3 | | | | | | 2 | | | | 83 | |
| GMMS | | | | | | | | | | | | | | 4 | |
| JER | 3 | 3 | | | | | | | | 1 | | 1 | | 60 | |
| LES | | | | | | | | | | | | | | 15 | |
| MAY | 3 | 2 | | 2 | | | | | 1 | 3 | | | 1 | 65 | |
| MES | | | | | 1 | | | | | | | | | 15 | |
| MUHS | | | | 1 | 1 | 2 | | | | 1 | | | | 15 | |
| ORME | | 1 | | | | | | | | | | | | 9 | |
| PAUL | 2 | | | 1 | 1 | | | | | | | | | 46 | |
| PCL | 1 | 3 | | 2 | | 1 | | | | 1 | | | | 76 | |
| PHS | 1 | | | | 1 | | | 1 | | 2 | | | | 15 | |
| PMH | 1 | | | | | 1 | | | | 1 | | | | 5 | |
| PPL | 62 | 78 | 2 | 37 | 19 | 64 | 3 | 5 | 2 | 36 | 11 | 15 | 6 | | |
| PVPL | 37 | 16 | 1 | 13 | 13 | 19 | 1 | 6 | 1 | 38 | 5 | 4 | 2 | 1,190 | 4 |
| SED | 36 | 24 | 3 | 23 | 5 | 21 | 1 | 1 | | 27 | 3 | 3 | | 1,181 | |
| SEL | 6 | 1 | | 2 | | 6 | | | | 4 | | | | 72 | |
| SPR | 4 | 1 | | 1 | | 2 | | | | | | 1 | 2 | 26 | |
| STX | 2 | | | | | 3 | | | | 1 | | | | 22 | |
| TCP | | | | | | | | | | | | | | 2 | |
| THS | 1 | | | | 3 | | 2 | | | 1 | | | | 8 | |
| WIL | | | | 1 | | 2 | | | | 6 | | | 1 | 53 | |
| YAR | 3 | 1 | | | | 8 | | 1 | | 9 | | | 1 | 64 | |
| YCFLD | 2 | | | | | 2 | | | | 5 | | | | | |
| YCP | 4 | 6 | 1 | 14 | | 5 | | | 3 | 5 | 2 | | | 302 | |
| YCV | 11 | 20 | | 12 | | 8 | 1 | 2 | | 10 | 5 | 2 | | 394 | |

Statistics

| Items Transited - November 2018 | | | | | | | | | | | | | |
|---------------------------------|-------|-------|-----|-----|-----|-----|-------|-----|-----|-------|-----|-----|-----|
| Station Library → | | | | | | | | | | | | | |
| Item Library ↓ | PVPL | SED | SEL | SPR | STX | TCP | VOC | WIL | YAR | YCFLD | YCP | YCV | YLN |
| Total | 4,392 | 1,862 | 231 | 92 | 3 | 10 | 1,905 | 143 | 451 | 86 | 344 | 63 | 37 |
| AJS | 31 | 11 | | | | | 2 | | | | | | |
| ASH | 35 | 26 | 4 | 1 | | 1 | 7 | 4 | 4 | 2 | 1 | 1 | 1 |
| BAG | 87 | 27 | 3 | 3 | | | 12 | 4 | 13 | 2 | 6 | 3 | |
| BCC | 70 | 22 | 7 | 4 | 1 | | 13 | 2 | 8 | 5 | 3 | 3 | |
| BEA | 39 | 17 | 2 | | | | 7 | | 3 | 3 | 1 | | 1 |
| BMHS | 10 | 2 | 1 | | | | 1 | | | | 1 | | |
| CLA | 35 | 20 | 2 | 2 | | | 12 | | 8 | 54 | | | 2 |
| CON | 51 | 8 | | | | | 3 | 2 | 2 | 1 | 4 | | |
| COR | 32 | 14 | 5 | | | | 5 | 1 | 4 | 1 | 6 | | |
| CRK | 16 | 12 | 1 | 1 | | | 4 | 1 | 3 | 1 | | | |
| CTW | 580 | 224 | 30 | 1 | | 1 | 134 | 19 | 46 | 1 | 36 | 5 | 10 |
| CVCL | 115 | 49 | 8 | 1 | | | 38 | 3 | 7 | 2 | 9 | 4 | |
| CVHS | 3 | | | | | | 1 | | | | | | |
| CVPL | 197 | 83 | 7 | 9 | | | 47 | 2 | 23 | | 10 | 1 | |
| CVUSD | 22 | 18 | | 2 | | | 4 | | | | | | 2 |
| DHL | 34 | 19 | 1 | 3 | | | 7 | | 5 | 1 | 7 | 1 | 1 |
| ERU | 50 | 18 | | | | | 12 | | 4 | | 1 | | |
| GMMS | 1 | 2 | | | | | | | | | | | 1 |
| JER | 36 | 24 | | 1 | | | 8 | | 6 | 1 | 1 | | |
| LES | 11 | 7 | | 1 | | | | | 1 | | 1 | | |
| MAY | 53 | 23 | 4 | 1 | | | 14 | 2 | 2 | 3 | 3 | 1 | |
| MES | 9 | 1 | | | | | 2 | | 1 | | | | |
| MUHS | 7 | 3 | | | | | 2 | | | | | | |
| ORME | 5 | | | | | | | | | | 1 | | |
| PAUL | 25 | 11 | 1 | 1 | | | 2 | | 2 | 1 | 2 | | |
| PCL | 33 | 33 | 1 | 1 | | | 17 | 2 | 2 | | 9 | | |
| PHS | 5 | 5 | | | | | 4 | | | | | | |
| PMH | 7 | 4 | | | | | | | 1 | | 1 | | |
| PPL | 1,524 | 640 | 63 | 23 | | 5 | 327 | 50 | 117 | 1 | 112 | 20 | 13 |
| PVPL | | 224 | 33 | 7 | | 1 | 150 | 22 | 60 | | 42 | 5 | 1 |
| SED | 644 | | 33 | 8 | 1 | 1 | 936 | 16 | 64 | 3 | 46 | 10 | 4 |
| SEL | 37 | 14 | | 1 | | | 5 | 1 | 10 | | 3 | | |
| SPR | 35 | 14 | 1 | | | | 3 | 1 | 3 | | 2 | | |
| STX | 13 | 8 | 2 | 1 | | | 1 | | 4 | 1 | | | |
| TCP | 1 | | | | | | | | | | | | |
| THS | 4 | 3 | | | | | 1 | | 1 | | 2 | | |
| WIL | 42 | 23 | | 1 | | | 5 | | 4 | 1 | 1 | | |
| YAR | 66 | 24 | 7 | 4 | 1 | | 14 | 2 | | 1 | 6 | 2 | |
| YCFLD | | | | 1 | | | | | 4 | | | | |
| YCP | 155 | 115 | 3 | 6 | | | 43 | 5 | 12 | 1 | | 7 | 1 |
| YCV | 272 | 114 | 12 | 8 | | 1 | 62 | 4 | 27 | | 27 | | |

Statistics

| Discards - November 2018 | |
|--------------------------|--------------------------|
| Station Library | Library Use Transactions |
| ASH | 28 |
| BAG | 1 |
| BCC | 74 |
| BEA | 3 |
| CON | 83 |
| COR | 8 |
| CRK | 7 |
| CTW | 912 |
| CVCL | 82 |
| CVHS | 785 |
| CVPL | 29 |
| JER | 12 |
| LES | 51 |
| MAY | 239 |
| MES | 824 |
| PAUL | 1 |
| PCL | 6 |
| PHS | 5 |
| PMH | 2 |
| PPL | 1,583 |
| PVA2 | 2 |
| PVPL | 575 |
| SED | 254 |
| WIL | 5 |
| YAR | 53 |
| YCFLD | 38 |
| YCP | 135 |
| YCV | 189 |
| YLN | 11 |
| Total | 5,997 |

| Items Added - November 2018 | |
|-----------------------------|--------------|
| Item Library Code | Total Copies |
| ASH | 38 |
| BAG | 157 |
| BCC | 76 |
| BEA | 62 |
| BMHS | 1 |
| CLA | 85 |
| CON | 23 |
| COR | 31 |
| CRK | 11 |
| CTW | 586 |
| CVCL | 287 |
| CVHS | 198 |
| CVPL | 246 |
| CVUSD | 58 |
| DHL | 56 |
| ERU | 12 |
| GMMS | 92 |
| JER | 19 |
| LAW | 484 |
| LES | 66 |
| MAY | 9 |
| MES | 63 |
| PAUL | 38 |
| PCL | 10 |
| PMH | 3 |
| PPL | 963 |
| PVPL | 771 |
| SED | 503 |
| SEL | 30 |
| SHM | 26 |
| SPR | 58 |
| STX | 19 |
| THS | 64 |
| WIL | 13 |
| YAR | 52 |
| YAV | 213 |
| YCFLD | 8 |
| YCP | 100 |
| YCV | 114 |
| YLN | 12 |
| Total | 5,657 |

| Total Items - November 2018 | |
|-----------------------------|--------------|
| Item Library | Total Copies |
| AJS | 17,794 |
| ASH | 7,798 |
| BAG | 13,765 |
| BCC | 13,720 |
| BEA | 11,490 |
| BMHS | 40,774 |
| CLA | 9,458 |
| CON | 6,787 |
| COR | 7,302 |
| CRK | 3,792 |
| CTW | 100,543 |
| CVCL | 29,972 |
| CVHS | 16,744 |
| CVPL | 55,508 |
| CVUSD | 28,864 |
| DHL | 7,382 |
| ERU | 33,529 |
| GMMS | 12,422 |
| JER | 14,107 |
| LAW | 1,697 |
| LES | 15,680 |
| MAY | 10,693 |
| MES | 9,211 |
| MUHS | 14,917 |
| ORME | 8,707 |
| PAUL | 5,564 |
| PCL | 34,333 |
| PHS | 14,572 |
| PMH | 11,531 |
| PPL | 146,713 |
| PVPL | 92,615 |
| SED | 82,977 |
| SEL | 7,059 |
| SHM | 7,197 |
| SPR | 2,359 |
| STX | 349 |
| TCP | 1,273 |
| THS | 15,269 |
| VOC | 17 |
| WIL | 4,980 |
| YAR | 8,150 |
| YAV | 18,355 |
| YCC | 2,157 |
| YCFLD | 114 |
| YCP | 63,154 |
| YCV | 57,329 |
| YLN | 205,610 |
| Total | 1,274,333 |

Statistics

| New Users - November 2018 | |
|---------------------------|-----------------|
| User Library | Number of Users |
| AJS | 6 |
| ASH | 15 |
| BAG | 8 |
| BCC | 21 |
| BEA | 18 |
| BMHS | 4 |
| CLA | 6 |
| CON | 4 |
| COR | 8 |
| CRK | 1 |
| CTW | 86 |
| CVCL | 73 |
| CVHS | 3 |
| CVPL | 56 |
| CVUSD | 17 |
| DHL | 3 |
| ERU | 1 |
| GMMS | 4 |
| JER | 4 |
| LES | 2 |
| MAY | 1 |
| MES | 8 |
| MUHS | 11 |
| PAUL | 15 |
| PCL | 2 |
| PHS | 7 |
| PMH | 4 |
| PPL | 276 |
| PVPL | 200 |
| SED | 77 |
| SEL | 11 |
| SPR | 6 |
| THS | 3 |
| VOC | 14 |
| WIL | 2 |
| YAR | 12 |
| YCP | 28 |
| YCV | 8 |

| Total Users - November 2018 | |
|-----------------------------|-----------------|
| User Library | Number of Users |
| AJS | 592 |
| ASH | 973 |
| BAG | 859 |
| BCC | 1,076 |
| BEA | 1,057 |
| BMHS | 2,905 |
| CLA | 638 |
| CON | 596 |
| COR | 991 |
| CRK | 187 |
| CTW | 13,370 |
| CVCL | 5,727 |
| CVHS | 1,351 |
| CVPL | 6,072 |
| CVUSD | 1,997 |
| DHL | 656 |
| ERU | 5,954 |
| GMMS | 668 |
| JER | 306 |
| LAW | 4 |
| LES | 424 |
| MAY | 964 |
| MES | 1,062 |
| MHS | 1 |
| MUHS | 1,818 |
| ORME | 371 |
| PAUL | 346 |
| PCL | 3,131 |
| PHS | 2,498 |
| PMH | 640 |
| PPL | 26,724 |
| PVA2 | 5 |
| PVPL | 23,295 |
| SED | 9,882 |
| SEL | 700 |
| SHM | 1 |
| SPR | 290 |
| STX | 3 |
| TCP | 24 |
| THS | 874 |
| VOC | 1,308 |
| WIL | 264 |
| YAR | 572 |
| YCC | 1 |
| YCFLD | 11 |
| YCP | 2,366 |
| YCV | 863 |
| YLN | 2 |
| Total | 124,419 |

Statistics

| Patron Bills - November 2018 | | | |
|------------------------------|------------|-------------------|---------------------------|
| Bill Payment Library | # of Bills | Total Bill Amount | Total Bill Payment Amount |
| Total | 2,759 | \$9,591.06 | \$9,592.39 |
| AJS | 8 | \$91.90 | \$87.20 |
| ASH | 2 | \$10.00 | \$25.90 |
| BAG | 8 | \$60.00 | \$110.00 |
| BCC | 9 | \$90.00 | \$19.50 |
| BEA | 24 | \$103.10 | \$157.08 |
| BMHS | 12 | \$34.80 | \$36.20 |
| CLA | 23 | \$233.48 | \$324.58 |
| CON | 23 | \$29.70 | \$47.10 |
| COR | 21 | \$161.10 | \$170.80 |
| CRK | 6 | \$140.00 | \$110.00 |
| CTW | 268 | \$494.28 | \$627.78 |
| CVCL | 170 | \$223.90 | \$168.20 |
| CVHS | 167 | \$1,289.30 | \$1,579.58 |
| CVPL | 149 | \$487.58 | \$276.00 |
| CVUSD | 29 | \$251.60 | \$227.96 |
| DHL | 8 | \$3.60 | \$3.90 |
| ERU | 26 | \$569.62 | \$356.38 |
| GMMS | 65 | \$104.58 | \$102.43 |
| JER | 15 | \$9.90 | \$71.18 |
| LES | 25 | \$367.68 | \$225.84 |
| MAY | 18 | \$127.30 | \$19.60 |
| MES | 4 | \$37.90 | \$40.00 |
| MUHS | 20 | \$34.90 | \$152.00 |
| PAUL | 8 | \$89.98 | \$191.88 |
| PCL | 9 | \$13.50 | \$167.00 |
| PHS | 29 | \$252.90 | \$116.80 |
| PMH | 19 | \$8.80 | \$33.18 |
| PPL | 583 | \$1,560.93 | \$1,563.28 |
| PVPL | 383 | \$1,422.00 | \$1,236.96 |
| SED | 461 | \$470.95 | \$567.20 |
| SEL | 5 | \$0.60 | \$8.40 |
| TCP | 3 | \$0.00 | \$8.60 |
| THS | 48 | \$623.94 | \$529.72 |
| VOC | 66 | \$36.30 | \$21.90 |
| YAR | 11 | \$10.20 | \$29.10 |
| YCFLD | 2 | \$90.00 | \$0.00 |
| YCP | 22 | \$41.74 | \$108.46 |
| YCV | 10 | \$13.00 | \$70.70 |

Statistics

| Circulation -November 2018 | | | | |
|----------------------------|--------------|------------------------------------|------------|--------|
| Station Library | Metrics | Number of Statistical Transactions | | |
| | Client Types | Charge Item Part B | Renew Item | Total |
| AJS | WorkFlows | 1,774 | 90 | 1,864 |
| | Enterprise | | 1 | 1 |
| ASH | workFlows | 200 | 24 | 224 |
| | SIP | 1,236 | 31 | 1,267 |
| | Enterprise | | 130 | 130 |
| BAG | workFlows | 80 | 92 | 172 |
| | SIP | 801 | 10 | 811 |
| | Enterprise | | 35 | 35 |
| BCC | workFlows | 447 | 355 | 802 |
| | SIP | 1,515 | 8 | 1,523 |
| | Enterprise | | 227 | 227 |
| BEA | workFlows | 1,520 | 238 | 1,758 |
| | SIP | 344 | 29 | 373 |
| | Enterprise | | 86 | 86 |
| BMHS | workFlows | 143 | 27 | 170 |
| CLA | workFlows | 56 | 4 | 60 |
| | SIP | 288 | 3 | 291 |
| | Enterprise | | 120 | 120 |
| CON | workFlows | 45 | 23 | 68 |
| | SIP | 809 | 26 | 835 |
| | Enterprise | | 72 | 72 |
| COR | workFlows | 1,787 | 445 | 2,232 |
| | Enterprise | | 47 | 47 |
| CRK | workFlows | 131 | 80 | 211 |
| | Enterprise | | 9 | 9 |
| CTW | workFlows | 730 | 410 | 1,140 |
| | SIP | 13,322 | 813 | 14,135 |
| | Enterprise | | 2,247 | 2,247 |
| CVCL | workFlows | 4,839 | 375 | 5,214 |
| | SIP | 8 | | 8 |
| | Enterprise | | 483 | 483 |
| CVHS | workFlows | 234 | 3 | 237 |
| CVPL | workFlows | 4,591 | 634 | 5,225 |
| | SIP | 1,464 | 26 | 1,490 |
| | Enterprise | | 1,203 | 1,203 |
| CVUSD | workFlows | 691 | 209 | 900 |
| | SIP | 2,360 | 197 | 2,557 |
| | Enterprise | | 1 | 1 |
| DHL | workFlows | 108 | 41 | 149 |
| | SIP | 422 | 9 | 431 |
| | Enterprise | | 221 | 221 |
| ERU | workFlows | 3,264 | 72 | 3,336 |
| | SIP | 84 | 19 | 103 |
| | Enterprise | | 122 | 122 |
| GMMS | Staffweb | 677 | 205 | 882 |
| JER | workFlows | 322 | 75 | 397 |
| | Enterprise | | 73 | 73 |
| LES | workFlows | 1,188 | 75 | 1,263 |
| MAY | workFlows | 100 | 49 | 149 |
| | SIP | 945 | 42 | 987 |
| | Enterprise | | 113 | 113 |
| MES | workFlows | 806 | 107 | 913 |
| MUHS | workFlows | 62 | 24 | 86 |
| ORME | workFlows | 72 | | 72 |

| | | | | |
|-------|------------|--------|-------|--------|
| PAUL | WorkFlows | 32 | 33 | 65 |
| | SIP | 865 | 5 | 870 |
| | Enterprise | | 53 | 53 |
| PCL | workFlows | 336 | 103 | 439 |
| | Enterprise | | 184 | 184 |
| PHS | workFlows | 144 | 4 | 148 |
| | Enterprise | | 11 | 11 |
| PMH | workFlows | 904 | 93 | 997 |
| PPL | workFlows | 2,844 | 2,322 | 5,166 |
| | SIP | 43,178 | 2,561 | 45,739 |
| | Enterprise | | 8,931 | 8,931 |
| PVA2 | workFlows | 114 | 10 | 124 |
| | Enterprise | | 9 | 9 |
| PVPL | workFlows | 954 | 492 | 1,446 |
| | SIP | 24,216 | 1,632 | 25,848 |
| | Enterprise | | 5,312 | 5,312 |
| SED | workFlows | 683 | 306 | 989 |
| | SIP | 13,269 | 261 | 13,530 |
| | Enterprise | | 2,455 | 2,455 |
| SEL | workFlows | 551 | 72 | 623 |
| | SIP | 690 | 12 | 702 |
| | Enterprise | | 15 | 15 |
| SPR | workFlows | 80 | 71 | 151 |
| | SIP | 447 | 12 | 459 |
| STX | workFlows | 1 | | 1 |
| TCP | workFlows | 19 | 4 | 23 |
| | Enterprise | | 1 | 1 |
| THS | workFlows | 1,314 | 25 | 1,339 |
| VOC | workFlows | 1,743 | 36 | 1,779 |
| | Enterprise | | 568 | 568 |
| WIL | workFlows | 36 | 11 | 47 |
| | SIP | 589 | 31 | 620 |
| | Enterprise | | 133 | 133 |
| YAR | workFlows | 428 | 50 | 478 |
| | SIP | 1,376 | 33 | 1,409 |
| | Enterprise | | 214 | 214 |
| YCFLD | workFlows | 59 | 2 | 61 |
| | Enterprise | | 13 | 13 |
| YCP | workFlows | 372 | 108 | 480 |
| | SIP | 1,217 | 223 | 1,440 |
| | Staffweb | | 2 | 2 |
| | Enterprise | | 254 | 254 |
| YCV | workFlows | 512 | 273 | 785 |
| | SIP | 278 | 10 | 288 |
| | Enterprise | | 59 | 59 |
| YLN | workFlows | 29 | 3 | 32 |
| | SIP | | 809 | 809 |

| Circulation Use Item - November 2018 | |
|--------------------------------------|-----------------------|
| Station Library | Use Item Transactions |
| CTW | 164 |
| CVCL | 1 |
| CVUSD | 236 |
| ERU | 35 |
| GMMS | 12 |
| PCL | 19 |
| PVPL | 128 |
| SED | 248 |
| YCP | 298 |
| YCV | 294 |

Statistics

| Checkins - November 2018 | |
|--------------------------|----------------|
| Station Library | Total Checkins |
| AJS | 2,629 |
| ASH | 1,318 |
| BAG | 1,271 |
| BCC | 1,975 |
| BEA | 2,056 |
| BMHS | 174 |
| CLA | 311 |
| CON | 1,028 |
| COR | 1,515 |
| CRK | 340 |
| CTW | 14,976 |
| CVCL | 4,787 |
| CVHS | 71 |
| CVPL | 6,162 |
| CVUSD | 2,465 |
| DHL | 652 |
| ERU | 3,021 |
| GMS | 626 |
| JER | 332 |
| LES | 2,149 |
| MAY | 1,824 |
| MES | 632 |
| MUHS | 74 |
| ORME | 25 |
| PAUL | 1,029 |
| PCL | 257 |
| PHS | 113 |
| PMH | 447 |
| PPL | 44,302 |
| PVA2 | 15 |
| PVPL | 25,246 |
| SED | 13,984 |
| SEL | 1,215 |
| SPR | 424 |
| STX | 24 |
| TCP | 14 |
| THS | 1,529 |
| VOC | 2,391 |
| WIL | 895 |
| YAR | 1,487 |
| YCFLD | 153 |
| YCP | 2,981 |
| YCV | 748 |
| YLN | 652 |
| Total | 148,319 |

Statistics

OPAC Searches

| Library | Total |
|---------|--------|
| AJS | 1045 |
| ASH | 875 |
| BAG | 4168 |
| BCC | 1301 |
| BEA | 22 |
| CLA | 1088 |
| CON | 1486 |
| COR | 2842 |
| CRK | 258 |
| CTW | 17379 |
| CVHS | 231 |
| CVCL | 141 |
| CVPL | 6829 |
| CVUSD | 1019 |
| DIAL | 0 |
| DHL | 1609 |
| ERU | 978 |
| GMMS | 736 |
| JER | 2090 |
| LES | 1124 |
| MAY | 1690 |
| MES | 704 |
| MHS | 256 |
| MUHS | 633 |
| ORME | 440 |
| PAUL | 206 |
| PCL | 1750 |
| PHS | 463 |
| PMH | 137 |
| PPL | 44689 |
| PVPL | 20550 |
| SED | 18340 |
| SEL | 1071 |
| SPR | 328 |
| TCP | 0 |
| THS | 943 |
| VBC | 1769 |
| VER | 4089 |
| WIL | 705 |
| YAR | 1515 |
| YCP | 14408 |
| DEFAULT | 83204 |
| Total | 243111 |

Statistics - Databases

Ebook Central

| Month of: 11/2018 | | | | | |
|------------------------------------|-------------------|--------------------|----------------------|-------------------------|--|
| Category: All Categories | | | | | |
| Usage Type: All Documents Selected | | | | | |
| Library | Total Titles Used | Total Unique Users | Total Book Downloads | Total Chapter Downloads | Top 5 Most Used Subjects |
| TOTAL | 575 | 415 | 173 | 75 | Philosophy; Medicine; History; Education; Psychology |

Overdrive

| | | | | | |
|--|-------|--|-----------|--|------|
| Month of: 11/2018 | | | | | |
| Library Statistics - One Copy/One User | | | | | |
| Usage Type: All Documents Selected | | | | | |
| User Activity | | | | | |
| Unique Users with titles checked out: 3215 | | | | | |
| Checkouts | | | Holds | | |
| Audiobook | 5699 | | Audiobook | | 2014 |
| eBook | 9274 | | eBook | | 3541 |
| Total | 14973 | | Total | | 5555 |

| Branch | Checkouts |
|--|-----------|
| Yavapai County Free Library District | 1 |
| Spring Valley Library | 4 |
| Crown King Public Library | 10 |
| Jerome Public Library | 10 |
| Ash Fork Public Library | 20 |
| Cordes Lakes Public Library | 24 |
| Mayer Public Library | 40 |
| Wilhoit Public Library | 52 |
| Yarnell Public Library | 54 |
| Seligman Public Library | 55 |
| Beaver Creek Public Library | 56 |
| Bagdad Public Library | 71 |
| Black Canyon City Community Library | 72 |
| Paulden Public Library | 81 |
| Congress Public Library | 97 |
| Dewey-Humboldt Town Library | 111 |
| Clark Memorial Library | 132 |
| Sedona Public Library - Village of Oak Creek | 330 |
| Camp Verde Community Library | 500 |
| Chino Valley Public Library | 628 |
| Sedona Public Library | 1382 |
| Cottonwood Public Library | 1692 |
| Prescott Valley Public Library | 2812 |
| Prescott Public Library | 6739 |

Statistics - Databases

UniversalClass

| Month | New Registered Users | Login Sessions | New Courses Enrolled | Stud. Submissions |
|----------|----------------------|----------------|----------------------|-------------------|
| November | 30 | 1303 | 72 | 698 |
| | | | | |

rbDigital Magazines

| Month | Checkouts | Turnaways |
|----------|-----------|-----------|
| November | 8450 | 0 |

Mobile App

| Month of: 11/2018 | | |
|-------------------|---------|----------|
| Usage by Platform | | |
| Platform Type | Devices | Launches |
| Android | 156 | 696 |
| iPad | 62 | 188 |
| iPhone | 186 | 862 |
| TOTAL | 404 | 1746 |

Statistics - I-Tiva (TM3)

| Date | Messages Imported | Messages Rejected | Calls Made | Number of Deliveries | Patron Logins on MESSAGE call |
|---------------------|-------------------|-------------------|-------------|----------------------|-------------------------------|
| 11/1/2018 | 115 | 15 | 135 | 113 | |
| 11/2/2018 | 112 | 2 | 131 | 104 | |
| 11/3/2018 | 101 | 3 | 131 | 89 | |
| 11/4/2018 | 55 | 2 | 55 | 49 | |
| 11/5/2018 | 14 | | 17 | 13 | |
| 11/6/2018 | 96 | 5 | 105 | 95 | |
| 11/7/2018 | 145 | 6 | 165 | 139 | |
| 11/8/2018 | 168 | 4 | 206 | 154 | |
| 11/9/2018 | 135 | 4 | 157 | 125 | |
| 11/10/2018 | 133 | 7 | 163 | 126 | |
| 11/11/2018 | 71 | 2 | 71 | 64 | |
| 11/12/2018 | 27 | 3 | 27 | 27 | |
| 11/13/2018 | 22 | 1 | 25 | 20 | |
| 11/14/2018 | 159 | 7 | 188 | 157 | |
| 11/15/2018 | 144 | 8 | 186 | 132 | |
| 11/16/2018 | 171 | 19 | 202 | 166 | |
| 11/17/2018 | 133 | 6 | 155 | 132 | |
| 11/18/2018 | 55 | | 55 | 42 | |
| 11/19/2018 | 18 | 2 | 20 | 18 | |
| 11/20/2018 | 140 | 5 | 169 | 132 | |
| 11/21/2018 | 152 | 6 | 184 | 139 | |
| 11/22/2018 | 144 | 5 | 170 | 135 | |
| 11/23/2018 | 1 | | 1 | 1 | |
| 11/24/2018 | 32 | 1 | 36 | 31 | |
| 11/25/2018 | 151 | 6 | 151 | 131 | |
| 11/26/2018 | 25 | 2 | 27 | 24 | |
| 11/27/2018 | 143 | 13 | 162 | 133 | |
| 11/28/2018 | 164 | 12 | 195 | 155 | |
| 11/29/2018 | 136 | 3 | 163 | 127 | |
| 11/30/2018 | 130 | 5 | 156 | 126 | |
| Grand Total: | 3092 | 154 | 3608 | 2899 | |

I-Tiva Month To Date MESSAGE Report used