

# Yavapai Library Network

October  
2019  
Monthly  
Report



## Manager's Lowdown

Hi all –

I finished out October by *almost* completing my visits to all 43 libraries. I just have 2 local school libraries to visit yet. I'm sorry if I missed you at your library, but I didn't have a set schedule. I will catch you the second time around!

The YES Calendar continues to be piloted by our 4 libraries (PVPL, SED, MAY, & CVCL) and Yavapai County Development Services. We just welcomed our new Programming and Outreach Coordinator, Charles Matheus, to help us with promoting the calendar in our communities. Charles comes to us with many years of experience in community outreach, program development and project management. He has worked extensively with non-profits in Yavapai County and is a positive addition to our group. You will be seeing him out and about as he encourages the use of our Yavapai Event Services calendar to organizations throughout Yavapai County.

Other Items of Note:

- We made an offer to a new Cataloging Librarian last month. She is scheduled to begin on December 2nd, and I will fill you in on her details next month.
- RBDigital's new audiobooks and e-books were released on schedule and they are beginning to circulate! Hopefully, you've had a chance to browse the titles and become familiar with the app.
- Eric tested one of the CircTrak Wands for inventory at Dewey-Humboldt this month and was able to scan over 5000 items in just over 3 hours. One wand is ready for checkout, and the other wand will be updated and available shortly.

- The 2018-2019 Annual Report was finalized and is being sent to the printer this week.

Until next month,

Valerie Burns

## Member News

At **Camp Verde Community Library:**

Verde Valley Game Con

November 9, 9 am - 4 pm

For more information, see <https://yavapai.events/events/verde-valley-game-con>

# Prioritization

## Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

**Total requests submitted:** 87

**Total requests resolved:** 77

**Total unresolved requests opened this month:** 10

**Total requests still open:** 28

## Priority Two: Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

**Goal:** Implement a community calendar

**Project Lead:** Chanel Wheeler

- Evaluate available calendaring products
- Get quote
- Apply for LSTA grant
- Sign contract for product (if needed)
- Implement calendar
- Go live with a subset of pilot libraries
- Roll it out to the Network
- Test with a community organization
- Open it up to all organizations that would like to participate

## Priority Three: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

**Goal:** Move servers to RHEL so they will be more stable.

**Project Lead:** Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylnstest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move authentication server to RHEL

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

# Prioritization

## Priority Four: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

**Goal:** Improve patron and staff search experience

**Project Lead:** Eric Petersen

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

## Priority Five: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

**Goal:** Fully implement Blue Cloud Cataloging (BCC)

**Project Lead:** Eric Petersen

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

## Completed Projects CY19

End of Life StaffWeb

## Cancelled/Postponed Projects CY19

# Statistics

Holds - October 2019					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS				15	15
ASH	15	12	5	467	499
BAG	10	8	1	167	186
BCC	48	17	1	633	699
BEA	64	44	2	373	483
BMHS		1			1
CLA	13	30		129	172
CON	21	17	3	336	377
COR	19	20		278	317
CRK	13	2		91	106
CTW	344	291	6	3,489	4,130
CVCL	107	84		1,170	1,361
CVHS	1	1	1		3
CVPL	97	118	6	1,664	1,885
CVUSD	5	44	6	31	86
DHL	29	21	1	227	278
ERU	29	16		298	343
GMMS		2		1	3
JER	6	8		94	108
LES	6	11		27	44
MAY	27	27	1	346	401
MES		4		3	7
MUHS				1	1
PAUL	44	16	2	523	585
PCL	2	5		63	70
PCM				7	7
PHS	4			25	29
PMH		1		3	4
PPL	1,391	902	28	10,554	12,875
PVA2	25	34		327	386
PVPL	793	621	9	6,405	7,828
SED	290	265	7	3,077	3,639
SEL	9	37		589	635
SPR	5	4		58	67
TCP				4	4
THS	27	12		102	141
VOC	171	68	7	1,542	1,788
WIL	26	8		305	339
YAR	29	15	8	455	507
YCFLD	9	2	9	53	73
YCP	57	32	1	481	571
YCV	18	17	1	129	165
YLN			1	3	4
<b>Total</b>	<b>3,754</b>	<b>2,817</b>	<b>106</b>	<b>34,545</b>	<b>41,222</b>

# Statistics

Items Transited - October 2019													
Station Library →													
Item Li- brary ↓	Total	AJS	ASH	BAG	BCC	BEA	CLA	CON	COR	CRK	CTW	CVCL	CVPL
Total	27,251	20	435	119	531	400	128	280	288	66	2,662	1,118	1,448
AJS	75								1		4	4	5
ASH	261			1	9	6		2	12		23	16	9
BAG	467		17		15	15	6	7	4	1	46	22	20
BCC	411		4	3		6	5	6	7	1	33	17	31
BEA	195		6		2			3	4		18	8	8
CLA	263	1	8	4	9	1		2	5		27	6	14
CON	190		10	2	4	4	6		4		14	1	9
COR	261		6	2	6	2	2	2			21	10	16
CRK	95		2			1			1		14	3	4
CTW	3,218	5	43	7	61	45	14	31	24	6		164	165
CVCL	926		15	2	19	11		9	9	1	82		46
CVHS	29				1			1			1		4
CVPL	1,160	1	18	5	22	16	4	9	7	1	138	47	
CVUSD	150	2			2	2		2	1		10	12	11
DHL	709		1	1	3	3	1	1	2		17	6	8
ERU	224		4	2	4	2					20	4	8
GMMS	53	1									4	3	11
JER	213				5	7	3	3	3		23	13	16
LES	45	2		3					3		2	2	4
MAY	278		1	1	7	4	1	3	1		29	8	18
MES	39										2	4	3
MUHS	40				3		1	1			2	3	3
ORME	44		2		1	1		1		1	8	4	3
PAUL	162		3	1	6	1	2		1		11	10	10
PCL	291		2		2	2		1	1		27	2	8
PHS	60				1			1			5	3	4
PMH	18											1	1
PPL	6,061	4	101	45	136	127	35	87	90	36	886	328	472
PVPL	3,387	2	69	15	75	50	17	35	39	5	401	145	191
SED	4,100	1	57	10	51	48	15	34	28	9	431	133	173
SEL	243		10	2	4	3		7	2		21	12	13
SPR	188		5	4	6	6		1	4		17	14	14
STX	125				1			2			10	3	6
TCP	2						1						
THS	32	1							1		2	1	3
VOC	18						1				1		1
WIL	212		6		7	3	1	4	2		31	4	13
YAR	360		7	1	17	6	2	4	7		26	10	20
YCFLD	27				3	2		7	3	2			
YCP	1,164		12	5	14	13	5	3	12		110	34	34
YCV	1,455		26	3	35	13	6	11	10	3	145	61	69

# Statistics

Items Transited - October 2019														
Station Library →														
Item Li- brary ↓	CVUSD	DHL	ERU	GMMS	JER	LES	MAY	MES	MUHS	PAUL	PCL	PHS	PMH	PPL
Total	47	222	278	2	109	25	356	3	1	431	57	27	10	6,181
AJS	1	1					1			1				24
ASH	1	4	2		1	1	5			10				59
BAG	1	6	5		2		1			18				96
BCC	2	3	3				7			14		1		92
BEA		5				1	4			13		1		42
CLA		1	1		1		4	1		17				67
CON		5	2				4			12				41
COR		1	3				2			13				61
CRK	1	1	2				2			9				21
CTW	5	24	30		12	1	37			33	5	1	1	1,031
CVCL	1	10	4		2		17			11	1		1	210
CVHS										1				5
CVPL	1	8	8		1	2	12			18	1		1	357
CVUSD		1					4	1		3				42
DHL					1				1	8		2		45
ERU		3					3			2	2			72
GMMS										5			1	14
JER		1	2				2			3	1	2		54
LES							2							9
MAY		7	1							15				75
MES							3					1		15
MUHS	1									1				7
ORME					1									13
PAUL		7	3				1				1			39
PCL		2	5							6				109
PHS		1								1			1	20
PMH							1					1		3
PPL	14	64	107		32	11	104			76	15	6	4	
PVPL	12	19	34		12	4	68			40	1	8		1,379
SED	7	22	33		24	3	37	1		39	2	3	1	1,112
SEL		3			1		3			10				68
SPR		3					4			11	1			32
STX							1				19			14
TCP					1									
THS				1			2			1				13
VOC														6
WIL		3	4	1	2		3			4				47
YAR		3	1				4			10				86
YCFLD		1					1			4				
YCP		7	12		10	2	8			11	2	1		382
YCV		6	16		6		9			11	6			419



# Statistics

Items Transited - October 2019															
Station Library →															
Item Library ↓	PVA2	PVPL	SED	SEL	SPR	STX	TCP	THS	VOC	WIL	YAR	YC-FLD	YCP	YCV	YLN
Total	124	5,166	1,936	425	67	1	4	118	2,016	318	387	115	431	109	790
AJS		18	3					4	3		1		2		2
ASH		48	7	1	1			4	12	4	7	3	10	2	1
BAG		90	29	12	2			5	21	3	9	4	6	3	1
BCC		91	18	9	1			7	18	7	7	11	4	1	2
BEA		41	13	1		1		1	11		3	3	5		1
CLA		41	12	5	4				12	3	4	5	4		4
CON		40	10	3	2				8	2	2	3	2		
COR		60	14	3	2			2	6		3	19	2	1	2
CRK		16	6	4					2		2	2	1		1
CTW	2	799	237	50	7			8	181	44	52	2	66	11	14
CVCL		182	46	23			1	1	37	9	9		4	1	162
CVHS		8	6						1				1		
CVPL	1	276	82	6	2			9	53	11	14		20	2	7
CVUSD		31	14					1	4	1	2		3		1
DHL		36	12	3	1			3	10		1	4	1		538
ERU		50	19	3	1				17	2	3		1	1	1
GMMS		11	1	1				1							
JER		39	19	3					8	2	2		1		1
LES		10	2	1				5							
MAY		55	20	7	2				12	3	1	3	4		
MES		5	2	1				3							
MUHS		8	6						3	1					
ORME		6	2											1	
PAUL		28	16	2	1				4	4	4	2	4		1
PCL		39	48	1	1				11	13	2		4	1	4
PHS		11	4	1					6				1		
PMH		5	5					1							
PPL	5	1,660	672	134	16		3	36	371	79	129	4	121	36	15
PVPL	115		246	60	5			16	137	38	49	5	68	9	18
SED		724		49	6			7	879	41	47	2	45	23	3
SEL		47	14					1	8		9		4		1
SPR		48	4	1					3	1	1	3	3	2	
STX	1	15	26	2	2				3	1	1	9	7	2	
TCP															
THS		6	1												
VOC		3	4								1			1	
WIL		34	11	3	1				11		3	6	4		4
YAR		69	20	9	6			1	17	2		25	5	1	1
YCFLD					2						2				
YCP		218	151	8					68	22	8			11	1
YCV		298	134	19	2			2	79	25	9		28		4

# Statistics

Discards - October 2019	
Station Library	Library Use Transactions
AJS	25
ASH	57
BAG	6
BCC	254
BEA	51
BMHS	188
CLA	1
CON	3
COR	9
CTW	1,495
CVCL	289
CVPL	370
CVUSD	2
DHL	688
ERU	35
GMMS	36
LES	46
PAUL	1
PHS	490
PMH	1
PPL	1,306
PVPL	909
SED	850
SEL	36
STX	1
WIL	33
YAR	95
YCFLD	64
YCP	216
YCV	313
YLN	5
<b>Total</b>	<b>7,875</b>

Items Added - October 2019	
Item Library	Total Copies
AJS	87
BAG	23
BCC	64
BEA	113
CLA	61
CON	30
COR	39
CRK	12
CTW	801
CVCL	220
CVHS	91
CVPL	145
CVUSD	383
DHL	16
ERU	117
GMMS	1
JER	63
LES	58
MAY	45
MES	61
ORME	10
PAUL	45
PCL	30
PHS	22
PMH	1
PPL	1384
PVPL	856
SED	650
SEL	31
SHM	3
SPR	52
STX	37
THS	162
VOC	4
WIL	39
YAR	43
YCP	177
YCV	355
YLN	16171
<b>Grand Total</b>	<b>22502</b>

Total Items - October 2019	
Item Library	Total Copies
AJS	16,408
ASH	8,044
BAG	14,108
BCC	12,579
BEA	11,608
BMHS	40,633
CLA	8,871
CON	6,598
COR	6,681
CRK	3,622
CTW	98,822
CVCL	29,441
CVHS	18,290
CVPL	55,454
CVUSD	30,542
DHL	5,114
ERU	30,730
GMMS	10,159
JER	14,336
LAW	1,784
LES	15,725
MAY	10,276
MES	7,464
MUHS	14,854
ORME	9,232
PAUL	6,126
PCL	34,817
PHS	11,894
PMH	9,721
PPL	140,661
PVPL	91,511
SED	82,648
SEL	6,717
SHM	7,328
SPR	2,772
STX	561
TCP	1,262
THS	12,109
VOC	93
WIL	4,568
YAR	8,089
YAV	4,421
YCC	3,123
YCFLD	96
YCP	61,994
YCV	57,453
YLN	223,142
<b>Total</b>	<b>1,252,481</b>

# Statistics

New Users - October 2019	
User Library	Number of Users
AJS	7
ASH	10
BAG	10
BCC	21
BEA	13
BMHS	9
CLA	6
CON	10
COR	11
CRK	5
CTW	143
CVCL	76
CVHS	5
CVPL	81
CVUSD	12
DHL	11
GMMS	4
JER	1
LES	5
MAY	5
MES	7
MUHS	7
ORME	1
PAUL	20
PCL	7
PHS	13
PMH	5
PPL	362
PVPL	251
SED	78
SEL	22
SPR	5
THS	6
VOC	14
WIL	2
YAR	10
YCP	33
YCV	12
Grand Total	1300

Total Users - October 2019	
User Library	Number of Users
AJS	707
ASH	972
BAG	803
BCC	1,107
BEA	1,094
BMHS	2,961
CLA	572
CON	602
COR	1,049
CRK	166
CTW	12,437
CVCL	5,744
CVHS	1,387
CVPL	5,743
CVUSD	2,093
DHL	640
ERU	5,582
GMMS	668
JER	271
LAW	4
LES	474
MAY	961
MES	1,191
MHS	1
MUHS	1,814
ORME	431
PAUL	467
PCL	3,145
PHS	2,468
PMH	759
PPL	26,292
PVA2	1
PVPL	22,928
SED	9,341
SEL	753
SHM	1
SPR	329
STX	3
TCP	25
THS	944
VOC	1,300
WIL	243
YAR	551
YCFLD	10
YCP	2,137
YCV	847
YLN	2
Total	122,020

# Statistics

Patron Bills - October 2019			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
ASH	3	\$0.00	\$1.80
BAG	12	\$26.50	\$121.98
BCC	4	\$2.60	\$20.60
BEA	14	\$13.40	\$21.60
BMHS	3	\$4.40	\$3.00
CON	2	\$22.10	\$0.00
COR	3	\$27.00	\$3.00
CTW	208	\$382.00	\$308.57
CVCL	119	\$163.10	\$182.80
CVPL	64	\$92.90	\$77.15
CVUSD	11	\$88.00	\$70.00
DHL	3	\$48.00	\$1.60
ERU	16	\$16.00	\$38.00
GMMS	19	\$52.20	\$12.60
JER	10	\$6.60	\$7.20
LES	22	\$546.50	\$262.12
MAY	3	\$1.20	\$4.40
MUHS	9	\$19.80	\$16.50
PAUL	1	\$0.30	\$0.00
PCL	2	\$0.00	\$1.20
PHS	4	\$2.40	\$4.20
PMH	104	\$93.80	\$93.80
PPL	386	\$1,932.30	\$1,882.67
PVPL	368	\$1,710.00	\$1,774.70
SED	203	\$476.30	\$340.63
SEL	16	\$22.90	\$9.00
SPR	1	\$0.00	\$5.60
THS	47	\$915.98	\$602.96
VOC	32	\$18.60	\$25.20
WIL	2	\$8.50	\$2.50
YAR	5	\$3.90	\$9.00
YCFLD	1	\$8.00	\$0.00
YCP	18	\$29.60	\$97.38
YCV	15	\$60.00	\$20.80
Grand Total	1730	\$6,794.88	\$6,022.56

# Statistics

Circulation - October 2019				
Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
AJS	workFlows	1919	249	2168
AJS Total		1919	249	2168
ASH	BC Mobile		12	12
	Enterprise		193	193
	SIP	1084	13	1097
	workFlows	219	22	241
ASH Total		1303	240	1543
BAG	BC Mobile		8	8
	Enterprise		23	23
	SIP	902	12	914
	workFlows	104	205	309
BAG Total		1006	248	1254
BCC	Enterprise		69	69
	None	8		8
	SIP	1317	3	1320
	workFlows	437	493	930
BCC Total		1762	565	2327
BEA	BC Mobile		5	5
	Enterprise		123	123
	None	151		151
	SIP	103	6	109
	workFlows	1865	239	2104
BEA Total		2119	373	2492
BMHS	workFlows	207	9	216
BMHS Total		207	9	216
CLA	BC Mobile		20	20
	Enterprise		70	70
	SIP	426	15	441
	workFlows	20	3	23
CLA Total		446	108	554
CON	BC Mobile		12	12
	Enterprise		38	38
	SIP	749	22	771
	workFlows	166	38	204
CON Total		915	110	1025
COR	BC Mobile		14	14
	Enterprise		43	43
	None	1		1
	SIP	1026	69	1095
	workFlows	67	74	141
COR Total		1094	200	1294
CRK	BC Mobile		3	3
	Enterprise		9	9
	None	136		136
	workFlows	213	86	299
CRK Total		349	98	447
CTW	BC Mobile		414	414
	Enterprise		1891	1891
	None	2		2
	SIP	12997	702	13699
	workFlows	303	472	775
CTW Total		13302	3479	16781
CVCL	BC Mobile		128	128
	Enterprise		531	531
	SIP	1596	15	1611
	workFlows	3714	311	4025
CVCL Total		5310	985	6295

CVHS	workFlows	194	187	381
CVHS Total		194	187	381
CVPL	BC Mobile		29	29
	Enterprise		1163	1163
	None	1		1
	SIP	1418	29	1447
	workFlows	4325	700	5025
CVPL Total		5744	1921	7665
CVUSD	SIP	1024	41	1065
	workFlows	845	147	992
CVUSD Total		1869	188	2057
DHL	BC Mobile		23	23
	Enterprise		52	52
	SIP	231	78	309
	workFlows	276	32	308
DHL Total		507	185	692
ERU	BC Mobile		8	8
	Enterprise		172	172
	SIP	86	3	89
	workFlows	2965	128	3093
ERU Total		3051	311	3362
GMMS	workFlows	349	42	391
GMMS Total		349	42	391
JER	BC Mobile		10	10
	Enterprise		68	68
	workFlows	303	104	407
JER Total		303	182	485
LES	workFlows	1157	70	1227
LES Total		1157	70	1227
MAY	BC Mobile		23	23
	Enterprise		70	70
	SIP	900	18	918
	workFlows	290	152	442
MAY Total		1190	263	1453
MES	workFlows	869	114	983
MES Total		869	114	983
MUHS	workFlows	38	27	65
MUHS Total		38	27	65
ORME	Enterprise		1	1
	workFlows	44		44
ORME Total		44	1	45
PAUL	BC Mobile		50	50
	Enterprise		161	161
	SIP	1414	23	1437
	workFlows	9	76	85
PAUL Total		1423	310	1733
PCL	Enterprise		162	162
	workFlows	305	68	373
PCL Total		305	230	535
PHS	Enterprise		19	19
	workFlows	109	130	239
PHS Total		109	149	258
PMH	workFlows	468	158	626
PMH Total		468	158	626
PPL	BC Mobile		947	947
	Enterprise		7967	7967
	None	16		16
	SIP	41044	1873	42917
	workFlows	2143	1573	3716
PPL Total		43203	12360	55563
PVA2	workFlows	27	11	38
PVA2 Total		27	11	38
PVPL	BC Mobile		541	541

# Statistics

	Enterprise		4999	4999
	None	1		1
	SIP	23209	1512	24721
	workFlows	743	691	1434
PVPL Total		23953	7743	31696
SED	BC Mobile		250	250
	Enterprise		2215	2215
	None	53		53
	SIP	11424	210	11634
	workFlows	559	243	802
SED Total		12036	2918	14954
SEL	Enterprise		8	8
	None	130		130
	SIP	416	30	446
	workFlows	1532	116	1648
SEL Total		2078	154	2232
SPR	Enterprise		4	4
	SIP	125		125
	workFlows	103	28	131
SPR Total		228	32	260
TCP	BC Mobile		1	1
	workFlows	7	1	8
TCP Total		7	2	9
THS	workFlows	1307	33	1340
THS Total		1307	33	1340
VOC	BC Mobile		25	25
	Enterprise		383	383
	workFlows	2028	44	2072
VOC Total		2028	452	2480
WIL	BC Mobile		33	33
	Enterprise		82	82
	SIP	728	20	748
	workFlows	22	11	33
WIL Total		750	146	896
YAR	Enterprise		127	127
	SIP	1044	21	1065
	workFlows	229	13	242
YAR Total		1273	161	1434
YCFLD	BC Mobile		4	4
	workFlows	49	5	54
YCFLD Total		49	9	58
YCP	BC Mobile		28	28
	Enterprise		278	278
	SIP	975	117	1092
	workFlows	233	103	336
YCP Total		1208	526	1734
YCV	BC Mobile		9	9
	Enterprise		38	38
	SIP	323	15	338
	workFlows	581	376	957
YCV Total		904	438	1342
YLN	None	3		3
	SIP		588	588
	workFlows	21	1	22
YLN Total		24	589	613
Grand Total		136427	36576	173003

Checkins - October 2019	
Station Library	Total Checkins
AJS	1,814
ASH	1,366
BAG	1,053
BCC	1,936
BEA	2,455
BMHS	170
CLA	440
CON	1,011
COR	1,305
CRK	318
CTW	14,673
CVCL	6,820
CVHS	37
CVPL	6,430
CVUSD	1,914
DHL	704
ERU	2,999
GMMS	405
JER	363
LES	1,307
MAY	1,227
MES	806
MUHS	49
ORME	28
PAUL	1,483
PCL	229
PHS	181
PMH	335
PPL	44,805
PVA2	8
PVPL	27,178
SED	13,150
SEL	2,078
SPR	232
STX	1
TCP	10
THS	1,335
VOC	2,503
WIL	872
YAR	1,258
YCFLD	169
YCP	1,564
YCV	815
YLN	166
Total	148,002

Circulation Use Item - October 2019	
Station Library	Use Item Transactions
CTW	204
CVUSD	445
ERU	40
PCL	26
SED	223
SPR	369
YCP	234
YCV	302

# Statistics

## OPAC Searches

Library	Total
AJS	262
ASH	253
BAG	421
BCC	460
BEA	33
CLA	385
CON	358
COR	443
CRK	183
CTW	4812
CVHS	107
CVCL	262
CVPL	1932
CVUSD	468
DHL	449
ERU	671
GMMS	142
JER	702
LAW	0
LES	208
MAY	274
MES	78
MHS	49
MUHS	167
ORME	143
PAUL	245
PCL	830
PHS	209
PMH	107
PPL	16200
PVPL	8594
SED	7441
SEL	290
SPR	93
THS	156
VBC	238
VER	1621
WIL	291
YAR	406
YCP	3127
DEFAULT	3645
Total	56755

Numbers are smaller than usual because logs weren't generated for about half of October.

# Statistics - Databases

## Ebook Central

Month of: 10/2019					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	5485	4365	2024	1949	Business/Management; Psychology; Social Science; Education; Religion

## Overdrive

Month of: 10/2019					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 3808					
Checkouts		Holds			
Audiobook	7859	Audiobook		2698	
eBook	10268	eBook		3581	

Branch	Checkouts
Crown King Public Library	7
Yavapai County Free Library District	7
Spring Valley Library	8
Ash Fork Public Library	22
Jerome Public Library	22
Cordes Lakes Public Library	30
Yarnell Public Library	33
Wilhoit Public Library	50
Seligman Public Library	55
Mayer Public Library	58
Beaver Creek Public Library	76
Bagdad Public Library	83
Black Canyon City Community Library	84
Paulden Public Library	90
Congress Public Library	95
Clark Memorial Library	110
Dewey-Humboldt Town Library	132
Sedona Public Library - Village of Oak Creek	431
Camp Verde Community Library	679
Chino Valley Public Library	728
Sedona Public Library	1860
Cottonwood Public Library	1939
Prescott Valley Public Library	3847
Prescott Public Library	8034



# Statistics - Databases

## rbDigital Audiobooks

Month of: 10/2019	
Libraries	T
Camp Verde Community Library	1
Clark Memorial Library	2
Cottonwood Public Library	21
Paulden Public Library	2
Prescott Public Library	11
Prescott Valley Public Library	1
(blank)	1
Grand Total	39

## rbDigital Magazines

Month	Checkouts	Turnaways
October	32	0

Not a complete month of stats for audiobooks or magazines.

# Statistics - Databases

## UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
October	41	1930	232	2944

## Mobile App

Month of: 10/2019		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	0	0
Android	430	2679
iPad	188	649
iPhone	729	4015
iPod Touch	4	55
TOTAL	1351	7398

## SMS

Month of: 10/2019	
Hold Notice	4630
Manual Text	12
Overdue Notice	3280

## AMH

Month of: 10/2019	
Items/Month	26253

## Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
10/1/2019	90	13	108	82	
10/2/2019	143	18	178	140	
10/3/2019	107	8	135	97	
10/4/2019	115	3	144	101	
10/5/2019	94	6	116	87	
10/6/2019	28	2	30	26	
10/7/2019	24	1	31	21	
10/8/2019	96	5	114	88	
10/9/2019	114	5	134	107	
10/10/2019	117	7	140	110	
10/11/2019	123	1	146	118	
10/12/2019	101	6	117	97	
10/13/2019	42		42	38	
10/14/2019	13	5	19	11	
10/15/2019	103	13	122	96	
10/16/2019	109	10	141	95	
10/17/2019	112	15	140	102	
10/18/2019	113	7	141	105	
10/19/2019	99	8	118	91	
10/20/2019	36	2	36	29	
10/21/2019	28	2	33	27	
10/22/2019	102	5	118	99	
10/23/2019	129	6	153	120	
10/24/2019	121	13	160	108	
10/25/2019	95	8	110	93	
10/26/2019	111	14	141	100	
10/27/2019	30	1	30	22	
10/28/2019	21		28	19	
10/29/2019	98	3	116	91	
10/30/2019	117	2	140	112	
10/31/2019	108	8	134	100	
<b>Grand Total:</b>	2739	197	3315	2532	

I-Tiva Month To Date MESSAGE Report used